

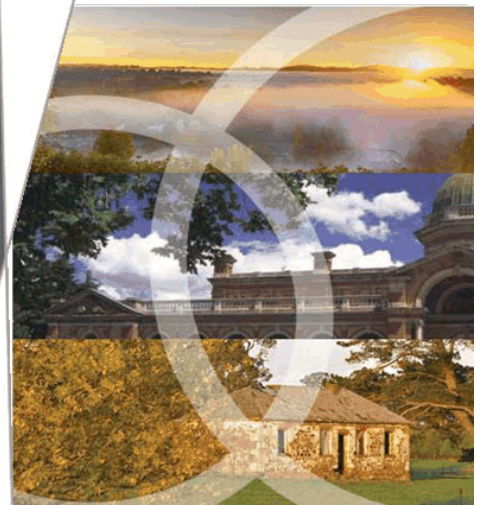


yass valley council
the country the people

Community Engagement Strategy & Communications Plan

Regional Community Strategic Plan

80217027



Prepared for
Goulburn Mulwaree Council, Upper Lachlan
Shire Council and Yass Valley Council

February 2017

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1 Introduction

1.1 Community Strategic Plans and the NSW Integrated Planning and Reporting Framework

The Community Strategic Plan (CSP) is the keystone document in the NSW Integrated Planning and Reporting Framework (IPRF) upon which the suite of a Council's planning documentation should be based.

Integrated Planning and Reporting must be implemented by all NSW Councils when preparing, developing or reviewing Community Strategic Plans under the *Local Government Act 1993* (Section 402). The IPRF framework recognises that most communities share similar aspirations: a safe, healthy and pleasant place to live; a sustainable environment; opportunities for social interaction; opportunities for education and employment; and reliable infrastructure, but recognises each community has over time developed unique characteristics and strong senses of identity.

Goulburn Mulwaree Council, Upper Lachlan Shire Council, and Yass Valley Council have recognised the synergies and efficiencies to be gained through developing a new joint Regional CSP, a progressive approach that, while meeting the requirements of the Office of Local Government's IPRF, will be unique in the NSW context and present a range of positive cooperative opportunities.

1.2 The Regional Community Strategic Plan Project Scope of Works

Cardno has been engaged to undertake the development of a Regional Community Strategic Plan (CSP) on behalf of Goulburn Mulwaree Council (GMC), Upper Lachlan Shire Council (ULSC) and Yass Valley Council (YVC). Specifically the brief requires:

- ▶ the peer review of the three councils' Community Strategic Plans
- ▶ the development of a Regional Community Strategic Plan
- ▶ the preparation of a community engagement strategy
- ▶ the facilitation of community engagement workshops in three council local government areas.

In addition, Cardno will prepare a brief Outcomes Report, detailing the outcomes of all the engagement activities including survey analysis and workshop outcomes. A preliminary draft of this document will be issued with the draft CSP, with a final version to be issued following the public notification phase, detailing all submissions and providing more detailed analysis of the engagement activity outcomes.

This document details the community engagement strategy of this project.

In this pioneering 'regional' approach, each Council and its stakeholders and residents will participate in developing the joint IPRF documentation based on the three councils' respective needs and resources, while:

- ▶ building a sense of belonging to a greater region
- ▶ taking advantage of various synergies and alliances that may increase their capability to provide services for their residents
- ▶ aiming to gain maximum leverage from joint efforts and pooled resources.

1.3 Objective of the Engagement Strategy

The purpose of the engagement strategy is to allow Council staff, Councillors, key stakeholders, and community members to be active participants in the development of an innovative Regional CSP in line with the NSW IPRF.

Currently, the three existing plans, while having numerous similarities and complementary objectives, are specific to each Council area. The engagement strategy detailed in this document focuses on finding ways in which these areas of common interest and benefit can be identified, in order to capitalise on opportunities to the region and maximise potential benefits.

Additionally, engagement processes will also fulfil the function of building a sense of joint purpose and common purpose among the three Councils.

This document is a living document and will continue to be updated as appropriate.

1.4 IAP2 Guidelines and Commitment to Quality Engagement

1.4.1 Core Values for the Practice of Public Participation

IAP2 Core Values provide a set of values to guide public engagement and ensure industry best practice in any engagement activities. The engagement strategy will aspire to undertake all engagement with these underpinning principles.

1. Public participation is based on the belief that those who are affected by a decision have a right to be involved in the decision-making process.
2. Public participation includes the promise that the public's contribution will influence the decision.
3. Public participation promotes sustainable decisions by recognising and communicating the needs and interests of all participants, including decision makers.
4. Public participation seeks out and facilitates the involvement of those potentially affected by or interested in a decision.
5. Public participation seeks input from participants in designing how they participate.
6. Public participation provides participants with the information they need to participate in a meaningful way.
7. Public participation communicates to participants how their input affected the decision.

1.4.2 IAP2 Public Participation Spectrum

The Public Participation Spectrum is the industry standard in engagement, with a goal and promise to the public making explicit the involvement required from participants. For this project, different phases and activities will fall along different points of the spectrum. The overarching level of engagement, however, will aspire to be **involve** (see Figure 1). As a community plan, the community (including businesses, organisations, residents, rate payers, and others) should feel a sense of ownership of the resulting plan, and feel actively engaged in its fulfilment.

The public participation goal will be:

To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.

The promise to the public will be that:

We will work with you to ensure your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how public input influenced the decision.

Some activities during the project will fall higher along the spectrum, and others lower, as will be seen in the plan (see Section 3). The community survey will be an example of “consult” level engagement, while the workshops may fall between “involve” and “collaborate”.

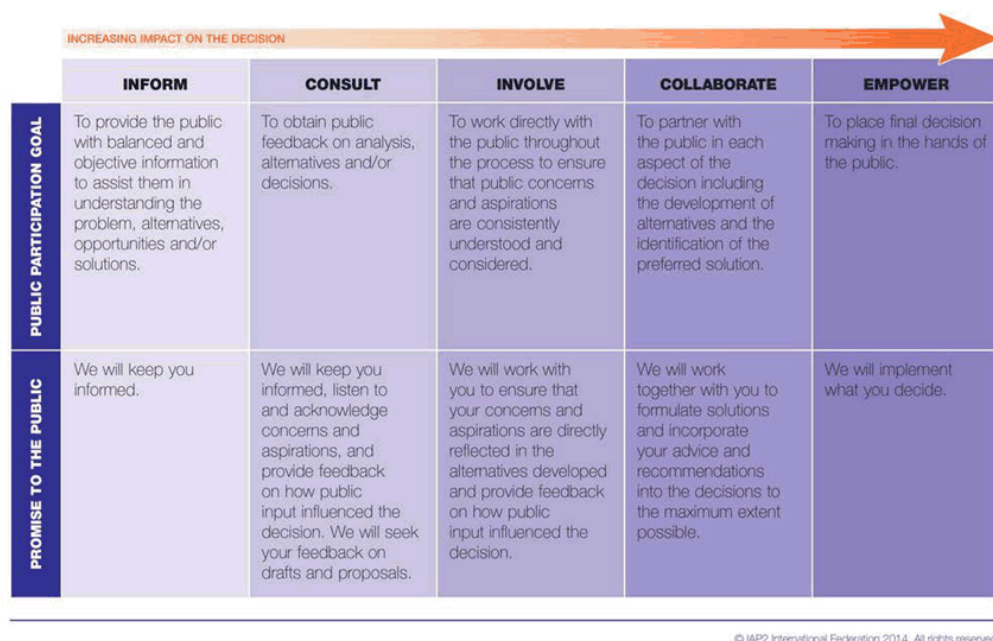


Figure 1. IAP2 Public Participation Spectrum

1.4.3 IAP2 Community Engagement Model

The **IAP2 Community Engagement model** developed in 2014 presents a new way of conceptualising community engagement. For this Project, the overarching status is that the organisation (the three Councils) leads and acts (**Organisation Implementation**) as the plan is based on the Councils' operations and engagement is being led by the Councils; however, there will be a number of engagement outcomes documented within the plan that will fall under **Shared Leadership and Action**, with others that fall under each of the other types of action including **community advocacy**, **community act and contribute**, and **behaviour change**.



Figure 2. IAP2 Community Engagement model

2 Stakeholder Analysis & Register

2.1 Key Stakeholder Identification

Key stakeholder individuals and groups have been identified by Councils in the table below, and the table below will be used to track that all key stakeholders have been contacted to participate in the engagement activities.

- ▶ High Influence / High Interest Manage Closely, Involve
- ▶ High Influence / Low Interest Keep Satisfied
- ▶ Low Influence / High Interest Keep Informed
- ▶ Low Influence / Low Interest Monitor, public information/releases sufficient

Stakeholders / Groups	Type	Key Contact and phone or email	Areas of Interest					Region: Active in	Engagement Level		
			Community	Environment	Economy	Civic Leadership	Infrastructure		Interest High / Low	Influence High / Low	Notes / Confirm contacted by Council for input (Date and method of contact)
Binalong Progress Association	NGO/Community Org							X			To be completed with Council input
Bookham Agricultural Bureau	Business Association/Chamber of Commerce							X			
Bowring Progress Association	NGO/Community Org							X			
Gundaroo Community Association	NGO/Community Org							X			

Stakeholders / Groups	Type	Key Contact and phone or email	Areas of Interest					Region: Active in			Engagement Level		
	Resident/Rate Payer Business Business Association/Chamber of Commerce Educational Institute Visitor NGO/Community Org Govt Local Govt State Govt Federal Aboriginal Land Council		Community	Environment	Economy	Civic Leadership	Infrastructure	Goulburn Mulwareee	Upper Lachlan	Yas Valley	Interest High / Low	Influence High / Low	Notes / Confirm contacted by Council for input (Date and method of contact)
Hall & District Progress Association	NGO/Community Org									X			
Murrumbateman Progress Association	NGO/Community Org									X			
Sutton Community Association	NGO/Community Org									X			
Wee Jasper Community Association	NGO/Community Org									X			
Orelwal Land Council	Aboriginal Land Council									X			
Yass Business Chamber	Business Association/Chamber of Commerce									X			
Yass High School	Educational Institute									X			
Marulan Progress Association	NGO/Community Org	Marlene Skipper						X					
Bungonia Progress Association	NGO/Community Org	Margo Crossley						X					
Tarago Progress Association	NGO/Community Org	Gill Shephard						X					
Towrang Progress Association	NGO/Community Org	Roger Curvey						X					
Windellama Progress Association	NGO/Community Org	Christine Woodcock						X					

[illegible]

2.2 Identification of vulnerable and hard to reach populations

The project team will review census data about the populations of each of the Council areas, and review the survey participation statistics, to identify under-represented groups participating in the process, to ensure that these groups, or their representatives, are invited to participate in the survey and workshop during face to face engagement (while the project team is in the region).

3 Engagement Plan

The below table outlines the key activities being undertaken for the Regional CSP. All activities are described in further detail later in this section.

Table 1. Key Engagement Activities

Activity	Scheduled for	Objective	Participants	Resources Required	IAP2 Spectrum Level of Participation	Council Responsibilities	Communications Required
Joint Council Working Group Charrette	28 October	To gather the Councillors from the three Council areas to work together to undertake visioning for the region, and to contribute to the draft regional strategic priorities based on those in the existing CSPs.	Councillors Key Council Staff	Existing CSPs Summary of existing priorities Draft strategic priorities under the five pillars Room, projector, seating and refreshments	Collaborate	Arrangement of venue and facilities Invites to required participants (Councillors and key staff)	Direct Council contact and invitations.
Community Survey	Go live by 14 November Live for 3 weeks	To get broad input on the regional CSP, identify key areas of interest and concern, and to obtain feedback about the proposed strategic priorities	Self-referred public	Survey Monkey (Cardno subscription) Provide set link	Consult	Promotion of survey through usual Council channels Link/Page on website Social media updates Direct communications via email with key stakeholders to promote participation	Media Release/s (if desired) Advertising – traditional / social media Link present on Council websites when go live Promotional materials and flyers/posters at key locations across the region promoting the survey
Youth Survey	28 November – 4 December	To get youth perspectives on the LGAs and the region, identify key areas of interest and concern specific to youth.	Self-referred public Invited high school students through Council contacts	Survey Monkey (Cardno subscription) Provide set link	Consult	Link/Page on website Social media updates Direct communications with key school and youth group stakeholders to promote participation	Media Release/s (if desired) Social media (focus) Link present on Council websites when go live

Activity	Scheduled for	Objective	Participants	Resources Required	IAP2 Spectrum Level of Participation	Council Responsibilities	Communications Required
Community Workshops	21 – 29 November	To identify the community's aspirations for the region and identify any concerns or priorities. To present the draft strategic priorities and obtain feedback.	Community members and invited representatives and key stakeholders	Rooms for each of the 9 venues and dates/times, projector, seating, and refreshments Engagement resources and materials for active participation (Cardno to provide)	Involve/ Collaborate	Promotion of the community meetings through usual Council channels Link/Page on website Social media updates	Media Release/s (if desired) Advertising – traditional / social media Information on dates, times, and locations available on Council websites Promotional materials and flyers/posters at key locations across the region promoting the workshops
Public Notification	January 2017 (following 3 Council meetings presenting the draft CSP and making required changes)	To present the draft CSP to the community and obtain feedback via feedback sheets at key locations (e.g. libraries), and email	Councillors, Council staff, key stakeholders, and public	Printed versions of draft available at key locations including Council offices and libraries Link to draft document online in easy to download and compact format (PDF)	Consult	Promotion of public notification through usual channels Presence of draft for feedback on Council websites Printed versions made available at key locations including Council offices and libraries Promotion of email address for feedback (Cardno email for management and collation)	Media Release/s (if desired) Advertising – traditional / social media



3.1 Communications

The communications officers of each Council, on behalf of (and in consultation with) the working group will liaise with Cardno's project team to decide on an approach for media. The team decided the following by 4 November 2016:

- ▶ If the Councils would use consistent messaging and (joint 3-Council) branding for all communications on this project, or if Councils wish to maintain individual Council branding and messaging.
- ▶ If each Council wished to draft and produce its own messaging or to utilise support from Cardno on social media content, flyers/posters for display, and media releases.
- ▶ If the Councils wished to collaborate on content and scheduling to develop a coordinated effort in promotion and communications, for consistent messaging and greatest impact.

Cardno provided support wherever requested, with advanced notice and clear deadlines requested where content support was to be provided.

Feedback from Council communications officers to date have detailed the following intentions as listed in the sections below.

3.1.1 Goulburn Mulwaree Council

Goulburn Mulwaree Council (GMC) has noted their intention to undertake the following activities:

- ▶ A media release has been developed based on the current flyer promoting the workshops. GMC plans to send the media release to relevant media contacts at the beginning of the week of 7 November in the lead up to the workshops within the Goulburn Mulwaree LGA.
- ▶ The dates for workshops will be promoted through GMC's regular weekly council newspaper ad (published on a Thursday).
- ▶ Mayor Bob Kirk will be discussing the Regional CSP and encouraging participation in his Mayoral Column on the 17th of November.
- ▶ Mayor Kirk will promote the workshops on Monday morning radio over the weeks prior to the scheduled workshops.
- ▶ Utilising GMC's Facebook page to promote the meetings and the survey when it is live.

GMC has expressed some interest in some graphics and content for social media, and have also noted their interest in discussing consistent messaging across Councils. Due to this not being an approach preferred by all Councils, the messaging will focus on GMC.

Cardno understands that at this stage the only support that is requested is the provision of some social media content, and Cardno will provide this in the week of 7-11/11/2016. GMC is to contact the Engagement Specialist should any additional promotional support be desired.

3.1.2 Upper Lachlan Shire Council

It is understood that Upper Lachlan Shire Council (ULSC) intended to undertake a range of promotional activities, including local newspaper advertising, social media updates, and contact with key stakeholders and local community groups. Contact with the local high school was maintained to increase youth participation in the workshops and the Youth survey.

3.1.3 Yass Valley Council

Yass Valley (YVC) has advised that their promotional activities will comprise the following:



- ▶ A flyer has been sent out with our rates notices (week ending 4/11/16), which advertises all of the workshop dates
- ▶ Workshop dates will be included in YVC's weekly page of advertising in the local newspaper
- ▶ Yass Valley Council is very active on social media and have expressed interest in some graphics and content from Cardno. YVC have also expressed a preference to maintain YV specific graphics and content to avoid confusion. Schedule tbc.
- ▶ All schools will include the information about the workshop in their weekly newsletters.
- ▶ YVC will also be sending to our progress associations and community newsletters, however it is noted that due to the short time frame, a number of the associations' deadlines have been missed.
- ▶ YVC will produce a number of media releases around the CSP and workshops which will be read out on local radio etc.

Cardno understands that at this stage the only support that is requested is the provision of some social media content (YVC specific), and Cardno will provide this in the week of 7-11/11/2016. YVC is to contact the Engagement Specialist should any additional promotional support be desired.

3.2 Council Websites

Each of the Councils' websites should have a page dedicated to this project and its development. By the time of the initial survey launch, the websites will have a link to the survey, and details of the planned community workshops that are scheduled with the necessary dates and locations. Public documentation should be posted here, including engagement summary reports and the draft Plan for consultation.

The three Councils are expected to make necessary arrangements to set these pages up through their internal systems and processes, however Cardno can provide content as required to support the process.

3.3 Factsheets

Cardno will produce a set of factsheets for clear and engaging communication with the community and media outlets. The four fact sheets below are proposed, but may change as the project evolves.

1. The first fact sheet is expected to summarise why the project is being undertaken, the benefits that are sought, and the process that the project will follow. The factsheet will include a snapshot of the region and other information that Council and Cardno believe are beneficial to inform the community for the process. This fact sheet will be developed in the week of 7-11/11/2016 and issued as draft for review and approval.
2. A separate fact sheet providing the details of the community workshops providing dates, times, and locations. (Note: This fact sheet has been issued and distributed via Councils.)
3. At the conclusion, in preparation for public notification, a brief summary of the CSP will be put into a fact sheet, including the outcomes of consultation, what feedback was received, and how community feedback has been used, consistent with IAP2 principles.

Fact sheets 1 and 2 are attached in Appendix D.

3.4 Media Releases

Media releases will be crucial for promoting the project and process to community members, and informing them of the progress of the project. Representation in local media about the project will build interest and engagement, and foster a sense of legitimacy about the process.

These media releases, at key points of the project, will be prepared by either a Council communications office/ media delegate or Cardno (to be determined between Communications officers, Cardno Engagement



Consultant), for approval by the working group, to be distributed to Councils' key media contacts. It is expected that at least four key media releases will be prepared at key points of the project:

1. Once the engagement strategy has been signed off and fact sheets have been produced and posted to all Councils' websites, a media release about the project will be issued.
2. Once the survey has been signed off and is ready to go live, a media release about the survey will be issued.
3. One to two weeks prior to the face to face community engagement activities, a media release about each of the workshops, times, and locations will be issued. It is suggested that Councils also include relevant advertising at the same time in corresponding media outlets (e.g. local newspapers) to maximise likelihood of an article and to build awareness of the activities.
4. One at the issue of the draft regional CSP for public notification and feedback, stating where it will be available and how to provide feedback.

As noted in section 3.1, the coordination of media releases, and if they will be undertaken as a joint exercise or if they will be released by individual councils, will be decided by the Communications teams of the Councils in consultation with the working group. The Communications teams of each Council will lead the development of their respective media releases.

3.5 Council & Staff Charrette

The Cardno team will run a half-day session on 28 October with Councillors and key staff from the three Council areas to review the existing CSPs for each Council area, identify what progress has been made, what priorities have emerged and which have fallen away since the development of the original documents. Staff will be asked to provide their visions of the region, both as stand-alone Council areas, and as a cooperative regional group of Councils.

A charrette has been chosen as the most appropriate approach for this group. In a charrette format, all participants will have the chance to have input on all areas of the CSP, and further contribute and refine the most popular ideas.

Councillors and staff will be separated into groups of equal numbers, with each group comprising of a representative from each Council as well as an equal number of staff. Cardno will ask participants from each group to respond to the following questions having regard to the 5 Strategic Pillars (Community, Environment, Economy, Infrastructure and Civic Leadership):

- ▶ What is your long term vision for the region?
- ▶ What do you wish the region to be for the next generation?
- ▶ What current issues and challenges face the community in the region preventing your vision from becoming a reality?
- ▶ What do you see as the key areas and opportunities for development of the region in line with your vision?

Each group will be asked to discuss each question and write down their responses collectively. At the end of the session a representative of each group will present their responses/ideas to the larger group.

Written responses will be collected and compiled by Cardno and used to assist in preparing a vision and guiding strategies for the draft Regional CSP.



Following the Council/staff session, Cardno will meet with the Working Group, in an informal 'round the table gathering' to:

- ▶ provide a debrief from the workshop
- ▶ discuss key themes for the region
- ▶ undertake initial conversations about the formulation of a vision for the Region.

The working group will work with Cardno to develop an overarching vision and key strategies for the region.

Findings of the Council and Working Group sessions will be summarised in the consultation outcomes report.

3.6 Online Community Survey

An online survey has been developed on Survey Monkey. A draft will be issued to the working group by 4 November 2016 for review, feedback, and testing, and the survey will go live 10 November through 30 November. The survey will be promoted via the Councils' communications offices and will be sent directly to key stakeholders. The survey will comprise three key sections:

- ▶ General questions about the Council area in which they reside, the greater region, and the strengths, weaknesses, and priorities for the region. Participants will be asked to describe their vision for the future, to assist in the identification of key themes, priorities, and key words to use for the regional vision. This section will be kept simple and brief, to minimise contributing to consultation fatigue which residents may be experiencing.
- ▶ A request for direct feedback on the proposed strategic priorities under each of the five pillars.
- ▶ Some demographic information (voluntary) to allow for profiling of the respondent base to identify any potential relationships between demographic indicators and particular views, themes, or priorities.

Hard copies of the survey for those who prefer will be also made available to the community at public service facilities (i.e. Council offices, libraries, etc.) and to participants that attend community engagement sessions.

Survey outcomes will be broadly summarised in a fact sheet for the public to illustrate the findings. A more detailed summary discussion document (the detail of which will vary depending on the final response rate), summarising the outcomes of each question and any important cross-analysis, will be produced for the working group and internal stakeholders, will be summarised in the consultation outcomes report.

3.6.1 Online Youth Survey

An additional online survey targeted specifically at youth within the Region has also been developed to attempt to involve a younger demographic of respondents. A draft will be issued for review and feedback. Once completed, the survey will go live, and will be distributed to the youth community through schools and youth networks and organisations. The survey will comprise of two main sections:

- ▶ General demographic information (voluntary) to allow for profiling of the youth respondent base to identify any potential relationships between demographic indicators and particular themes, views or goals
- ▶ Questions about the Council area in which they reside, focusing on the importance of specific aspects of life in the region, and individual ambitions and goals for the future.

The outcomes of the Youth Survey will be broadly summarised along with the initial community survey.

3.7 Face to Face Community Engagement

Nine community sessions in the following areas have been proposed with the following details:

LGA	Meeting Locations	Meeting Dates
Goulburn Mulwaree	Tarago – Tarago Community Hall, Wallace Street, Tarago	Wednesday 23 November, 5.30pm
	Goulburn – Grace-Millsom Centre, Braidwood Road, Goulburn	Wednesday 23 November, 7.30pm
	Marulan – Marulan Hall, George Street, Marulan	Friday 25 November, 5.00pm
Upper Lachlan Shire	Gunning – Council Chambers, 123 Yass Street, Gunning	Monday 21 November, 5.30pm
	Taralga – Masonic Hall, Orchard Street, Taralga	Tuesday 22 November, 5.30pm
	Crookwell – Council Chambers, 44 Spring Street, Crookwell	Tuesday 22 November, 7.30pm
Yass Valley	Gundaroo – Gundaroo Soldiers Memorial, 52 Cork Street, Gundaroo	Monday 21 November, 7.30pm
	Yass – Yass Soldiers Memorial Hall, 82-94 Comur Street, Yass	Thursday 24 November, 5.30pm
	Murrumbateman – Murrumbateman Recreation Hall, Barton Highway, Murrumbateman	Thursday 24 November, 7.30pm
	Binalong – Binalong Hall, Wellington Street, Binalong	Tuesday 29 November, 5.30pm

It is proposed that all sessions be held on weekday evenings to accommodate residents working during standard business hours.

The flyer advertising the engagement sessions is illustrated on the following page.



The Councils of Upper Lachlan, Goulburn Mulwaree and Yass Valley are working together to prepare a combined Regional Community Strategic Plan (CSP) under the Local Government Act. The Councils are doing this to ensure the Region has a stronger voice in State Government decisions on regional planning and funding to ensure the needs and aspirations of these communities are recognised and fulfilled.

The aim of the draft Regional CSP is to provide a shared vision and objectives to provide clear strategic directions for the long term, and identify the main priorities and aspirations of the communities of the Region. It is envisaged that the draft Regional CSP will be based on the following five pillars:

- A. Community (Life and Welfare in the Community)
- B. Environment (Conditions and Influences in the Area and Sustainability)
- C. Economy (Generation, Distribution, Use of Income and Business Development)
- D. Infrastructure (Facilities, Transport and Systems Serving the Area)
- E. Civic Leadership (System of Government or Management)

The community are invited to attend workshops held across the Region. These workshops will provide an opportunity for everyone to review and provide input into the draft Regional Community Strategic Plan.

Workshops within Upper Lachlan local government area will be held at the following locations:

- **Gunning:** Council Chambers, 123 Yass Street, Gunning - Monday 21 November @5:30pm to 7:00pm
- **Taralga:** Masonic Hall, Orchard Street, Taralga - Tuesday 22 November @5:30pm to 7:00pm
- **Crookwell:** Council Chambers, 44 Spring Street, Crookwell - Tuesday 22 November @7:30pm to 9:00pm

Workshops within Goulburn Mulwaree local government area will be held at the following locations:

- **Tarago:** Tarago Community Hall, Wallace Street, Tarago - Wednesday 23 November @5:30 to 7:00pm
- **Goulburn:** Grace-Millsom Centre, Goulburn Recreation Area, Braidwood Road, Goulburn - Wednesday 23 November @7:30pm to 9:00pm
- **Marulan:** Marulan Hall, George Street, Marulan - Friday 25 November @5:00pm to 6:30pm

Workshops within Yass Valley local government area will be held at the following locations:

- **Gundaroo:** Gundaroo Soldiers Memorial Hall, 52 Cork Street, Gundaroo - Monday 21 November @7:30pm to 9:00pm
- **Yass:** Yass Soldiers Memorial Hall, 82-94 Comur Street, Yass - Thursday 24 November @5:30pm to 7:00pm
- **Murrumbateman:** Murrumbateman Recreation Hall, Barton Highway, Murrumbateman - Thursday 24 November @7:30pm to 9:00pm
- **Binalong:** Binalong Hall, Wellington Street, Binalong - Tuesday 29 November @5:30pm to 7:00pm

A community survey will also be distributed and made available via each Council's website to ensure those unable to attend scheduled workshops can provide input into the draft Regional Community Strategic Plan.



Figure 3. Community Workshop Flyer (issued)



3.7.1 Engagement Session Structure

The community engagement sessions will be structured in two separate parts:

1. Small group discussions, followed by short presentations from each group, about what is most valued and appreciated in participants' local communities to help give regional background to the external Cardno consultants.
2. Pillar-by-pillar group discussion to determine the community's opinion on:
 - a. The Desired Community Outcomes for each Strategic Pillar, and whether the focus of each is considered to be accurate and reflective of the community's aspirations;
 - b. Each Community Strategy outlined under the Strategic Pillars;
 - c. What areas of focus within the strategies are insufficient or have been missed entirely; and
 - d. Any specific wording within the strategies that ineffectively conveys the message that the community envisions.

Feedback from the sessions will be noted by Cardno's consultants that attend the session to help inform the Regional CSP and will be summarised as part of the Outcomes Report to be completed after the finalisation of the Regional CSP.

3.8 Public Notification

Once the draft Regional CSP is developed, a printed copy should be made available across all Council areas at key public facilities such as Council offices and libraries, with feedback sheets and a feedback box (or delegate collection officer) available to collect handwritten feedback. An email address should also be promoted for electronic feedback. An electronic version should be made available on all Council websites, with a link to provide feedback via email.

A due date for feedback will be promoted, and all feedback will be registered on the public notification feedback register which will be included in the final engagement outcomes report. Names/emails/contact details will not be made public; however this information will be retained internally to enable direct responses if there are any queries raised. All queries and questions will be responded to within 10 working days by a nominated officer in the working group or communication team (dependent on the topic of the query).

4 Risk Management Plan

The Regional CSP engagement process is overall a set of low risk engagement activities, as it is developing an aspirational plan, rather than engagement over a highly contentious issue. Nevertheless, risks need to be considered as any engagement activities have risks that require management, if not avoidance. The development of this strategy, and its endorsement by the Councils, is a key tool in the avoidance and mitigation of a large majority of risks.

Figure 4. Project Engagement Strategy Risk Identification

Potential Risk	Strategies to mitigate or avoid risk
Concern of smaller communities that larger communities' concerns and aspirations will dominate the plan	<p>An accessible online survey to encourage feedback from all residents regardless of location.</p> <p>A specific question in the survey to gauge this concern.</p> <p>Workshops in a range of locations, not only in administrative centres, to encourage regional residents' participation.</p>
Niche, timely, or local issues dominate engagement activity forums (e.g. participants use the community sessions to raise specific issues with their local government representatives)	<p>Clearly and widely communicate purpose of engagement.</p> <p>Councils to keep Cardno abreast of current issues that may be raised and Councils' stance on them.</p> <p>Experienced facilitation of workshops.</p> <p>Presence of a Council officer at each of the face to face workshops to provide support on these issues (to be discussed before or after the scheduled workshop).</p>
Lack of community interest in participation / low participation	<p>Strong promotional activities with focus on key benefits and aspirational messaging.</p> <p>Creative and innovative methods for engagement.</p> <p>Develop engaging fact sheets and promotional materials.</p> <p>Maintain strong media relations.</p> <p>Targeted invitations to key stakeholders and interested parties by Councils.</p>

Regional Community Strategic Plan

APPENDIX A

PRINT & ONLINE
SURVEY





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Regional Community Strategic Plan Survey

The Councils of Upper Lachlan, Goulburn Mulwaree, and Yass Valley are working together to prepare a combined Regional Community Strategic Plan (CSP). Over the last five years, each Council has developed its own Community Strategic Plan, but in the fast changing environment of New South Wales, the Councils saw an opportunity to work together at a regional level to strengthen their collective voice when working with State and Federal Governments. A joint regional Community Strategic Plan is the first step in this direction.

In this survey, we ask you to think about the future of this region, voice your aspirations, concerns, and provide feedback on the draft consolidated strategic priorities which have been compiled based on the three existing CSPs.

This survey should take approximately 10-15 minutes to complete, and we appreciate you working through the survey to the end. We hope that this approach holds much potential for achieving our aspirations and continuing to build the region into a sustainable, liveable, and connected place for future generations.

No.	Question	Goulburn Mulwaree	Upper Lachlan	Yass Valley	Other
Q1	In which Council area do you live (a majority of the time)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

No.	Question	Less than 1 year	1 – 5 years	6-10 years	11-20 years	Over 20 years
Q2	How long have you lived in the region (Goulburn Mulwaree, Upper Lachlan, or Yass Valley)? <i>Please include the total number of years you have lived in the area, even if you have left for a period of time and returned.</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

No.	Question	Very satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Very dissatisfied	No Comment/ N/A
Q3	Over the last 12 months, how would your satisfaction with your Council's delivery of the following services:						
	Customer service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Council leadership	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Aged, disabled and health related services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Community services (e.g. Library)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Youth services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Waste management, litter control, and recycling services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Emergency response and preparedness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Roads, footpath, and drainage construction and maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Maintenance of public buildings and assets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Planning and development services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Sports and recreational facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Environmental management, conservation, and sustainability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Heritage protection and management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Economic development and tourism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Fire management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Public amenities (e.g. toilet blocks etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Parks, gardens, open space, and playgrounds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Animal management and control	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



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No.	Question	3 most important services
Q4	Of these listed services, which would you consider to be the three (3) most important / essential services to the community? <i>Please only select three services by ticking three boxes</i>	
	Customer service	<input type="checkbox"/>
	Council leadership	<input type="checkbox"/>
	Aged, disabled and health related services	<input type="checkbox"/>
	Community services (e.g. Library)	<input type="checkbox"/>
	Youth services	<input type="checkbox"/>
	Waste management, litter control, and recycling services	<input type="checkbox"/>
	Emergency response and preparedness	<input type="checkbox"/>
	Roads, footpath, and drainage construction and maintenance	<input type="checkbox"/>
	Maintenance of public buildings and assets	<input type="checkbox"/>
	Planning and development services	<input type="checkbox"/>
	Sports and recreational facilities	<input type="checkbox"/>
	Environmental management, conservation, and sustainability	<input type="checkbox"/>
	Heritage protection and management	<input type="checkbox"/>
	Economic development and tourism	<input type="checkbox"/>
	Fire management	<input type="checkbox"/>
	Public amenities (e.g. toilet blocks etc.)	<input type="checkbox"/>
	Parks, gardens, open space, and playgrounds	<input type="checkbox"/>
	Animal management and control	<input type="checkbox"/>
	Other (please specify)	<input type="checkbox"/>
		<input type="checkbox"/>

No.	Question	Like Most
Q5	What do you enjoy most about living in your specific Council area? <i>Tick up to three items</i>	
	Natural environment	<input type="checkbox"/>
	Green / open space	<input type="checkbox"/>
	History and heritage	<input type="checkbox"/>
	Sense of community	<input type="checkbox"/>
	Rural / size of the community	<input type="checkbox"/>
	Festivals and Events	<input type="checkbox"/>
	Sport and recreation	<input type="checkbox"/>
	Range of industry and work	<input type="checkbox"/>
	Mix of regional and rural areas and proximity to larger cities	<input type="checkbox"/>
	Cultural diversity	<input type="checkbox"/>
	Family friendly	<input type="checkbox"/>
	Lifestyle	<input type="checkbox"/>
	The people	<input type="checkbox"/>
	Other (please specify)	<input type="checkbox"/>
		<input type="checkbox"/>



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No.	Question
Q6	<p>What do you believe are the greatest concerns, issues or challenges that affect life in your specific Council area?</p> <p><i>Feel free to write as little or as much as you like here.</i></p> <div style="border: 1px solid black; height: 150px; width: 100%;"></div>

No.	Question	Yes, I believe the region faces similar issues and challenges	No, I believe the other Council areas face different challenges	I am unsure / I don't know enough about the other Council areas
Q7	<p>Do you believe those concerns or issues (from Question 6 above) are also faced by the greater region (comprising Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils), or do you believe they face different challenges?</p> <p><i>Please explain your answer.</i></p> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

No.	Question
Q8	<p>What is your 20-year vision for your Council area and the greater region (comprising Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils)?</p> <p><i>In 2036, how do you hope the area has improved? What positive qualities of the region have been retained and fostered? What challenges have been successfully overcome?</i></p> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>



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No.	Question
Q9	<p>What are three (3) key words or phrases that you would use to describe your 20-year vision for the greater region (comprising Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils)?</p> <p><i>Examples might be "connected to Canberra", "healthy and fit", "thriving", "peaceful"... Dream big!</i></p> <p>1</p> <p>2</p> <p>3</p>

No.	Question	Areas of Focus
Q10	<p>With the three Councils in your region (Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils) working together at a strategic level to better advocate for the region, what would you like to see them focus on?</p> <p><i>Pick up to three topics from the below list, and feel free to add additional comments in the box below.</i></p>	
	Roads, transport, and connectivity	<input type="checkbox"/>
	Business, economic, and tourism opportunities	<input type="checkbox"/>
	Telecommunications	<input type="checkbox"/>
	Community services (including youth, senior, disability, and family support services)	<input type="checkbox"/>
	Community facilities and events	<input type="checkbox"/>
	Culture and the arts	<input type="checkbox"/>
	Sport and recreation	<input type="checkbox"/>
	Agriculture and rural industries	<input type="checkbox"/>
	Footpaths, drainage, and related infrastructure	<input type="checkbox"/>
	Environmental conservation and sustainability	<input type="checkbox"/>
	Customer service improvement	<input type="checkbox"/>
	Council governance, transparency, and communications	<input type="checkbox"/>
	Planning and development	<input type="checkbox"/>
	Regional cooperation and access to greater State and Federal resources	<input type="checkbox"/>
	Other (please specify)	<input type="checkbox"/>



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Proposed Strategic Priorities

The Regional Community Strategic Plan for the region (comprising Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils) will be based on the common themes and ideas from each Council's individual CSP. The Councils and their consultants have worked together to develop draft strategic priorities for the following five pillars.



The strategic priorities will lead each of the Councils' strategic actions for the future, and specific action plans will be developed, with responsible parties, accountabilities, deadlines, and outcomes detailed in subsequent planning documents. The idea for these very broad 'strategic priorities' is to identify a clear direction for Councils and the community to focus their attention and efforts long-term.

Please review each of the pillars' proposed strategic priorities, let us know if you support them, and let us know in the comments boxes if you can identify any important oversights or suggestions for improvement. Do remember they are intended to be broad statements, with specific plans of action to achieve them to be developed once these are agreed and endorsed for the Regional CSP.



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No.	Question	Strongly support	Support	Indifferent	Oppose	Strongly oppose																																										
Q11	<p>COMMUNITY</p> <p>Below are the five selected draft strategic priorities for the region under the "Community" pillar. Please let us know how much you support each of the following strategies. <i>Also let us know in the comments section if you believe there is anything important that is missing or has been overlooked for this pillar.</i></p> <table border="1"> <tbody> <tr> <td>Facilitate and encourage equitable access to community infrastructure and services, such as health care, education and transport</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Promote social and community events that cater for a diverse population</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Assist in the prevention of crime and anti-social behaviour/activities</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Protect and embrace cultural identity and heritage</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Maintain a rural lifestyle</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Engage and involve the community in decision making</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> </tbody> </table> <p>Are there any important omissions from these strategic priorities for "Community"? Please provide any additional feedback.</p> <div style="border: 1px solid black; height: 150px; width: 100%;"></div>						Facilitate and encourage equitable access to community infrastructure and services, such as health care, education and transport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Promote social and community events that cater for a diverse population	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Assist in the prevention of crime and anti-social behaviour/activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Protect and embrace cultural identity and heritage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Maintain a rural lifestyle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Engage and involve the community in decision making	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facilitate and encourage equitable access to community infrastructure and services, such as health care, education and transport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																																										
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No.	Question	Strongly support	Support	Indifferent	Oppose	Strongly oppose																																			
Q12	<p>ENVIRONMENT</p> <p>Below are the five selected draft strategic priorities for the region under the "Environment" pillar. Please let us know how much you support each of the following strategies. <i>Also let us know in the comments section if you believe there is anything important that is missing or has been overlooked for this pillar.</i></p> <table border="1"> <tbody> <tr> <td>Protect and enhance existing natural environment, including flora and fauna native to the region</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Investigate ways to reduce our carbon footprint</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Adopt environmental sustainability practices</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Protect waterways and catchments</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Maintain a balance between growth, development and environmental protection</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> </tbody> </table>						Protect and enhance existing natural environment, including flora and fauna native to the region	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Investigate ways to reduce our carbon footprint	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Adopt environmental sustainability practices	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Protect waterways and catchments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Maintain a balance between growth, development and environmental protection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Protect and enhance existing natural environment, including flora and fauna native to the region	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																																			
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Adopt environmental sustainability practices	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																																			
Protect waterways and catchments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																																			
Maintain a balance between growth, development and environmental protection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																																			



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No.	Question	Strongly support	Support	Indifferent	Oppose	Strongly oppose
	<p>Are there any important omissions from these strategic priorities for "Environment"? Please provide any additional feedback.</p> <div style="border: 1px solid black; height: 80px; width: 100%;"></div>					

No.	Question	Strongly support	Support	Indifferent	Oppose	Strongly oppose
Q13	<p>ECONOMY Below are the five selected draft strategic priorities for the region under the "Economy" pillar. Please let us know how much you support each of the following strategies. <i>Also let us know in the comments section if you believe there is anything important that is missing or has been overlooked for this pillar.</i></p>					
	Promote the regional economy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Capitalise on the region's close proximity to Canberra	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Jointly promote and develop tourism strategies and opportunities within the region	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support and encourage new and existing business and industry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Foster, develop and support a diverse agricultural industry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<p>Are there any important omissions from these strategic priorities for "Economy"? Please provide any additional feedback.</p> <div style="border: 1px solid black; height: 80px; width: 100%;"></div>					



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No.	Question	Strongly support	Support	Indifferent	Oppose	Strongly oppose
Q14	INFRASTRUCTURE Below are the five selected draft strategic priorities for the region under the "Infrastructure" pillar. Please let us know how much you support each of the following strategies. <i>Also let us know in the comments section if you believe there is anything important that is missing or has been overlooked for this pillar.</i>					
	Develop high speed rail links between the region and Canberra, Sydney, and Melbourne	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Improve public transport links to connect towns within the region	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Maintain and improve road infrastructure and connectivity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support improvements to health, medical, and educational services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support the development of new community facilities and services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Secure high quality water supplies for the towns in the Region	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Collectively provide safe and efficient waste management and recycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support improvements to broadband, and mobile phone and data coverage access across the region	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>Are there any important omissions from these strategic priorities for "Infrastructure"? Please provide any additional feedback.</p> <div style="border: 1px solid black; height: 150px; width: 100%;"></div>						



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No.	Question	Strongly support	Support	Indifferent	Oppose	Strongly oppose
Q15	CIVIC LEADERSHIP Below are the five selected draft strategic priorities for the region under the "Civic Leadership" pillar. Please let us know how much you support each of the following strategies. <i>Also let us know in the comments section if you believe there is anything important that is missing or has been overlooked for this pillar.</i>					
	Provide strong leadership and representation of the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Engage in open and honest communication with the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Collaborate and cooperate as a group of Councils to achieve cost savings and a greater voice in regional planning and funding decisions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Actively investigate funding sources that will strengthen the region	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are there any important omissions from these strategic priorities for "Civic Leadership"? Please provide any additional feedback.						

Some information about you...

Any information you provide here will not be used for any purpose other than to assist us in understanding responses, and allows us to identify if a range of segments of the community have been represented in this survey

No.	Question	Male	Female	Prefer not to answer
Q16	Please Indicate your gender <i>(The gender identity with which you most identify)</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/> Other (please specify)			

No.	Question	14 years or younger	15-24 years	25-44 years	45-64 years	Over 65 years	Prefer not to answer
Q17	Please indicate your age bracket	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



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No.	Question	Best describes my circumstances
Q18	Please indicate which situation below best describes your circumstances. <i>The answer to this question allows us to understand if we have captured a range of respondents and different priorities people may have at different stages of their life.</i>	
	Single and living alone or in a shared household	<input type="checkbox"/>
	Sole parent with dependent children/students who may live with you full or part time	<input type="checkbox"/>
	Partnered / married with no children or children have left home	<input type="checkbox"/>
	Partnered / married with dependent children/students who may live with you full or part time	<input type="checkbox"/>
	Live in group home or care facility	<input type="checkbox"/>
	Prefer not to answer	<input type="checkbox"/>
	Other (please specify)	<input type="checkbox"/>

Thank you very much for your participation in this survey.

We hope to see you at one of the community workshops in late November 2016 (see the flyer overleaf for details). Once the draft CSP is finalised, it will be displayed for public feedback. Watch your local media and Council website for more information soon.

Please place your completed survey into the collection box or one of the envelopes provided to ensure the confidentiality of your responses.

Regional Community Strategic Plan

APPENDIX B

ONLINE YOUTH
SURVEY





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Goulburn Mulwaree, Upper Lachlan, and Yass Valley CSP Youth Survey



The Councils of Upper Lachlan, Goulburn Mulwaree, and Yass Valley are working together to prepare a combined Regional Community Strategic Plan (CSP). Over the last five years, each Council has developed its own Community Strategic Plan, but in the fast changing environment of New South Wales, the Councils saw an opportunity to work together at a regional level to strengthen their collective voice when working with State and Federal Governments. A joint regional Community Strategic Plan is the first step in this direction.

The Councils have recognised that in planning for the year 2036, one of the most important groups to talk to is our youth!

YOU are the future of this region!

We have heard a lot about how many young people leave the region as they become adults, and so we invite you to complete this quick survey to tell us a bit more about what you love about your hometown, what is important to you, and how we can work towards making the region a more liveable, vibrant, and accessible place where you might envision a future for yourself!

1. I live in...

- ☐ Goulburn Mulwaree Council
- ☐ Upper Lachlan Shire Council
- ☐ Yass Valley Council

2. I am

- ☐ a student in primary school
- ☐ a student in junior highschool (years 7 to 10)
- ☐ a student in senior high school (years 11 to 12)
- ☐ a student at university, college, or TAFE
- ☐ undertaking an apprenticeship or traineeship
- ☐ no longer a student and working part time or full time
- ☐ no longer a student and not working part time or full time
- ☐ Other (please specify)

3. What is your gender?

- ☐ Male
- ☐ Female
- ☐ Prefer not to answer
- ☐ Other (please specify)

4. What do you like the most about your town/Council area?

5. What do you think are the biggest challenges for young people in your town/Council area?

6. How important are the following things to you, especially when

thinking about whether or not you stay in the region as you get older?

	Very important	Important	Neither important or unimportant	Not really important	Not at all important
The range of employment opportunities and jobs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to training and further education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internet access and reliability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mobile coverage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Places to socialise e.g. restaurants, cafes, pubs, and clubs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recreation facilities and clubs e.g. sports, arts, gyms, theatres, bmx tracks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Being close to family and friends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The environment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rural lifestyle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participation in your community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Having a voice in local issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of schools and education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Roads and public transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Heritage and culture	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to health care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to mental health services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community services (e.g. disability support, aged care etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to a range of retail and other shops	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease of access to cities (Sydney, Canberra, or Melbourne)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to access a range of performing arts (live bands, theatre, movies etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please specify)					

7. What are the things you would like to see happen in your town/Council area over the next 20 years? Think about what new facilities, services, or events you would like to see, and what elements of the area you would like to see protected or enhanced.

e.g. "new schools", "new skate park", "keep the rural character", "better public transport to Sydney/Canberra", "more social services for LGBT youth", "more mental health services".

8. When thinking about what you might do in the future as an adult, please tell us how likely the following statements are.

	Definitely	Probably	Possibly	Unlikely	Definitely not
Stay and work/study/raise a family in the region (Goulburn Mulwaree, Upper Lachlan, or Yass Valley)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Move to another regional area for work or study or to be with friends or family and stay indefinitely	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Move to another regional area for work or study or to be with friends or family but return after a few years and settle in the region (Goulburn Mulwaree, Upper Lachlan, or Yass Valley)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Move to a city (e.g. Canberra, Melbourne, Sydney) for work or study or to be with friends or family and stay indefinitely	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Move to a city (e.g. Canberra, Melbourne, Sydney) for work or study or to be with friends or family but return after a few years and settle in the region (Goulburn Mulwaree, Upper Lachlan, or Yass Valley)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Move overseas, or travel indefinitely and settle elsewhere	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Go overseas and travel but return after a few years and settle in the region (Goulburn Mulwaree, Upper Lachlan, or Yass Valley)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify) or provide a bit more information if you like

9. When thinking about the things you would like to do or achieve before you turn 30, please tell us which of the following statements apply to you.

- ☐ I would like to undertake a traineeship or apprenticeship
- ☐ I would like to get a university degree
- ☐ I would like to have a family
- ☐ I would like to follow my passions in a creative endeavour (performance, dance, art, writing etc.)
- ☐ I would like to excel in sports or a hobby
- ☐ I would like to travel to other countries
- ☐ I would like to learn and/or run my family business
- ☐ I would like to make a difference in the environment
- ☐ I would like to make a difference in the community
- ☐ I would like to be active in leadership or politics
- ☐ I would like to have a career in science, technology or engineering
- ☐ I would like to have a career in health, care industries, or teaching
- ☐ I am unsure what i would like to do as a career or for work

Other (please specify)

Thank you for taking the time to complete this survey. The Councils of Goulburn Mulwaree, Upper Lachlan Shire, and Yass Valley really believe that you are the future of our region, and it's important to us to know what is important to you!

Please pass this survey on to your friends. We want the Community Strategic Plan to reflect the aspirations and desires of all community members, and we hope that we can get a stronger understanding of what young people in our region really want and need if they are going to consider staying and building their futures in the Southern Tablelands.

Regional Community Strategic Plan

APPENDIX C

STRATEGIC PILLAR
POSTERS FOR
COMMUNITY
DISCUSSION





DESIRED COMMUNITY OUTCOME

**We are a strong and diverse community
that values our rural lifestyle.**

**Our Region is a safe place where we
want to live, work and socialise now
and into the future.**

COMMUNITY

COMMUNITY STRATEGIES

1 Facilitate and encourage equitable access to community infrastructure and services, such as health care, education, and transport

2 Promote social and community events that cater for a diverse population

5 Maintain a rural lifestyle

3 Assist in the prevention of crime and anti-social behaviour and activities

4 Protect and embrace cultural identity and heritage

6 Engage and involve the community in decision making



DESIRED COMMUNITY OUTCOME

**We have a strong regional economy
experiencing steady growth, which
provides for a range of employment
opportunity within business, agriculture
and tourism industries**

ECONOMY

COMMUNITY STRATEGIES

1 Promote the
regional economy

2 Capitalise on the
region's close
proximity to Canberra

3 Jointly promote and
develop tourism strategies
and opportunities within the
region

4 Support and encourage
new and existing
business and industry

5 Foster and develop
a diverse agricultural
industry



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DESIRED COMMUNITY OUTCOME

We appreciate and enjoy our range of natural landscapes and habitats, and protect our natural environment and waterways through the adoption of sustainable practices.

ENVIRONMENT

COMMUNITY STRATEGIES

1 Protect and enhance the existing natural environment, including flora and fauna native to the region

2 Adopt environmental sustainability practices

3 Protect waterways and catchments

4 Maintain a balance between growth, development and environmental protection

5 Investigate ways to reduce our carbon footprint



COMMUNITY STRATEGIES

- 1** Develop high speed rail links between the Region, Canberra, Sydney and Melbourne
- 2** Improve public transport links to connect towns within the Region
- 3** Maintain and improve road infrastructure and connectivity
- 4** Support the development of new community facilities and services
- 5** Secure high quality water supplies for the towns in the Region
- 6** Collectively provide safe and efficient waste management and recycling
- 7** Support improvements to broadband and mobile phone and data coverage across the Region

DESIRED COMMUNITY OUTCOME

Our leaders operate ethically and implement good governance. Through working collaboratively access equitable funding to serve the specific needs of our individual Council areas as well as to benefit the greater region.

CIVIC LEADERSHIP

COMMUNITY STRATEGIES

1

Provide strong leadership and representation of the community

2

Engage in open and honest communication with the community

3

Collaborate and cooperate as a group of Councils to achieve cost savings and a greater voice in regional planning and funding decisions

4

Actively investigate funding sources that will strengthen the Region





We are a diverse Region that supports a strong, safe and vibrant community.

Our Region offers a relaxed rural lifestyle that is well connected to services and major business centres.

We embrace growth and promote new employment and development opportunities whilst ensuring our natural environment and waterways are protected through the adoption of sustainable practices.

While retaining our unique characters, our member Councils are committed to working collaboratively for us all to thrive into the future

Regional Community Strategic Plan

APPENDIX D

PROJECT
FACTSHEETS





The Councils of Upper Lachlan, Goulburn Mulwaree and Yass Valley are working together to prepare a combined Regional Community Strategic Plan (CSP) under the Local Government Act. The Councils are doing this to ensure the Region has a stronger voice in State Government decisions on regional planning and funding to ensure the needs and aspirations of these communities are recognised and fulfilled.

The aim of the draft Regional CSP is to provide a shared vision and objectives to provide clear strategic directions for the long term, and identify the main priorities and aspirations of the communities of the Region. It is envisaged that the draft Regional CSP will be based on the following five pillars:

- A. Community (Life and Welfare in the Community)
- B. Environment (Conditions and Influences in the Area and Sustainability)
- C. Economy (Generation, Distribution, Use of Income and Business Development)
- D. Infrastructure (Facilities, Transport and Systems Serving the Area)
- E. Civic Leadership (System of Government or Management)

The community are invited to attend workshops held across the Region. These workshops will provide an opportunity for everyone to review and provide input into the draft Regional Community Strategic Plan.

Workshops within Upper Lachlan local government area will be held at the following locations:

- **Gunning:** Council Chambers, 123 Yass Street, Gunning - Monday 21 November @5:30pm to 7:00pm
- **Taralga:** Masonic Hall, Orchard Street, Taralga - Tuesday 22 November @5:30pm to 7:00pm
- **Crookwell:** Council Chambers, 44 Spring Street, Crookwell - Tuesday 22 November @7:30pm to 9:00pm

Workshops within Goulburn Mulwaree local government area will be held at the following locations:

- **Tarago:** Tarago Community Hall, Wallace Street, Tarago - Wednesday 23 November @5:30 to 7:00pm
- **Goulburn:** Grace-Millsom Centre, Goulburn Recreation Area, Braidwood Road, Goulburn - Wednesday 23 November @7:30pm to 9:00pm
- **Marulan:** Marulan Hall, George Street, Marulan – Friday 25 November @5:00pm to 6:30pm

Workshops within Yass Valley local government area will be held at the following locations:

- **Gundaroo:** Gundaroo Soldiers Memorial Hall, 52 Cork Street, Gundaroo - Monday 21 November @7:30pm to 9:00pm
- **Yass:** Yass Soldiers Memorial Hall, 82-94 Comur Street, Yass - Thursday 24 November @5:30pm to 7:00pm
- **Murrumbateman:** Murrumbateman Recreation Hall, Barton Highway, Murrumbateman - Thursday 24 November @7:30pm to 9:00pm
- **Binalong:** Binalong Hall, Wellington Street, Binalong - Tuesday 29 November @5:30pm to 7:00pm

A community survey will also be distributed and made available via each Council's website to ensure those unable to attend scheduled workshops can provide input into the draft Regional Community Strategic Plan.





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Regional Community Strategic Plan

What is a Community Strategic Plan?

The NSW Government's Integrated Planning and Reporting Framework (IPRF) is a strategic planning framework for local governments to determine and document their communities' aspirations, and develop plans to achieve them. The structure is based on holistic community engagement to understand communities' desires. Based on that consultation and engagement, Councils develop a range of strategic plans, delivery programs, and operational plans, that are to be reported on annually to track progress. Councils also develop resourcing strategies, taking into consideration finances, workforce planning, and asset management, to support the delivery of the plans.

The Community Strategic Plan (CSP) is the highest level of strategic planning under the framework and sets a vision and strategic priorities for Councils. While Goulburn Mulwaree Council, Upper Lachlan Shire Council, and Yass Valley Council are individual operating entities, representing unique and distinct local government areas, they face similar challenges/circumstances, and share similar aspirations for the future. At the moment, each Council has its own CSP.

Find out more about the IPRF and CSPs at:

<https://www.olg.nsw.gov.au/councils/integrated-planning-and-reporting/framework>

Why create a Regional Community Strategic Plan?

In planning for their new CSPs, the Councils identified the synergies and efficiencies to be gained through developing a new joint CSP for the region, an innovative approach that, while meeting the requirements of the Office of Local Government's Integrated Planning and Reporting Framework (IPRF), will be unique in the NSW context.

A joint plan presents a range of positive cooperative opportunities, with a key benefit being a stronger, united voice for the region when working with State and Federal Governments and other stakeholders in seeking support for identified priorities and projects that will benefit the region.

How will it work?

This first Regional CSP will be the result of a review of existing Council CSPs, and the identification of the common themes, shared aspirations, and effective strategies. Feedback from the community will be sought on our draft vision and strategic priorities before they are finalised and put together in the draft Regional CSP. The plan will be distributed for public notification, and will require endorsement from each Council. Councils will then develop individual operational plans, resourcing strategies, and related documents in a cooperative manner, taking into consideration their own resources, strengths, and capabilities.

What do we need from the Community?

This is **your** plan, which we all play a part in delivering. Over the page, we present our proposed vision for the region, and the proposed regional strategic priorities. **We ask you to get involved!** Attend one of our advertised community workshops in your area in late November, or go to our online survey at <https://www.surveymonkey.com/r/GMULYVRegionalCSPSurvey> (or use the QR code overleaf) before Wednesday 30 November 2016.



Our Proposed Regional Vision

We are a diverse Region that supports a strong, safe and vibrant community.

Our Region offers a relaxed rural lifestyle that is well connected to services and major business centres.

We embrace growth and promote new and innovative employment opportunities whilst ensuring our natural environment and waterways are sustainably protected.

While retaining our unique characters, our member Councils are committed to working collaboratively for us all to thrive into the future.

Our Proposed Regional Strategic Priorities

Our three Councils have worked together to develop a set of draft Regional Strategic Priorities for our Regional CSP. We seek your input on these. Is there anything important we have overlooked? Should there be more focus on anything? How can our Councils best support the region? Who should we work with to achieve these? Let us know your thoughts!

Environment

Protect and enhance existing natural environment, including flora and fauna native to the region.

Investigate ways to reduce our carbon footprint.

Adopt environmental sustainability practices.

Protect waterways and catchments.

Maintain a balance between growth, development and environmental protection.

Infrastructure

Develop high speed rail links between the Region, Canberra, Sydney and Melbourne.

Improve public transport links to connect towns within the Region.

Maintain and improve road infrastructure and connectivity.

Support improvements to health, medical and educational facilities.

Support the development of new community facilities and services.

Secure high quality water supplies for the towns in the Region.

Collectively provide safe and efficient waste management and recycling.

Support improvements to broadband and mobile phone and data coverage access across the region.

Community

Facilitate and encourage equitable access to community infrastructure and services, such as health care, education and transport.

Promote social and community events that cater for a diverse population.

Assist in prevention of crime and anti-social behaviour/activities.

Protect and embrace cultural identity and heritage.

Maintain a rural lifestyle.

Engage and involve the community in decision making.

Economy

Promote the Regional economy.

Capitalise on the region's close proximity to Canberra.

Jointly promote and develop tourism strategies and opportunities within the Region.

Support and encourage new and existing business and industry.

Foster and develop a diverse agricultural industry.

Civic Leadership

Provide strong leadership and representation of the community.

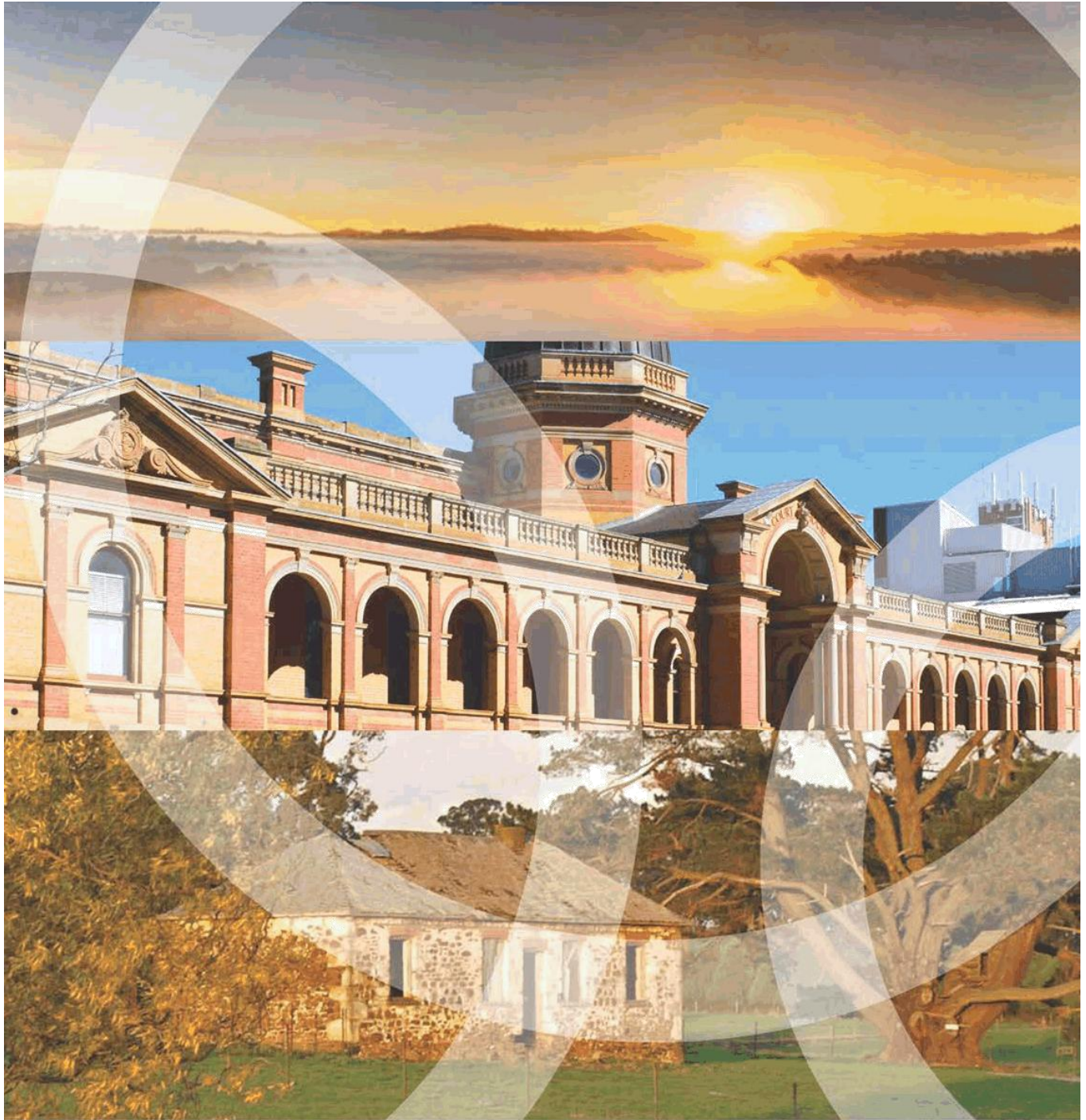
Engage in open and honest communication with the community.

Collaborate and cooperate as a group of Councils to achieve cost savings and a greater voice in regional planning and funding decisions.

Actively investigate funding sources that will strengthen the Region.

To provide your feedback, attend one of our Community Workshops in late November, or go to our online survey at <https://www.surveymonkey.com/r/GMULYVRegionalCSPSurvey> before Wednesday 30 November 2016.





Community Engagement Outcomes

Tablelands Regional CSP

February 2017



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Southern Tablelands Regional CSP
Community Engagement Outcomes

DOCUMENT CONTROL

Version	Date	Author	Reviewer
001 Draft	14 December 2016	Jo Buldeski	
002 Issue	21 December 2016	Jo Buldeski	Deb Sutherland
FINAL Issue	1 February 2017	Jo Buldeski	Deb Sutherland

Southern Tablelands Regional CSP

Community Engagement Outcomes

EXECUTIVE SUMMARY

The Community Strategic Plan (CSP) is the keystone document in the NSW Integrated Planning and Reporting Framework (IPRF) upon which the suite of a Council's planning documentation should be based.

Integrated Planning and Reporting must be implemented by all NSW Councils when preparing, developing or reviewing Community Strategic Plans under the Local Government Act 1993 (Section 402). The IPRF framework recognises that most communities share similar aspirations: a safe, healthy and pleasant place to live; a sustainable environment; opportunities for social interaction; opportunities for education and employment; and reliable infrastructure, but recognises each community has over time developed unique characteristics and strong senses of identity.

Goulburn Mulwaree Council, Upper Lachlan Shire Council, and Yass Valley Council have recognised the synergies and efficiencies to be gained through developing a new joint Regional CSP, a progressive approach that, while meeting the requirements of the Office of Local Government's IPRF, will be unique in the NSW context and present a range of positive cooperative opportunities.

Cardno has been engaged to undertake the development of this Regional CSP on behalf of Goulburn Mulwaree Council (GMC), Upper Lachlan Shire Council (ULSC) and Yass Valley Council (YVC). Specifically, the brief requires:

- the peer review of the three councils' Community Strategic Plans
- the development of a Regional Community Strategic Plan
- the preparation of a community engagement strategy
- the facilitation of community engagement workshops in three council local government areas.

To add to the breadth and quality of engagement, and to aid in the understanding of the broader community's aspirations and concerns, Cardno undertook a survey (online and hard copy), and a youth-focused survey.

This document outlines the findings of the activities undertaken under the community engagement strategy. The final issue of this document will provide analysis and discussion of the outcomes, and the submissions from the public notification phase of the project.

Strategic Pillars

The emergent themes arising from a peer review of existing plans, and the workshops and surveys, to meet the quadruple bottom line requirements (social, economic, environmental sustainability, and civic leadership) were categorised into five key focus areas of:

- Environment
- Economy
- Community

Southern Tablelands Regional CSP
Community Engagement Outcomes

- Infrastructure
- Civic Leadership.

To place these focus areas into perspective, statements were initially drafted to signify what each of these would mean to the community, and strategic priorities were drafted to provide a starting point for discussions.

The below table shows how community engagement has assisted in the shaping of the strategic pillars

Strategic Pillar	Original prior to Community Engagement <i>Based on peer review of existing plans</i>	Revised based on Community Engagement
Environment	What it means to us: We appreciate and enjoy our range of natural landscapes and habitats, and protect our natural environment and waterways through the adoption of sustainable practices	What it means to us: We appreciate our range of rural landscapes and habitats, and act as custodians of the natural environment for future generations.
EN1	Protect and enhance the existing natural environment, including flora and fauna native to the region	Protect and enhance the existing natural environment, including flora and fauna native to the region.
EN2	Adopt environmental sustainability practices	Adopt environmental sustainability practices.
EN3	Protect waterways and catchments	Protect and rehabilitate waterways and catchments.
EN4	Maintain a balance between growth, development and environmental protection	Maintain a balance between growth, development and environmental protection through sensible planning.
EN5	Investigate ways to reduce our carbon footprint	To investigate and implement approaches to reduce our carbon footprint.
Economy	What it means to us: We have a strong regional economy experiencing steady growth, which provides for a range of employment opportunity within business, agriculture and tourism industries	What it means to us: We have a strong regional economy experiencing sustainable growth, which provides for a diverse range of employment opportunities.
EC1	Promote the regional economy	Capitalise on the region's close proximity to Canberra and its position as a convenient hub to South East Australia to attract industry and investment.
EC2	Capitalise on the region's close proximity to Canberra	Jointly develop appropriate tourism opportunities and promote the Region as a destination.

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Strategic Pillar	Original prior to Community Engagement <i>Based on peer review of existing plans</i>	Revised based on Community Engagement
EC3	Jointly promote and develop tourism strategies and opportunities within the region	Support and foster conditions that enable local and small/home-based businesses to grow.
EC4	Support and encourage new and existing business and industry	Foster and develop a diverse, adaptive, and innovative agricultural industry.
EC5	Foster and develop a diverse agricultural industry	Encourage collaboration between businesses, government, and training providers to develop employment and training opportunities for young people in the Region.
Community	What it means to us: We are a strong and diverse community that values our rural lifestyle. Our Region is a safe place where we want to live, work and socialise now and into the future	What it means to us: We are a network of vibrant, inclusive and diverse communities that value our cooperative spirit, self-sufficiency, and rural lifestyle.
C01	Facilitate and encourage equitable access to community infrastructure and services, such as health care, education, and transport	Facilitate and encourage equitable access to community infrastructure and services, such as health care, education and transport.
C02	Promote social and community events that cater for a diverse population	Encourage and facilitate active and creative participation in community life.
C03	Assist in the prevention of crime and anti-social behaviour and activities	Foster and encourage positive social behaviours to maintain our safe, healthy, and connected community.
C04	Protect and embrace cultural identity and heritage	Recognise and celebrate our diverse cultural identities, and protect and maintain our community's natural and built cultural heritage.
C05	Maintain a rural lifestyle	Maintain our rural lifestyle.
C06	Engage and involve the community in decision making	(removed, doubled up with Civic Leadership SPs)
Infrastructure	What it means to us: Our community is well serviced and connected to transport, road, health, community, water, energy and communications infrastructure	What it means to us: Our community is well serviced and connected to built, social and communications infrastructure.

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Strategic Pillar	Original prior to Community Engagement <i>Based on peer review of existing plans</i>	Revised based on Community Engagement
IN 1	Develop high speed rail links between the Region, Canberra, Sydney and Melbourne	Develop high speed rail links between the Region, Canberra, Sydney and Melbourne.
IN 2	Improve public transport links to connect towns within the Region	Improve public transport links to connect towns within the Region and increase access to major centres.
IN 3	Maintain and improve road infrastructure and connectivity	Maintain and improve road infrastructure and connectivity.
IN 4	Support the development of new community facilities and services	Maintain and update existing community facilities, and support the development of new community infrastructure as needed.
IN 5	Secure high quality water supplies for the towns in the Region	Ensure high quality water supply options for the towns in the Region.
IN 6	Collectively provide safe and efficient waste management and recycling	Implement safe, accessible, and efficient waste management and recycling options for general and green waste.
IN 7	Support improvements to broadband and mobile phone and data coverage across the Region	Secure improvements for, and future proof, telecommunications infrastructure.
IN 8	-	Improve accessibility to, and support the development of, health and medical facilities in the region.
IN 9	-	Improve accessibility to, and support the development of, education and training facilities in the Region.
Civic Leadership	What it means to us: Our leaders operate ethically and implement good governance. Through working collaboratively access equitable funding to serve the specific needs of our individual Council areas as well as to benefit the greater region	What it means to us: Our leaders operate ethically and implement good governance. We empower our residents with the tools to participate actively in the development of our communities.
CL1	Provide strong leadership and representation of the community	Effect resourceful and respectful leadership and attentive representation of the community.

Southern Tablelands Regional CSP
Community Engagement Outcomes

Strategic Pillar	Original prior to Community Engagement <i>Based on peer review of existing plans</i>	Revised based on Community Engagement
CL2	Engage in open and honest communication with the community	Encourage and facilitate open and respectful communication between the community, the private sector, Council, and other government agencies.
CL3	Collaborate and cooperate as a group of Councils to achieve cost savings and a greater voice in regional planning and funding decisions	Collaborate and cooperate as a group of Councils to achieve efficiencies and a greater voice in regional decision-making, and encourage similar cooperation across other sectors and community groups.
CL4	Actively investigate funding sources that will strengthen the Region	Actively investigate and communicate funding sources and collaboration opportunities that can strengthen the Region.

The draft RCSP has been issued to the three Councils for review.

To proceed with the Community Strategic Plan, it is recommended that each Council:

- Review and confirm a regional vision statement;
- Review and confirm the proposed strategic pillar statements in the draft RCSP;
- Review and confirm the proposed strategic priorities in the draft RCSP;
- Report the findings of the community engagement process to the community (Cardno will assist in preparing an outcomes fact sheet and the ongoing evolution of this document);
- Present to the community the draft RCSP for public notification with an opportunity to review and provide comment and feedback prior to finalisation and adoption.

Southern Tablelands Regional CSP
Community Engagement Outcomes

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ATTACHMENTS

ATTACHMENT A Main Survey (Hard Copy Version) and online survey screenshots

ATTACHMENT B Youth Survey – Online Format and online screenshots

ATTACHMENT C Councillor and Staff Workshop Presentation

ATTACHMENT D Posters used for Community Workshops

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Community Engagement Outcomes

1 INTRODUCTION

1.1 Background

The Community Strategic Plan (CSP) is the keystone document in the NSW Integrated Planning and Reporting Framework (IPRF) upon which the suite of a Council's planning documentation should be based.

Integrated Planning and Reporting must be implemented by all NSW Councils when preparing, developing or reviewing Community Strategic Plans under the *Local Government Act 1993* (Section 402). The IPRF framework recognises that most communities share similar aspirations: a safe, healthy and pleasant place to live; a sustainable environment; opportunities for social interaction; opportunities for education and employment; and reliable infrastructure, but recognises each community has over time developed unique characteristics and strong senses of identity.

Goulburn Mulwaree Council, Upper Lachlan Shire Council, and Yass Valley Council have recognised the synergies and efficiencies to be gained through developing a new joint Regional CSP, a progressive approach that, while meeting the requirements of the Office of Local Government's IPRF, will be unique in the NSW context and present a range of positive cooperative opportunities.

Cardno has been engaged to undertake the development of a Regional Community Strategic Plan (CSP) on behalf of Goulburn Mulwaree Council (GMC), Upper Lachlan Shire Council (ULSC) and Yass Valley Council (YVC). Specifically the brief requires:

- the peer review of the three councils' Community Strategic Plans
- the development of a Regional Community Strategic Plan
- the preparation and carrying out of a community engagement strategy
- the facilitation of community engagement workshops in three council local government areas.

In addition, Cardno will prepare a brief Outcomes Report (this document), detailing the outcomes of all the engagement activities including survey analysis and workshop outcomes. A preliminary draft of this document is being issued with the draft CSP, with a final version to be issued following the public notification phase, detailing all submissions and providing more detailed analysis of the engagement activity outcomes.

In this pioneering 'regional' approach, each Council and its stakeholders and residents will participate in developing the joint IPRF documentation based on the three councils' respective needs and resources, while:

- building a sense of belonging to a greater region
- taking advantage of various synergies and alliances that may increase their capability to provide services for their residents
- aiming to gain maximum leverage from joint efforts and pooled resources.

This report has been prepared to present the findings of a community consultation process undertaken as part of the RCSP's development. It details the activities that were undertaken and the results achieved following the completion of the community engagement phase, with some analysis and interpretation of the findings.

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2 COMMUNITY ENGAGEMENT

In meeting the requirements of the Integrated Planning and Reporting Framework (IPRF), NSW local governments are required to actively engage the community to ensure community input is sought and incorporated into Council's long term plans. Community engagement has been used as a key process to help identify the community's views and needs.

Cardno, in consultation with Council designed and implemented a comprehensive community engagement strategy to facilitate the development of the Integrated Planning and Reporting Framework. The objective of the engagement strategy was to allow Council staff, Councillors, key stakeholders, and community members to be active participants in the development of an innovative Regional CSP in line with the NSWIPRF.

Currently, the three existing plans, while having numerous similarities and complementary objectives, are specific to each Council area. The engagement strategy detailed in this document focuses on finding ways in which these areas of common interest and benefit can be identified, in order to capitalise on opportunities to the region and maximise potential benefits.

Additionally, engagement processes also fulfilled the function of building a sense of joint purpose and common purpose among the three Councils, and to foster regional thinking for the purpose of this plan, while recognising individual community needs and desires.

The development of the Framework required input from key stakeholders including the community, the Council, and Council Administration with responsibilities as outlined in the table below.

Participant	Responsibility
Community	<ul style="list-style-type: none"> To provide inputs and contribute to community planning To provide feedback on proposed strategic priorities To contribute in the development of the community vision To participate in the ongoing review of the community plan
Council	<ul style="list-style-type: none"> To review and endorse the strategic plan, vision and direction To review and update the plan at least every four years To update the annual budget to take into consideration the directions and actions identified in the strategic plan
Council Administration	<ul style="list-style-type: none"> To provide resources and support the delivery of the Community Strategic Plan and the review process

Details of the activities undertaken as part of the community engagement process are described in the following section of this report.

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Community Engagement Outcomes

3 ACTIVITIES UNDERTAKEN

3.1 Promotion and Fact Sheets

To provide the community with a background on the Integrated Planning and Reporting Framework and the changes to legislation requiring local governments to produce documents that form part of the Framework, Cardno and Council worked together to produce a two fact sheets:

- **Initiative Summary Fact Sheet** to summarise why the project is being undertaken, the benefits that are sought, and the process that the project will follow. The factsheet also presented the draft strategic priorities to build an understanding of the direction that the project was initially taking to foster discussion and preparation to the workshops. This fact sheet also had the details of the online/hard copy survey.
- **Invitation to Community Workshops**, a fact sheet providing the details of the community workshops providing dates, times, and locations.

Copies of the fact sheets are included in the **Community Engagement Strategy** for the project.

Promotional support was also provided by each Council's communication staff through media contacts, media releases, local organisation newsletters, and social media.

3.2 Community Survey / Questionnaire

Cardno in collaboration with the three councils designed a survey that was online, and distributed in hard copy to key hubs in each community such as Council offices and libraries. A copy of the survey form is included in **Attachment A** of this report.

The survey was open over a period of three weeks, from 10 to 30 November 2016. At the closing date of the survey period, 344 survey responses were received (101 from Goulburn Mulwaree, 50 from Upper Lachlan, and 180 from Yass Valley).

The survey comprised a variety of questions, including data that could be assessed quantitatively and qualitatively, but it should be noted that all data collected (except for the demographic information) is subjective and must be treated as such. It should also be noted that not all respondents answered all the questions listed in the survey, hence the total number of answers ("n") for given questions will vary.

As this is based on self-referral and not any representative sample, the survey is not to be used as statistically reliable, and only to be used as a mechanism for the collection of individuals' feedback in a structured way. The outcomes of the survey are presented in section 4.

3.2.1 Youth Survey

The Community Survey was supplemented by an additional brief youth-targeted survey when it was decided that there did not appear to be much engagement by youth in the existing channels for participation. The survey was completed by 83 people in a period of a week, with 17 from GMC, 40 from ULSC, and 26 from YVC. The outcomes of this survey are discussed in section 6. The Youth Survey is attached in Attachment B

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3.3 Councillor and Council Staff Workshop

A workshop with elected representatives from each Council and key staff was organised and took place on 28 October 2016. The slides used for the presentation are attached in Attachment C. The intention of this workshop was to:

- Provide an overview of the Integrated Planning and Reporting Framework
- Present Council's roles and responsibilities in relation to requirements under the Local Government Act 1993 with respect to delivering the Framework.
- Present each Council's existing Vision.
- Present 5 agreed Strategic Pillars, which will form the basis of the Regional CSP.
- Identify, from the perspective of elected representatives and staff:
 - The long term vision for the region;
 - The current issues and challenges facing the community; and
 - The key areas and opportunities for development of the region.

Councillors and staff were separated into three even groups, each made up of Councillors and staff from the three Councils. Each group comprised of at least two Councillors or staff from a particular Council to ensure responses were not skewed. The items discussed are shown in the table overleaf.

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	Community	Economy	Environment	Infrastructure	Civic Leadership
Group 1	<ul style="list-style-type: none"> • An engaged and inclusive community • Enable a diverse range of lifestyles • Population growth • Attract employment creating business • Build resilience (against adverse developments) • Maintain and improve health and community services across the region <ul style="list-style-type: none"> ○ State Govt. services • Proximity to Canberra → Tourism • Protecting cultural heritage • “live, play, work” • Lifestyle → maintain → important for tourism 	<ul style="list-style-type: none"> • Promote diverse industries • Out of region employment • Tourism • Niche markets • Support rural industries • Economy not hindered by poor infrastructure • Better communications 	<ul style="list-style-type: none"> • Preserve/maintain existing water quality & security • Manage our environmental footprint: <ul style="list-style-type: none"> ○ Greenhouse gas emissions ○ Noxious weeds and pests ○ Sustainable landfill & waste management • Regional partnership 	<ul style="list-style-type: none"> • Digital connectivity • Internet → Increased Broadband coverage • Fast train <ul style="list-style-type: none"> ○ Link to Canberra airport ○ Support export of agriculture • Increased public transport • Increased roads – important for ULC • Better links to ports, airports • Increased connectivity between towns • Centralised medical services • Water & sewer services → all utilities <ul style="list-style-type: none"> ○ Secure ○ Look at quadruple bottom line • Services also need to be funded, as well as the infrastructure 	<ul style="list-style-type: none"> • “Regionalisation” <ul style="list-style-type: none"> ○ Challenge / Opportunity • Councillors need to adapt to change • Consistency between community needs & planning documents → challenges • Regional leadership vs. State Govt. • Stronger voice as region

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Community Engagement Outcomes

	Community	Economy	Environment	Infrastructure	Civic Leadership
Group 2	<ul style="list-style-type: none"> • Accessible aged & disability services • Safe place to live • Employment opportunities <ul style="list-style-type: none"> ○ E.g. youth / apprentice ships • Recreational opportunities • Access to hospital & specialist health services • Diverse cultural / arts opportunities 	<ul style="list-style-type: none"> • Business opportunities & development • Tourism opportunities • Region attractive for investment • Regional planning for business development • Land use zoning that encourage business development • Strong relationship with major employees 	<ul style="list-style-type: none"> • Local influence over issues that affect the environment (LEP / State Govt) • High quality open green spaces to complement recreational activities • Healthy waterways • Environmentally responsible waste management (recycling, minimal waste) • Positive impact on aesthetic landscapes • Healthy agricultural / horticultural environment • Retain / enhance / protect: <ul style="list-style-type: none"> ○ Natural environment (plant trees) ○ Heritage (cultural / assets) • Environmentally responsible infrastructure <ul style="list-style-type: none"> ○ Development ○ Energy usage 	<ul style="list-style-type: none"> • Quality and appealing CBDs • Equitable access to high quality communications structures • Access to public transport • Good and safe roads • Water / sewerage services to all urban / village communities • Access to high speed rail • Diverse range of community infrastructure <ul style="list-style-type: none"> ○ Aquatic ○ Recreation ○ Cultural ○ Halls • LEP – promotes appropriate infrastructure development 	<ul style="list-style-type: none"> • Financial self-sustainability • Strategic approach to infrastructure planning • Effective communication with the community • Longterm vision for community • Long-term plan for service delivery • Strong advocacy from Council personnel to community • Strong regional collaboration <ul style="list-style-type: none"> ○ Shared services • Strong / beneficial relationship with State / Federal Govt. • Strategic plan to increase the number and diversity of businesses in the region.

Southern Tablelands Regional CSP Community Engagement Outcomes

	Community	Economy	Environment	Infrastructure	Civic Leadership
Group 3	<ul style="list-style-type: none"> Access to local education <ul style="list-style-type: none"> Tertiary – All Primary – Yass Secondary – Yass Safety – people want to feel safe – All Local employment opportunities – Yass Access to modern health facilities – All Telecommunications – All Maintaining uniqueness of small communities Provide good aged care facilities 	<ul style="list-style-type: none"> Local employment opportunities – All Tourism – local businesses Take advantage of residential expansion in Sydney & Canberra Cut “redtape” on business Diversify local economy Assist with growing existing businesses Assist with “value adding” for existing businesses 	<ul style="list-style-type: none"> Preserving unique natural environments Preserve waterways and water quality Renewable energy – wind solar – All Appropriate development Noxious weeds Corporation animals – dogs, deer 	<ul style="list-style-type: none"> Water security – Yass Barton Highway duplication East/West escarpment crossing (MR92) Very Fast Train Natural gas – All Sound all-weather road network Seal all regional roads in area - e.g. MR258 Rail trail Long term regional waste strategies Identify regional community assets for funding Regional recreational facilities Appropriate freight corridors for local businesses (B-double, SPVs) NBN and other telecommunications 	<ul style="list-style-type: none"> Proactive governance Innovative governance Ethical behaviour Secure max. values of grants Open and transparent communication with the community Strong advocacy with State and Federal Governments and the business community Resist cost shifting Regional collaboration – resource sharing Opposition to forced amalgamations / support stand alone governance Provide intergenerational equity Better use of social media

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Councillor attendance was optional. Two Councillors who were unable to attend the meeting but still wished to participate were consulted informally via telephone.

The following table presents a summary of the key topics discussed during the workshop under the 5 Strategic Pillars.

Community	Economy	Environment	Infrastructure	Civic Leadership
Ensure a safe environment	Promote diverse industries	Retain, protect and enhance natural environment	Access to high speed rail	Create a long term vision for the community
Maintain unique lifestyle	Support and encourage tourism	Implement responsible waste management	Improve and maintain road connections	Provide strong regional collaboration and share resources
Access to health and education services needs improvement	Attract investment to the region	Preserve waterways and water quality	Ensure secure water connections	Build and maintain strong relationships with State and Federal Government
Protecting cultural heritage	Support agricultural industries	Manage noxious weeds and pests	Provide a diverse range of community infrastructure	Behave ethically
Creating opportunities for arts and culture	Promote local employment opportunities	Invest in renewable energy	Improve broadband services and telecommunication infrastructure	Ensure open and transparent communication with the community
	Take advantage of location near Sydney and Canberra	Create and maintain High quality green spaces		Secure grants

3.4 Meeting with Councils Working Group

A meeting with the Council Working Group was held on 28 October 2016 following the Councillor and Staff Workshop. The purpose of this meeting was to identify and discuss key issues raised during the Councillor and Staff Workshop to assist in developing a vision for the region.

Key discussion points included:

- The 'region' should be referred to as the Southern Tablelands region. It was later agreed to shorten this to Tablelands region.
- Developing a Regional CSP will strengthen the region's voice and assist in lobbying for improved infrastructure and services, rather than being a pathway for Council amalgamation.

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- Community consultation will be undertaken following a peer review of existing CSP's and development of a draft Regional CSP.
- Councils within the region must lobby the State Government for funding.
- The region must capitalise on its location and close proximity to Canberra.
- The region must support growth whilst maintain its unique rural character.
- Retaining young people within the region is a significant issue, especially in more remote areas.
- The services and infrastructure (community, health, educational) should be looked at on a regional scale.
- Lobbying to improving broadband services and telecommunications is crucial.

3.5 Workshops with Community Members

The community engagement sessions that were held in towns and villages across the region were structured in two separate parts:

Part 1

Small group discussions, followed by short presentations from each group, about what is most valued and appreciated in participants' local communities to help give regional background to the external Cardno consultants.

Part 2

Pillar-by-pillar group discussion to determine the community's opinion on:

- The Desired Community Outcomes for each Strategic Pillar, and whether the focus of each is considered to be accurate and reflective of the community's aspirations;
- Each Community Strategy outlined under the Strategic Pillars;
- What areas of focus within the strategies are insufficient or have been missed entirely; and
- Any specific wording within the strategies that ineffectively conveys the message that the community envisions.

The posters used to gain feedback on the pillars are included in Attachment D.

The outcomes of the workshops are presented in Section 4.

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Community Engagement Outcomes

4 COMMUNITY WORKSHOP KEY FINDINGS AND KEY THEMES

As initially expected, the workshops' focus varied dependent on the village or township in which it was undertaken and what communications were undertaken by the relevant Council. Various levels of consultation-fatigue and interest in the process were found. The following table summarises the key take-away points, key concerns and broad themes identified at each of the workshops.

Workshop	Feedback
Goulburn Mulwaree	
Goulburn Wednesday 23 November Grace-Millsom Centre, Braidwood Road, Goulburn 15 community attendees	<p><u>Core values:</u></p> <ul style="list-style-type: none"> > Diversity of community sizes – centres, villages, hubs > Built / natural heritage > Central location – access around NSW– Syd, Canberra, coast, snow > Social cohesion – social and community driven organisations are critical to the Goulburn community > Flagship industries – agriculture and tourism > Sustainability – acutely aware of sustainability issue <p><u>Feedback on Pillars / Strategies:</u></p> <p><i>Community</i></p> <ul style="list-style-type: none"> > Strategy 2 – need to have more emphasis on arts and culture in the region, not just events. > Strategy 3 – alter the negative phrasing – foster active positive social behaviours and develop social capital > Strategy 6 – Meaningful engagement – encourage constructive and positive behaviour <p><i>Civic Leadership</i></p> <ul style="list-style-type: none"> > Desired Community Outcome wording needs to be more succinct > Strategy 1 – emphasis needed on encouraging leadership from within the community – not only Council > Strategy 2 – “Respect” and “social justice” are phrases that reflect the desires of the community <p><i>Economy</i></p> <ul style="list-style-type: none"> > Strategy 1 – “promote” is too vague to be meaningful – needs more substance > Strategy 2 – many things to capitalise on in the region, not only Canberra – freight, coastal areas, education, renewable energy > Strategy 3 – cultural / tourism opportunities – e.g. disused rail lines as walking / cycling trails > Strategy 5 – opportunity to leverage off Canberra’s 100% renewable target by 2020 > Essential to aim for the retention of people in the region, especially youth / entrepreneurs <p><i>Infrastructure</i></p> <ul style="list-style-type: none"> > Strategy 2 – required particularly with regard to the ageing population – more transport options are necessary > Strategy 7 – futureproofing of internet and mobile technology is required – many technologies will be obsolete in a number of years. > Accessibility is important – especially for emergency services.

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Workshop	Feedback
	<p><i>Environment</i></p> <ul style="list-style-type: none"> > Desired Community Outcome – no mention of climate change > Strategy 1 – Pest management a major issue – might require its own strategy > Strategy 3 – Both protection and rehabilitation are necessary > Strategy 5 – Additional words required – “implement” ways to reduce carbon footprint, not just investigate.
<p>Tarago Wednesday 23 November Wallace Street, Tarago</p> <p>5 community attendees</p>	<p><u>Core values:</u></p> <ul style="list-style-type: none"> > Many people appreciate being able to remain self-sufficient within their own lots – individual independence > Rural character of the town > Affordable small and large lots > Central location – convenient to get around the State > Heritage <p><u>Feedback on Pillars / Strategies</u></p> <p><i>Community</i></p> <p>The Tarago session attendees emphasised the importance of arts and culture in the region, actively fostering positive social behaviours, and encouraging meaningful resident engagement with the community and community activities.</p> <ul style="list-style-type: none"> > Strategy 1 – important to note potential for travelling services for smaller communities in the region – shared resources for health etc. > Strategy 2 – Strong engagement with local youth required to keep them involved in the community > Strategy 5 – Critical to the whole region – much of it can be achieved through sensible planning and development. <p><i>Civic Leadership</i></p> <p>Recognising the important role that the community plays in civic leadership, along with ensuring respectful communication between Council and the community were the main points raised with regard to civic leadership.</p> <ul style="list-style-type: none"> > Strategy 1 – need to encourage active engagement by both Council and the community. Respectful communication between Council and the community is crucial. > Recognition of the role that the community plays in civic leadership is important, not only Council. <p><i>Economy</i></p> <p>The links between infrastructure improvements and a strong economy were the focus of this discussion, particularly with regard to the impact that good, wide-reaching internet can play in developing small and home-based businesses. Safe, well-connected roads were also seen as crucial part of growing Tarago as a central ‘hub’ location with good access across the state.</p> <ul style="list-style-type: none"> > Strategy 1 – Improvement of internet infrastructure is critical to achieving this > Strategy 2 – Tarago is well-positioned to act as a central ‘hub’ – easily accessible to regions across the state > Strategy 4 – Small businesses and home-based businesses should be strongly encouraged – employment flexibility. <p><i>Infrastructure</i></p> <p>Improved transport links and connectivity between towns was the main topic of discussion, particularly with regard to sustaining a diverse population, and to provide access to health and medical services.</p> <ul style="list-style-type: none"> > Strategy 2 – improved transport links can have a galvanising effect on towns

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Workshop	Feedback
	<p>in the region – as long as village / rural character is maintained.</p> <ul style="list-style-type: none"> > Connectivity between towns in the region is critical to a sustainable population and economy. > Strategy 4 – Potential for mobile services, or better transport needed to access essential services like health / medical. <p><i>Environment</i></p> <p>Balancing development with environmental management is important to Tarago, along with placing importance on renewable energy sources and involving the community to increase sustainable environmental practices in the region.</p> <ul style="list-style-type: none"> > Strategy 2 and 3 – encourage community involvement in working toward sustainable environmental practices – e.g. landcare groups > Strategy 4 – Balance between development and environmental maintenance is critical. > Strategy 5 – Wind farms are a blight on the landscape – alternatively, community is generally favourable of solar farms
<p>Marulan Friday 25 November Marulan Hall, George Street, Marulan</p> <p>6 community attendees</p>	<p><u>Core values:</u></p> <ul style="list-style-type: none"> > Rural lifestyle > Easy access to Sydney and Goulburn <p><u>Feedback on Pillars / Strategies</u></p> <p><i>Community</i></p> <ul style="list-style-type: none"> > Strategy 3 – Rather foster positive social behaviours, especially among youth. > Strategy 4 – Built heritage also worth preserving. > Strategy 6 – Importance of ongoing consultation and communication with residents. <p><i>Civic Leadership</i></p> <ul style="list-style-type: none"> > Desired Community Outcome – “Work collaboratively and democratically” > Strategy 1 – “Strong” not an appropriate word – “innovative” is more accurate. > Strategy 2 – Encourage active engagement and leadership amongst community members <p><i>Economy</i></p> <ul style="list-style-type: none"> > Strategy 2 – Important to also capitalise on the proximity to Sydney and Goulburn. > Strategy 3 – ‘Tailored tourism’ can be a boon for the region, e.g. historic tourism > Access, transport, and communications infrastructure are the main aspects that facilitate a strong regional economy and foster conditions for encouraging businesses growth. <p><i>Infrastructure</i></p> <ul style="list-style-type: none"> > Strategy 2 – Transport infrastructure is critical to the region – creative solutions might exist > Strategy 4 – Not only new facilities but upkeep and maintenance of existing facilities > Strategy 7 – Necessary to “future proof” technology as a priority. <p><i>Environment</i></p> <ul style="list-style-type: none"> > Strategy 2 – wording is vague – more definition of “sustainability practices” required

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Workshop	Feedback
Upper Lachlan Shire	
Gunning Monday 21 November Council Chambers, 123 Yass Street, Gunning 13 community attendees	<p><u>Core values:</u></p> <ul style="list-style-type: none"> > People and sense of community – a major reason that many people move to the region > Rural character of the villages. <p><u>Feedback on Pillars / Strategies:</u></p> <p><i>Community</i></p> <ul style="list-style-type: none"> > People are the greatest asset to the region – need to ensure protection of the strength of the community. > Strategy 1 – Explore joint funding opportunities to help build independent living units and aged care facilities. > Strategy 2 – Need to actively encourage youth participation – e.g. better transport options for youths > Strategy 4 – Also cultural and artistic identity is important <p><i>Civic Leadership</i></p> <ul style="list-style-type: none"> > Leadership from within the community plays a large role – need to ensure that is supported and facilitated > Strategy 2 – Communication between Council and residents needs improvement, and showing of accountability > Strategy 4 – take an active role in securing funding for community groups <p><i>Economy</i></p> <ul style="list-style-type: none"> > Desired Community Outcome – Tourism shouldn't be promoted to the detriment of residents. > Strategy 3 – better tourism infrastructure is required both regionally and in Gunning. <p><i>Infrastructure</i></p> <ul style="list-style-type: none"> > Strategy 2 – Need regional bus links to the major centres in the area <p><i>Environment</i></p> <ul style="list-style-type: none"> > Strategy 2 – Undertake community and village sustainability projects > Strategy 3 – Erosion and degradation of water sources are key issues > Strategy 5 – Promote electric car use across the region
Taralga Tuesday 22 November Masonic Hall, Orchard Street, Taralga 12 community attendees	<p><u>Core values:</u></p> <ul style="list-style-type: none"> > Peace and quiet – no "hustle and bustle" > Community neighbourliness, unlike in large cities > No traffic > "Iconic treasures" – natural and built heritage <p><u>Feedback on Pillars / Strategies:</u></p> <p><i>Community</i></p> <ul style="list-style-type: none"> > General agreement across all strategies <p><i>Civic Leadership</i></p> <ul style="list-style-type: none"> > Strategy 2 – Communication with the community is the most critical aspect of any good leadership <p><i>Economy</i></p> <ul style="list-style-type: none"> > Strategy 2 – look to capitalise on the new Badgerys Creek Airport in Western Sydney > Strategy 3 – Many underutilised tourist attractions in the region, e.g.

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Workshop	Feedback
	<p>Wombeyan Caves. A small amount of tourist development can go a long way.</p> <p><i>Infrastructure</i></p> <ul style="list-style-type: none"> > Strategy 4 – Maintenance of existing facilities is crucial as well – not only new facilities. > Strategy 7 – Communications infrastructure is one of the biggest priorities in the region – improvements can be the catalyst for significant progress in the region. <p><i>Environment</i></p> <ul style="list-style-type: none"> > Environmental upkeep requires publicity and education, such as in schools.
<p>Crookwell</p> <p>Tuesday 22 November</p> <p>Council Chambers, 44 Spring Street, Crookwell</p> <p>29 community attendees</p>	<p><u>Core values:</u></p> <ul style="list-style-type: none"> > Community – neighbourliness, community spirit and pride, strong relationships > Natural landscapes > Access to major services / centres > Generational history / heritage > Good schools <p><u>Feedback on Pillars / Strategies:</u></p> <p><i>Community</i></p> <ul style="list-style-type: none"> > Desired Community Outcome – “inclusion” and “accessibility” are key words that might be used > Strategy 2 – shouldn’t be limited to events – a diverse range of activities and opportunities should be available. > Need to encourage collaboration within the community and between groups. <p><i>Civic Leadership</i></p> <ul style="list-style-type: none"> > Desired Community Outcome – “accessibility and accountability” – foster an inclusive community and ongoing participation. > Strategy 1 – Encourage youth participation in leadership roles > Strategy 3 – Important not to rely on Councils for funding and influence – should encourage self-sufficiency and independence. > Need better utilisation of knowledge from within and community. <p><i>Economy</i></p> <ul style="list-style-type: none"> > Strategy 2 – partnerships with businesses, universities – crucial for youth retention and creating employment opportunities. > Strategy 3 – Tourism very important – but must be done the right way. > Strategy 4 – Need to emphasise importance of supporting local businesses and suppliers – sometimes more expensive but with greater benefits. <p><i>Infrastructure</i></p> <ul style="list-style-type: none"> > Strategy 2 – Improved bus infrastructure between major centres is important. > Strategy 4 – Priority should be to preserve and enhance currently existing facilities rather than developing new facilities. > Ageing population requires specific infrastructure investment to allow equitable access across the region. <p><i>Environment</i></p> <ul style="list-style-type: none"> > Desired Community Outcome – Need to support local environmental agencies – Landcare, Greening Australia – and agricultural education e.g. sustainable farming.

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Workshop	Feedback
	<ul style="list-style-type: none"> > Strategy 5 – Renewable energy options should be emphasised. > Improved waste facilities and access is necessary to encourage recycling and proper waste disposal.
Yass Valley	
<p>Yass Thursday 24 November Yass Soldiers Memorial Hall, 82-94 Comur Street, Yass</p> <p>12 community attendees</p>	<p><u>Core values:</u></p> <ul style="list-style-type: none"> > Strong sense of community amongst residents > Rural character / lifestyle > Central location – convenient access to Canberra and Sydney > Strong cultural value in the region – art, history, poetry, heritage > Good national parks > Good services in the region – water, health, education <p><u>Feedback on Pillars / Strategies:</u></p> <p><i>Community</i></p> <ul style="list-style-type: none"> > Strategy 3 – maybe too negative a perspective? Rephrase more positively? Strong community naturally prevents anti-social behaviour. Safe, connected, inclusive were key words. > Need to mention of heritage / culture / history / arts <p><i>Civic Leadership</i></p> <ul style="list-style-type: none"> > Strategy 1 – “strong” not necessary > Youth engagement essential > Strategies 3 & 4 – too much emphasis on funding – not necessary for good leadership > Service delivery must be a benchmark for success <p><i>Economy</i></p> <ul style="list-style-type: none"> > Change term from “steady growth” – too subjective – to something more meaningful. > Importance of small businesses → should be explicitly mentioned > Tourism is not a panacea and maybe shouldn't stand alone as a SP. Maybe combine SPs 1&3? Tourism is not sold well enough in Yass, and unsuccessful promotions in the past. <p><i>Infrastructure</i></p> <ul style="list-style-type: none"> > Rail / transit concerns → densification of region > Lack of belief in ability for Council to achieve major infrastructure additions to area (State, Fed) so role needs to be clarified > Health infrastructure / education are two major pillars of all communities, not sufficiently addressed > Strategy 7 – too narrow? – doesn't account for future-proofing for technological advancements <p><i>Environment</i></p> <ul style="list-style-type: none"> > Visual amenity not mentioned, perhaps should be > More required for active rehabilitation rather than just protection > Strategy 4 – subjective – “balance” means different things to different people > Distinguish natural and built environment in summary > More brevity necessary for 'Desire Outcome'

Southern Tablelands Regional CSP

Community Engagement Outcomes

Workshop	Feedback
Murrumbateman Thursday 24 November Murrumbateman Recreation Hall, Barton Highway, Murrumbateman 23 community attendees	<p><u>Core values:</u></p> <ul style="list-style-type: none"> > Rural character > Community spirit > Large lot sizes > Good existing facilities <p><u>Feedback on Pillars / Strategies:</u></p> <p><i>Community</i></p> <ul style="list-style-type: none"> > Strategy 2 – Promote events “and spaces” for community > Strategy 3 – not necessary? “cosmopolitanisation” of the region → anti-social behaviour – make more positive – proactive statement about promoting safe communities > Strategy 4 – “Protect, embrace and develop cultural identity” – not just something in the past, it is a living thing. <p><i>Civic Leadership</i></p> <ul style="list-style-type: none"> > Foster community engagement and receptive Council culture – genuine connection between Council and residents > Collaborate and cooperate with <i>adjacent</i> jurisdictions (e.g. ACT) to ensure best outcomes for the region > Too much about funding as a role in leadership > Youth involvement– encourage involvement in local community / active participation in community leadership <p><i>Economy</i></p> <ul style="list-style-type: none"> > Agricultural industry – backbone of region – must be recognised > ACT opportunities – satellite region to Canberra – entice tourism to the region from ~500k future population in ACT, Esp tourism and agricultural opportunities, but businesses and industries must be compatible with rural character > Land-use planning to protect rural activities > Prevention of intrusive industries – smell, noise, heavy machinery > Development of educational institution attracts new families / residents, fosters community – links through all pillars <p><i>Infrastructure</i></p> <ul style="list-style-type: none"> > Emphasis needed on education, particularly a school for this village/township - is essential for future sustainability of the town > Strategy 2 – encompass / change to accommodate improvement and enhancement > Strategy 5 – Secure high-quality water <u>options</u> – tank water, serviced water etc. <p><i>Environment</i></p> <ul style="list-style-type: none"> > Disaster protection / resilience (e.g. fire, flood, drought) - Evacuation strategies > Strategy 5 – “Investigate and Implement” or remove (encompassed in Strategy 1) > No mention of water table / sub-surface water – a shared regional resource to be protected > Feral / pest management – subset of Strategy 1? Or require own strategy?

Southern Tablelands Regional CSP

Community Engagement Outcomes

Workshop	Feedback
Gundaroo Monday 21 November Gundaroo Soldiers Memorial Hall, 52 Cork Street, Gundaroo 15 community attendees	<u>Core values:</u> <ul style="list-style-type: none"> > Current size of Gundaroo / maintaining the village > Rural lifestyle > Community spirit > Protection of our water sources > Quiet country town atmosphere and historical town plan layout <u>Feedback on Pillars / Strategies:</u> <p><i>Community</i></p> <ul style="list-style-type: none"> > Strategy 3, 5, and 6 are most important focus > Strategy 4 – how is council protecting heritage? <p><i>Civic Leadership</i></p> <ul style="list-style-type: none"> > Strategy 1 – Then please listen to our community. > Strategy 4 – define strengthen > Promote a forum in which any community member with a special interest is entitled to participate in discussing local and regional issues. > There was a strong sense of distrust of CL in Gundaroo > Strong interest in reporting/benchmarking > Concern about collaboration being related to forced Council amalgamations. <p><i>Economy</i></p> <ul style="list-style-type: none"> > Strategy 1 – Who is the economy to be promoted to? Unclear > Strategy 4 – Is there or will there be any support or funding to small and local businesses? And are there any limits, or preferred / targeted business or industries. <p><i>Infrastructure</i></p> <ul style="list-style-type: none"> > Strategy 3 – Most important. Concern about the roads coping with any growth or development. > Strategy 5 – this should encompass reducing underground water use, fixing water contamination issues, and providing wastewater management infrastructure (Binalong, Sutton, Gundaroo, and Bonning) > Power - No mention of reliable power network, consider electric vehicle transport charging infrastructure, and promote community owned solar and wind generation with dividends flowing back to community. > Major concern that this pillar does not take into consideration the scale of our communities. Is it realistic? <p><i>Environment</i></p> <ul style="list-style-type: none"> > Strategy 1 – Is large scale development good for a village? > Strategy 3 – Repair the erosion and degradation of waterways and catchments > Strategy 4 – Define balance between the three items.
Binalong Tuesday 29 November Binalong Hall, Wellington Street, Binalong 6 community attendees	<u>Core values:</u> <ul style="list-style-type: none"> > Village / small town character > Natural landscape > Unpretentious and affordable > History / heritage of the region > Good community services and facilities

Southern Tablelands Regional CSP

Community Engagement Outcomes

Workshop	Feedback
	<p><u>Feedback on Pillars / Strategies:</u></p> <p><i>Community</i></p> <ul style="list-style-type: none"> > Strategy 2 – Important that “diversity” of the communities is noted to show that the region is accepting of all walks of life > Strategy 3 – the strategy referring to anti-social behaviour should be re-worded to be more positive > Strategy 5 – important to mention the “rural lifestyle + character” that forms a crucial part of life in the region > The importance of “community pride” should be noted <p><i>Civic Leadership</i></p> <ul style="list-style-type: none"> > Strategy 2 – important to maintain and enhance linkages between Councils and community > Strategy 3 & 4 – “funding” is not such an important aspect of civic leadership – governance is the critical aspect > Concept of “transparency” necessary to be included <p><i>Economy</i></p> <ul style="list-style-type: none"> > Strategy 2 – the region is geographically crucial – there is a need to capitalise on access the State, not just Canberra > Strategy 3 – tourism is critical for the region – hospitality industry is a huge employer, many other support industries that rely on tourism. > Strategy 5 – “Diverse agricultural industry” is crucial to the region – major agricultural industries supported by smaller agricultural practices <p><i>Infrastructure</i></p> <ul style="list-style-type: none"> > Strategy 1 – need to take into account any adverse effects that might be caused by high-speed rail in the region > Strategy 4 – Should be focusing on all facilities, not only development of “new” facilities > Necessary for infrastructure services to focus on both commercial and residential needs <p><i>Environment</i></p> <ul style="list-style-type: none"> > Strategy 3 – Quality and quantity of available water and aquifers is important > Strategy 4 – Balance between growth and development is crucial. > Strategy 5 – More action is necessary than just investigating – implementation is required.

Southern Tablelands Regional CSP

Community Engagement Outcomes

5 GENERAL SURVEY OUTCOMES

The results of each question from the survey are presented below, followed by a brief discussion where relevant. This section does not encompass all of the analysis undertaken on each question but may touch on themes raised by the question which may have relevance to the Community Strategic Plan.

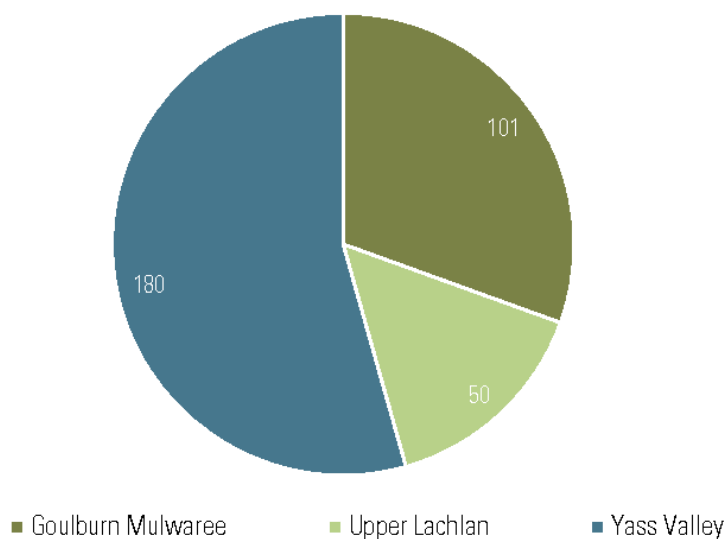
Note that to the extent possible, the internet survey (Survey Monkey) was built to reflect the hard copy survey. As a result, the below survey results will treat the survey respondents as one group, or indicate any anomaly regarding the question or response rate.

5.1 In which Council area do you live (a majority of the time)?

No.	Question	Goulburn Mulwaree	Upper Lachlan	Yass Valley	Other
Q1	In which Council area do you live (a majority of the time)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

n = 333 (11 respondents chose not to respond to this question, and 2 respondents were from 'Another Council area'.)

In which Council area do you live (a majority of the time)?



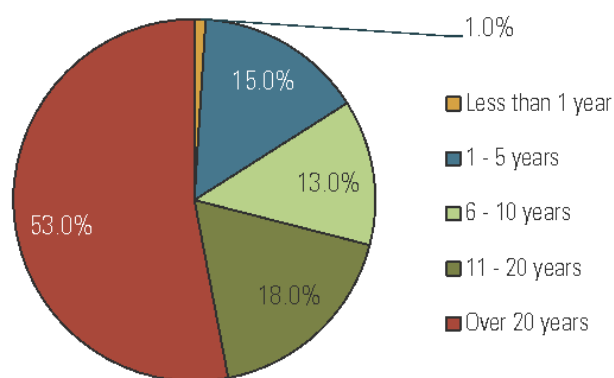
Southern Tablelands Regional CSP

Community Engagement Outcomes

5.2 How long have you lived in the region?

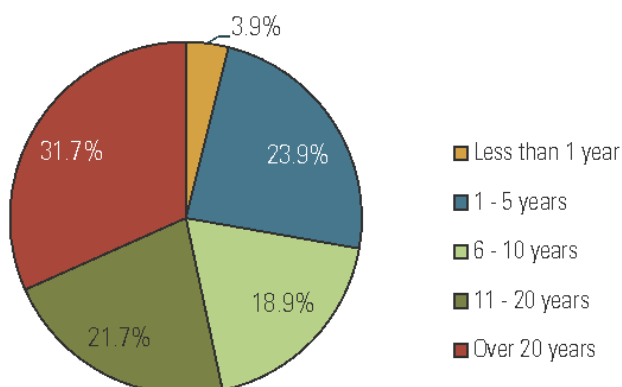
No.	Question	Less than 1 year	1 – 5 years	6-10 years	11-20 years	Over 20 years
Q2	How long have you lived in the region (Goulburn Mulwaree, Upper Lachlan, or Yass Valley)? <i>Please include the total number of years you have lived in the area, even if you have left for a period of time and returned.</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

n = 341 (3 respondents chose not to respond to this question)

Goulburn Mulwaree

n=100 (1 skipped)

71% (71) of respondents have lived in the area for over 10 years, and had the smallest proportion of respondents (16%) who had lived in their Council area for less than five years (16%).

Yass Valley

n=180

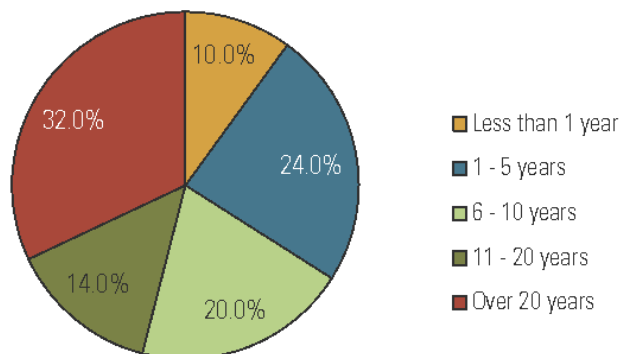
Over half of the respondents (53.4%) have lived in Yass Valley for over 10 years (96).

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Community Engagement Outcomes

Upper Lachlan

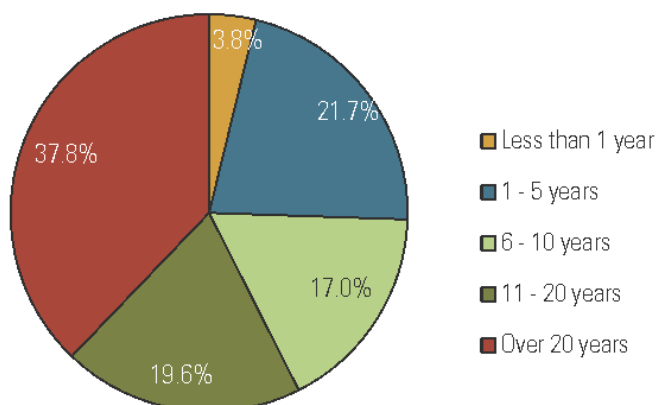
N=50



Upper Lachlan had the largest number of respondents who had been in the area for less than five years, at 34% (17 respondents).

Region

n=341 (3 skipped)



A quarter of respondents (87, 25.5%) have lived in their respective Council area for five years or less, and well over half of respondents (196, 57.4%) have lived in their area for over ten years.

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Community Engagement Outcomes

5.3 Satisfaction with Council service delivery

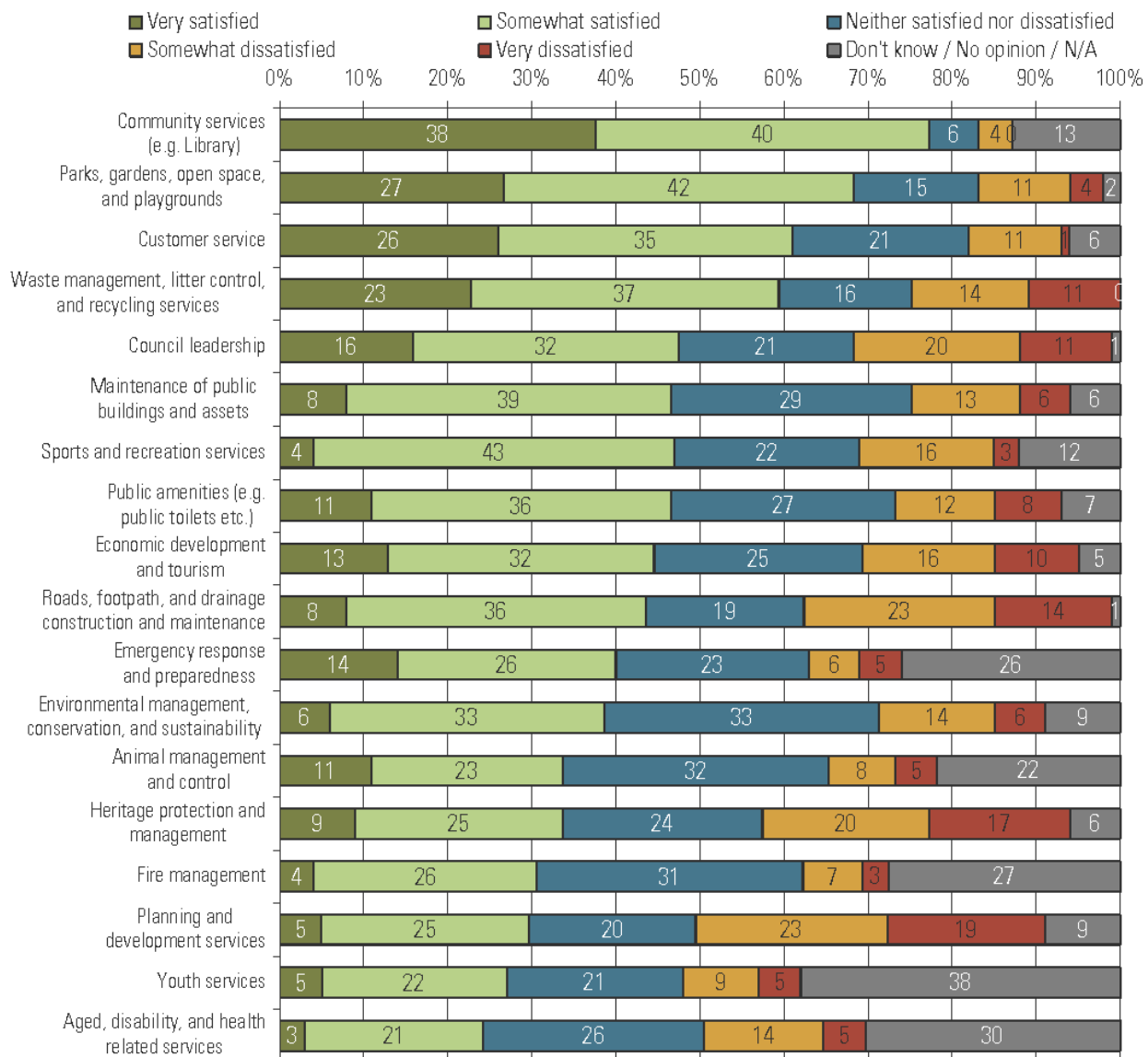
No.	Question	Very satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Very dissatisfied	No Comment/ N/A
Q3	Over the last 12 months, how would your satisfaction with your Council's delivery of the following services:						
	Customer service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Council leadership	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Aged, disabled and health related services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Community services (e.g. Library)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Youth services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Waste management, litter control, and recycling services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Emergency response and preparedness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Roads, footpath, and drainage construction and maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Maintenance of public buildings and assets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Planning and development services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Sports and recreational facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Environmental management, conservation, and sustainability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Heritage protection and management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Economic development and tourism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Fire management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Public amenities (e.g. toilet blocks etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Parks, gardens, open space, and playgrounds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Animal management and control	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

n = varied between 333 to 341 for each item

Southern Tablelands Regional CSP

Community Engagement Outcomes

Over the last 12 months, how would you rate your satisfaction with your Council's delivery of the following services (Goulburn Mulwaree)?

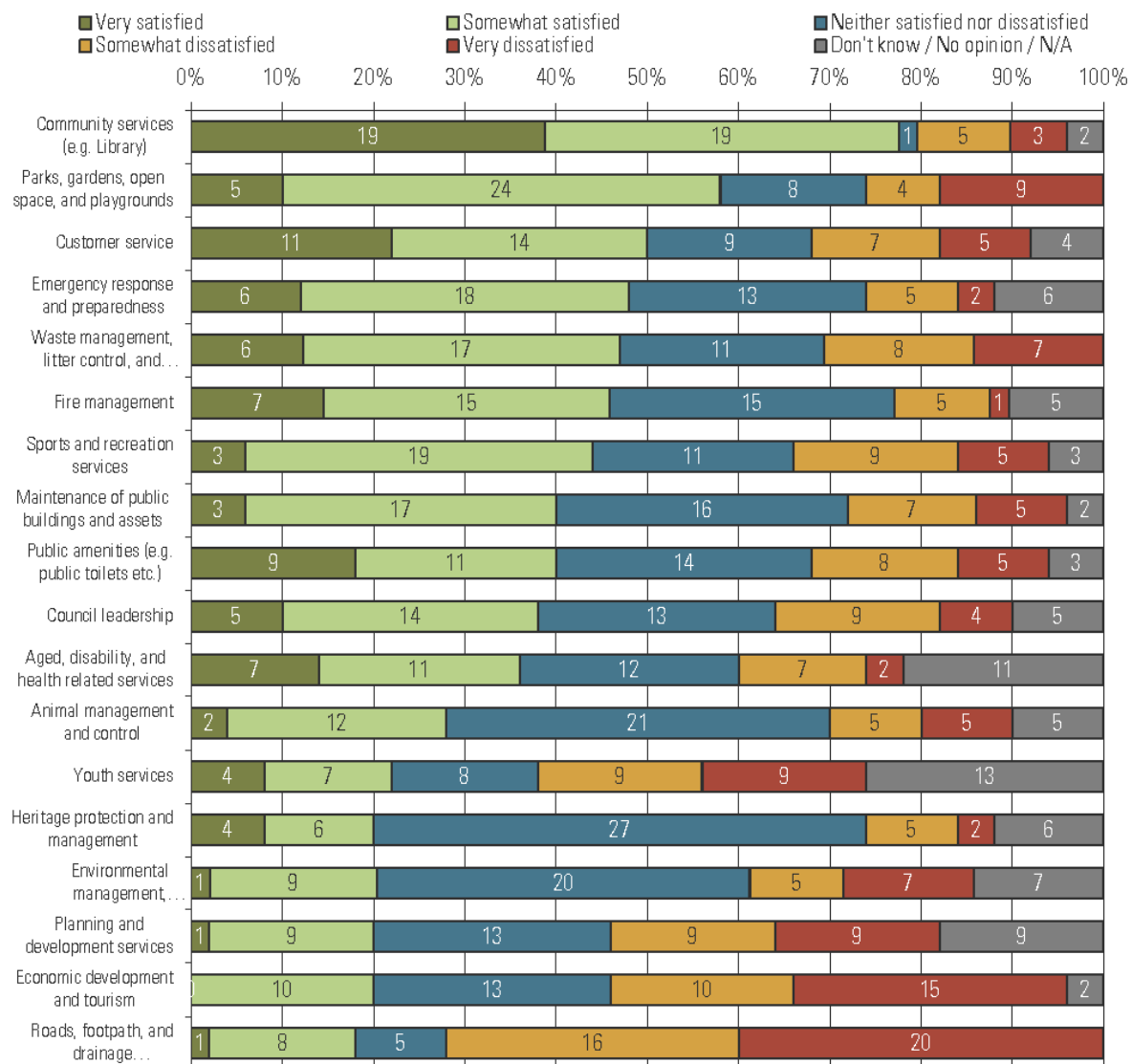


Of the Council services provided by Goulburn Mulwaree Council, residents were most satisfied with Community Services such as the libraries (77.2% satisfied or very satisfied), parks gardens, open space, and playgrounds (68.3% satisfied or very satisfied), and customer service (61% satisfied or very satisfied). Residents were most dissatisfied with planning and development services (41.6% dissatisfied or very dissatisfied, however over a quarter of respondents were also satisfied or dissatisfied at 29.7%). 36.6% were dissatisfied or very dissatisfied with roads, footpath, and drainage construction and maintenance however more respondents (43.6%) were satisfied or very satisfied with the same category. These responses suggest further research be conducted to gain understanding on the key issues that lead to satisfaction or dissatisfaction (e.g. location). Similarly 36.6% of respondents were dissatisfied or very dissatisfied with heritage protection and management, but an almost equal number were satisfied or very satisfied (33.7%)

Southern Tablelands Regional CSP

Community Engagement Outcomes

Over the last 12 months, how would you rate your satisfaction with your Council's delivery of the following services? (Upper Lachlan)

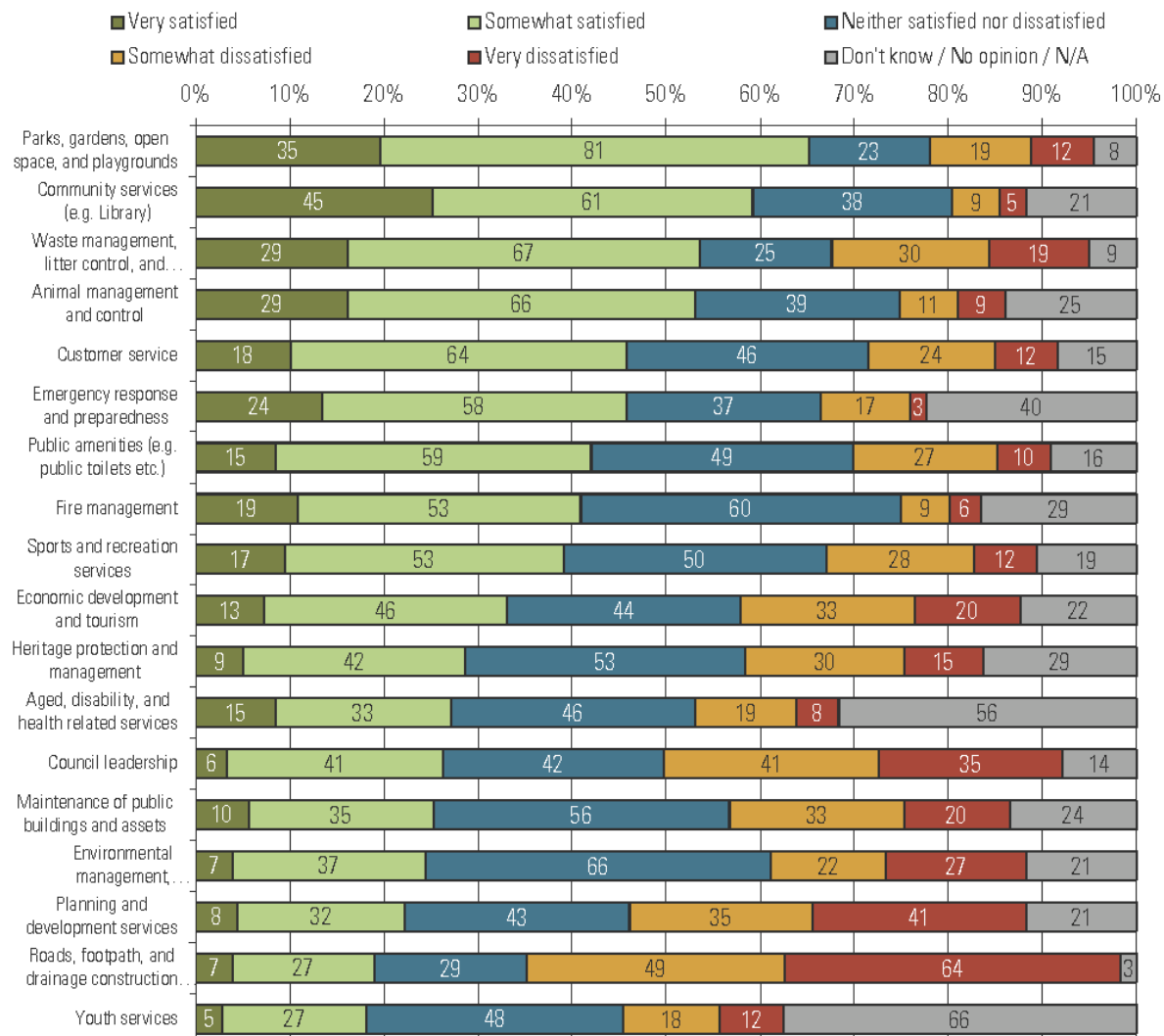


Of the Council services provided by Upper Lachlan Shire Council, residents were most satisfied with Community Services such as the libraries (77.6% satisfied or very satisfied), parks gardens, open space, and playgrounds (58% satisfied or very satisfied), and customer service (50% satisfied or very satisfied). Residents were most dissatisfied with roads, footpath, and drainage construction and maintenance (72% dissatisfied or very dissatisfied), economic development and tourism (50% dissatisfied or very dissatisfied), and planning and development services and youth services (both 36% dissatisfied or very dissatisfied), however these last two categories were also the categories that had the highest rates of "Don't know/no opinion/N/A" responses along with aged, disability and health related services.

Southern Tablelands Regional CSP

Community Engagement Outcomes

Over the last 12 months, how would you rate your satisfaction with your Council's delivery of the following services? (Yass Valley)



Of the Council services provided by Yass Valley Council, residents were most satisfied with parks gardens, open space, and playgrounds (65.2% satisfied or very satisfied), community services such as the libraries (59.2% satisfied or very satisfied), and waste management, litter control, and recycling services (53.6% satisfied or very satisfied). Animal control was also rated very highly with 53.1% of respondents satisfied or very dissatisfied with only 11.2% of respondents dissatisfied or very dissatisfied. Residents were most dissatisfied with roads, footpath, and drainage construction and maintenance (63.1% dissatisfied or very dissatisfied). 42.5% of respondents were dissatisfied or very dissatisfied with council leadership, however over a quarter of respondents (26.3%) were satisfied or very satisfied with the same category. 42.2% of respondents were dissatisfied or very dissatisfied with planning and development services.

Southern Tablelands Regional CSP

Community Engagement Outcomes

5.4 Three most important Council services to the Community

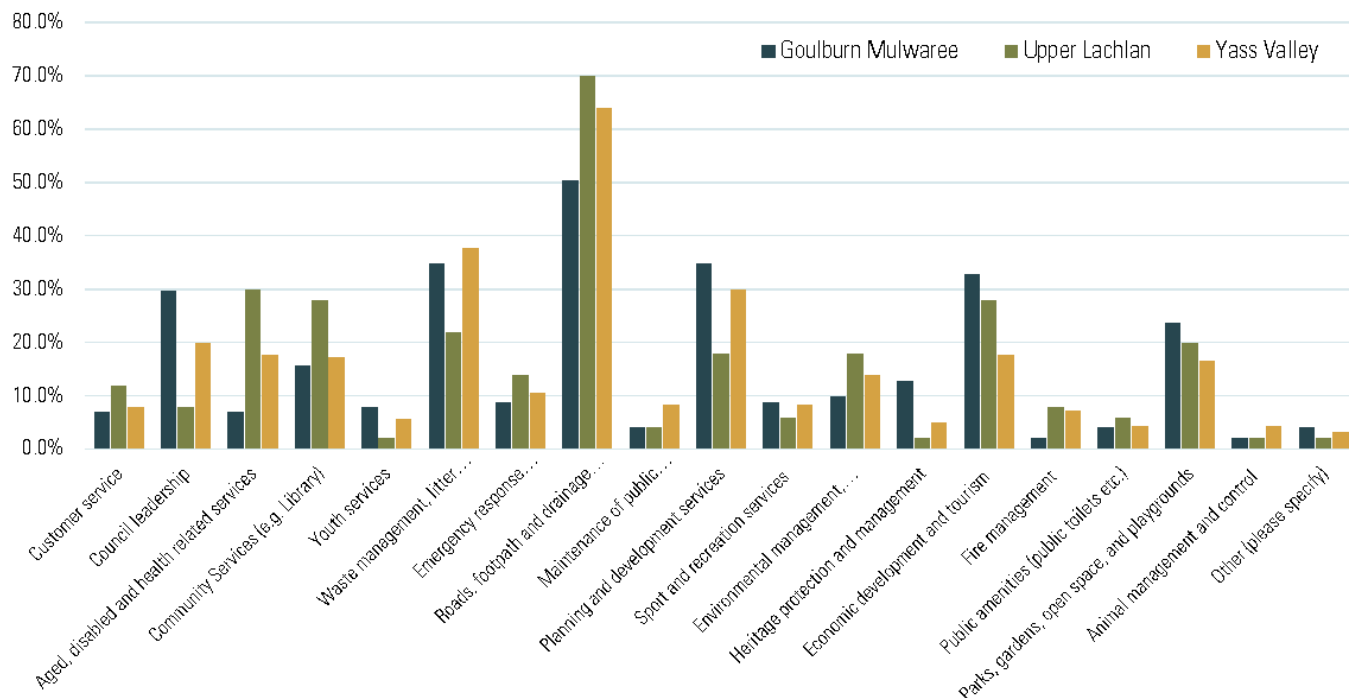
No.	Question	3 most important services
Q4	Of these listed services, which would you consider to be the three (3) most important / essential services to the community? <i>Please only select three services by ticking three boxes</i>	
	Customer service	<input type="checkbox"/>
	Council leadership	<input type="checkbox"/>
	Aged, disabled and health related services	<input type="checkbox"/>
	Community services (e.g. Library)	<input type="checkbox"/>
	Youth services	<input type="checkbox"/>
	Waste management, litter control, and recycling services	<input type="checkbox"/>
	Emergency response and preparedness	<input type="checkbox"/>
	Roads, footpath, and drainage construction and maintenance	<input type="checkbox"/>
	Maintenance of public buildings and assets	<input type="checkbox"/>
	Planning and development services	<input type="checkbox"/>
	Sports and recreational facilities	<input type="checkbox"/>
	Environmental management, conservation, and sustainability	<input type="checkbox"/>
	Heritage protection and management	<input type="checkbox"/>
	Economic development and tourism	<input type="checkbox"/>
	Fire management	<input type="checkbox"/>
	Public amenities (e.g. toilet blocks etc.)	<input type="checkbox"/>
	Parks, gardens, open space, and playgrounds	<input type="checkbox"/>
	Animal management and control	<input type="checkbox"/>
	Other (please specify)	<input type="checkbox"/>

n = 344

All three Councils rated **roads, footpath and drainage maintenance and construction** as the most important service that Council provides the community, with a combined percentage of 60.5% of all respondents rating this as one of the three most important or essential services Councils provide. **Waste management** (selected by 34.3% of all respondents) and **planning and development services** (selected by 29.4%) were the second and third most selected items in Goulburn Mulwaree and Yass Valley, however Upper Lachlan had a slightly different response, prioritising **aged, disabled and health related services**, and **economic development and tourism**, however it's important that this isn't seen as being representative of the wider community with such a small self-referred sample of participants.

Southern Tablelands Regional CSP

Community Engagement Outcomes



Answer Options	Combined Percentage	Goulburn Mulwaree	Upper Lachlan	Yass Valley
Customer service	8.4%	6.9%	12.0%	7.8%
Council leadership	21.8%	29.7%	8.0%	20.0%
Aged, disabled and health related services	16.3%	6.9%	30.0%	17.8%
Community Services (e.g. Library)	18.0%	15.8%	28.0%	17.2%
Youth services	5.8%	7.9%	2.0%	5.6%
Waste management, litter control, and recycling services	34.3%	34.7%	22.0%	37.8%
Emergency response and preparedness	10.5%	8.9%	14.0%	10.6%
Roads, footpath and drainage construction, and maintenance	60.5%	50.5%	70.0%	63.9%
Maintenance of public buildings and assets	6.1%	4.0%	4.0%	8.3%
Planning and development services	29.4%	34.7%	18.0%	30.0%
Sport and recreation services	8.1%	8.9%	6.0%	8.3%
Environmental management, conservation, and sustainability	13.7%	9.9%	18.0%	13.9%
Heritage protection and management	6.7%	12.9%	2.0%	5.0%
Economic development and tourism	24.1%	32.7%	28.0%	17.8%
Fire management	5.8%	2.0%	8.0%	7.2%
Public amenities (public toilets etc.)	4.4%	4.0%	6.0%	4.4%
Parks, gardens, open space, and playgrounds	19.2%	23.8%	20.0%	16.7%
Animal management and control	3.8%	2.0%	2.0%	4.4%
Other (please specify)	3.2%	4.0%	2.0%	3.3%

Southern Tablelands Regional CSP

Community Engagement Outcomes

5.5 What do you enjoy most about living in your LGA?

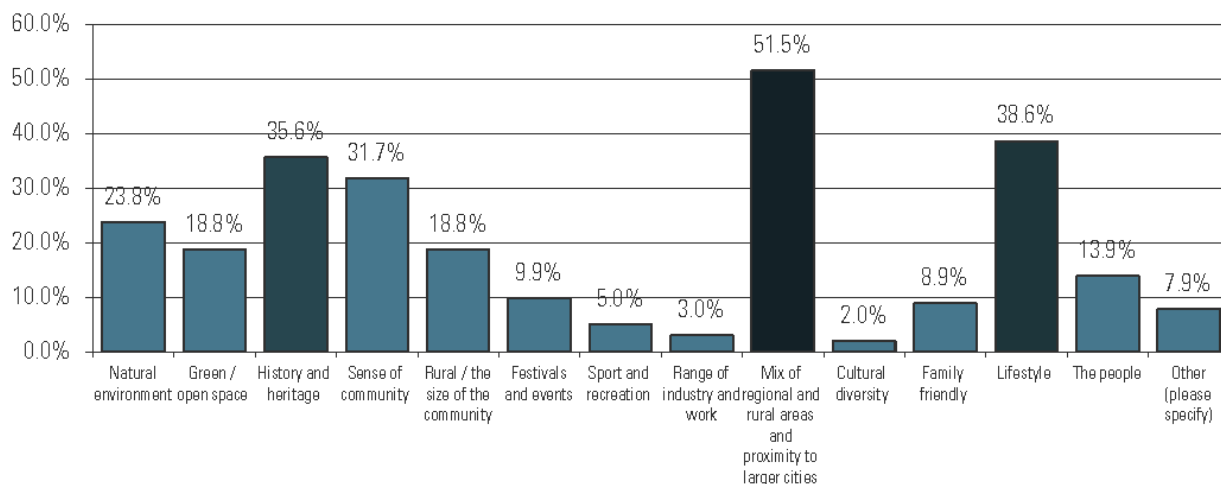
No.	Question	Like Most
Q5	What do you enjoy most about living in your specific Council area?	
	<i>Tick up to three items</i>	
	Natural environment	<input type="checkbox"/>
	Green / open space	<input type="checkbox"/>
	History and heritage	<input type="checkbox"/>
	Sense of community	<input type="checkbox"/>
	Rural / size of the community	<input type="checkbox"/>
	Festivals and Events	<input type="checkbox"/>
	Sport and recreation	<input type="checkbox"/>
	Range of industry and work	<input type="checkbox"/>
	Mix of regional and rural areas and proximity to larger cities	<input type="checkbox"/>
	Cultural diversity	<input type="checkbox"/>
	Family friendly	<input type="checkbox"/>
	Lifestyle	<input type="checkbox"/>
	The people	<input type="checkbox"/>
	Other (please specify)	<input type="checkbox"/>

n = 344

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Community Engagement Outcomes

What do you enjoy most about living in your specific Council area? (Tick up to three items) (Goulburn Mulwaree)



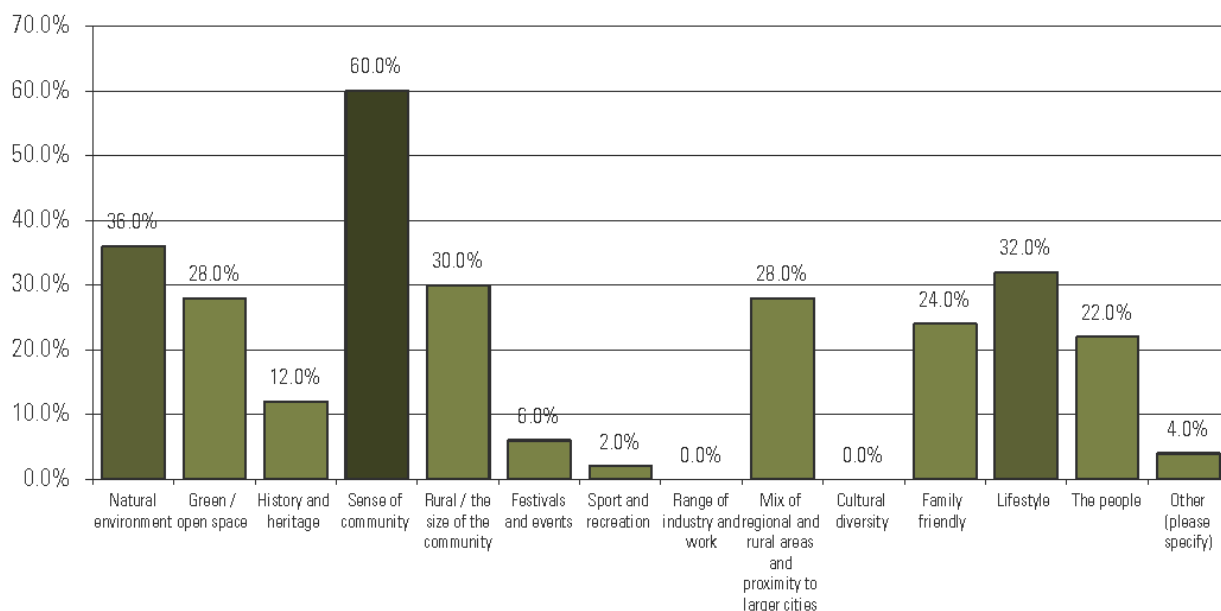
Respondents from Goulburn Mulwaree most appreciate the **mix of regional and rural areas and proximity to larger cities** (51.5%), shortly followed by the **lifestyle** (38.6%) and the **history and heritage** (35.6%) of the area. Almost a third of respondents most appreciated the **sense of community** (31.7%) and just under a quarter named the **natural environment** (23.8%) as the things they most enjoy about Goulburn Mulwaree.

Number	Goulburn Mulwaree Other (please specify)
1	Not many Muslims and no mosque nearby... yet.
2	I am yet to feel connected
3	My job transferred me here
4	Being able to access Tallong using the highland way at Marulan. If this is cut off we have to drive many kms out of our way and go through wingello that road is not a good road and is part of another shire. It would destroy the Tallong community
5	I use to enjoy the green open spaces but who can walk and enjoy with all the litter around.
6	educational and health services
7	Climate
8	Proximity to major/capital cities

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Community Engagement Outcomes

What do you enjoy most about living in your specific Council area? (Tick up to three items)
(Upper Lachlan)



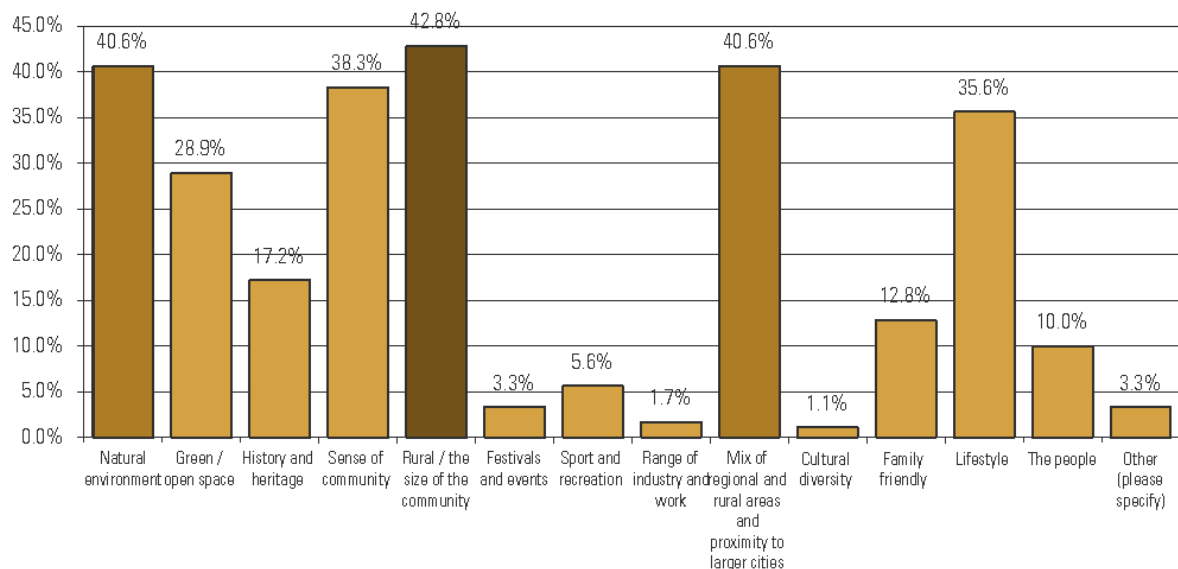
60% of respondents from Upper Lachlan Shire named the **sense of community** as the thing they most enjoy about living the Shire. The **natural environment** (36%) and the **lifestyle** (32%) were the next most chosen responses, closely followed by the **rural feel/size of the community** (30%).

Number	Upper Lachlan Other (please specify)
1	N/A
2	I dislike the lifestyle. There is no future for young people.

Southern Tablelands Regional CSP

Community Engagement Outcomes

What do you enjoy most about living in your specific Council area? (Tick up to three items)
(Yass Valley)



Yass Valley respondents were most consistent in their responses, with 42.8% of respondents naming **rural/the size of the community as the element** they enjoy most about living in Yass Valley, with an equal number of respondents naming **natural environment** or the **mix of regional and rural areas and proximity of larger cities**. Over a third of respondents also named the **sense of community** (38.3%) and **lifestyle** (35.6%) as the facets of life they most enjoy living in the Council area.

Number	Yass Valley Other (please specify)
1	The library
2	N/A
3	N/A
4	We are hard to find
5	Family history
6	Open space low density WAS why we moved here 25 yrs ago in Murrumbateman. Now property size is getting WAY too small. 2 Ha should be the minimum. And require the developer to provide amenity for the millions they are making.

Southern Tablelands Regional CSP

Community Engagement Outcomes

5.6 What are the greatest issues or challenges that affect life in your LGA?

No.	Question
Q6	What do you believe are the greatest concerns, issues or challenges that affect life in your specific Council area? <i>Feel free to write as little or as much as you like here.</i>

n = 299 [45 respondents chose not to respond to this question]

Goulburn Mulwaree

n=86 (15 chose not to respond to this question)

Of the people that responded to this question, 34.9%, more than a third, referred to concerns about inappropriate planning and development decisions. The nature of these varied, ranging from residential lot sizes, to inappropriate decisions being made, or Council's management of them. Approximately 7% of respondents made a point of mentioning the need to support development to some extent while protecting or prioritising the rural lifestyle, while 9.3% expressed some concern that there was too much of an anti-progress or anti-development sentiment that was holding the LGA back from growing.

30.3% of respondents expressed some level of concern about Council, leadership, decision-making (or transparency related to this), untimely processes, or staff, although there were some responses that noted recent improvement in this area. 23.3% of respondents mentioned concerns about a need for, and lack of, appropriate economic development, while what is deemed appropriate varied somewhat, with a key concern relating to the availability and range of employment opportunities into the future. 18.6% of respondents mentioned a concern about a lack of facilities or services generally in the area, with some consistent themes being health (e.g. specialists), recreation (e.g. parks, and other recreation opportunities in the area) and education. 17.4% of respondents were concerned about parking, footpaths and general streetscape maintenance and 15.1% expressed concerns about public transport. 15.1% of comments referred to concerns about retaining youth in the area, and 7% of respondents mentioned concerns about the ageing population and related needs.

Note: Some of the response comments below have been amended for typos and spelling for the purpose of clarity but have not been otherwise edited.

Number	Greatest Concerns, Issues, Challenges in your Council area
Goulburn Mulwaree Responses	
1	Lack of strong leadership (at GM and Council level). Disregard for our environment and heritage Lack of respect for staff (GM). Unification of the three council areas
2	whether Council have enough income through rates to be able to do what's required to keep the city growing and where we enjoy living. Suitably qualified and experienced people to run the Council of a city with an increasing population. increasing drug problem

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Number	Greatest Concerns, Issues, Challenges in your Council area Goulburn Mulwaree Responses
3	Roads, infrastructure, maintenance of facilities, accountability of council to ratepayers, leadership from Councillors and staff
4	Retaining your generations in the region
5	<p>The Base Hospital is outdated and too small to be the Base of such a large surrounding area.</p> <p>More parking for the CBD.</p> <p>We need to allow big business in so that Goulburn may move forward. This will help create jobs for generations to come.</p>
6	<p>Too many trucks on the road.</p> <p>Not enough care about wildlife on our roads.</p> <p>Huge spread of weeds and no control methods available other than poisoning.</p> <p>Housing developments on no through roads. Very dangerous in fire prone areas.</p> <p>Too many 'tossers' of rubbish out the vehicle windows. Other States and regions have a much larger advertising campaign to discourage such behaviour.</p>
7	Muslims being settled/moving here regardless of the fact that no one wants them or their misogynistic and intolerant religion, and building their mosques where they can spread the toxic values of Islam.
8	Council lacks a coherent vision and strategy to drive regional economic, social and environmental sustainability. We have opportunities to embrace a low carbon economy and use our wind, solar and biomass resources as economic drivers. I believe that many of the Councillors lack the understanding and commitment to future planning that takes account of climate change and the need for adaptive responses. This then becomes a leadership issue with the Council grabbing at every silver bullet that comes along rather than setting the region up for a positive and prosperous low carbon future.
9	<p>Internet</p> <p>Public Transport</p> <p>Jobs / new industry</p> <p>Aged and health support</p>
10	We must become a more pro active community. The Council must attempt to approve DA's as quickly as possible. At the end of every successful DA that is acted upon there are employment and investment activity. We need a major industry to replace Agriculture which is going West. Health and tourism as well as servicing the community. We must try to be more than a dormitory suburb.
11	Employment opportunities, education and training of youths in local area. More opportunity for apprentices and trainee.
12	Allowing our heritage to be demolished by neglect. Big promises with no delivery from developers that have done nothing for Goulburn.
13	<p>I think that the Civic Councillor leadership has been skewed and not equitable. Our Civic Leaders need to be competent and understand the fast changing socio-economic/political world we are in. We need Council to be flexible, engaged and engaging, outward looking and democratic. I would like to see ALL Councillors embracing being open to both the known and the new, that all can confirm they've done Councillor Professional Development.</p> <p>I don't find individuals in the community and/or groups opening and welcoming - it is very cliquey. We need a new approach of deliberative public engagement irrespective of the field of Council/community endeavour. Yes there are nay sayers (both on Council and in the community) - a lot of energy and resources can go into responding to that instead of a strength based approach to our community. It would be great if Goulburn and our region more generally was celebrated as a place that is welcoming, generous, playful and creative. A place where young people/where young families/older people want to live, be engaged, learn, be creative</p>

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Community Engagement Outcomes

Number	Greatest Concerns, Issues, Challenges in your Council area Goulburn Mulwaree Responses
	<p>and play.</p> <p>There is a need to build a culture of looking to the future, supporting and attracting funding for education and employment for the economy of the future. We need the Councils to be harnessing their energies to attract resources for the local community and the region.</p>
14	<p>We need more participation in Council's planning and decision making processes. It is not enough to elect councillors and leave it up to them (and complain if we think they get it wrong).</p> <p>Goulburn's future lies in attracting investors, residents and community-minded people from Sydney, rather than being a parasitic feeder off Canberra.</p> <p>The big problem that ALL of Australia faces is the huge number of baby boomers who are rapidly reaching the stage where they are going to become less independent and will rely on services provided by others.</p>
15	Destruction of heritage buildings.
16	<p>I would like to see Council planning done in a more holistic fashion rather than the current piecemeal approach, also proactive rather than reactive. Traffic management in Ducks Lane Hume Street precinct is a classic example of not looking at the big picture and now trying to solve a problem that blind Freddy could see was going to occur. Hopefully this will be resolved before someone is seriously hurt. Retrofitting is so much more expensive than doing it correctly the first time.</p> <p>Need to look at a range of employment opportunities for skilled and unskilled workers.</p> <p>Council needs to continue to foster strong relationships with emergency services and support organisations so there are appropriate and timely responses to emergencies, including preparing/updating response plans.</p> <p>Preserve prime agricultural land and important biodiversity areas</p>
17	Maintaining an economic base without compromising the rural character, natural environment & historic heritage of the community.
18	<p>* Having a wide range of employment opportunities.</p> <p>* Growing economically while maintaining the "country feel" of the place.</p> <p>* Attracting events / tourism etc that will bring the community together and benefit local businesses.</p>
19	<p>Maintaining pace with our evolving lifestyle - Expectations are increasing for council to lead the way with arts/sport/recreation facilities such as walking and cycling path ways. We need to be competitive with other regions to attract new industry and talent to the area to support local business through employment and customers through growth.</p> <p>Council engagement with the community with the ability to respond to issues and ideas quickly before they are superseded. As a smaller scale example a group of business leaders from the area were interested in a particular public attraction on a particular day, but council advised it was closed and nothing could be done.</p>
20	<p>This Marulan cemetery cutting off access at the hwy and highland way.</p> <p>Quarry trucks turning out of red hills rd Marulan onto the hwy and not giving way on a poorly cambered road, if a load in the dog and trailer shifts it could easily crush a car driving past. This would be a significant risk to both council and the rms if this were to occur.</p>
21	<p>In chasing economic growth, employment etc. council does not appear to have a big picture to build on our unique assets. The only plan seems to be to follow others to ultimate loss of identity. There are pieces of the jigsaw but no overall direction.</p> <p>I believe, coming from Sydney where Goulburn has a poor image, that changing attitude to an aspirational place to live or visit is the key to growth. Our location & heritage/history are the foundations on which to change image, not me to which will get us nowhere.</p>

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Number	Greatest Concerns, Issues, Challenges in your Council area Goulburn Mulwaree Responses
	Ballarat in Victoria is a fine example of what can be done but requires vision & a long term commitment.
22	I believe the greatest single concern to be the uncertain number of health/doctor personnel, the short term occupancy of some medical professional, and especially the need for security of care for the elderly. Another area of concern is for the state of the Base hospital and the plans for it's future development. I would like to see Council bring more pressure to bear on the NSW/rail services to provide more user friendly timetables. Access to either Sydney or Canberra for specialist services is most difficult under the present timetable.
23	Many people believe the GM council is just another big expensive public service which house a number of seat polishers who spend most of their time making sure they cover their position and the best way to do that is not to make a decision.
24	Future planning and development
25	Poor management decisions
26	Quality of roads maintenance
27	The amount of damage heavy vehicles are doing to secondary roads away from the main street
28	Council should promote inclusion of all the community, not just segments or the segments it currently engages with. That will take greater and wider engagement with more of its residents. One of the ways to do that is to foster pride in the community, and a greater sense of community spirit. Council has the opportunity to become a greater information source so that the community looks to council for its leadership, through social media and enewsletter communications. Let's see who the faces are behind council and the stories behind the services it delivers. What does council stand for? I'm not really clear on council's identity beyond the usual complaints. In summary, more pride in our community and wider engagement will promote a greater sense of community generally. Council should also be on the front foot when it comes to advocating for this region if the challenge or issue concerns its residents.
29	Spending money recklessly on nonsense. Not spending on things that need spending!
30	Crafty developers being able to push small size land lots rather than redevelop inner areas with closer density 2 storey terrace housing with larger garden spaces. Sydney based politicians making decisions which 'work' in the city but are not appropriate in region areas.
31	Infrastructure and asset maintenance Financial viability Leadership quality (rather than popularity)
32	Limited by vision of personal advancement in some but not all cases.
33	Escalation of higher density housing within heritage areas of Goulburn, approval of smaller block sizes, demolition of older housing, removal of heritage old trees, lack of oversight of tree pruning causing death of some street trees and overpruning and destruction of aesthetics of others, completely ignoring residents concerns regarding DAs that impact residents in the area, lack of concern regarding maintaining
34	Jobs and the fact we lose all our youth
35	Urban sprawl & ridiculous, poorly planned developments. Goulburn's biggest assets are it's 'country town' atmosphere and heritage buildings, both of which seem to be of little concern in comparison to 'jobs and growth'. Both are being destroyed with poor planning and sprawl. Council has a 'heritage precinct' but do little to protect or encourage beatification of the buildings & streetscapes therein. And they persist in enforcing the most ridiculous heritage guidelines which do nothing more than result in urban infill with obnoxious faux heritage buildings. Council need to give greater consideration to traffic flow and movement throughout, through and within the city and make some tough decisions as many of the residential streets that have become major thoroughfares were not built or designed for the volume of traffic using them. And for goodness sake, put the pedestrian crossings back on Bourke Street and get rid of the ugly, yellow fences which block drivers view of small children standing near the roadside, inhibit children ability to learn road safety and are a bloody eyesore.
36	Need more footpaths (no f/path in Gibson st to crestwood shop) people waking on road which is very busy

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Number	Greatest Concerns, Issues, Challenges in your Council area Goulburn Mulwaree Responses
	now.
37	<p>traffic</p> <p>parking in main street and major shopping amenities</p>
38	<p>- lack of support for the regional areas with council services - It is deplorable when a group of community members are required to maintain the township rather than the council</p> <p>- I'd like to see Goulburn continue to increase its green credentials and partner with industry (large quarries) to facilitate green energy solutions</p> <p>- Auburn street could use a lick of paint and a spruce up. A bit of pride in place goes a long way to boosting the way people feel about their community. Other Councils have offered a rebate for business owners to spruce their facades up which has made a big difference to their main streets.</p> <p>- getting the planning right will be Goulburn's biggest challenge in the near future</p> <p>- making sure Goulburn Council aren't seen as hand in hat to big business. Rather developing partnerships which are much more successful</p> <p>- creating more footpaths and bike lanes</p> <p>- you would pay for the footpaths and bike lanes by planting natives instead of wasting copious amounts of money on flowers that need to be replanted 4 times a year</p> <p>- the roads in the regional areas need some attention - they are dangerous - particularly the road to big hill</p>
39	<p>Poor leadership from councillors and staff. A "Can't do" approach to most issues that fall outside the three "R's": rates, roads, rubbish.</p> <p>Lack of action regarding climate change.</p> <p>General lack of entrepreneurship in the community and in the political leadership.</p> <p>Restrictive planning controls that inhibit more innovative forms of rural development and attract a broader spectrum of demographic.</p> <p>Poor facilities that would attract more people to the area, including better shopping, and cafe culture.</p> <p>A general culture of apathy that fails to hold young people in the area compared to other similar sized communities in rural NSW.</p> <p>Low level of more sophisticated job opportunities means that only low level employment opportunities are available, leading to an exodus of young and / or educated people.</p>
40	<p>Attracting positive and appropriate industry and development.</p> <p>Main street viability - fill the empty premises.</p> <p>Heritage protection.</p> <p>Encourage and support arts and culture.</p> <p>Manage 'suburban sprawl' better - development approvals need to more concerned with incorporating facilities/ green spaces, minimum block sizes, building standards.</p> <p>Rural roads upkeep.</p>
41	<p>Strong leadership has to be the main focus point. IN the Goulburn Mulwaree region, there is alot of anti-progress citizens. The only way they're influence can be minimized is with strong leadership and clear</p>

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Number	Greatest Concerns, Issues, Challenges in your Council area Goulburn Mulwaree Responses
	pathways forward.
42	transportation
43	That the community develops as a whole and grasps the economic opportunities that are presenting themselves within our region.
44	Opportunities for young people Retaining city / country lifestyle and sustainability - need small rural/ lifestyle blocks close to town Good quality work opportunities Education opportunities
45	Train services to Sydney and Canberra Mental health and drug related issues for community members
46	Access to illegal substances Time taken for DAs to be processed Council decision making
47	Finding the balance between environmental issues, social issues and the demands of individuals. The best decisions for development need to be made with concern for social and environmental impact regardless of "popularity" of the decision.
48	Animal Welfare seems to be behind with the growth of the city. People have nowhere to go for stray or abandoned cats there for they turn a blind eye and the cost to the Animal is more severe it makes breeding time to out of control and even with desexing programs run by RSPCA Volunteer group it's not enough. There needs to be something set up for this growth problem for a better community and a strong leading council.
49	reluctance to embrace sustainable development
50	Continuation of the peaceful environment, keeping control of the noise, dust etc from quarries such as Gunlake who seem to have a disregard for the community.
51	Potential future growth opportunities for 20-30 year old people. Goulburn suffers an exodus of youth once they leave school. Goulburn's population is ageing. Will Goulburn attract the right type of person to manage the population change? Economic Development Issues: Is shopping in Goulburn becoming too similar to everywhere else? Too many shops are large multinationals, the same as in any other centre. Unique shops, shops with a point of difference are disappearing from the main strip. How do we distinguish ourselves from other places? What is our point of difference? How do we attract people to Goulburn? We lack a large tertiary education centre; we lack active, youthful tourism attractions. Historically, Goulburn is advertised with negative connotations. How can our image be improved? Improve the street scape of the main street. Increase green areas, outdoor eating, access from public carparks.
52	We are just about to commence building our new home, so we have not that much to do with the previous listings. We look forward to being able to join our community
53	1. Attracting industry and providing employment 2. Providing facilities to the community, sporting and recreational. 3. Refurbish the Aquatic Centre

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Number	Greatest Concerns, Issues, Challenges in your Council area Goulburn Mulwaree Responses
	<p>4. Assist local businesses to grow, so can invest and employ more people</p> <p>5. Sporting facilities to attract larger sporting events</p> <p>6. Outdoor gym in Victoria Park is a good example in providing facilities to rate payers that is being used</p> <p>7. Listening to local rate payers on their wants and needs and how they see the council operating and what the town should look like in 20 years</p>
54	<p>The future of our children and grandchildren needing full time reliable employment.</p> <p>Overcoming the negativity towards growth and the fear of losing the "small town" community feeling.</p> <p>Retaining reliable daily train service</p>
55	<p>I think that providing youth services is one of the most important things we can be doing in our community. As we are in a rural area without the same level of entertainment, education, and employment opportunities as a larger city might have, I believe that we need to factor into this how our young people are spending their time, especially if they struggle to find work or to pursue tertiary education. I also believe, however, that the only way to do this successfully is through giving ownership of projects to the young people themselves. Anything focused on 'entertaining' youth or giving them something to do for the sake of keeping them out of the way or out of trouble is probably not going to achieve the desired results.</p> <p>Small businesses, I believe, are greatly impacted by the price of commercial rent in our main street and the lack of other options, such as a creative hub or small village of shops to allow for smaller, but well equipped spaces for our local makers to sell and work. There have been many mentions of subsidised rent programs but they don't seem to have taken off. With the number of empty shops in our main street, this is also an issue from an aesthetic point of view. The renovations to the sidewalk are looking fantastic and are a much needed lift for our street. However, more parking within walking distance to the street and more shops filled with viable businesses that will last more than a few months would be a huge boost.</p> <p>As much as we've heard so much about the hospital lately, and the issues surrounding privatisation, I would just like to say they are doing a fantastic job as they are. I went in a few weeks ago (as a public patient) and received the most excellent care. They were incredibly thorough, careful, and respectful. We need to not focus so much on what we don't have, and start investing into the amazing assets we have in the staff working in our hospital.</p>
56	Saying that they will do something then go and spend money on other things.
57	Lack of transport Canberra to Sydney Lack of specialist health services e.g. Radiation treatment lack private hospital In my area lack of access to Highway out of Marulan from the south Although parks and footpaths are mown no maintenance of garden this falls to volunteers council needs to work with those volunteers No holistic tackling of truck movement in Marulan need to address the industry and find mutually acceptable solutions
58	There is not enough 'common sense' applied to regulations in relation to things like building approvals etc.
59	The rapidly growing population and the infrastructure that will need to be updated, maintained and created. Keeping the local economy stimulated to create more local jobs for not only skilled, but unskilled people. Creating a tight community with such a growing population will also be a challenge. Upgrading and updating the local amenities to cater for families and their ever changing needs.
60	Hard to market local products to the Goulburn community. There is little understanding of the benefits to the economic well-being of the town of buying locally. There is also a reluctance to buy quality products. The Goulburn demographic is focused on the cheapest available.
61	Jobs growth and the encouragement of new businesses to come relocate to Goulburn and with jobs comes people growth which help existing business to grow as well. This can only happen with strong council leadership across all levels of council and a can do approach within our planning department. The seems to be in a sound financial position with a recently announced surplus with cash in the bank, it should be put to good use.
62	jobs, growth of industry, allowing more development to occur
63	Lack of public transport

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Community Engagement Outcomes

Number	Greatest Concerns, Issues, Challenges in your Council area Goulburn Mulwaree Responses
	Subdivisions occurring in heritage area such as around Lansdowne and Charlton. These should be occurring in other areas that don't have historic or rural heritage
64	The need to give opportunity to local youth in education and Training and Employment . Locals having to move to get the training , education and employment
65	<ul style="list-style-type: none"> • More effort needed encouraging new business and industry investment and employment creation – real economic development. • Allowing modern energy efficient new building designs in the CBD. • Less emphasis on old heritage and living in the past but preserving significant heritage buildings. • Common sense engineered approach to environmental management solutions – not just preaching ideology. • Lobbying the RMS to build the new Lansdowne Bridge – the current stalling and delays are unacceptable. • A review of the current Local Environment Plan (LEP) - removing unnecessary restrictions and fixing loopholes. • Maintaining or increasing car parking spaces in the CBD. • Improved waste management – especially recycling.
66	Lack of locality e.g. southern tablelands branding and promotion of locally-grown and produced products. This would complement growers and producers individual efforts at promoting our cherries, berries, meat, honey, olive oil etc. giving us a group identity. Think how well brand Tasmania or brand Orange works.
67	As an employer, I have found it very difficult to employ reliable, hard working staff from Goulburn. I usually have to bring staff in from other areas which is a real shame.
68	<ul style="list-style-type: none"> - Living in attractive neighbourhoods - Having shopping opportunities - First class sporting and cultural facilities - Events for ALL ages (particularly people from 18-25) within the city - Establishing a safe, attractive and viable night time economy
69	<p>Commercial landowners understandably are trying to maximise their return on investment. Unfortunately this often manifests as greed and drives potential investors away from what they perceive as the unrealistic expectations of landowners.</p> <p>We need more residential in the CBD to drive vibrancy and vitality, and to resolve the issues around commercial and shoptop occupancy.</p> <p>I suspect that council sometimes makes the process more complex than it needs to be.</p>
70	New business coming to town, the council doesn't seem to want help them by putting to many demands on them.
71	<p>Uncontrolled population increase will lead to more crime and drug related issues .</p> <p>Cultural and racial tensions will increase , especially in urban areas , where , ever increasing housing densities will bring conflict . More people means more vehicles on inadequate roads leading to journeys of longer duration and greater cost to the traveller and the environment.</p>
72	<p>For starters well need more public transport in this town. For example NSW rail services and more bus services.</p> <p>Secondly, something needs to be done about the tip. It is so expensive for people on low incomes to afford</p>

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	<p>to go to the tip and partially about mattresses. Also people on low incomes don't always have cars because they cannot afford to have one. If you have 500 a fortnight it's very hard to keep a roof over your head let alone a car. So for people to get to the tip it's so hard. Look around Bradfordville.</p> <p>Which leads onto my next point. Look at other areas in Sydney etc for example black town with their animals desexing and microchipping programs for people on low incomes. So many cats and dogs are running around being strays. The rangers are too busy patrolling the car parking revenue to worry about lost animals particularly cats. It's disgusting if you give incentives you'll reduce the amount of puppies and kittens that are produced. No wonder Goulburn has a problem about it. Or do what Canberra does and make it law in Goulburn that cats have to be in catteries. That's way if they roam council can pick them up. I have cats myself and they are indoor plus in a cattery. So my cats don't annoy others maybe that's another solution but then again low income people cannot afford catteries. But something needs to be done about it.</p> <p>Lastly, what has Goulburn got to offer for young ones for example from years 1-30. There's nothing to do in Goulburn for example only movies and hang out. In town there's nothing to do growing in Goulburn there was nothing which is why slot of kids get into trouble because there is no entertainment. Even for the carols. There's nothing for the little children besides Santa Claus. It's such a shame Goulburn is going down hill.</p>
73	t
74	Trying to become impractical as far as the decisions with the main street go. no future plan for new industry and job growth (we have enough retail industry already for the population). Too much advise received from so called experts and not enough common sense.
75	<ol style="list-style-type: none"> 1. Stagnant Growth of the City 2. Stagnant Business and Government investment 3. Lack of Jobs and education 4. Lack of fast public transport connectivity to Sydney 5. Aging population, not attracting enough new residents and loss of residents 6. Over zealous heritage rules preventing new and more modern buildings in the City 7. Seems to be a lack of inspiration, new ideas and vision for growth of the City. 8. Council not holding our Members of Parliament to account for lack of real and effective representation of local issues to NSW and Federal Parliaments <p>GOULBURN NEEDS TO MOVE AHEAD OF THE TIMES!</p> <p>Goulburn City (CBD area and nearby streets) needs to throw off its rural identity and become a modern city akin to CBDs in the Sydney metro area in order to grow. This will allow the city to compete well for jobs and business investment etc. and become prosperous. The City should be Modernised with a well planned Town Centre/CBD area (please, please take a look at Rouse Hill Town Centre for inspiration). The City itself should be modern with the rest of the region keeping its rural/semi rural setting and lifestyle.</p> <p>There are too many naysayers, especially amongst the elder generation who want to keep things nice and quiet, which is why Goulburn loses out on government investment and therefore business investment (despite the all too often said catch cry that Goulburn is strategically located between Canberra and Sydney), which has led to Goulburn not seeing major growth including in its resident population.</p> <p>Goulburn should be encouraging potential residents (including new migrants/refugees) to move to the area. It can do this by making the City attractive through modernization, attracting business and government departments, better education system (we should really have a University Campus - NSWV Police doesn't count as it only offers one course i.e. Policing) and lobbying the Government to electrify the rail network so</p>

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Number	Greatest Concerns, Issues, Challenges in your Council area Goulburn Mulwaree Responses
	<p>we have faster and more train services to and from Sydney. We have an aging population and we lose many bright people to the major cities. Urgent action needs to be taken to retain our young people and attract new residents.</p> <p>A new way of thinking needs to be encouraged.</p> <p>Goulburn Mulwaree Council should be more inspired, and encourage new and fresh ideas for the City especially from our up and coming young community and business leaders. They NEED to have a say in the future of the City and Region. The job of the Council is to guide these ideas and make it work to the City's advantage.</p>
76	<p>1. The City, Goulburn City needs to get ahead of the times, it needs further development and have real strategies in place to attract business and government investment in order to grow and provide adequate jobs, education and services akin to Sydney metro areas. The City itself must throw off its rural identity. Trying to hang on to its rural and heritage identity is causing the City growth to stagnate. But for a City to be able to provide essential services and growth it MUST move ahead of the times. Those who oppose the City growing too much (the older generation) need to start thinking about the younger generation coming through Goulburn. The younger generation is the future of the City and the wider region, therefore the City must accommodate them with jobs, education, entertainment, contemporary facilities etc and not encouraging them to move out seeking those things in other cities. We need to inject the city with new and fresh ideas, imagination and enthusiasm. The City must become a MODERN city set amongst a regional/semi rural setting. Start listening to our young people coming through. Start looking at what other LGAs/Cities are doing to modernise their CBDs and take on some of their ideas. You should contact whichever company planned Rouse Hill Town Centre. Start lobbying our state (does Goward do anything at all for Goulburn?) and federal member for better government investment.</p> <p>Goulburn City NEEDS to grow and become modern!</p> <p>2. I always hear of Goulburn being strategically located between Sydney and Canberra. Has anything come of this? If it was such a highlight of the city why hasn't growth in Goulburn taken off? The reason being - look at point 1. Its no good being strategically located if Goulburn doesn't become a modern city, and one that doesn't attract businesses, government departments and new residents to move there. Also our rail transport might as well not exist.</p> <p>Why haven't the combined LGAs in the southern tablelands/highlands lobbied the government to electrify the railway line, even if just to Goulburn?? Seems like incompetence. The Council and our members of parliament need to get off their backside and start lobbying the NSW government to electrify the rail network to ensure better connectivity for the region.</p> <p>Ok final comment.</p> <p>Goulburn City needs to become a bigger and more modern city. One with amenities and services similar to any other modern metro city. It should be able to at least be competitive with Queanbeyan, Canberra and Southern highlands. It should have better education services, more wide ranging jobs on offer, and should be easy for businesses and government departments to set up and start operating. It should cater to the new and inspiring generation of young people and families coming through. The rail line definitely needs electrification with more services to Sydney. Stop living in the past - the City is dying because of it.</p> <p>Our Council needs to be inspired and have a grand vision for the future of the city. It's time for Goulburn to move ahead of the game!!</p>
77	Over investment in unsustainable capital works projects, which will leave the ratepayers paying off for years.
78	<p>Ability to cater for the ageing population appropriately.</p> <p>Access to services, opportunities, entertainment and support for the region's youth</p>
79	Parks, gardens and open spaces.

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Number	Greatest Concerns, Issues, Challenges in your Council area Goulburn Mulwaree Responses
	<p>As a long time resident of Goulburn, I struggle to understand the logic behind the development of the new areas along Marys Mount Rd and the lack of parks and open spaces. I understand decisions relating to this were made by previous councils, however something needs to be done to address the lack of facilities in these areas. Demographics will show that the vast majority of residents in these areas are young families. Families who need open space.</p> <p>The construction of the river path has been fantastic, however the lack of parks and play equipment in the area is concerning.</p> <p>Council has two very large parks near the entrance to Crestwood that are empty and under developed. I understand there may be some concern about damage to these areas, however it seems that the majority of the community is being disadvantaged because of the actions of others.</p> <p>A method that has worked well with other councils who have had problems areas, is involving the local community in designing the place and therefore giving them some ownership and pride in the finished product. Penrith Council has done some great work in regards to this.</p> <p>It seems that Council has put all of its eggs in two baskets regarding parks (Belmore Park and proposed Adventure Playground in Victoria Park). In a city of 20,000+, two big parks and nothing else is not enough.</p> <p>Also in the new areas there seems to be some disconnect in the footpaths. Again, I understand this decision was made a while ago and involves the developer, but needs to be addressed</p>
80	<p>Planning - having a well-functioning planning department that actually promotes development in Goulburn and district and doesn't delay development. Especially in the CBD. Better leadership in this area.</p>
81	<p>Too little recreation areas. We need areas that are separate from housing. The walking track is great, but there needs to be a large green area somewhere (and somewhere apart from Victoria Park) where people can go for a Saturday and have bbqs, have activities, playgrounds etc.</p> <p>Places like Lake Burley Griffin, Cotter Reserve, Kowen Forest (Queanbeyan)...There needs to be more money put into this - many larger towns of Goulburn's size have these facilities, and Goulburn is very much lacking in this.</p> <p>Too much importance is placed on heritage listed buildings; while these do have a place, I'm sure that some can be made way for new development such as the building next to the old Magnet Mart, and St Johns School - things do have to give for development.</p> <p>Need to attract more businesses, and large companies to Goulburn. Reduce contributions to encourage development; the economic reward for the city will be felt through employment and people having more money to spend.</p> <p>More needs to be done to encourage tourism to Goulburn - how about a mid winter party, close off the main street, hire snow machines and fill up a section of the main street with snow, do a big street party that is easy to get to (i.e. so ppl from Sydney can attend), have the worlds biggest snowball fight, and have a concert which a famous band attends which you have to pay to enter etc.</p> <p>Could run it over the coldest weekend on average in Goulburn during the winter.</p>
82	<p>Lack of clear and stated vision about the future direction of LGA.</p> <p>Needs visionary leadership to assert the importance of the region to the NSW State Government, to target growth industries and other providers to achieve the vision of a modern and expanding regional centre.</p> <p>High priority - HSR and high speed internet connectivity.</p>

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Community Engagement Outcomes

Number	Greatest Concerns, Issues, Challenges in your Council area Goulburn Mulwaree Responses
	<p>These 3 LGAs are within 60 minutes of the nation's capital and yet 50 years behind in matching facilities.</p> <p>Too much focus on proximity on Canberra - allowing the region to become dormitory suburbs of the ACT - too much economic leakage into the ACT which is a separate state entity.</p>
83	<p>Living sustainably.</p> <p>Providing housing for tree changers, an ageing population and people of low socioeconomic status.</p> <p>Providing health services for an ageing population.</p> <p>Improving public amenity as well as opportunities to live healthy and active lifestyles.</p>
84	<p>Issues regarding Council allowing inappropriate businesses to set up near residents impacting on health and/or lifestyle.</p> <p>In the past year businesses like the mulching plant in the South, the logging operation on Braidwood Road and the Speedway have all been allowed to go through with Council's blessing. Goulburn is a Regional City where people have settled due to the quiet atmosphere and good country air. One of my greatest concerns is that, whilst there is a need to promote Council to developers and tourists, there is also a need to keep the country lifestyle of the region for the current residents.</p>
85	<p>The council need to do more to attract business here, the biggest problem with Goulburn is transport link! Trains infrequent, old trains that break down, and the slowness of the trains. If a decent approach to transport were adopted to get people to move here from Canberra and commute each day for work with decent transport from here e.g. An hourly train service that only takes an hour to commute to with a link to trams or busses at the other end we would grow.</p>
86	<p>lack of community leadership and lack of vision displayed by Councillors.</p> <p>the action over the past 2.5 years is great but Council needs to be careful not to bite off more than they can chew. the progress and capital works need to be carefully planned and strategic to get the best outcomes for the community and need to align with our expectations and be underpinned by sound processes and procedures.</p>

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Community Engagement Outcomes

Upper Lachlan Shire Council

n=42 (8 chose not to respond to this question)

43% of Upper Lachlan Shire residents that responded to this question mentioned roads, their maintenance, and management (with a number specific examples provided) as the greatest concern for the Council area. 33% of respondents' comments touched on economic development and employment opportunities, however the way in which they believed that to be best addressed varied; some respondents believed that agriculture was a priority, some believed there needed to be more investment in tourism, some felt that renewable energy, including wind farms, should be embraced to provide a range of employment opportunities, while others expressed concern about wind farm developments and believed it wasn't the way to economically develop the Shire.

12% of respondents noted concern about the sustainability of their towns or Council area in some way, while 5% mentioned the ageing population and 10% noted concerns about retaining young people in the area with appropriate opportunities, services, or facilities.

17% of respondents mentioned telecommunications as one of the greatest issues for the area, including mobile coverage and internet access and speeds.

Note: Some of the response comments below have been amended for typos and spelling for the purpose of clarity but have not been otherwise edited.

Number	Greatest Concerns, Issues, Challenges in your Council area Upper Lachlan Responses
1	Road Safety Road repairs - maintaining and restoring, not patching damaged roads Funding - Issues which impact on this important task Retaining a healthy environment - sensible subdivision of rural land
2	Very poor roads and little alternate transport methods. Lack of community facilities e.g. heated pool access year round, limited library hours. Limited mobile phone reception Slow internet speed
3	Road maintenance, and upgrades required
4	Services need to be improved e.g. garbage collection points so all rural residents have somewhere to dispose of garbage Internet connection Heated pool for children to learn to swim Hospital services
5	Technological infrastructure
6	Lack of industry for employment opportunities. Council employing people who do not live in Crookwell. No pride in appearance of Crookwell. Broken tree guards, unreadable street signs on crooked posts. Long grass around signs on main street.
7	Encouraging young families to move here to help make our population more sustainable.

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Number	Greatest Concerns, Issues, Challenges in your Council area Upper Lachlan Responses
8	Youth services - loss to city Road network maintenance costs
9	I am concerned that the Council is doing nothing to facilitate, encourage or assist the predominate employer and economic contributor to the area. This is the rural farms that dominate the Shire and have struggled to break even over the last decade or so. The last Council Community Strategic Portrait (2013) identified that 41% of employment in the Upper Lachlan Shire is in rural production. The voices of these employers are never heard when we debate the issues of importance to the future well-being of the shire. The challenge farmers face is maintaining viability, let alone making a profit, and the expansion of renewable energy infrastructure (wind turbines and large scale solar farms) can be a major driver of new prosperity for the shire. There is no leadership from the council on this issue of renewable energy, in fact there has been an on-going obstructionist attitude from the Council to this new opportunity. How can we let a small vocal minority overrule the opinion of the quiet majority of residents of the shire.
10	I believe one of the greatest concerns is public recreation facilities such as parks and playgrounds. Although Gunning boast three playgrounds none of these are suitable for young children, older children and children with disabilities.
11	Upper Lachlan Council is only interested in Crookwell and doesn't care about people and villages on the outer perimeter. I live in Collector and our council neglects our local infrastructure and refuses to even attend local meetings even when invited to do so.
12	Poor road conditions into the shire from Canberra severely limit the numbers of cashed up visitors from Canberra. Revenue from such visitors is essential to providing opportunities for the youth of the shire to remain within the community. There are two direct routes into the shire from Canberra (via Gundaroo and Collector). To Gunning the difference in length of the routes is only 4 km. One road (Collector to Gunning) remains unsealed and most of the other (Gundaroo to Gunning) is dependent on another council. Failure to seal the Gunning to Collector road (potentially the fastest route) is holding up the economic development of the Upper Lachlan Shire.
13	Na
14	Looking after the ageing community so they can stay locally near their families. The maintenance of roads.
15	Transient community. Not enough quality facilities for young families - playgrounds specifically. Being away from the main focus (Crookwell). No ownership of towns and community felt by newcomers
16	Managig that reckless speed of vehicles entering and leaving the village via Collector road. The vehicles that manage to stay within a reasonable speed are the Collins transport vehicles. Most other vehicles that include locals and visitors exceed the speed limit causing noise pollution and danger to pedestrians and cyclists. Lack of pedestrian and cycle paths on Collector Road and other streets in that village precinct. Lack of safe lighting in the Collector Road precinct. While there are some lights on the road they don't illuminate the street. There are several areas that are out of the lit spaces. Returning Meadow Creek to a healthy water way with the removal of introduced species replace with native sustainable vegetation. That residents feel a strong responsibility to support many activities that are held in the village for example the monthly markets.
17	Roads maintainable in particular Jerrawa Rd The guidelines as to which subdivision of property and building permits need to re-examined
18	Small towns are dying and it's no surprise. The next generation of towns people, the youth, (yes there are people under 30 in the shire) can't wait to get away from these places. There is pathetic internet coverage

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Number	Greatest Concerns, Issues, Challenges in your Council area Upper Lachlan Responses
	and hardly any employment opportunities, not to mention the lack of events for young people. Young people are the literal future of this shire and so far hardly anything has been done to secure this future.
19	The conditions of the roads desperately need addressing. The inclusion of a green waste bin for collection say every 2-3 months. Council clean up (removing small unwanted household items from kerbside say once a year)
20	The road into Canberra is very poor in sections and is a safety hazard. Many people are commuting on a daily basis and would really appreciate a better and safer journey.
21	Gunning is located adjacent to the Hume Highway and is 70km from Canberra/Queanbeyan. There should be much more emphasis on tourist information.
22	Financial support from both state and federal government is steadily reducing. Local council needs to entice both rate payers as well as industries that will make our council area appealing so these new enterprises will relocate to our region. Will not be sustainable without a critical mass of rate payers and employment opportunities.
23	Transitioning rural Australia to a sustainable future and developing new industries.
24	<p>Council needs a more targeted approach to services, and ensuring the whole Shire receives equal quality of service. Staff need to have pride in their work, not just a tick the box attitude.</p> <p>Greater incentives for attracting permanent residents.</p> <p>If you are going to ask people for thousands of dollars for permission to build their house, make sure they get their money's worth!</p>
25	<p>Not enough resources spent in the outlying villages.</p> <p>There is not nearly enough resources spent in tapping into the Tourism trade which in turn will supply new business' and therefore more local jobs</p> <p>To much of an us and them attitude concerning the amalgamation still.</p> <p>There needs to be equal spending in the Shire such as roads, tourism, recreation etc.</p> <p>And there needs to be a clean sweep of the current hierarchy of the ULSC employees.</p> <p>There is too much of a boys club mentality, with scratching of backs and there is a distinct lack of people skills with some members of that hierarchy. Specifically the current Director of Works who has managed to insult and belittle quite a few rate payers within the Shire, bringing the Council in my opinion into disrepute and totally against the Code of Conduct of all Shire employees.</p>
26	Streets need to be fixed up. Build Collector into a new thriving community
27	<p>Little assistance is given to management of common weeds and pests. We pay for other areas to get pest management for locusts etc. when it would be more effective to have each person receive an allowance per acre to cover pest and weed control however they can.</p> <p>Council is canning modern developments that could bring a lot of economic profit to the community.</p> <p>I think one of our biggest challenges is realising we are riding a tide of progression which we need to keep up with or be swept away. Telecommunications is a huge portion of that.</p>
28	<p>Wind farms and the pressure to have new ones. I understand the economic pressure but once the environment is gone it will take hundreds of years to restore - don't be so short sighted - the wedge tailed eagles and other native fauna and flora are not replaceable. Use solar instead for goodness sake.</p> <p>Access to good internet etc. The fibre optic cable runs 25m from my house and I have the worst mobile phone reception and broadband access possible. Councils need to lobby to bring rural areas into the 21st century. It is so bad here that for a 15km radius around my home there is little to no mobile access - what</p>

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Number	Greatest Concerns, Issues, Challenges in your Council area Upper Lachlan Responses
	happens in case of an accident. We don't carry satellite phones as a matter of course.
29	<p>Dog control is almost completely lacking. Telling Council about neglected feral dogs resulted in a visit - and no action at all. Where are the pound officers, scooping up the wild dogs that maul sheep and terrify residents?</p> <p>Heritage action: is inconsistent and poor. No attempt by Council to ensure empty heritage buildings are kept/used by the community. Signage all over the shire is a joke: ratty inconsistent. Where is Council's brand? Just the initials 'ULSC' is not a brand!</p> <p>The road from Dalton to Canberra, via Gundaroo and Sutton is an absolute disgrace. Has Council ever counted the vehicles that use this road daily? Why not? The road between Dalton and Gundaroo is a death trap.</p>
30	<p>Maintenance of the gravel roads is infrequent and of poor standard resulting the road deteriorating within a matter of days.</p> <p>Economic growth - lack of funding and support for surrounding villages outside of Crookwell</p>
31	Internet services are poor in Gunning
32	<p>Lack of tourism and business growth, over the 20 years I've been in Crookwell, banks have exited and shops are now vacant, there is no new industry, there is no jobs for younger generations, more needs to be done to stimulate business growth and drive industry, to ensure future jobs and economic viability for Crookwell. Try to attract business to the area, identify land for industry and promote it outside of region with corporate business, labour costs in Crookwell would be less than 50% of Sydney costs, purely due to cost of living, attract business to the region.</p> <p>The road network and maintenance is appalling, more needs to be done to drive a safer commute for all residents.</p>
33	provision for ageing population; expansion of economic opportunities especially tourism
34	Getting more local businesses to open up and having a good road structure
35	<p>Escalating cost of rates and charges</p> <p>Maintenance of the roads</p> <p>Lack of job opportunities</p> <p>Effects caused by drugs and alcohol abuse</p>
36	Not very open and transparent. Hardly any communication with the community. No apparent for sight or vision for the future. Reactive instead of proactive. A too hard approach to new developments. Hard to do business with. Appears not enough outdoor staff to keep up with work demand. Nothing ever changes, no big projects for the communities' development. Not much media/publicity from council.
37	Keeping the area as rural lifestyle and character of the region.
38	Public Transport, access to medical specialist
39	<p>Environmental management e.g. weeds, waste management.</p> <p>Roads to be fixed</p> <p>Planning dept needs to work faster and more efficiently</p>
40	Upkeep of gravel roads. Need to encourage smaller building lots than 80ha in rural areas. Or reintroduce concessional allotments to allow landholders to benefit from selling land.
41	Uniting the community to work toward positive outcomes for the region. The region seems very disjointed and dispirited, unwilling to work collaboratively or to give others views and opinions any credit. Most people in rural areas are volunteers of some sort, because the services we want are not available otherwise, but we don't have the population to share the load, so in many areas there just aren't the people available to give the time, effort and enthusiasm needed to bring more vibrancy to the towns. The council needs to assist a shift in attitude by being more willing and accommodating to new enterprise coming into the area to get a groundswell of good vibes. Would love to see a more positive community attitude, but that has to begin with a "can do" council attitude, rather than the "can't do" attitude council has had for the decade I've been here.

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Number	Greatest Concerns, Issues, Challenges in your Council area Upper Lachlan Responses
	There are community suspicions of corruption and cheeky misuse of powers and entitlements within the council, too.
42	<p>1. Quality of roads. They are very poor between Gunning and Gundaroo and between Gunning and Dalton, for example.</p> <p>2. A daily commuter bus service, into ACT, would be great, and may also help with people who are considering buying into the area.</p>

Yass Valley Council

n=161 (19 chose not to respond to this question)

30% of respondents from Yass Valley Council flagged Council leadership, policy or operations as key challenge facing the area, however a number of the comments suggest that this can be remedied to some extent with better communications and engagement with the community. 26% of respondents believe that roads, maintenance (including issues relating to the Barton Highway) are the most significant issue affecting the Council area, while 24% named planning and development related issues. Of the planning and development issues, the challenges named ranged from a lack of support for subdivisions, to inappropriate developments in particular zonings, or inefficiencies in existing planning and development processes. In a related theme, 11% of respondents were concerned about the country/rural lifestyle and landscape and its protection while pursuing compatible, reasonable levels of development. 23% of respondents referred to some shortage in facilities and services, ranging from health to recreation, with a number of people noting the need to go to the ACT to access appropriate services.

A not insignificant number of respondents (8%) expressed concerns about rural and outer village residents being disadvantaged and not appropriately catered to by Council and other services, with too large a proportion of services and investment being focused on Yass (and in some cases Murrumbateman, but people in that village also expressed similar sentiments). Conversely, however, a number of responses also flagged an underinvestment or neglect of Yass' main streetscape.

Note: Some of the response comments below have been amended for typos and spelling for the purpose of clarity but have not been otherwise edited.

Number	Greatest Concerns, Issues, Challenges in your Council area Yass Valley Responses
1	Threat to our small community by intensive development i.e. more than doubling size of small village in short time, thus destroying the community, creating a dormitory suburb for Canberra commuters, without thought to heritage or environment. Destroying the reason people have chosen to live in a small village despite lack of water and sewerage, postal services etc.
2	<p>How to grow the community and progress into the future without damaging the existing sense of community / village atmosphere.</p> <p>Keeping infrastructure growing at the same pace as population growth.</p> <p>Building the business / industry to keep the employment options growing within the district as well - so people don't have to travel far to work.</p>
3	<p>Community concern, in some sectors, about subdivision at each end of the town and its impact on local population. However, I understand that an increase in town population is necessary to support an increase in services, local business, tourism etc.</p> <p>The Common is a significant community and historical feature of this village. It must be retained as an environmental and heritage feature of the village.</p>

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Number	Greatest Concerns, Issues, Challenges in your Council area Yass Valley Responses
4	Inconsistency of Council in relation to decisions made that affect people's lives.
5	Lack of Council interest in development occurring in area close to ACT border Developments occurring which are inappropriate in an RU1 zone.
6	Distance from Council offices Planning staff disinterest Staff attitude that ratepayers are a nuisance
7	Sustainability of jobs Transparency of Council The future
8	Animal rights, animal welfare, animal law Clean water Green environment Holistic education system Information available including videos of abattoirs Health system Continue Wellness Centre and develop Continue developing library
9	Grading roads in the area, because they are never done.
10	Local Councils allowing industrial wind turbines on closer settled rural properties which would inhibit aerial fire fighting and aerial agriculture. Also devaluing rural properties.
11	Local Councils not prepared to support the ratepayers, when lifestyles and property is adversely affected.
12	gravel roads need lots of money spent on them and only having two graders is never going to work
13	Too Canberra/city centric! Not enough jobs, development and economic opportunities in our regional town centre, Yass. We are over-looked because of this when it comes to government spending and other opportunities. Yass needs its own industries; Council should actively be incentivising businesses to setup at Yass. Current planning policies related to establishing a new business are ridiculous and expensive. There is way too much time spent by Council staff on procedural red tape and not enough logical common sense, therefore making it very difficult/expensive to do business in town. Too much focus on growing villages like Murrumbateman especially when it's a ghost community that does everything but sleep in Canberra. Growth for our region should start in our regional centre. Development funds should not be taken from Yass and spent in Murrumbateman. Contributions should be utilised in the immediate areas where they are generated. Procedural and quality double standards whereby Council staff have one set of rules and standards for their own work and another for the wider community, most prevalent in the engineering department. Fear brought by minority interest groups and new residents who seek to keep Yass within a glass box and never see it change. Lack of leadership by Councillors and Staff who pander to these groups. Councils should remember that vocal minority groups are not always representative of the wider community view. Council should improve their communication with the community... the park and ride is an example of both poor communication and pandering. Had Council communicated the concept better and provided a broader view of what they were seeking to achieve through the integration of the bike paths, fitness stations with the park and ride then this proposal would have received more support.
14	Lack of development and job/business growth Infighting by certain councillors who attack the mayor for trying to grow and increase the prosperity of the Yass valley
15	Road maintenance and feral animal control. Spread of ugly commercial developments into rural landscapes - it's good that Yass is a working town but don't lose the beauty of the countryside. Lack of jobs in Yass Valley.
16	I think development in Murrumbateman should be severely limited until the Barton Highway duplication Murrumbateman to Canberra has significantly progressed. I realise Council doesn't control the Highway, but it does control development, which puts more traffic on the Highway. I think council should do more to maintain open space areas such as the Murrumbateman Common. Part of the amenity of this area is the ability to walk and ride in such areas - which is currently severely curtailed due to poor maintenance.
17	insufficient capacity to stay financial viable without enough people.
18	The difference of councils perceived priorities and the real priorities of the community. It appears to be who you know on council to get things done rather than equality of everyone to get the same service across the board.

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Number	Greatest Concerns, Issues, Challenges in your Council area Yass Valley Responses
19	Would really like to see the ties with the ACT strengthened but the rural lifestyle maintained. Better road linkages would enhance this.
20	Distance from Council seat leading to lack of service. Most services use in other Council areas.
21	1. Lack of consultation regarding Council's financial dealings 2. Lack of obvious concern of Council to fast track and assist existing retailers to expand into vacant shops 3. A General Manager suing a resident
22	Concerned about 'urban sprawl' creeping into YVC. The nature and character of villages is changing but not necessarily for the better. Planning and community consultation seems to 'go out the window' once a developer submits an application that is contrary to the LEP. Greatest challenge to YVC - keep it as a rural area, and constrain the loss of valuable and productive farmland. Development for residential blocks is not a satisfactory outcome. YVC is too focussed on Yass township; there needs to be far more focus on villages and outlying areas. My rates seem to get very small amt of available services, but if I lived in Yass town, there's heaps:- Water mgt will remain an issue, so will being fair and consistent with development approvals.
23	Council do not support their ratepayers. Allowing wind farms to be built, disregarding the adverse impact on landowners (ratepayers) the visual, noise, health and land values is unacceptable.
24	In general, Yass Valley Council appears to be doing a good job in many areas, and we applaud and thank staff for this. However, our greatest concern is the appalling management of Dog Trap Road between Isobel Drive and Kaveney's Road. The traffic this road now carries far exceeds the capacity of the road as it is currently engineered and managed. The road requires significant upgrade with extensive road gravel to avoid the pot-holing that occurs within days of it being regraded.
25	Rural roads, bridges and infrastructure
26	Need for strong, forward looking Council. Investment in infrastructure; Roads etc. Yass is well-placed to take advantage of proximity to Canberra to develop a range of business opportunities, including tourism. Need to develop a sound financial and well thought-out budget.
27	Lack of population to maintain our services, fragmentation of central focus on Yass itself and potential unnecessary duplication of services and facilities outside of Yass.
28	The erection of Yass Valley wind turbines will devalue land and make it near impossible to sell. Destroy the beauty of the rolling hills. Make it impossible for aerial fire fighting and for some people health issues.
29	The erection of the Yass Valley wind turbines will decimate the land value and look of the community. Destroy the visual beauty of the area for generations to come.
30	Provide support to existing businesses Discourage expanding of existing business Simple-minded approach by Council employees
31	With a lot of folks working in Goulburn there's no bus services to Goulburn from Yass everyday.
32	Provision of continuing maintenance for roads and infrastructure. How about making it safer for pedestrians on McIntosh Circuit, Murrumbateman from Barton Highway.
33	Road maintenance and Council services
34	1. Lack of Council leadership. 2. Lack of vision to grow Yass, employment opportunities & jobs within the town. With Job creation the Town will grow and prosper. 3. How many new businesses have come to Yass over the last 10-5 years? What new council lead initiative/opportunities are there to attract businesses to Yass. 4. Yass has a great nature environment, which lends itself to tourism. Then why do people only pass-through Yass or stay one night on route to go somewhere else? This is a major problem and it could be assumed that the promotion of Yass and the attraction of events is being poorly managed. The Council should work on to attract a major event each month that attracts tourism which can be schedule in the calendar year on year.
35	The waste of commercial space left to rot Keeping the whole community happy
36	Adequate health facilities. Rapidly Growing family region (and has been for some time) which needs maternity services. Of my personal friends I know at least 5 who have had home births not by choice or roadside births. Calvary is not close enough. Should be a public private partnership in Yass or

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Number	Greatest Concerns, Issues, Challenges in your Council area Yass Valley Responses
	<p>Murrumbateman to deliver this.</p> <p>Education. Woeful funding and support of both Yass High School and Mt Carmel is forcing families across the border. Not even a school at Murrumbateman despite kids to fill two berinba size schools (300x2)</p> <p>Yass Valley should protect its natural amenity at all cost and capitalise on being the gourmet food bowl and playground of the ACT. Don't be dumb enough to chase industry which could wreck this or by default spoil it....such as the legal fill disaster you are not adequately addressing.</p> <p>Youth don't have enough to do. A heated pool would be a great start as would support fo community groups which engage them through infrastructure - sport or cultural. A new library with tech hub would be better than the tight squeeze and limited book selection you have now.</p>
37	The encroachment of industrial activity from the ACT into the Yass Valley Council area particularly along the Barton Highway between Canberra and Murrumbateman.
38	<p>Office workers (too many, and not doing the work). Too many of them and being pay to much.</p> <p>Outdoor workers having to deal with the problems that the office workers make.</p> <p>Office workers having Council cars to use from home (in the ACT) to work and back again to home, plus using these cars for personal use, on weekends and holidays, we the rate payers are paying for the cars, insurance, petrol etc...WHY WHY WHY. The cars must be left in the Council Yard when not being used for Council business.</p> <p>Get the old Pub problem fix. It looks so bad in the main street.</p>
39	To many residents complaining to council in regards to issues that don't affect or apply to them.
40	<p>Too close to Canberra to attract better services. Vê lose too much of the community to Canberra each day and as a result of that our services and community suffers.</p> <p>WE NEED A BIGGER LIBRARY!!!</p>
41	Lack of economic development. I have had a connection to Yass for most of my life (40 years) and growth in the main street is slow. Too many shops are empty and too many locals go to Canberra to shop. Vê need to support local business more.
42	Staying on top of the basics. Eg: mowing, drains cleared, pot holes
43	no substantial action taken to duplicate the Barton Highway
44	Lack of vision and leadership
45	<p>That council seems out of step with the changing population, changing nature of business, online realities and is not connected with the community as a whole.</p> <p>Focus on 'heritage' is doing nothing to balance the new with the old, it holds the town back and also fails to preserve and respect history in any meaningful way. Council assets losing value or at least costing more as they are requiring more maintenance and Council losing respect and transparency in these areas.</p> <p>Inconsistency in planning decisions. Lack of clarity between different departments.</p> <p>General mindset of 'ho' rather than 'how can we make this work', aside from a few individuals working for YVC</p>
46	<p>Future challenges for sustainable growth of existing settlements of Yass Valley.</p> <p>Worried about scattered settlements coz it mean more avenues for services wherein Council is already failed to effectively service existing settlements.</p>
47	Fire management and response.
48	<p>Managing our role as increasingly a 'satellite suburb of Canberra'. such as:</p> <ul style="list-style-type: none"> - the traffic on the Barton, - balancing the provision of services in our Council versus those available in the ACT and those expected of our residents - building a sense of local community when such large numbers travel to Canberra everyday - creating jobs and facilities for our young people, recognising they will likely access education and entertainment from Canberra.
49	<p>The domestic water - we pay \$3.00kl for water, that is more often than not undrinkable, especially considering in any other council they are only supposed to be paying for the treatment of the water and the wages of the operational staff by law. On a side note, with the floods and abundant amount of water that has fallen from the sky we are slugged with these rates???</p> <p>A large percentage of the town folk buy bottled water because of the quality of the water that comes out of the taps for domestic use. The taste, the smell and the colour at times would rate the same as the water they show in the the ad for water in the 3rd world countries, it's a disgrace and we wonder what does our money pay for?</p>

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Number	Greatest Concerns, Issues, Challenges in your Council area Yass Valley Responses
	If they Yass Valley Council can't get the water quality right, how about they provide a financial incentive for residence to purchase a water purifier and take responsibly for all the added costs people are having to suffer by having to lug home large bottles of water. If your car was unreliable and as unhealthy, you wouldn't drive it, it would be fixed, so why should put up with this. The other problem with all these big plastic bottles of water is the amount of recycling we have each fortnight
50	The proliferation of community associations which are poorly run, with limited council assistance. These associations are being required because of subdivision requirements and water entitlements. The support and resources for these associations is minimal and completely unsatisfactory.
51	Limited funds aligned with high (and sometimes unrealistic) community expectations; councillor bias and not truly representing the community voice; difficulty in attracting professional staff, potential for amalgamation within next 10 years; unfettered growth in rural areas diminishing the 'country life' and amenity; poor quality office accommodation for staff at YVC - need to improve;
52	Road are not being maintained to correct standards
53	Our roads and the pool both of which needed improvement even though I fully understand in this wet weather it was quite difficult but we were had people bogged on 7 occasions and not all in one place in about 4 different spots and we still did not gravel placed even though workers requested it
54	Management of our natural assets. No mention of conservation of Murrumbidgee River corridor anywhere!! Cmon its a MAJOR river and its IN YASS VALLEY! Make the most of it! Also low level of social services. Not keeping pace with population growth. Provision of Youth Services
55	Changing rural lifestyle into urban with high traffic in the main street
56	Of great concern is the issue of trucks and dumping from the ACT into our area. The Yass Valley area close to the Act provides easy access for trucks wishing to dump fill from building sites in the ACT. Properties provide space for trucks to park and bring home their daily loads. Many businesses close to the the ACT depend on the rural environment to bring customers for weekend and afternoon drives out of the city to a rural setting. This is being compromised by roads that are being degraded by large trucks and land that is being used as dumping sites and not for rural activities.
57	We have no local school in Murrumbateman so young kids continue to have to travel each school day. The majority of them are on the highway at 100km/hr in buses with no seatbelts. With the growing population the school seems urgent - also some community facilities targeted to young people (these might be included in a school, eg basketball courts, playground, skate park). Rates for rural and semi-rural properties seem excessive given that some people are entirely self-sufficient in terms of waste disposal (having to take their rubbish and recycling to the tip and pay for the privilege); those of us who have onsite wastewater and sewage treatment are paying twice, through our rates and then also the infrastructure, maintenance and regular inspections of our systems. The Barton Highway needs to be duplicated - overtaking lanes only seem to make some drivers behave erratically. They are frightening parts of the road in poor visibility (eg rain and dark) toward the end of the lane, when some drivers seem to come out of nowhere to pass before the lane ends, and nearly run other drivers off the road.
58	The state of the main street, streetscapes and the number of significant disused and decaying buildings. A space that facilitates rather than restrains business and residential development. Giving business opportunity to develop and therefore expanding employment through the provision of infrastructure to facilitate tourism, business and community access to services. Supporting and expanding cultural events and activities, facilitating a diverse community through engaging with people of diverse backgrounds with new and progressive ideas and supporting startup enterprises with reduced regulation or delayed fees and charges.
59	More housing options are needed especially to provide for our ageing residents, people with disabilities and people who spend a lot of their time each week commuting - the traditional larger lot sizes are no longer practical or sustainable. Being on the ACT doorstep - we are threatened with being swallowed up by Canberra's growth. Yass Valley's environment is under pressure - especially remnant vegetation from growth out of Canberra, weed issues from absentee landholders. Fragmentation of rural lands. Only one high school in the LGA - the number of students commuting to the ACT each day. Lack of appropriate public transport options- forced reliance on cars.

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Number	Greatest Concerns, Issues, Challenges in your Council area Yass Valley Responses
60	I feel our shire boundaries have been expanded a great deal putting enormous pressure on road maintenance & other services with a limited number of staff. I also feel the cost of waste management services is difficult for a Council our size- eg it would be lovely to have a green waste bin. Water supply for a growing Council area. To be able to grow without losing our rural feel.
61	The amount we have to travel into ACT for services - especially maternal health and sport facilities.
62	A deterioration of services by state Government.
63	Enough jobs for youth. Kids having to go away to study or school or work. Bad internet - no broadband only satellite in Murrumbateman.
64	My greatest concern is that there are many beautiful heritage buildings, particularly in town such as the Commercial and the Old Mill at the back of council that are not being looked after and are being left to decay. Whether they be council owned or privately owned, there should be a standard that needs to be upheld. I feel we have strict rules in terms of doing up heritage property that those who can be bothered must abide by, while others are simply allowed to let their properties rot. My second greatest concern is that we will become an addictive society for our youth as this is not a youth friendly town and drugs including ice are becoming a major rural youth issue.
65	As Yass council areas closes to Canberra develops, the region has a risk of losing its original appeal and becoming a homogeneous spreading town & suburbia with associated social & environmental issues. In my opinion the main attraction of the region is the expanse of successful/productive rural farms and natural bush areas with distinct native flora and fauna with a good sense of community. I believe the council will need to find a delicate balance of the social-economic-environmental aspirations for each local community at the appropriate scale (village? community groups? ages? socio-economic background?) by lots of consultations.
66	Where to I start Binalong seems to be treated as the outcast of the Yass Valley, as we are at the other end of the Valley and not Canberra side, The Community over the years as fundraised for much of its recreational facilities, such Swimming Pool, Tennis courts, Skate Park etc. Our Recreation ground needs a total upgrade with its facilities but no money is ever put our way, but it's no problems to find money and grants for Murrumbateman and Yass upgrades. Roads are a disgrace and the moving around the village is a disgrace should be done more often and also the recreational Park should be maintained and mowed by the Council every month or as required. Youth Group is all for Yass they do not come out and run programs at the smaller villages.
67	Sustainable development - allowing growth without losing what makes Yass a beautiful place to live (natural environment, rural surrounds, small town community). Accessible sporting facilities for all levels of ability & interest. Clean water. Better recycling facilities - would be great to see Revolve more like the Green Sheds in Canberra.
68	-Councils lack of enthusiasm for the beautification of the main street. -Councils lack of maintenance on the streets including weed spraying, mowing, street sweeping and open space maintenance. -Councils inability to do jobs once and do them properly.
69	Roads - maintenance and improvement
70	Council is allowing our primary production zone to develop into an industrial zone, with transport depots, other businesses, dumping of Act landfill, and constant wrecking of our road by incessant heavy laden vehicle movements - on a road designed for trucks less than 10 tons. Also, proximity to Canberra has resulted in residential developments in Murrumbateman and Yass, with consequent enormous increases in road traffic on the Barton highway during peak hours in particular.
71	Murrumbateman - lack of sewage service (only at Fairley and village)
72	Water management Recreation grounds planning and community involvement Environmental management. Community services e.g. schools, health, aged care Barton Highway
73	Allowing industrial wind turbines to be built, ruining beautiful landscape and devaluing properties.
74	Rural villages and towns being downgrades and youth leaving the area for better services, employment etc in larger cities.

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Number	Greatest Concerns, Issues, Challenges in your Council area Yass Valley Responses
	If we are to attract people we need to be able to offer better services, lifestyle, etc. which Yass is not doing. Cheaper housing options to Canberra is not the answer.
75	A primary school for Murrumbateman is a massive issue. I personally will need it in a couple of years. Do we lie about our address to her into an act school or move back to Canberra? Bike paths would be great so that I don't have to walk on the road with a pram and kids dint have to walk ride on the road
76	Potholes, recreational pursuits.
77	lack of a school, lack of Youth Facilities, Lack of recreational and sport facilities.
78	Overdevelopment, growth regardless of impact long-term
79	Lack of vision and support for community
80	1. The ridiculous (unnecessary) costs that Council continue to burden our community with..... I am still to understand how the rates in our region are so excessively high compared to others. Especially so when you consider that we don't even have a waste management system (we all know IT ALL GOES IN THE PIT!)..... and really a A DOG PARK!!!!!!.....that has got to have been the most expensive fence in Australia. I just hope this heated pool doesn't go ahead.....Lord knows we don't even have the clientele to keep the existing one open for any extended hours during summer (LOL.....have you noticed the reduced hours this summer!!) 2. The ridiculous power that is afforded to the council.....I thought council was supposed to be the voice of the people. Well for 11-20 years all I have heard from the people is how terribly mismanaged our area is.
81	An incompetent ineffective Council that tries to do things that are the State or federal Government's responsibilities
82	There needs to be better communication of upcoming works / who is responsible for what / visibility of appropriate processes i.e. how to lodge a DA, who to contact for animal control, how to connect to the new sewage system
83	The strenuous process of applications to Yass council for developments. Some are passed through extremely quickly even though they are huge projects, others take many months (especially if they provide no direct monetary benefit to council/councillors). Council can be extremely difficult to work with in this area/unhelpful.
84	maintenance of roads, provision of public amenities like a heated pool, and keeping downtown alive and thriving
85	Specifically, in my area, the need for a school in Murrumbateman and the condition of some of the main roads in Murrumbateman. Generally better planning and future development/ greater job opportunities
86	In the Murrumbateman area there is a lack of facilities for youth engagement. While Yass town has a growing commitment in this area there is a lack in Murrumbateman. Also family facilities in the community are lacking. Horse facilities are over compensated but family facilities still need to be considered. Aged facilities are also lacking in the area
87	technology, risk averse leadership, little focus on environmental issues, lack of access and equity in our community for those who have a disability, dementia or other high need.
88	I believe that Yass is not a forward thinking council area. Being a relatively small town we could take more advantage of technology and environmental initiatives and be a front runner. Our council is too conservative and risk averse. We could do more recycling of our belongings e.g. expand the revolve shed; we should have free wifi in the CBD for visitors (like Goulburn); more artwork could be supported in the area as suggested a few years ago, by a local, and promoted in the Yass tribune; there are many strategies that could be adopted by the council relating to making the town dementia and disability friendly, especially as there is a voluntary committee waiting to give expert advice and help to the council but is never consulted. The expansion of the Yass dam was an excellent investment and necessary to support the towns of the Yass region.
89	Council does not support those who wish to have the option to subdivide (not necessarily to sell) unless they are seen to be local "important" persons. Talk about the "have's" and "have nots". Yass Council Planning Dept are out of control, with no will or leadership shown to mitigate the waiting times for planning approvals and no timely communication with their customers. This has been an ongoing problem for decades!!! Where is the Leadership??
90	Rural roads and the Barton Highway. Subdivision of rural land changing the rural landscape

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Number	Greatest Concerns, Issues, Challenges in your Council area Yass Valley Responses
91	Balancing growth and development with lifestyle
92	The most challenging issue is balancing development with maintaining a green, open, rural environment. This is not to say that development is bad, on the contrary, sensitive, creative, thoughtful development will be crucial to future success of our communities. The challenge is to find a rural flavour that will attract visitors and provide them with a unique experience rather than just repeating ad nauseam, the type of commercial and residential development that is happening in the cities surrounding us. In order to make our unique locales a place that people want to live in and visit we have to offer an environment that differs from that in the cities. We have an opportunity to provide an experience that offers refreshment, country style, and clean green local produce that will attract repeat visits from the population centres near us. Lazy, quick dollar, quick fix planning has the potential to undermine this future prosperity. Let's make a rural area plan, stick to our guns, and encourage those developers and entrepreneurs who can contribute the vision.
93	The area is getting bigger and bigger - we need the infrastructure to accommodate for this.
94	Poor roads. Lack of progressive development in the region, in particular new public facilities. Inadequate waste management service hours. Inefficiency of Council operations (low return of funds raised by rates to community development) Apparent lack of Council's ability to influence and improve Council operations. Lack of management of fuel load for bushfire management.
95	Firstly Roads and the band aid approach to fix pot holes. The roads in the township and leading into the township need to be fully replaced instead of throwing quick set in the holes which then break up at a later date causing another hole. Also, lack of foot paths leading into the township. Unsafe for residents having to walk on roads to access facilities. Grass mowing in the area is non-existent.
96	Infrastructure not able to support Growth
97	There is no school.
98	Planning permission is very stilted .. Roads at the moment are dreadful
99	Communication between council and community members needs to be improved
100	Slowly spreading urban sprawl from Canberra and a disaffected "can't stop change" attitude.
101	Availability of natural areas, maintenance of public areas and environmental sustainability.
102	Discrimination, Welfare dependency in some citizens, councils lack of forward thinking / planning - go to place like Daylesford / Hepburn in Victoria to see how things are administered properly - it seems to me Yass Council has adopted the typical Canberran Public Servant mentality and needs a great big shake up
103	Better community consultation on development, and significant improvement in council looking after the existing communities interests first before developers
104	Lack of a vision for the Valley and individual communities and comprehensive plans to achieve it so as to provide an understanding of how the existing towns, villages and communities will evolve and/or be impacted and through that the likely consequential changes to the existing lifestyle.
105	I believe that the Yass Valley region lacks mental health services and youth services. The Youth Council works hard to deal with the latter, and their effort is much appreciated. The Yass Valley, I feel, should have access to disability services eg. Heated pool, physio, as well as the mental health services.
106	The lack of infrastructure makes it difficult for the town to expand. Lack of facilities eg heated pool. The town needs more investment to lift its profile. The Commercial Hotel and the cinema site need URGENT redevelopment as the town is an eyesore.
107	Maintenance - mowing Bus service Supermarket
108	Lack of footpaths in some areas, local schools need more funding to upgrade classrooms. No real youth programs. Youth group not appropriate.
109	More planting of suitable trees in the parks and gardens. Ensuring that open spaces and parks are provided in new development areas. Lobby appropriate State and Federal governments to provide more regular and direct public transport to Sydney and Canberra. For example, there is no weekend public transport to Canberra and no direct public transport to Sydney except for the train which is expensive and not at reasonable times of the day. Lobby State and Federal Governments to upgrade the Barton Highway soon.

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Number	Greatest Concerns, Issues, Challenges in your Council area Yass Valley Responses
110	The dilapidated appearance of the main street of Yass, in particular the old Commercial hotel & Liberty theatre. Residents want to take pride in their town rather than feel embarrassed by the condition of the main buildings. The perception is that council has no interest in the development of the town nor any negotiating skills with building owners. With population growth there will be increased demand on employment & regional economic development. 50% of residents already travel to Canberra for work. Council & business cooperation is vital for the survival of local towns.
111	Barton Highway duplication. Other council roads and bridges. Empty and derelict buildings in Comur Street, particularly Commercial Hotel and Liberty Theatre. Decent water supply.
112	Climate change
113	I think the greatest concern in the YVC area are the delays that most people face with development applications and the conditions / changes that are imposed on grants. The other main concern is the absolutely toxic and public relationship between the General Manager and some of the elected council members and members of the public. The public farce that has been ongoing for the past 4 years is wearing very thin and it is, in my view, a reflection of the toxic environment within the council itself - including elected officials and the employees of the council.
114	Development planning to ensure that the Yass Valley identity and lifestyle are maintained.
115	Corruption and dodgy deals in Yass and Murrumbateman.
116	Council and councillors on the same page with council transparency
117	1) we are in the Gundaroo end of the shire and we are completely unserved. I don't know what we pay rates for. Our roads aren't sealed, we have no garbage collection service, there are no local parks or playgrounds or libraries, we receive a newsletter from council that explains all the events that we could take advantage of if we were in Yass township - what does the council do???
	2) We have no transport options except roads, and those are poorly maintained.
	3) The local heritage assets are not addressed by council in any way.
	4) What is going on with the planning? We have a rural residential area (Old Federal Highway area) which is used by cyclists and tourists (Tulip Farm, standing stones, Christmas Tree Farm, Alpaca Farm, pottery, wineries, historical sites) and yet the council seems to see no problem with having industrial sites developed along the road, with large trucks, noise and other factors totally incompatible with the existing residential and recreational nature of the area. ???
	Hard to get your head around. Is council only interested in Yass and Murrumbateman?
118	Roads, school buses, rubbish collection. If you live in a rural area you are discriminated against in these areas.
119	Access to services and jobs in the area.
120	Road conditions - Barton Highway and maintenance of minor roads. Fire management and preparedness Lack of facilities for across range of ages across the area
121	<ul style="list-style-type: none"> • Attracting and growing businesses • Planning and infrastructure for the town and regions growth • Getting the main arterial roads as dual carriage ways (ie: Barton Highway) • Be sure Yass is included in any train infrastructure planning to Sydney, Melbourne, and Canberra.
122	Development in Gundaroo without long term resolution of water and sewerage issues
123	Murrumbateman has grown at a great rate but council does not seem to have been able to lobby the state government to get schools etc. The NBN seems to be bypassing people living east of the village, satellite will likely be worse than our current ADSL2
124	Council is not quickly resolving the ongoing dilapidation of the main street heritage buildings in Yass. While retail space is tight, restoring or updating these sites are an important step to adding tourism and income to the town. The council is substantially riding on the coat tails of community driven projects, although they have supported these with small funding grants. The council has a large workload of infrastructure and services which is understandable. However it should also use social media to promote its activities and inform residents. I personally don't want to see printed material.

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Number	Greatest Concerns, Issues, Challenges in your Council area Yass Valley Responses
125	The fact that some councillors have personal agendas rather than being representatives of the community
126	Over population while still trying to grow as a urban community
127	The allowing of the wind turbines that are, or approved to be built in this and adjoining council areas, ruining views, landscapes, friendships, community spirit, and so many other factors to mention here.
128	Planning for future sustainability.
129	Limited services in health and limited access to ACT facilities.
130	Job opportunities for youth Threat to local business due to proximity of Canberra Reactive Council (ie. not proactive)
131	Small businesses are closing everywhere and the lack of promotion of the area in Canberra and other regions is disappointing. The Yass region is absolutely beautiful with fantastic wineries, now at least 2 fantastic restaurants but it's not promoted. The SELX is great for the rural industry but does bugger all for Yass as a town. As a former small business owner on Comur Street the lack of promoting outside Yass was disappointing. Can I suggest that some pointers are taken from Orange, Bungendore and even Braidwood. Yass appears to be going backward when it should be leading all other small towns given its proximity to Canberra as it's surrounds and food/wine is absolutely first class. Let's attract investment into Yass.
132	Roads; as we live on a dirt road which doesn't get maintained that often. Having said that, it's been a very challenging year for Yass council with all the rainfall. There is also not as much of a sense of community especially in the Murrumbateman area, as would be good to see. Not much that council can do about that though, as it's up to individuals to get involved.
133	Growing population, inadequate quality roads to deal with traffic growth. Poor street facade in main shopping precinct, looks old and tired and does not celebrate the history of this wonderful region. More focus on renewable energy on new estates, an opportunity for Yass valley council to be a leader in this area, imagine the YVC council being off grid and run on renewables.
134	Lack of vision from Council Lack of transparency in Council decision making Inequitable approach to service provision across the shire Towns and villages maintaining a regional and rural feel - should not be like a Canberra suburb
135	Proper road maintenance and renewal - after many years of the roads running down, they are now past the critical stage where patching isn't going to cut it and they need major works. The planning and development in the Yass Valley area seems overly restrictive, eg. people aren't allowed to camp on weekends on their lifestyle blocks, caravans only allowed in sheds, shipping containers, applying for DAs is prohibitively expensive such as applying to put a potbelly in the shed costs \$100s to apply for, where over the border it's \$40 etc. There is no trust between the Council, council workers and the community. There was, but this has been severely degraded over the last 3 years. With many people moving to town from Canberra, there is an expectation of city convenience but with our smaller council budget, it is an issue to manage these concerns. Stimulating local economic growth also is of great concern, there are many empty shops in our town and villages.
136	- poor condition of McIntosh Cct and lack of foot paths on McIntosh Cct - high density housing in Fairley Estate bringing more traffic and crowding which services will not be able to keep up with - in general, the challenges posed by more and more people moving to the region and the planning responses not necessarily encouraging or supporting good environmental practices, for example, the move to sewerage treatment; no requirement for solar panels on new housing.
137	Limited transparency in relation to the decisions made by Council and the senior leadership team. Lack of community respect for Council and the leadership team.
138	Ill-thought through, and short-sighted planning and development leading to development which benefits only a few and moves the area away from the areas Rural & Agriculture heritage. Development which provides little social or community benefits to the majority of people living in the shire. Basic services such as waste, roads, telecommunication, environmental sustainability and basic community services are being sidelined for more grandiose use of council assets. Long term planning and foresight in council's leadership is of greatest concern.

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Number	Greatest Concerns, Issues, Challenges in your Council area Yass Valley Responses
139	The greatest concerns I think our community faces are: -mental health issues and concerns. Including drug use and addiction and suicide -lack of opportunities for youth within the town. Including not enough local opportunities for employment and career path trajectory -the safety of driving on the Barton, and other roads. Road related injury and death is a constant worry for our community -lack of racial harmony, acceptance and diversity. Racism is alive and well within our community and it is both offensive and unnecessary. -concern for the general economic growth of the town and not losing more local businesses to soulless Canberra, more kids to their better resourced schools and being forced to use the resources of ACT health more and more as our local help leaves town.
140	Struggle for small businesses to operate with the ease of Canberra so close, council needs to assist. Limited community services for people to use, indoor pool community recreation centre for fitness indoor sports.
141	Council has to protect the rural environment as the challenges of a changing climate increase.
142	The Barton highway. Support of local businesses.
143	I use the Barton Highway daily to commute to Canberra for work. The road is dangerous, there are often fatal accidents and I worry I won't make it home. The road needs to be a dual carriageway, I am a skilled social worker and would prefer to work in my own community, however work opportunities just aren't here. If there were more child, youth & family services or community health social work positions I would be able to keep my skills local and serve the community.
144	The ability to change perspectives as the community and the economy evolves
145	Duplicate the Barton Highway and seal it in entirety instead of patch jobs. A heated pool so we can teach our kids to swim all year round. More council clean-ups. Increased Economic development leading further jobs. Better water supply. Cycle paths for better health and recreation options.
146	Yass is not progressing economically - in fact I'd say it's going in the wrong direction. There is no effort of the part of the council to encourage new business to come to Yass. Population growth has slowed as better services and land releases are made in the ACT. The only new major construction is owned by the Mayor's family (nepotism much?) Business operators are not that welcoming either. You're only seen as a "local" if your family has a street, building or bridge named after them. Yass needs an economic development manager (if they have one, they should be fired as they are doing a really rubbish job)
147	Extreme problems with very large potholes and no gutters in the southern end of Shaw St.
148	For someone that pays rates and receives nothing in return except 'belonging to the community' I am concerned with the priorities the council currently allocated its resources. The Council resources should be extended to people who live outside the Yass centre - the Yass community is bigger than the main street!!
149	The lack of integrity displayed by Yass Valley Council. Yass Valley Council is destroying the amenity of Murrumbateman Village by approving Fairley against the community wishes. As part of the process Yass Valley Council told the Murrumbateman Village Community the development fees would be used on community assets we would have a say in developing. Turns out Council lied. Council has now approved the Developer to offset fees against a footpath and horse trail, and the open space around his retail hub development. Previous Development fees have been used to surround his property with share paths which don't connect with the community.
150	The lack of free/bulk-billed mental health services for people with chronic mental illness on a low income, especially teenagers. Community Health no longer does ongoing care, only acute care ie. You have to attempt suicide to use the service. There is one counsellor in town who is booking 10 weeks ahead with appointments. There are 2 or 3 psychologists in town that cost a lot of money and aren't aimed at youth. The school counsellor is overloaded and only has two days a week at the high school, the rest of the week she is stretched across the other public schools in the region. We need preventative mental health care and maintenance, especially for our teenagers. It is heartbreaking watching a child self-harm and not being able to get help. Because they are stretched thin and only do acute care, our only option was to drive her to Canberra each week. And we know others in the same boat. Why should they have to attempt suicide

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	before affordable, local help is available? Lack of availability of hydrotherapy for our aged/recovering residents. It concerns me how many people have to drive to Canberra each week to get this service.
151	Would love to see fenced parks for ease of parents and carers with disabled children. Also would love to see empty shops filled, youth of our town need something for colder months too. (Indoor pool or movie theatre)
152	Services for youth. There is nothing in Yass for youth to do other than sport.
153	<p>Threats:</p> <p>1, Far too many tiny dense blocks.</p> <p>2, Absolutely no amenity for the population size compared with Canberra only 30 mins away.</p> <p>Why must I take my kids away from home to Canberra to do anything! There are no walking nearly no bike skateboard riding, dog walking paths or even laneways. Its packed in to make high rates but council give NOTHING back and the developers make millions without any design for lifestyle. Maybe no one in OLD Yass ever leaves their home or car. The new demographic treechangers are moving here with expectations NOT being met. They expect lifestyle ops outside their homes and properties. Common areas facilities, no, not just bloody sport ovals! The horse people are being displaced in Murrumbateman, biggest money making and tourism we have here, such potential horse Mecca! Field days become a nightmare ...use to be small farm focus now it's a cheap Canberra show and sell anything mess.</p> <p>Go look at Canberra. Can you tell that after 25 years here we are leaving for a higher standard of council. Yes taking the kids and moving to civilisation. We go every weekend anyway because council here still lives in the 1940-50s and thinks people still live in the war years...on rations, never going out the door. Why not get a few planners, landscape architects, community people. Use the Landcare and crma to make the commons in Yass nice instead of third world like no one cares. Free labour! Use it...</p> <p>Congrats on fixing the roads after the rains. Only good thing I have to say.</p> <p>But, Stop the dumping of fill! Probably mostly full of asbestos from Mr Fluffy excavations!</p> <p>Make DA process easier. For god's sake that's a disaster.</p> <p>Ground water protection, bore logging capping, needs work. And don't get me started on septic management. Stop wasting money redoing roads, god, how many roads have been dug up and redone exactly the same, omg. Like corner Murrumbateman rd/ Barton hyway bend...and upping speed limit on both!</p> <p>Cut some grass please. Too much to say here. Some transparency in where mbtman rates go. Not spent locally!</p>
154	Poor leadership. Lack of economic vision. No plan for economic development. Lack of local jobs and employment opportunities for our youth. Sub standard hospital services. No leverage from state or federal members.... even worse now part of Eden Monaro.
155	Road safety, incompetent road maintenance, inconsistency of DA approvals, infighting of council members, no heated swimming pool, town has so much potential to be established as a day trip town for Canberra residence similar to Bungendore and Braidwood yet it still seems to want to maintain its old highway town image.... Trading hours for shops are not always tourist friendly.
156	Roads lack of maintenance
157	<p>We feel that Yass has the potential to attract tourism, however whenever we say to people in other areas that we are from Yass they always say they've only ever stopped at the Service Centre on the highway. We believe more needs to be done to attract people to turn off the highway and see our beautiful friendly town. When people do actually come through on a Saturday and Sunday just about everything is closed, and the town appears to have no atmosphere and resembles a ghost town at times.</p> <p>We understand the dirt rural roads and bridges are in dire need of repair, however our bitumen streets are too in disrepair and are neglected. In our area on Shaw St, we have no gutters, and multiple potholes the size of tractor tyres which have now caused damage to our vehicles, and have restricted access to our property.</p> <p>Waste management is a concern of ours. We have come from QLD where the waste disposal areas are free of charge, which in turn has limited illegal dumping. We also spend a lot of time in Newcastle where their council provides kerbside collection services. We can't afford to pay the tip fees, and although we have our two waste vouchers, Spring time can cause havoc with not being able to dump green waste free of charge. Not only do we have to pay to dispose of it, but we have to pay to buy it back as mulch. Green waste bins and at least one kerbside collection per household per year would greatly benefit many members of the town, in particular those who rent and never receive their two waste vouchers sent to the ratepayer of the household.</p>

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Community Engagement Outcomes

Number	Greatest Concerns, Issues, Challenges in your Council area Yass Valley Responses
158	Murrumbateman is highly neglected and mismanaged by YVC.
159	Pressure of growth on the surrounding area and how it will be managed. While I love Canberra and work there - I don't want Yass Valley to be an outreach suburb.
160	Lack of opportunities for the youth in the area. *there is very little for the youth if they are not of the sporty type.
161	Cost of living

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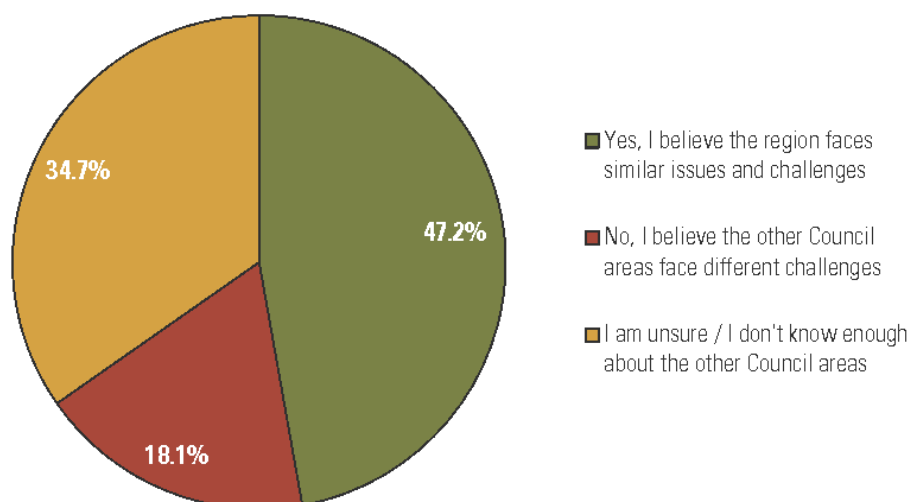
Community Engagement Outcomes

5.7 Do you believe those concerns or issues (Q6) are also faced by the greater region?

No.	Question	Yes, I believe the region faces similar issues and challenges	No, I believe the other Council areas face different challenges	I am unsure / I don't know enough about the other Council areas
Q7	Do you believe those concerns or issues (from Question 6 above) are also faced by the greater region (comprising Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils), or do you believe they face different challenges? <i>Please explain your answer.</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

n = 320 (24 chose not to respond to this question)

Do you believe those concerns or issues (from Question 6 above) are also faced by the greater region (comprising Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils), or do you believe they face different challenges?



64% of Goulburn Mulwaree respondents believed that the region faces similar issues, 45% of Upper Lachlan respondents, and 37.8% of Yass Valley agreed.

While the reasons for agreement varied (and the reasoning is presented in the tables below), some of the key reasons for disagreement include Yass Valley's proximity to the ACT and the uniqueness of issues there, and Goulburn's status as a larger town. Less than 20% of Goulburn Mulwaree and Yass Valley respondents (14.1% and 17.4% respectively) believed the Council areas faced distinct challenges, while 27.3% (12 respondents) of Upper Lachlan respondents believed the same.

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Community Engagement Outcomes

Goulburn Mulwaree Council

Number	Goulburn Mulwaree Council Do you believe those concerns or issues (from Question 6 above) are also faced by the greater region (comprising Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils), or do you believe they face different challenges? Please explain your answer
1	Need the strength of the 3 Areas to deal with future issues and challenges
2	Answers in Question 6 could go for any council area
3	I live in a rural area and all three Councils have large rural areas to look after.
4	Islam is the biggest threat the whole of Australia faces -it is a misogynistic and intolerant ideology which is responsible for just about 100% of all terror-related acts of violence in the world in the last 20 years.
5	I know about Goulburn and Taralga and the grazing industry. Yass Valley is a very different demographic.
6	Yes other areas face the same concerns with local youths having to leave town to get employment and training opportunities
7	yes.
8	All regional centres face problems of attracting and keeping citizens.
9	They also have heritage buildings.
10	There are some similarities but also differences. Yass appears to be more actively involved with the ACT government but that is likely due to cross-border issues, residential planning, etc. Yass Council also seems more focussed on supporting their 'commuter' ratepayers as oppose to investing in their rural areas (commuters don't want to cross subsidise), don't get the impression that Goulburn Mulwaree or Upper Lachlan operate the same way, ie greater focus on whole council area. Feel more confident Yass Valley, and even Goulburn Mulwaree, can meet 'Fit for the Future' requirements, and continue to provide a reasonable level of service, without a huge increase in rates but don't feel as confident with Upper Lachlan.
11	Goulburn has the history & proximity to Sydney on which to build.
12	Councils are just a small version of the public service
13	Heavy vehicle access to regional centres, e.g. Braidwood, Taralga and Crookwell
14	Community is defined in this sense along geographical boundaries as there is still limited communication and networking with other regions at this point.
15	Council needs to listen to the needs of the community. They were elected to carry out the wishes of the people, and the community's needs, as opposed to their own personal wants and agendas.
16	Some people put self interest before Township.
17	It is possible that Yass doesn't face these issues to as great an extent because it is closer to the ACT and hence faces a higher level of competition for facilities. The other two LGAs seem far more apathetic and backward with regard to facing the challenges ahead and have a head in the sand approach.
18	Each region has a different style of person with different concerns. Thinking it's the same across the board is lazy.
19	In these fast paced times regional communities that are close to major cities all face the same type of pressures and influences that effect our lifestyles.
20	I am not familiar with other council processes
21	Growth brings problems neglect makes it effect the whole country sooner or later.
22	I believe there is the possibility & probability of other quarries in these council areas. Some operators such as Holcim are responsible and are to be commended for their efforts & council should keep others to this standard.
23	Regional areas struggle to retain their youth as they seek opportunities in large centres.
24	Being so close to Sydney/Canberra I hope Goulburn and the surrounding district could attract industry, employment and attract more people to the town to live.
25	Perhaps even more so.
26	I haven't lived in the other communities to see their issues.
27	Goulburn probably has a greater welfare mentality and lower per capita income.
28	All regional councils are fighting for the same industry, Goulburn Mulwaree has to come up with a distinct advantage as to :why Goulburn" to win new opportunities.
29	I strongly agree that Crookwell and Yass areas experience the exact same concerns. Need to employ more apprentices and Trainees. 10% of council workers should be trainees or Apprentices.
30	Although Yass Valley seems to be promoting their area quite well especially at events such as Murrumbateman field days and other events
31	Goulburn is in a unique place to make itself a thriving and great city due t its proximity between Canberra, Sydney and Wollongong

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Community Engagement Outcomes

Number	Goulburn Mulwaree Council Do you believe those concerns or issues (from Question 6 above) are also faced by the greater region (comprising Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils), or do you believe they face different challenges? Please explain your answer
32	Population is increasing everywhere . The increased cost of living in our nearby major cities is forcing people to move to regional areas and commute to work , placing greater stress on roads and the environment.
33	T [blank]
34	NSW/government is too focused on spending funds from the sale of poles and wires in Sydney basin - not sharing the wealth in proportionately - this is creating a greater divide between the growth of Sydney basin and the growth of the rest of the Sydney- Canberra corridor.
35	These challenges of the future are not unique to Goulburn Mulwaree. The proximity of each LGA to Canberra and Sydney must be recognised as an opportunity to grow these areas but in a way that is sustainable.
36	The Upper Lachlan Shire Council also faces development issues but has managed them with thought to the impact on the regional aspect eg: not passing the motor bike track at Gunning. Yass Valley does have a similar issue and also has a large part of it's population commuting to Canberra. Some would be living in Yass to maintain a rural lifestyle.
37	Yes because more ppl would move the greater area give decent transport out of here that was affordable and also with an achievable time to get there and back.

Upper Lachlan Shire Council

Number	Upper Lachlan Shire Council Do you believe those concerns or issues (from Question 6 above) are also faced by the greater region (comprising Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils), or do you believe they face different challenges? Please explain your answer
1	Not sure about Yass as it is much closer to Canberra. Goulburn is a much larger city with more ratepayers and better services, so attracts larger businesses.
2	Have no real contact outside current area of Crookwell
3	Other Council areas appear to be more active in attracting industry and small businesses which generate employment.
4	Upper Lachlan is a large area with a small population and an ageing community.
5	The Upper Lachlan, Goulburn Mulwaree, and Yass Valley Shires sit on some of the best wind resources in NSW. They are all members of the CBJROC, which includes the ACT Government. The ACT Government has been a critical driver of the uptake of renewable energy in Australia and as partners in this group of councils we should be actively supporting the moves from the ACT Government towards a renewable energy future. Instead, most of the councils in the rural part of the CBJROC have been resisting having any renewable energy infrastructure built in their shires. There is also a massive economic investment opportunity for all of these councils to invest in local infrastructure that will be generating a solid return for decades. Instead of investing our (ratepayers') money in bank bonds that have minimal returns and that we have no say over where these investments are placed. COME ON!!!
6	I am certain in the Goulburn Mulwaree district that there are more playgrounds that are appropriate for young children and people/children with disabilities as I have taken my children to these. In addition there are more supports for people with disabilities, such as pavements, and community groups. I am not familiar with Yass council.
7	This issue would not be relevant to other councils.
8	Entry to the other councils is via major highways.
9	All regions have similar issues
10	While I don't have a lot of personal experience or knowledge of other Council areas I would assume that these types of issues would be typical of older villages in rural Australia, From my experience villages that were designed and settled more recently have had modern infrastructure included in the planning and building where villages settled in the 1840s were not designed for 21st century living.
11	Too much emphasis has been placed on Crookwell
12	Young people have and will be overlooked by the council.
13	I cannot comment on the other councils but while ULSC performs well in other areas, its neglect of Gunning's tourist potential is acutely disappointing.

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Community Engagement Outcomes

Number	Upper Lachlan Shire Council Do you believe those concerns or issues (from Question 6 above) are also faced by the greater region (comprising Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils), or do you believe they face different challenges? Please explain your answer
14	We all need the same thing and can either compete against each other or work collaboratively to make our entire region more appealing to people to move here.
15	Yass is already allowing smaller subdivision of land, and Goulburn is not as big as ULSC
16	We are all a part of the golden triangle surrounding Canberra.
17	All regional councils are under pressure to install wind farms to provide power for the cities. It will always be about big business and the politicians lobbying the cities for votes - not about the smaller communities. Same applies for phone and internet access.
18	I have no detailed knowledge of this area: why would I?
19	Goulburn appears to have good diversity and growth in logistics / freight industries, new shopping precincts, appears to be having growth, that surrounding regions are not feeding off.
20	keeping our ageing people within our communities is good for them but also importantly adds more economic activity and employment; take advantage of nearness to large centre like Canberra with expanded O/S flights now for tourism
21	Self explanatory
22	Goulburn Mulwaree appears to be moving ahead, interacting with the community, gives lots of opportunities for community feedback and involvement e.g. Facebook, newspaper media releases, radio segments etc. Community driven projects e.g walking track, main street upgrades, proposed new performing arts centre.
23	Expansion of Murrumbateman and the unnecessary potential to expand Gundaroo.
24	I feel that a recent shift in management at Goulburn Mulwaree Council is bringing about a much more positive feel to the council and the community.
25	Yes, Yass valley also has very poor roads. People in Gundaroo and Sutton would also benefit from a daily ACT commuter bus.

Yass Valley Council

Number	Yass Valley Do you believe those concerns or issues (from Question 6 above) are also faced by the greater region (comprising Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils), or do you believe they face different challenges? Please explain your answer
1	All areas around large cities like Canberra and even Yass and Goulburn are affected by development, but destroying a small, historic and possible tourist area are not faced to some extent.
2	These issues are pretty standard across regional areas wanting to keep their populations and potentially grow the population and employment options.
3	I have only lived in Gundaroo for 1.5 years and do not have any understanding across all the issues in this town, let alone the region.
4	I would hope not. But you never know.
5	Yes
6	If Councils allow the landscape to be degraded, the districts will no longer be an attractive place to live.
7	When Councils continue to disregard ratepayers issues, not encouraging business in towns and villages. People will not be attracted to the district.
8	Anti growth and anti change people represent a small but vocal minority who are unethical and use any means necessary to pull down other people who are more successful
9	The Barton Highway is a specific Yass / Murrumbateman issue. I don't know about maintenance of open spaces in the other areas.
10	All these Councils will be affected by the ties with the ACT.
11	Edges of Council boundaries seem to be neglected
12	Similar issues face Goulburn & YVC areas due to size and proximity to Canberra; Upper Lachlan less so... but will begin in 10 or so years.
13	The number of wind turbines proposed across all these Council districts, the entire country (landscape) will no longer be a attractive place to live. With property values to drop by 30-60%, adversely affected landowners will be 'trapped'.

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Community Engagement Outcomes

Number	Yass Valley Do you believe those concerns or issues (from Question 6 above) are also faced by the greater region (comprising Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils), or do you believe they face different challenges? Please explain your answer
14	Whilst all the Councils face similar challenges in fulfilling their roles, Yass, due to its proximity to Canberra, has particular challenges regarding business development, tourism and infrastructure (Barton Highway).
15	The other areas are not part of the immediate Canberra subregion which is expected to grow by 36,000 people in the next 15 years.
16	It means that people that work in Goulburn have to be on the road up to 2 hours a day, it would be better if a bus service was up and running for safety.
17	Yass Valley is directly abutting ACT so it is more at risk of ACT dumping, and NSW/buck passing on support of infrastructure such as schools and hospital...that's why leadership of council is critical. We also have far more youth.
18	I know about Yass Council, not much about the others.
19	I expect that Upper Lachlan would have the same issues however Goulburn doesn't seem to.
20	I live in Yass and know what issues we experience; I don't go to other places to find out their issues. There is more than enough bad news on the news and the internet
21	Most new rural/semi rural subdivisions are being established with community associations in the region.
22	No one region is truly unique. It's just how the marketing is sold.
23	I'm not sure if other Councils have the same dumping and truck problems because they are not bordering on the ACT.
24	I think that we need to consolidate our approach to issues to take maximum advantage of our proximity to Canberra and the Hume Hwy, and that while a regional approach is useful, addressing our own issues would strengthen our relative position when participating in regional programs or projects.
25	The pressures experienced by Goulburn and Upper Lachlan would be similar however they are greater in YV as we about the ACT and lack the critical mass for self contained services.
26	I feel all rural Councils would have similar concerns.
27	While I believe the youth and drug issues are relative to all areas, the greater region are much better at providing services for youth and also seem much better at ensuring all historical buildings are looked after, particularly those within the town area. You don't see the decay in those areas that you do in Yass.
28	population increase pressures everywhere
29	I think Yass has greater development pressure due to its proximity to Canberra. Upper Lachlan has a greater proportion of agricultural land.
30	But Goulburn is being promoted as 'only 1 hour from Canberra', with likely similar problems developing, unless there is a commuter train established to serve any potential future growth in people commuting to Canberra for jobs.
31	Goulburn has always had sewage services.
32	Wind turbines are adversely affecting residents (rate payers) in the greater region.
33	They have schools They could probably do with more bike paths it doesn't seem to be done well in semi rural areas
34	I think they maintain their roads better. Do not have the advantage of being close to Canberra for tourism.
35	I'm not aware of development procedures and application processes in different areas, but I'm guessing it may be easier and less stressful in other areas.
36	other regions have addressed their problems or have different issues due to better infrastructure e.g. Goulburn has good roads - Federal Hwy, - and free wifi in CBD. Different population numbers mean different issues also.
37	Other areas have different geographic issues, and population needs. Eg, Goulburn has made some advances and has road infrastructure already in place (the Federal Highway).
38	I live in Yass Valley, not other Shires.
39	Yass Valley has specific issues due to its proximity to Canberra
40	rural and regional areas close to a major population centre
41	As population density increases in cities, all rural areas, if well managed, could be a resource that will support a prosperous future for the whole region. Clean and green attracts visitors and premium prices and relates to all councils that have a significant rural area to manage and service.
42	Most of the other towns have schools
43	Yass Valley is closest to Canberra so I believe that challenge is greatest here, although I know Goulburn itself has a lot of Canberra commuters. Goulburn is a large town, however, so if there is pressure it would not have the same

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Community Engagement Outcomes

Number	Yass Valley Do you believe those concerns or issues (from Question 6 above) are also faced by the greater region (comprising Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils), or do you believe they face different challenges? Please explain your answer
	impact.
44	These are general issues that can affect all regions, not just the Yass valley.
45	but they know how to make their council area great Yass is shabby with lack of pride
46	I have lived in and around Yass for my whole life so do not have much knowledge of the surrounding council areas from a residential point of view.
47	There is little or no support to keep youths occupied or to support their staying in the community.
48	Lack of public transport is an issue for the whole region. Adequate, affordable and regular public transport is a democratic right of all people. To say that there are not enough passengers to justify the cost is not an argument as all public transport, even in major cities, collects less than half in fares compared to the running costs.
49	The region suffers from the same problems. Everyone wants quality services, safe roads, local jobs, viable local businesses, in a pleasant environment. What differs is the manner in which different councils deliver on these.
50	Obviously other councils don't have the Barton Highway.
51	No
52	I would highly doubt that such a public display of the degraded relationship between other council General Managers and the elected council / members of the public occurs but I cannot be sure of that.
53	They do not have an expanding Canberra on their doorstep.
54	They would want to encourage growth with jobs and rail infrastructure can accelerate growth for a region.
55	Same concerns in other councils as here with regard to wind turbines
56	Upper Lachlan have more significant issues, Goulburn however should be well ahead of where it is.
57	Similar issues with road conditions after unseasonable rainfall; and similar planning challenges with population increases
58	The other councils from what I have seen have maintained alignment with what is best for the wider community and have stayed true to what is appropriate to rural development. They've kept environmental and public good in mind. YVC seems disorganised, short sighted and self-satisfying in their planning and development whilst failing to do the basics (road infrastructure, waste management etc).
59	We are all in similar positions
60	I think jobs are an issue in most small towns, however Goulburn has a safe road linking them with Canberra.
61	Yass closer to Canberra
62	Probably not Goulburn as it's a totally different demographic as it has a far large population base.
63	I have only lived here for less than 2 years.
64	Because Yass is seen as the heart of the valley - it appears, for people living outside this area, that the priorities of the council's allocation stays within these streets.
65	I am unsure if the other Councils have such close relationships with Developers. Understanding the current Mayor is an undisclosed Developer.
66	To a degree - but Yass Valley's challenges will be unique in part due to their proximity to Canberra.

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Community Engagement Outcomes

5.8 What is your 20 year vision for your Council and the greater region?

No.	Question
Q8	<p>What is your 20-year vision for your Council area and the greater region (comprising Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils)?</p> <p><i>In 2036, how do you hope the area has improved? What positive qualities of the region have been retained and fostered? What challenges have been successfully overcome?</i></p>

Goulburn Mulwaree

Number	What is your 20 year vision...? Goulburn Mulwaree responses
1	<p>3 areas are united and work as one.</p> <p>Heritage, environment and rural community retained and fostered.</p> <p>Jobs. Youth have the choice of working locally</p>
2	<p>Improved roads, better communication from council, more activities ie festivals etc.</p> <p>I hope that our Council may take some pride in the city and maintain the area ie cut the grass, whipper snip around things and improve areas like along blackshaw road for more improved looking city. There are alot of areas not looked after.</p> <p>Retained the rural country charm of the three LGAs.</p>
3	<p>Growto retains its presence as a regional hub.</p> <p>Better footpaths and city streets</p>
4	<p>New hospital with better facilities for all types of health issues.</p> <p>More businesses to the area, creating job growth.</p> <p>But still having the country lifestyle and friendly people</p>
5	<p>With increases in population and development in the area, I can see the above problems only worsening.</p> <p>I would like to see more tourism opportunities opening up. More cycling events, vintage car and bike events etc</p> <p>I would like to see remnant vegetation areas protected as much as possible, including our roadsides. As roads get widened, the veg seems to get removed from fence to fence. There should be an assessment completed of how best to retain the biodiversity that exists there. Once removed it is impossible to get back.</p> <p>A Community that gets together for social gatherings and talks to one another.</p>
6	To stay free of mosques and Muslim ghettos is what I hope.
7	<p>My vision is that in 20 years the region will have transitioned to a low carbon economy with clean energy generated locally, 100% waste recycled and adaptive reuse has preserved and enhanced our magnificent built heritage. The principles of sustainable development will be put into practice with quadruple bottom line accounting. Agribusiness has established a rich food growing industry that employs local people for local and overseas markets using water and energy efficiency measures. Wind and solar generation supports the viability of our food and fibre industry and farming made viable once again. Clean energy has a strong community ownership component. Tourism will be booming thanks to a network of connected, cohesive and liveable towns and villages with bike trails, sheltered paths for pedestrian traffic and disability access. It will be a natural environment that is rich in biodiversity with waterways and green spaces that are clean and rehabilitated. Young people will be well educated with opportunities to live and work in a 'clean' region that has invested in their future. Motor sports will include electric vehicles. The arts and entertainment will be diverse, valued and accessible. The Library will still be a hub for knowledge, education and connection. Community associations are valued as part of the leadership approach to planning and development.</p>
8	Better public transport and local services (health etc). Communications upgraded.
9	<p>I think Goulburn has a huge opportunity in continuing to be a Dormitory suburb. There are 1.5 million going into the Sydney Basin mostly in the south. Health is an obvious service we can provide as we have the relatively cheap land values, a good climate for health and an existing history in the health industry. The biggest employer in the Goulburn area is health.</p>

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Community Engagement Outcomes

Number	What is your 20 year vision...? Goulburn Mulwaree responses
	I think with the development of the internet and solar batteries small acreage could become significant around the Taralga plateau. Tourism is something we must try and utilise. We are with in 200ks of Sydney, most exciting city in the Southern Hemisphere and we have space and broad acres. No one else in the world has it like us. Sell the experience.
10	Local youths able to stay in Their home town, with job opportunities . More Apprenticeships and Traineeships available . Country town still with development kept to a standard that does not impact on lifestyle
11	More community spirit. We will have retained our heritage while also having attracted huge business and capitalised along the sydney - melbourne - canberra corridors by way of a VFT for accommodation.
12	Our Civic Leaders need to be competent and understand the fast changing socio-economic/political world we are in. We need Council to be flexible, engaged and engaging, outward looking and democratic. ALL Councillors embracing being open to both the known and the new, all engage in Councillor Professional Development opportunities. We need a new approach of deliberative public engagement irrespective of the field of Council/community endeavour. It would be great if Goulburn and our region is celebrated as a place that is welcoming, generous, playful and creative. A place where young people/where young families and older members of the community want to live, be engaged, learn, be creative and play. There is a need to build a culture of looking to the future, supporting and attracting funding for education and employment for the economy of the future. The Councils are harnessing their energies to attract resources for the local community and the region.
13	Hope heritage buildings have been retained and the town has not doubled in size.
14	Range of employment opportunities to both attract and retain our people; Goulburn has a new hospital, with adequate parking (would hate to think is still being discussed/planned); Vibrant main street with few, if any, vacant shops; People outside of Goulburn and the wider region have a positive image of this being a great place to live and work; Great educational opportunities (primary, secondary and tertiary). Don't need a bricks and mortar university but an opportunity to access quality on-line courses such as planned through the Workspace 2580. People have confidence in the Planning and Development process
15	more industry and business to town and continued increased tourism
16	I hope Goulburn becomes a centre for agriculture eg sale yards and wool sales. I hope it becomes a tourist destination famous for its heritage & gardens. I hope it does not become a haven for dirty industry & noise pollutants like race tracks.
17	I'd like to see the town bigger, with more facilities, employment and services while maintaining a rural-ish feel. But I'd also like to see better public transport to Sydney and Canberra.
18	Lifestyle! Brilliant parks, cycle and walking paths, evolving library, great theatre and arts, upgraded sporting facilities.
19	I hope Tallong stays as a rural community and is not over developed.
20	I would like to see real growth while retaining our uniqueness & becoming an aspirational place to live or visit.
21	I would hope that Goulburn would have developed into a more tourist friendly and welcoming city. What is offered now is minimal, the Visitor Information centre developed to encompass the products, crafts, and points of interest in a much wider way. The staff in the Goulburn Visitor Centre do a good job within the confines of their limited premises, but having recently visited Bendigo in Victoria and Port Macquarie in NSW, to name only two, I realised how much room for improvement there is here.
22	The Goulburn Region has a vast amount of affordable housing available and would draw a large number of new residents IF . . . they could have rapid access to Sydney/Canberra. Come in the VFT. If the State & Federal Governments would open their eyes they would see vast benefits for the State and regional NSW. So vision 1 - a VFT. Vision 2 - a NEW regional medical facility catering for Private and Public patients. That way we can attract visiting specialists rather than having to go to Canberra, Sydney or Wollongong. Goulburn is a great heritage city and maintains the great country feeling when you walk down the street and people meet your eyes with smile or nod a hello. Goulburn is comparatively close to cities, the coast and the outback. Goulburn has successfully put to bed the Water Crisis issue with the pipeline from the highlands.
23	Better emphasis put on retaining the heritage value of the area.

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Community Engagement Outcomes

Number	What is your 20 year vision...? Goulburn Mulwaree responses
	<p>Empty parks with equipment and maintained in areas where they have been removed over the years and never replaced.</p> <p>Replacement of trees throughout city</p> <p>Waste management, a better waste pick up service, more than once per year. Gosford council has a perfect system. The system ensures rubbish is collected so that rubbish does not end up dumped indiscriminately.</p> <p>Emphasis on bringing people in off the Bypass, events better organised, so that continued clashes are avoided.</p> <p>A co-ordinator of events is needed. Better publicity so that events can be patronised, too much last minute advertising.</p> <p>More community involvement in things like lilac time and the show, to that it appears less like a "secret squirrel club"</p> <p>Clean the Wollondilly River up, fallen trees and the lack of dredging is having an impact on flooding for anyone living near it.</p>
24	For the council to become user friendly and not make stupid decisions
25	Expansion of housing infrastructure and community amenities, and a concerted effort to attract business to the town and area in general
26	To preserve and conserve historic buildings and past industry that contributed to Goulburn's growth
27	More jobs and greater tertiary education opportunities here. More services for youth such as mental health services. A dynamic and thriving community environment.
28	<p>Perfect roads, much more available parking, better tourist amenities, more money spent where it's ACTUALLY needed.</p> <p>Virtually none of the qualities that drew us to Goulburn exist anymore.</p> <p>None. Parking, especially for tourists is pathetic.</p>
29	<p>Regular, efficient public transport between Sydney/Goulburn/Canberra.</p> <p>Adoption of environmentally friendly power sources in homes, businesses and civic buildings.</p>
30	<p>Infrastructure and asset improvements</p> <p>Improve financial viability (against industry standards)</p>
31	A new gm. more parking roads fixed
32	More youth educational and recreational businesses are needed in townships so youth can study and remain in the towns rather than leave for the city's.
33	Goulburn's heritage acceptance of the need to maintain the heritage and buildings and streetscape within Goulburn
34	Increased population, increased business growth and retention of our youth
35	I dearly hope that Goulburn can appreciate, develop and enhance the heritage aspects of our city, including the wide, tree lined streetscapes, the heritage buildings (adaptive re-use is always an option) and throw off it's bogan shackles.
36	Keep the ratepayers up to date on everything
37	<p>parking and traffic management</p> <p>main street full of businesses</p> <p>local jobs</p>
38	An economically vibrant community that has a strong drive for a well educated workforce and environmental excellence
39	<p>Embracing the renewable industry as a driver of economic and community growth. The region is strategically positioned both geographically and meteorologically to become a centre of high value, high tech, sustainable industries leveraging off the current wind farms in the region.</p> <p>The region would reposition itself as a centre of excellence in both industry and education as it creates a cluster of renewable industries that benefit from the increased investment in renewables in Australia and the world.</p> <p>This would include strong relationships with the premium education institutions in the ACT (ANU, CSIRO, UC) and the ACT government as it moves towards its 100% renewable target.</p> <p>This would attract and hold younger educated people interested in innovative industries and provide an impetus to the business sector to develop more attractive experiences for that market. This would in turn attract more people to the area who currently are not interested in living in a conservative "Can't do" community.</p> <p>Naturally, this requires strong, strategic leadership that has a vision of a far more innovative and progressive</p>

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Number	What is your 20 year vision...? Goulburn Mulwaree responses
	region that is prepared to look beyond the traditional strategies of rural industries, bulk storage and freight hubs. It would also require far better rail transport infrastructure and better links with the major metropolitan centres. Finally, a complete overhaul of planning controls that would encourage more creative and innovative settlements, including community title and multiple occupancy for rural areas not suitable or uneconomic for rural industries as is occurring in much of northern NSW.
40	It really amounts to positive outcomes for Q6 areas mentioned. I would like to see university campuses, vibrant community, respect for heritage, sustainable industries and development, successful rural production and promotion, maintain our integrity as a rural community rather than become a second-rate satellite suburb of Canberra or Sydney.
41	Hopefully there is a bullet train which moves some of Sydney's population towards the Southern Tablelands. To cope with this we need to have our community and recreation services maintained to a high standard - which it is now, but continual improvement will push this further. Close ties with a university needs to be established or in the case of U.C it needs to be continued. A major reason why families move BACK to Goulburn is the family lifestyle so any decision needs to have this in mind.
42	better transport to other regional areas and cities - Sydney and Canberra. Strong and inclusive family events.
43	I believe that in 20 years from now there will be little to differentiate communities such as Goulburn from the surrounding suburbs of Sydney and Canberra.
44	Still a country feel but with better links to Canberra and Sydney, sustainable lifestyle with 2-5 acre blocks close to town; then 10-25 acres further out; then 100 plus and large properties. Higher education facilities Good jobs for young people Aged care facilities
45	Efficient transport to Sydney to more effectively enable remote employment. Continue to embrace the wealth of Goulburn's heritage, whilst ensuring progression with the times. Be a responsible community leader in mental health and drug related support / management for community members - help to resolve the problems rather than ignore them. Balance the value of tourism for Goulburn against becoming a tourist town that loses its identity.
46	I look forward to seeing continued development and enhancement of our city and its services with a greater emphasis on long-term environmental development and sustainability to ensure the region becomes more attractive to services and industry that will create more growth in a healthy and inviting environment.
47	I would love to see this city stand above the rest in its ability to have in place not system that stands on its own merits with its own success in the fields of a green clean city maybe a Australian leading first tidy town . A exemplary system that actually takes care of stray or dumped cats for the protection of our Native wild life under threat by feral cats a well run Animal Care Facility for the animals that do not have a voice in this ever changing world .Thank you.
48	I hope the area gets a decent transport system connecting it to the city with a fast reliable service yet stays a friendly liveable community and does not become an extension of Sydney. The current rail service is an embarrassment compared to other countries. We need transport & internet facilities upgraded, not only in Goulburn & districts but all the medium to larger country towns to encourage a more even spread of population & wealth across the state.
49	Operation of a university campus providing jobs and attracting and retaining young people. A leading model region in renewable energy and recycling. A faster train to Sydney. A population increased by 25%.
50	Not Known
51	Goulburn population being over 100,000. Young people don't have to leave to find employment. The demographic is not a town full of nursing homes to cater for the older generation. A vibrant town with industry employing more people and growing accordingly. Goulburn becomes a regional centre the likes of Wagga, Dubbo and Tamworth.
52	I would hope the region will see significant growth in employment, with the resultant population growth. More diversity in businesses catering for a wider age demographic so people have less need to shop outside the region. The Murrumbidgee river track expanded and become a vibrant public space with cafes, Picnic areas and parks, gardens and public art. Rail trail to Crookwell completed bringing in the thousands of tourists that love to cycle these trails from all around the country.
53	I really hope that we have paths connecting all areas of the town. I currently have to walk alongside busy roads

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Number	What is your 20 year vision...? Goulburn Mulwaree responses
	<p>to connect back up to paths and this appears to be the case in different areas throughout town. This probably won't affect me as much in 20 years, but at the moment with a small child it is not a relaxing experience!</p> <p>The pathway along the river is a really good indication of where the town is headed, and I really hope to see a greater emphasis on health and fitness, with it being enjoyable and easy to get out and get active.</p> <p>We are seen more widely as the town with the jail and the big sheep. While these are both things that bring a lot of jobs and tourism to our town, it would be really good to shape our reputation for something else! We have a beautiful town with some really amazing people, businesses, and incredible buildings.</p> <p>From what I understand at the moment, there is at least one accident each day on the road connecting Goulburn and Canberra. Obviously we have a lot of people commuting each day for work or studies, and while there has been a new bus brought in to transport people living in the city, I would love to see more emphasis placed on both environment and safety with buses organised for the various places people travel to work each day, not just to the city.</p>
54	Increased population intelligently integrated into existing development provision for high school in Marulan investigate retirement village in area electrification of rail line Canberra to Sydney to increase decentralisation alleviate unaffordability of Canberra and Sydney
55	I would like to see more walking tracks and public amenities for residents. I would also like to see a major shopping centre outside of the cbd
56	I hope to see an abundance of small, local businesses thriving, leading to more job opportunities as my children leave school.
57	<p>Hopefully it will have maintained its rural aspects and not smothered with cheap housing on pocket handkerchief blocks like is happening in certain areas of Marys Mount.</p> <p>Hopefully we have a decent train service to both Sydney and Canberra.</p> <p>Hopefully there will be greater prosperity with employment and education opportunities.</p> <p>Hopefully we will have attracted more specialist health professionals.</p>
58	I would hope it has achieved real growth in population and GDP of the city that has been sustainable and has maintained our lifestyle. We should not have growth for growth sake, but given the pressure on Sydney and the new airport at Badgerys Creek, Goulburn is the next logical choice for some of these businesses to relocate and we should take advantage. Also Canberra industrial land will have a shortage by then. We should have taken advantage of these opportunities with strategic marketing and when appropriate offering incentives for business eg if they bring in a minimum number of jobs, for business. At the same time Council should ensure that the location of industry within Goulburn is in appropriate sites and that suitable land is now being zoned as necessary to ensure it can cope with growth and that we will not lose opportunities as a result.
59	amalgamations of councils to allow better spending of ratepayer money and more chance of better services to all people in the region
60	Better public transport
61	<p>Attract Tourism and growth, without impacting on rural areas and life styles. Maintain parks / gardens and roads etc.</p> <p>Council listen to the community in regard to development. keep communication lines open.</p> <p>Councils invest in the training and education and employment of local youths</p>
62	<ol style="list-style-type: none"> 1. Better transport - roads and rail. 2. Better waste management and recycling 3. Planning and development overhauled - unnecessary restrictions and loopholes removed.
63	<p>* Continual improvement in the towns and cities of the area with increasing businesses, housing and services</p> <p>* establishment of an overall brand for the area whilst retaining the individuality of the towns, villages and cities</p>
64	More support for new business enterprises to promote employment opportunities. Would like to bring in more skilled and unskilled workers who actually want to work.
65	A buzzing city centre in Goulburn and viable surrounding villages benefiting from weekend tourism
66	<p>Greater focus on wellbeing - whatever council is doing should be about making the LGA(s) a better place to BE - to live, work, do business, visit etc. I don't necessarily think that more population or more jobs will achieve that, and would prefer to see a quality over quantity approach.</p> <p>I'd also like to see more focus on things that connect community - walking paths, parks, neighbourhood shops - these encourage people to get out, get a bit of exercise, meet the neighbours and so on. All good.</p>
67	More business's in town so we have local people on the streets and working.
68	I have an extremely pessimistic vision, which I think will see the amalgamation of these councils and others in the region, probably Wingecarbee and Murrumbidgee and the eventual infill of the Campbelltown to Goulburn

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Number	What is your 20 year vision...? Goulburn Mulwaree responses
	<p>rail/road corridor to provide housing for the insatiable and increasing Sydney population.</p> <p>I don't think it will happen in the next 20 years , but unless the population increase is slowed or halted in 50 years this area will be neck deep in people ,and not a nice place to live . I won't be here to endure it , but you might !</p>
69	I would love to see these things I've listed to be fixed.
70	1
71	<p>More parking, very fast train through town to give more employment opportunities, more industry. Still to keep country feel and community spirit.</p> <p>More for the youth to do in town.</p> <p>More improved health facilities to facilitate and keep the elderly from travelling to capital cities for treatment.</p> <p>More consistency with building approvals and quicker timeline.</p>
72	<p>Goulburn City is the focal point of the region and a Regional City. It is a well planned and organised City.</p> <p>Goulburn City is a growing, attractive, and bustling modern city that:</p> <ol style="list-style-type: none"> 1. is well connected by fast rail to Sydney and Canberra 2. provides a wide range of essential, retail and other business and government services, entertainment facilities and world class education facilities 3. is the employment, entertainment and educational center for the 3 regions, especially for Goulburn and Upper Lachlan. 4. has good population growth due to new residents encouraged to move there due to business, employment and education opportunities. 5. has world class health and hospital facilities. 6. is forward thinking, innovative and still offers access to a semi-rural country lifestyle outside the City fringes. <p>Outside of the Goulburn City fringes (the two rivers should be the boundaries of the City), residential areas are well planned on decent sized lots, with green spaces preserved to encourage outdoor activity and for the natural environment to thrive. The two rivers are well looked after and recreational activity such as canoeing/kayaking is encouraged, and walking/cycling is possible in tracks along both sides of the river.</p> <p>Upper Lachlan is well connected to Goulburn City with trade, transport and communication well established between the two Council areas. Upper Lachlan retains much of its rural/semi rural settings whilst having better access to Goulburn City.</p> <p>Yass Valley fosters better connectivity and trade with Canberra much like Queanbeyan has.</p>
73	<p>Goulburn City should be the focal point of the region with a growing, modern City with a bustling CBD providing all essential services, retail trade, other business and government services, entertainment services, jobs and education. I would like to see frequent train services to/from Sydney and Canberra.</p> <p>Outside of the City, Goulburn retains its semi rural/rural setting and lifestyle with easy access and connectivity to the City.</p> <p>New residential areas outside of the City need to have a minimum allocation of land lots of 500sqm and a maximum of 800sqm. The limits of the city fringe should be planned and policies put in place to stop urban sprawl.</p> <p>Goulburn needs to be a well layed out and planned area with good infrastructure, transport connectivity, communication and natural attractiveness. The Council should put in place policies to ensure the Goulburn area doesn't just grow in whichever way.</p>
74	A sustainable organisation and council area, not bogged down with massive debt.
75	<p>Culturally diverse communities.</p> <p>Funding and support provided to develop arts and cultural services in the communities.</p> <p>Funky, modern, innovative City that is leading the way with technology, design, city improvements and accessibility</p> <p>Community brimming with events and activities that support the growing arts base</p> <p>Well planned City. Modern architecture mixed in with true heritage. Landlords who maintain and upkeep their buildings and no dowdy shopfronts.</p>
76	<p>Become more family friendly</p> <p>continuation of great events and promotion of Goulburn as a place</p> <p>Vibrant local economy that can compete with external pressures of the ACT and online shopping</p>
77	Better Heritage protection, strong development, retained natural environment, planned growth areas.
78	Large recreation areas, massive growth both population and through major business investment. Town of 40000 ppl.
79	To be an independent, prosperous, modern, expanding region offering all the facilities of city living yet enjoying

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Number	What is your 20 year vision...? Goulburn Mulwaree responses
	all the benefits of a provincial lifestyle - families, job opportunities, fast and regular rail transport to Sydney, the Southern Highlands, Canberra. Less reliance on road transport, more reliance on mass transport connectivity. Less focus on Canberra as a source, more focus on the collective growth of 3 LGAs - Canberra should be simply a beneficiary, not a major source.
80	Rural areas are reserved for agricultural production, environmental conservation and limited rural lifestyle/residential. Villages are supported by tourism. Towns and cities (such as Goulburn, Crookwell, Yass and Marulan) are growing in population but not spreading (through urban expansion) too far. Existing land and infrastructure is utilised to house the growing population. Neighbourhoods are healthy, clean and well connected to services.
81	Improvements: Cycle way connections across Goulburn promoting healthy lifestyles, reducing parking problems in the city centre and assisting family cohesion activities. Tourism Promotion: The Goulburn/Crookwell Rail, More Bed and Breakfast type accommodation, keep on promoting festivals Better (free) city centre parking for shoppers and for workers More attention to beautifying the city centre (taking down of the trees has left it denuded) Keeping facades for new buildings in line with the heritage look of the main street. Surrounding land: 5 acre divisions of land going South down Braidwood Road and North up the highway (the land going west is being divided in to small lots) to accommodate commuters to Canberra and Sydney who want country lifestyles. Planning should include water and sewer facilities to those areas. Better rail links and services. Positive qualities of region retained and fostered: The rural/regional nature which promotes small 5 acre land divisions on the outskirts like Run o Waters. Attention to the lovely central Belmore park in Goulburn. Challenges successfully overcome: Water and sewerage (especially after drought)
82	Transport, industry, grow Goulburn too at least 40,000 residence in the city in total and 60,000- 100,000 for the entire are Yass, Goulburn and Upper Lachlan. Attract more professionals here and also attract more business.
83	Better connected to major centres ie Sydney Canberra. Maintain our rural appeal Working collaboratively to promote the greater region
84	I aspire to be part of a vibrant connected and inclusive community. A resilient community supported by cultural diversity and a variety of industry and businesses that are sustainable and responsible. a community that values our natural and built environments and takes pride in what we do and how we do it. I want leadership and vision that drives our own destiny and does not restrict innovation and great outcomes due to state government expectations. I want a council that advocates for the disadvantaged

Upper Lachlan

Number	What is your 20 year vision...? Upper Lachlan responses
1	Retain village environment - no ugly housing estates - subdivision of rural land managed to retain rural focus.
2	Improved roads! Better community facilities e.g. aquatic centre Full time library / arts / cultural centre / hub. Better faster cheaper communications services e.g. NBN Township / village feeling retained.
3	Small business development, increase tourists, improvements to hospital and age care.
4	No rail trail. Heated pool for children to learn to swim.

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Number	What is your 20 year vision...? Upper Lachlan responses
5	Sense of community has been maintained and there are services for our diverse community.
6	Crookwell would have natural gas, an established industrial area, public transport (i.e. taxi). We would have amalgamated again by 2036.
7	Great places to live and work.
8	Retain current health services, hospitals. Keep upgrading road and infrastructure services with other level of governments assistance. Retain rural lifestyle of shire.
9	We need to have the courage and vision to foster and support sustainable farming in the region. Goulburn is the largest city in the region and could become a renewable energy hub for the surrounding shires. Sustainable farming can, and should, include farmers hosting wind turbines and solar panels that can underpin their fluctuating, weather dependant incomes and allow them the financial scope to capture and conserve carbon in the soil and plants on their farms. If farmers in the area (particularly small family owned farms) are more profitable then the economic resilience and sustainability of the whole region will be greatly enhanced. This will flow into a more socially cohesive and happy community, with young people encouraged to remain in the region and others attracted to the employment opportunities presented.
10	My 20-year vision would be for an inclusive environment to be built and fostered in Gunning and the greater region. I would like to see heritage buildings restored and maintained alongside a thriving and modern business and tourism trade. I like to retain the sense of community as I believe the people of these council areas are the heart of what makes these regions great.
11	By 2036 I hope that we have embraced renewable energy and have become the new "green" version of the Hunter Valley. Our region could become the wind and solar energy hub for NSW and also service the national grid. Not only would we be leading the way in renewable energy but we would be building a skills base of young people who are branching out into new tech based industries and creating new and exiting business opportunities. We will be moving away from traditional broad acre farming and into producing and market high value/cool climate produce (with our own distinctive "renewable country logo"). People moving into the area looking for small acreage will be leading this revolution as opposed to the old "tree changers" looking for lifestyle or tax rite-offs.
12	The area needs to be family friendly with viable local communities that provide the opportunity for people (especially the youth) to remain as members of the community for the majority of their lives. Make it easier for people to remain or become part of the local area by opening Upper Lachlan up to people with income from Canberra.
13	Unsure
14	Improved roads for the transport of goods and for tourist visiting. Quality health care facilities so loved ones don't have to leave the district.
15	Improved arterial roads. Improved communication infrastructure. Expanded commerce
16	More focus on family friendly activities, community festivals etc. larger focus on facilities away from Crookwell. Youthful representation on council (ie someone under 50) Larger focus on Tourism within the shire - assisting with employment opportunities. United and equal representation of council for the entire shire.
17	By 2036 I would hope that Gunning in particular would be able to retain the village community. Realistically I would expect that clean light industries would be attracted to the area providing not only jobs but career opportunities enabling the support of families and lessening the necessity of commuting to other major centres. While I find the area with introduced vegetation attractive I am aware that it is detriment to the environment so would like to see a plan introduced to return the area to safe native species thus providing the opportunity to return many native animals, fish and birds. I would like the community to support initiatives and plans that are designed and fostered for the benefit of the community as a whole, generating healthy open discussion and consultation.
18	More employment for youth More encouragement for young families to move here

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Number	What is your 20 year vision...? Upper Lachlan responses
	Continued resourcing for healthcare
19	Its hard to see what the region be like in twenty years, especially because nothing is being done for the future of the regions small towns. Something needs to be done to either engage young people into their own communities or attract families from other regions to our own.
20	There is a new shire chambers built on the existing site, not in any other location. The Crookwell-Goulburn road has been widened to allow for overtaking in convenient places.
21	More facilities for youth Better footpaths and bike paths Retained bushland spaces
22	Continuing economic and residential development taking account of the needs of older people and the history and heritage in the region. Improved tourism facilities taking account of the history and heritage.
23	We would have reliable, affordable high speed internet so that technologically rich industries can operate and thus provide employment opportunities. We will also have infrastructure to attract tourism type income from events such as the readers writers festival as well as things like mountain bike challenges along disused rail corridors. We will have a cooperative hub of villages. We have a small number of innovative farmers who are capable of attracting food tourism which is a growing industry.
24	Environmentally sustainable, preservation of heritage and the natural environment, thriving rural industry, sustainable level of visitation, and a rich social, community and cultural life.
25	More permanent residents will help build communities. There's a greater awareness of the benefits of rural living, sustainable practices, and small holding business opportunities. This is the great place that tree change people are looking for.
26	I would hope by this time we have tapped into the foreign market especially with the International Flights now being offered to Canberra Airport, creating a niche country market. I would also hope that we have matured into a Region and Council that looks out for all it's constituents and there is no more Boys club mentality. I would hope that there is more to offer Educationally wise to the Region, specifically putting country courses back on the Goulburn & Yass Campus, instead of students having to either travel to Sydney or do online. I would also hope that the Councils take the overblown fees being charged by the NSW Government for said courses to the Government body and having them reduced to a realistic rate.
27	Petrol station with small mini Mart with basic food staples. Fix drainage problems
28	No telecommunications deadspots. Modern speed Internet. A grocery store for Gunning. A multi use trail circuit joining goulburn, gunning, yass, bowning and crookwell. Improved services and a system in place directed at hobby farmers getting up and running well.
29	I would love to see a combination of sustainable agriculture along with tracts of native forest and wildlife preservation areas. For this to be used for tourism as well. There are already wonderful chefs tours of some of our primary producers and we should be promoting the fine wool, fantastic landscape and clean food which comes from this area.
30	These council areas should never have been amalgamated by a power-hungry myopic Baird Liberal Government. What follows will be a steady decline in standard of living and life satisfaction. My 'vision' sees higher unemployment, especially of youth and Indigenous youth, mismatched resources flowing from mega-size and a loss of true local knowledge; and an increasing lack of interest from the Sydney-based sources of power. There's no vision here just a mistake.
31	Massive infrastructure development Town beautification Town parks - fenced in playground and relocation of the war monument
32	The region will be successfully integrated with a wide range of services available.
33	Rural land is protected, with appropriate residential subdivisions to boost the town, industry and jobs are created, services either return or remain in town, roads are at a standard offered in other shires, the area still retains its history and heritage. The shire enjoys access to mobile phone, t.v and internet coverage, hospitals, banks and services etc, Wind farms do not take over the shire.
34	Better connections through NBN or equivalent permitting more work from home leading to increased population, increased enrollment in schools; expansion of aged care facilities including independent living for seniors kick started by low/no interest loans from government or other sources. Road network improved with all now tar

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Number	What is your 20 year vision...? Upper Lachlan responses
	macadamed; number of sister village/shire/town arrangements established perhaps starting with Asian and NZ cities now connected through Canberra airport.
35	Better road network, more shops opening up and more activities for the younger generation of the community
36	Growth brought about by tourism and industry Forward thinking Council and management I would not like to see ULSC amalgamated with Goulburn/Mulwaree although I do think this is inevitable I hope we can retain our hospital and medical facilities I hope we can retain our caring community involvement
37	A more involved relationship between council and community. A sense of direction for the local community but also how we fit in/contribute to the larger region. Better maintenance of roads, better caravan accommodation/attractions. Ergonomic development, upper Lachlan seems dormant in tourism and growth, how can we stimulate tourism.
38	I would be great to see public transport offered occasionally to Goulburn/Canberra for older/younger people that do not have licences. It would be great to get more business to the town
39	Tourism hub - need to focus on farming etc and offer tourists foodie farm experiences. A one stop package. At Crookwell you can do see this etc. tourism websites need updating and booklets etc available to public updated. Need more than the big merino and beer bottle. Wheries etc tours. Links to schools to get them to visit from further away - offer food technology and textiles sustainability programs. Accommodation, meals etc
40	By 2036, I hope that the Upper Lachlan Shire and community has embraced the benefits of tourism for all, and as such has attracted a number of new quality visitor experiences (restaurants, attractions, accommodation businesses etc) to the region and that the council has been forthcoming in providing incentives and assistance to those new businesses. I hope that the kind of tourist attractions are in keeping with the laid back, rural feel of the town, and don't put the bom and bred locals out by disrespecting the heritage and changing the atmosphere of their towns. I certainly hope that this region does not become like the Southern Highlands and end up feeling like a group of remote suburbs of Canberra or Sydney. I believe we are fortunate to have access to good, local medical services, but I would hope this would improve a lot. It is frustrating to not have a relationship with a regular GP that you can book an appointment with within a reasonable timeframe. Compared to the services in Canberra, we are miles behind.
41	As above, roads and a bus service would be good. Perhaps by that time daily bus services from Gunning to Yass and Goulburn would also be good. I would like the Gunning area to grow a little, enough to inject life and money into the region, but not so much that it loses the small country town charm.

Yass Valley

Number	What is your 20 year vision...? Yass Valley responses
1	A village that has maintained its unique heritage and community and has not become part of the urban sprawl between Canberra, Yass and Goulburn.
2	Smaller Councils and more privatisation of the provision of services. This would encourage the growth of the economy and employment. Retain the "rural" nature of the total area. Encourage the provision of services in small towns so that people don't have to go to the cities for basics.
3	Better / safer roads. Controlled residential development consistent with the towns historical layout and concept, but including a sewage treatment plan or system to improve groundwater quality. National Broadband connected all over.
4	Yass Valley could merge with a Council that is progressive and reliable.
5	Urban type development should be restricted to prescribed areas. No industrial development should be allowed in designated RU1 zones.
6	Sensible development that maintains lifestyle

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Number	What is your 20 year vision...? Yass Valley responses
7	A stronger, more sustainable area with growth in jobs, pride in the area we live, choosing sustainable options over quick fixes.
8	See Q6, Q15
9	Improvement in getting requests done.
10	Sustainability Health services
11	Open and clear rural landscape Business thriving Health services available
12	people in key jobs are doing what they paid for, that the town has grown, to the size it should be
13	Yass is a major regional centre which has balanced growth without compromising its rural and regional character. This growth has come from capitalising on Yass' strategic positioning between our major Capital Cities (Sydney, Melbourne, Canberra) and our major regional production areas as well as close proximity to major infrastructural assets such as the trade routes and highways, Canberra international airport and the Port of Eden. Yass has become the gateway between domestic and international markets, whereby businesses and tourists are attracted Yass to experience and taste what regional Australia has to offer.
14	We have a high speed rail system that enables my children to live in Yass but work anywhere between Melbourne and Sydney
15	Support people to live in Yass Valley and be able to work. Jobs for local residents. Buses to Canberra that suit working hours and people working on the north side, not just the city. Fix the roads so that they are not being constantly bandaided.
16	In general, I would like the part of the region in which I live to be fairly similar to how it now is. With some improvements as suggested above.
17	Better Barton Highway and more local services. Easier ability to have dual occupancy blocks. Don't fall into the trap of having overly inflated rates just to keep a council viable.
18	Transparent and consistent planning decisions. Better development of commerce within the region, having access to more products locally (and provide more jobs locally). Construction and road maintenance done based on need rather than making it look like the council doing something (such road works on main roads that don't appear to need it).
19	Good roads, wonderful sporting and recreation facilities used by all four (4) areas, that is including the ACT, and a rural surround for the national capital within easy reach of those who choose to work in the ACT and commute to those rural surrounds.
20	More combined services & attention paid to outlying communities.
21	To amalgamate & work together for all 3 areas to save top heavy wages of Directors etc.
22	Better Library services e.g. more hours for Murrumbateman - look at the numbers of people residing there - the hours of service are not proportional to Yass.
23	Pristine landscape - no industrial wind turbines. Towns and villages - tidy. Business thriving. Health services available locally.
24	I hope Dog Trap Road will have been sealed or at the very least significantly upgraded. I would like to see Murrumbateman Village continue to develop into a thriving community hub for all the residents of the rural estates that have been built in the neighbourhood. I hope that the supply of water to these residents will be more sustainable for the long term, and not result in such a dramatic drop in the local water table as we have seen in the Murrumbateman area over the past 20 years. This latter point will be important for the maintenance of a healthy natural environment with local fauna and flora in gullies and creek beds. I would like to see further encouragement of cottage industry/local tourism initiatives to capitalise on our proximity to Canberra.
25	I have concerns about population growth, dynamic change to the districts. Not for better.
26	Urban growth and associated services (schools, hospitals) will need to be carefully managed. Infrastructure (roads, rail?) will need to be costed and developed to ensure that growth does not compromise the natural attractions.

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Number	What is your 20 year vision...? Yass Valley responses
27	<p>1. Yass is tied to Canberra not to Goulburn and Upper Lachlan.</p> <p>2. As Yass is the major centre in our shire, it demands to be the major growth centre of our shire. Current facilities and services within our town of Yass should form the backbone of future growth of such amenities.</p> <p>3. Yass will be linked by a dual carriageway to Canberra and be an important communication and transport link between regional NSW and the Canberra International Airport, thus promoting Yass as a commercial and agricultural hub</p> <p>4. Local government needs to be unburdened by State and Federal red tape, compliance issues and insurance issues.... the rapid increase in local govt administration is a costly financial burden.</p>
28	Control of house expansion on rural areas.
29	Control of house expansion on rural areas
30	New Council leadership
31	Have the bus service as above up and running.
32	That the Barton Highway duplication is completed and that there is further development and support for the principal tourist drawcards and encouragement of the arts through greater funding allocations.
33	If Yass Valley Council keeps going the way they're going they will be broke in 20 years and there will be no roads good enough to drive on. Only hope Canberra expands its borders and takes Yass in it.
34	<p>My vision for Yass Valley is to have a region that does not rely on the ACT for Jobs, growth or services and for Yass Township to be able to prosper and provide the services required by its community.</p> <p>> > A region with town and villages that have their own unique advantages, linked by transportation.</p> <p>> A region which attracts new development including tourism, agriculture, retail, healthcare, industrial, transportation and distribution related uses as it provides significant strengths and competitive advantages for attracting business development;</p> <p>> Economic development in Yass to be matched with infrastructure investment, water supply, and population growth.</p> <p>> Sustainable development means growth in a way that does not compromise the ability of future generations to meet their own needs. But the 'ability of future generations to meet their own needs' changes as technologies, environmental policies and needs change. So the rules to achieve sustainable development need to change with these changes.</p>
35	The increase of commercial businesses and revamping old disused commercial spaces. Providing more recreational activities for kids.
36	Rural Roads are safer, education and health are well supported by state. Our natural amenity has become a tourism and economic driver. Our environment is clean and there are facilities for our youth.
37	Improved infrastructure
38	<p>Better service for the money we paid.</p> <p>Better water, can not drink water from taps.</p> <p>Help from council to return the Hospital to how great it was, so we can use our hospital for everything. eg. broken bones, surg, chemo, matur.</p>
39	<p>Growth.</p> <p>More people enjoying semi rural life style and hobby farming.</p>
40	I hope that the Council hasn't allowed us to grow to the point that we are just another suburb of Canberra.
41	There are more retail facilities. We maintain our rural feel and community sense. Transport links in the region are better.
42	Barton Highway dual lanes, Murrumbateman still a rural low density village
43	Better roads, more industry and modern faster rail services
44	The Barton highway is my biggest concern. Clearly, its duplication is overdue and it's already too late to keep up with traffic flow which will only increase.
45	<p>Environmental management has been seriously prioritised.</p> <p>Main st of Yass is pedestrian friendly, memorial hall is a wifi hotspot and much used, openly public space with a green corridor connecting comur st to banjo Patterson park.</p> <p>On street dining (including drinking) is supported. Main st closure for events. Local schools are supported to work together.</p> <p>Council assets are sold, tourist office turned into traineeship based cafe. Fast train to Melbourne connects our region,</p>

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Number	What is your 20 year vision...? Yass Valley responses
	Annual market showcases the whole district and is well marketed to Canberra as a day / weekend destination (for this event and in general).
46	Improve local environment Preserve the unique heritage Immediate steps to enhance the economic development
47	An economically and socially vibrant region, with a strong community heart.
48	Number 1 is the water - to have the water treatment plant upgraded to a higher standard. All the people encouraged to live in Yass and work in Canberra would have the freedom to turn on a tap and drink beautiful, sweet, crystal clear water. More foot paths around town, especially where it is a known road where there is a large amount of foot traffic eg Pritchett St going down to the river
49	That services continue to be maintained, - along with the rural character of the area. The Barton highway needs to be duplicated. Rates also need to be kept at reasonable levels, recent increases without corresponding increases in services are concerning.
50	For both parts of these questions what I want to see and challenges to overcome include: Infrastructure meeting the needs of the community this relates to roads, waterways, environmentally attractive areas and community facilities; friendly amalgamation obtaining synergy and economies; business and people attraction to relocate; respect both ways between councillors, council staff and the community; getting an aspirational vision that is achievable and not a 'never to be reached'; reliable connectivity
51	I hope that the planning of the future Yass will including making sure that environment and resources are taken into account. I hope that the country town and historical aspects are not lost
52	A culturally diverse community that values its natural assets and sense of community.
53	Rural atmosphere with urban living standards
54	My vision for the future is to provide a rural escape for city dwellers. As the ACT and Sydney grow our areas have the opportunity to offer food and relaxation venues for those living in cities. While some properties will remain primary producers supplying to the city markets other properties will take up the opportunity to provide accommodation and hospitality to day visitors. For this to happen the problems of trucks and poor use of the farming land will have to be overcome.
55	I can't really comment on a vision for the whole area as I don't know the whole area but I imagine it is quite varied in terms of the landscape, socially etc. Duplicated highway. School for Murrumbateman. Murrumbateman (and other small communities) stay small enough and connected enough to be like they are now, but with more employment and recreation opportunities in town for young people. The challenge will be getting the scale of the communities right. Small communities maintain their unique characters. Local food, wine and arts flourishing - a destination for visitors. Affordable for current residents to retire where they are, rather than having to 'downsize' into town. Senior people in our current community are some of the most valued for their contributions to various events, organisations, local politics etc. We need for them to stay. At the other end of the spectrum, it would be nice if our children were able to find local employment, and schooling for their children.
56	A thriving, dynamic and successful rural and peri-urban community that provides a space for business to grow, that is renowned for its cultural events and attractions, and the lifestyle and opportunities it affords its residents.
57	The region caters for 'cradle to grave' allowing people to remain in their community even if their health or personal situation changes. That the agricultural and development industries are more conscious of our fragile natural resources and that land is managed more sustainably. Our Aboriginal and European heritage is promoted and valued.
58	I would like to see a strong, environmentally sound Council area which can still be identified as Rural but having good services similar to those enjoyed by a larger town/city.
59	More small and medium business moving out of cities to regional areas.
60	Retain rural lifestyle and people. very important as that is why people move out here. Improved services and more jobs would be good to keep youth here. Increase in government offices or businesses that bring jobs to town which gets people off the road to Canberra daily. Greater sense of community and pride in the area, stop the whinging and council bashing which has a negative effect on the town.

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Number	What is your 20 year vision...? Yass Valley responses
	Positive growth in a sustainable way. Improved environmental management of the river.
61	Youth issues overcome by having more awareness of youth issues, more integration with schools, more activities for youth and more youth and young adult interaction with society as a whole. Heritage issues overcome by all building in the main street being looked after with a standard required to be upheld if you own a historical building. Friendlier main street - possibly Church street being new main street and Cornur Street being footpath only with more sculpture, pop up shops and youth activities instead.
62	Better environmental protection, create a sense of community. I hope the council continues to attract people with the appropriate skills and characters to help the place achieve its full potential. I personally think the farm businesses (e.g. wineries, boutique farms etc.) plus various community groups (RFS, Landcare, etc.) have done good work so far.
63	I would hope to see in the future that all Yass Valley area (Villages) are all treated the same and all services have improved not gone backwards.
64	State leader in sustainability (including innovative waste management). Other Councils come to visit to see our "clean and green" initiatives as they are so successful. Development is integrated with the natural environment, with flourishing trees, gardens and clean water. All new developments are required to incorporate waterwise features (including rainwater tanks and good stormwater design) New residents are supported to be good land managers. Council is supporting community groups to improve the community. Heritage is something that is valued and protected. Local producers are supported and economically viable.
65	As a rural area close to Canberra, we should not be trying to develop ourselves along the lines of Canberra, with small blocks and skinny streets (sort of a cloned Ngannawal). We should be setting ourselves up for the people that want the larger blocks and the ability to play back yard cricket and take a walk down to the river to throw a line in. remember where and who we are, A COUNTRY TOWN WITH OPEN SPACES AND COUNTRY VALUES! Please don't lose sight of this , or we become another suburb. I would hope by 2036 we have developed the buildings that are sitting stagnating in our main street, I would hope that council has done some significant improvements to the entrances to town and our streetscape! They should already be on to this! Why wait till then ???
66	I would like to see the area retain its rural landscape. If it is developed as a number of satellite towns for Canberra then I think the town areas should be allowed to expand, without infringing on the rural zones; this would involve good commuter transport links to the ACT. Allowing small rural blocks to spread all over the area would, in my view, be a disaster. Goulburn, as the earliest inland town, and the Yass area with the Hume and Hovell story, includes a wealth of the country's early history; and this should be a feature to develop and preserve.
67	Not to become too urbanised, i.e. no flats + apartments + tiny blocks
68	I hope the Barton Highway gets some upgrades.
69	There be no closed closed (boarded up) shops / hotels in the street. Health services (including maternity) available locally. Villages to be 'rubbish free'.
70	Heritage and history being retained. Sporting and leisure facilities improved. Create a vibrant, sustainable, different retail area.
71	Family friendly Increased tourism
72	More native bushland between Yass and Canberra, better runoff control to stop nasties entering Yass river.
73	we have had sustainable development in line with community needs to retain a rural landscape and community spirit.
74	More environmental awareness restrict the overflow coming from ACT Hopefully the Heritage aspect is maintained
75	Maintain the lifestyle while using the growth to provide community infrastructure

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Number	What is your 20 year vision...? Yass Valley responses
76	To reduce the waste of Council. Lower rates. Council concentrates on the basics.
77	Self sufficient, democratic, transparent & engaged council, provision of all essential services, a town that the community can be proud of
78	Hopefully it is easier to submit applications and work with council concerning developments. Roads will hopefully be covered with gravel and not topsoil. Heritage will have been preserved as it has been, and arts and festival culture will be nourished and fostered (keep dragon dreaming alive!!! And give it some positive coverage for goodness sake!! I want to know about the music, the atmosphere, not purely about the drugs. If you took sniffer dogs into any pub in Yass on a weekend I'm sure you'd also find people with small traces of drugs).
79	I hope there is a better train connection to Sydney, and a train to Canberra. I hope you can sustain provision of health services and grow the downtown business scene. Do something about the awful air pollution from poorly maintained slow combustion stoves in town. It's like living in a bonfire, and prevents me from walking in town in the winter.
80	Improvements: Competition in businesses; building facilities for youth, families and the aged; develop historical precinct; develop art and cultural hub; develop welcome packs to incorporate new people into the community. Retaining: Block sizes; retain country green living atmosphere; Fostered: Community engagement Challenges successfully overcome: Community consultation; started to build businesses; developments managed well
81	Barton duplication completed = better access to Canberra and Canberra has better access to Yass Valley, high speed rail access between eastern seaboard; our natural environment is promoted and secured for visitors but not expanded in terms of population too much; raised awareness of access and equity issues for people with disabilities and dementia, making access easier for all in the community.
82	I expect the Barton highway will be duplicated and safer. I expect the region will be technologically up to speed with Canberra and other regions. I would even expect it to be on the fast train route between Sydney, Melbourne and Brisbane. As a result, I expect that we will have a few international standard accommodation and rural escape venues (such as that was planned by Crisp Galleries, i.e. local private business money being able to be invested in tourism and environmental ventures.).
83	Your guess is as good as mine - nothing changed in the past 20 years.
84	Retain natural environment while developing employment and lifestyle options for young and old residents.
85	Clean, green, rural communities. High quality land care and rural industries providing sustainable produce to our region. Preservation of natural bush land and provision of sanctuaries. Thoughtful town planning that maintains a rural feeling in the detail as well as the setting. (Plonking a Canberra suburb in a paddock does not make it rural, it just makes it odd). Maximised the use of green technologies and strategies for sustainable living. Provide opportunities for innovative green housing solutions. Provide a clean green tourism experience - fresh air, views, fresh quality produce, nature, peace and quiet - an escape from the rat race.
86	Large shopping centres with all you need. Schools and medical facilities internet and high speed connections Full Phone service over all the regions
87	Barton Highway duplicated, all secondary and rural roads sealed and bridges safe, and on-going road maintenance across the area. Strong and progressive development in the region, in particular new public facilities. Waste management transfer station hours and operation that suits ratepayers and promotes good practice. Council recognised as efficient by ratepayers. Council operating as a Board of Management, with authority and responsibility to provide strategic influence over Council operations. Active bushfire fuel load management to provide peace of mind to residents.
88	That the infrastructure meets the demands of the residents and that we don't lose the rural life style due to over populating areas.
89	Sustainability and infrastructure balance
90	duplication of the Barton, and a school.
91	Barton Highway duplicated through lobbying from Council

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Number	What is your 20 year vision...? Yass Valley responses
	Rural feeling maintained Small business tourism encouraged
92	Better infrastructure for Murrumbateman- school, recreation and sporting facilities, local jobs (planning fees and structures need to be better to allow more businesses to evolve).
93	I hope for a stronger cultural identity of different areas, celebrating diversity. The big advantage of collaborating as a region could be to "stand up" against state wide one size fits all approaches. There is no reason why all current villages should grow, for instance. It should be possible to have village specific building standards. I would hope that there will be more viable agricultural production in fertile areas, so Canberrans can be provided with good local produce, rather than more low density housing. The main challenge I see is a lack of strong leadership and longer term vision of the Council, and lack of actual commitment to strategic plans, master plans, LEP, et cetera.
94	Environmental sustainability, general suitability for new residents, expansion with or damage to the environment.
95	Development handled without all the red tape - decisions on heritage sites - the Australia Hotel, the cinema complex - make the town one wants to visit, shop and be proud about - personally I drive to Tumut as it is so much nicer to deal with their locals
96	Development that is environmentally sustainable sustains and improves the living conditions of the community
97	The impact of a significant rise in population and the impact of a large city in Canberra and their impact on roads, health services, care for the aged, education facilities and the retention of a genuine sense of rural lifestyle is of concern. My vision is that the Council provides a rolling 20 year vision and that it is more widely disseminated than strategies and plans of the past.
98	My vision for Yass Valley particularly Gundaroo is; improved infrastructure and roads, strong community maintained, tourism growth for the whole region and the challenges of village growth have been addressed based on community consultation and opinion.
99	In 2036 I would hope that the Yass Valley region will be able to provide youth services as well as mental health and disability services.
100	I hope that Yass becomes a thriving hub and not just a sleeper suburb of Canberra. I hope that families can settle here and not be disadvantaged due to a lack of services.
101	Schools in Murrumbateman Improved bus services Supermarket
102	History remains, Barton duplicated, better shopping centre, indoor pool. Hospital to cater for children instead of traveling to Canberra.
103	Sensible, sustainable development that increases the livability of the region, with more open spaces and facilities. I would like to see more "clever" industries established and an increase in the area being seen as an area of outstanding beauty and the arts.
104	In 20 years I will be in my 80's. My needs will be centred on health services. Remaining fit, culturally & socially engaged will keep me living in this area. If I am not engaged in a vibrant, progressive community I will move away.
105	I'd like to see the Barton duplicated. I'd like the Council and Tourist Information working together. I'd like Yass to define and promote itself properly, the signs say "Vool, Wine, Wheat" so what does Council do to promote that image? Gives grants to winegrowers to stage commercial activities, what about promoting the other things you fund which don't even get a mention in the Council Newsletter. Where are the Vool and Wheat promotions? Gundaroo has a Blues Festival, Yass has Turning Wave and Wée Jasper has Dragon Dreaming has been well sponsored but Yass doesn't promote itself as music or performing arts. Wée also have Classic Yass, Whoo Back, Sculptures in the Paddock. Pick something and get behind it.
106	To be financially independent and environmentally aware.
107	I think over the next 20 years there will be an increase in green power generation and the region (the 3 council areas) is in the perfect place to take advantage of that and benefit from employment opportunities arising from that. I also think that while Canberra continues to grow and expand, it will become a major national transport hub (and possibly international through the airport) and this region is also in the perfect position to take advantage of that either through spillover of residential / industrial development and service provision. I truly hope that the Barton highway is duplicated before then as this will be one of the factors that either rules YVC in or out of any benefits that flow from the expansion of the Canberra. The councils also need the capacity to be able to respond quickly to opportunities that arise from this and that would take a complete rethink of internal processes within the YVC (and perhaps within the other councils but I

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Number	What is your 20 year vision...? Yass Valley responses
	don't know about them).
108	Provision of services have kept pace with development and the needs of rate payers.
109	Village lifestyle is maintained and corrupt land deals don't destroy the area.
110	School for Murrumbateman
111	The area is the hinterland of Sydney, Canberra and Wollongong. It is and will be the recreational retreat for the largest residential area of Australia. This needs to be understood foremost in planning for the region. This usage is not incompatible with its traditional agricultural nature (not at all), but it needs to be understood explicitly as the future direction of the region. Whether or not that suits anyone's plans, it is the emerging reality. The planning for the region needs to encompass that outcome (so that the region benefits from its increasing situation as a tourism and hospitality region) and so that the local population are cared for in a manner that isn't disrupted by increasing leisure industry uses. One immediate example of this is that the councils in the region should be providing services to foster more small scale accommodation and entertainment businesses, including adding these uses to existing farms, properties, and towns. The region's future will increasingly resemble the pattern in the Blue Mountains (its location makes it a day trip/short trip destination for one of the world's biggest cities) and for better or worse, we will be best placed if we embrace that future. Council needs to be proactive and flexible about supporting those who want to work in developing this industry. The way that the wineries have developed their own participation in this industry is a great example of where the broader community can go.
112	Improve roads/infrastructure
113	Greater diversity, more local jobs and better support services (health and ageing etc). Better management of historic buildings and development in town. Improved public transportation to Canberra. Sense of community has been retained and fostered and I think a great job is being done for tourism at the moment. Lots of exciting new businesses.
114	Barton Highway duplication completed 20 years prior Yass, Murrumbateman and other major areas have bike/walk paths to enjoy the area Area is promoted outside just Yass Area balances rural lifestyle and economic development
115	appropriate low density development will occur and infrastructure improvements and augmentations will be paid for by the new residents and not subsidised by existing residents
116	Better connection to Canberra while maintaining country feel
117	There is antagonism between rural residents and commuters/hobby farmers. In Bowning, despite efforts by some to create community activities, most residents treat each other with suspicion and distrust, if not full on aggression and legal standoffs. This undermines the lifestyle and quiet atmosphere. There is also growing traffic and noise from the highway and critical accidents which also would benefit from better coordinated state and council planning.
118	Yass valley continues to grow but still retain its rural lifestyle
119	In 20 years I hope: - the population has grown - services and community spaces have grown - new opportunity for young people
120	Hopefully a well maintained region that does not over populate. A region that is well managed balancing all areas, eg roads, environment, heritage, community services, sporting facilities etc. All kept under budget.
121	Vibrant and innovative main street. More focus on environmental sustainability.
122	Increased opportunities while retaining rural lifestyle
123	Investment from newcomers to help bring Yass up as a boutique town in a similar vein to some in the Southern Highlands (who don't have our wonderful wineries) and a great place to visit but more importantly live. Hopefully Mt Carmel gets its high school back and the town/area is thriving. Yass has incredible potential but it needs to support its small businesses.
124	Hopefully the Yass region maintains its regional/rural feel. We love that it's so different to Canberra. We try and do most of our shopping in Yass to support local businesses, but we do have to work in Canberra. Hopefully there'll be more job opportunities locally, so we don't have to travel as much for work (caveat, the type of work that we do now, we acknowledge that there's work there locally if you want it, but doesn't pay anywhere near as well as Canberra). Hopefully there are still lots of green spaces, and new developments are encouraged to have lots of trees and parks, and hopefully larger block sizes so we don't all just become another suburb of Canberra - that's the real risk, being so close to Canberra and attracting lots of commuters who work and do sport, shopping etc in Canberra and don't make an effort to be true locals and support local businesses, community

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Number	What is your 20 year vision...? Yass Valley responses
	groups and events etc. Would also like to see a focus on maintenance of our history
125	All roads in Yass valley are sealed. New housing estates getting 90% of power from the sun, improving housing affordability by reducing running costs. Better quality water across the valley. Local hospital with expanded services such as maternity, day surgery, MRI services. All homes in Yass valley with full connected nbn equivalent to urban services and cost.
126	Natural and heritage values of the area have been maintained and enhanced - and this is strongly supported by Council, e.g. the Council takes seriously it's 'guardian' role and assists with restoration of the Yass Showground grandstand. The feeling of living in a country community is maintained and enhanced - part of the reason visitors come to the region and people choose to live here. Facilities such as hydrotherapy and indoor pool are in place (for at least 15 years by 2036). Dual carriageway between Yass and Canberra in place (for at least 15 years by 2036).
127	I would be hesitant to link our area in any way with Goulburn. Their market is Sydney commuters, I don't believe they look towards Canberra in the way that Yass Valley or Upper Lachlan does. I hope that the main transport road links would have improved, whether through the duplication of the Barton Highway or upgrades to it to include much more passing opportunities. I would also hope public transport to Goulburn from Yass Valley would have improved significantly. They are pushing many health referrals to Goulburn and there is no way of getting there, none. This is also an issue for those who would send their children to Goulburn to schools instead of to Canberra, there are no school services going in that direction The rail linkages and timetabling is appalling for people wanting to use trains to get to the bigger centres of Sydney or Albury, I would hope to see some improvement there, to service rural customers better. I would hope that the qualities in our towns and villages of space and room would have been retained and that, the lovely larger blocks would not have all been bought subdivided and made into unit blocks by developers wanting to make money, and councils not thinking about the overall impact this has on the ambience of a town and what people came here for initially.
128	Wellbeing hub created I hope to see people living in harmony with the environment, possibly living sustainably, or raising their own meat, vegies and fruit. Continuation of Farmer's markets encouraging the production and sale of local produce and not seeing anything that wasn't produced more than 100kms away. Water and food security are addressed sustainably
129	Community has clearer understanding of the way Council works and has the belief that Council and the leadership team are working in the best interests of all of the Yass Valley Community not just specific parts of the community.
130	As a 5th generation resident. I'd like to see these areas retain their rural industry and heritage. I'd like to see people in the region being able to maintain their chosen lifestyle, supported with strong community infrastructure (waste management & recycling; environmental planning; natural heritage; roads and infrastructure; confined urban business development; and retention and encouragement of the mainly agricultural industry). Parks and waterways are maintained and sustainably managed; sporting and urban community infrastructure maintained to support community activities; Rural development and agriculture supported and sustainable (appropriate sub division of urban fringes which don't impede agricultural production and prosperity); Increased regional tourism (regional tourism encouraged); Vibrant regional economies (telecommunication; employment; regional relocation grants) Embracing and promotion of the regions, natural, indigenous, and developmental heritage which makes the community what it is (i.e. not building over & destroying historic sites)
131	Would love to see -an indoor pool to encourage health, youth opportunities and economic growth -continued development of local festivals -greater protection of the environment -better and safer roads -a focus on developing Yass, not outsourcing the Canberra -the arts community thriving, well funded and growing. Setting the standard in the region

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Number	What is your 20 year vision...? Yass Valley responses
	-women being able to give birth at Yass Hospital
132	The Yass River Valley maintains its quiet rural character, with residents working to protect the natural environment. The community spirit remains strong. Renewable energy provides most of the region's energy requirements, and the community works hard to minimise resource use and recycles as much as possible.
133	Duplication of Barton highway. Stronger connection between councils. Booming local business and local produce being promoted and available to the locals. People not needing to rely on Canberra for anything. A safer and more convenient connection to Canberra. High speed rail from Melbourne to Sydney with Yass and Goulburn as major stops on the way.
134	The region comes alive when cultural events are held that celebrate the food and wine on offer, encouraging visitors from elsewhere. Classic Yass, Turning Wave Festival. I think we need more events like these to bring the community together and provide things to do. The library offers wonderful service to the community and should be continued and strengthened. I would hope that all the stops on Cornur St are occupied and making good trade, with goods and services that are good for locals and tourists. Maybe a health food shop. Less empty shops, it looks like we are a run down old town. I would hope by then the Barton Highway has been duplicated, and is done well the first time so here isn't constant roadwork occurring in order to do patchwork jobs. Families would have access to early intervention and prevention services, including parenting support and therapeutic work, providing opportunities for me to work in my community. The region would have a strong sense of it's Aboriginal history and culture, and good relationships will exist between Indigenous and non-Indigenous community members. Perhaps some events where culture can be shared.
135	Regional development balanced against rural lifestyle
136	How to become a leader in supporting cultural innovation.
137	Good water supply. Duplicated highway. More diverse economy. Greater and improved recreational facilities.
138	Yass has a clear identity. People want to come here because there are a good range of services from Health Care to education. Yass has a wide variety of businesses and the climate for establishing new business is good and made easy by council. Yass has broken out of the "suburb of Canberra mentality" that existed in 2016. Areas within a 50km radius of Yass are fully connected to the new digital world.
139	I hope the whole town is blessed with proper footpaths and no potholes.
140	Canberra is so close and I see Yass as the rural region to Canberra and would love to see sustainability living options that the Yass Valley have to offer promoted. Which means that the Council needs to set priorities for allocating their resources to outside the Yass main street.
141	Provide the community a greater voice in how they wish their community is developed. We don't all wish to see growth in populations and services. I for one moved to Murrumbidgee for the Village Lifestyle and don't value increased services. I am willing to travel to the historic service hubs. I don't value having new Motels and Breweries built. I would like to see restrictions put in place as they do in village and towns in rural areas.
142	I would like to see more tarred roads. I would like to see more mental health services, especially for our residents of all ages, not just acute care, but preventative and chronic care. Our parks and public amenities will continue to be top notch. Our library will be modernised and still be an excellent service. Our main street will still be clean, tidy and well maintained. The Memorial Hall will be used more extensively. It will hold daily activities, run by the community.
143	Stop high density tiny poverty blocks especially with NO facilities or they become outer commuter suburbs of bigger BETTER run places and have no sole or community hub. Its thoughtless third world lack of vision. Will end up...continue to be poor cousin of the bigger cities but with such potential that I think is wasted on planning for old school bogan values. Wake up, the future is here the treechangers are coming in droves with money and dreams and broader views of what they want from their communities than is being planned for. Stop giving the developers all the planning say and taking all the money. Get reinvestment back into the facilities community spaces etc. All the subdivisions I've seen in the last 25 yrs are random and don't have any common planning vision or unity that I can see. Shameful.
144	More local industry and jobs. Expanded health services. A new full service hospital. More schools where needed. Yass established as a major transport and industry hub on the Hume/Barton junction.
145	Duplication of Barton highway, heated indoor pool, Yass is a great tourist town with a variety of retail stores,

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Number	What is your 20 year vision...? Yass Valley responses
	great cafes, restaurants and bakery. People of town are inviting, accepting of and encourage small business owners to set up business in Yass. Yass has great sporting facilities and can hold sporting events that will bring people to town. Yass promotes itself as alternative living instead of Canberra. Technology services are the same for rural properties as they would be in the city...eg mobile and NBN accesses.
146	We hope that the councils still remain fit for the future and continue to take a fresh approach and remain open-minded to future challenges. We would like to see the Heritage retained in all Councils as the charm of the towns are what makes them appealing to visit. We would like to see all towns within the Council areas encourage tourism, and not close it off and make it unappealing to visit.
147	Acknowledge the faster growing communities and spend some money on improving/ providing services and infrastructure needed to support these communities. Prioritise better. Eg a school for Murrumbateman instead of a heated pool for Yass
148	I'm keen to see a sustainable, vibrant and rural community. Take advantage of its strengths to create tourism and sustainable economic development. The area these councils encompass are visually stunning, but there is little tourism infrastructure in place to take advantage of it - I would love to see this region the food and wine capital of Australia (and there is little reason why it shouldn't be so). Compared to other areas such as the Barossa, Hunter Valley, etc. this region has as much a competitive advantage as those other regions with a better tourism infrastructure and marketing campaign.
149	Continues to grow in a sustainable manner, providing quality services to Yass, Murrumbateman, Gundaroo, Sutton and smaller villages. Doesn't sell out our rural heritage and industries for urban development.
150	I would love to see NO empty shops in the main street. That the buildings are well kept and reflect the town in a good way (The Comm Hotel is brought back to something that the town could be proud of, unlike the present.) The youth off the streets and have something to do. Our Hospital has more services to stop people going to Canberra. Still a town that is friendly and safe.
151	Retains its sense of country, community. More local business. Development of Commercial Hotel!

Southern Tablelands Regional CSP

Community Engagement Outcomes

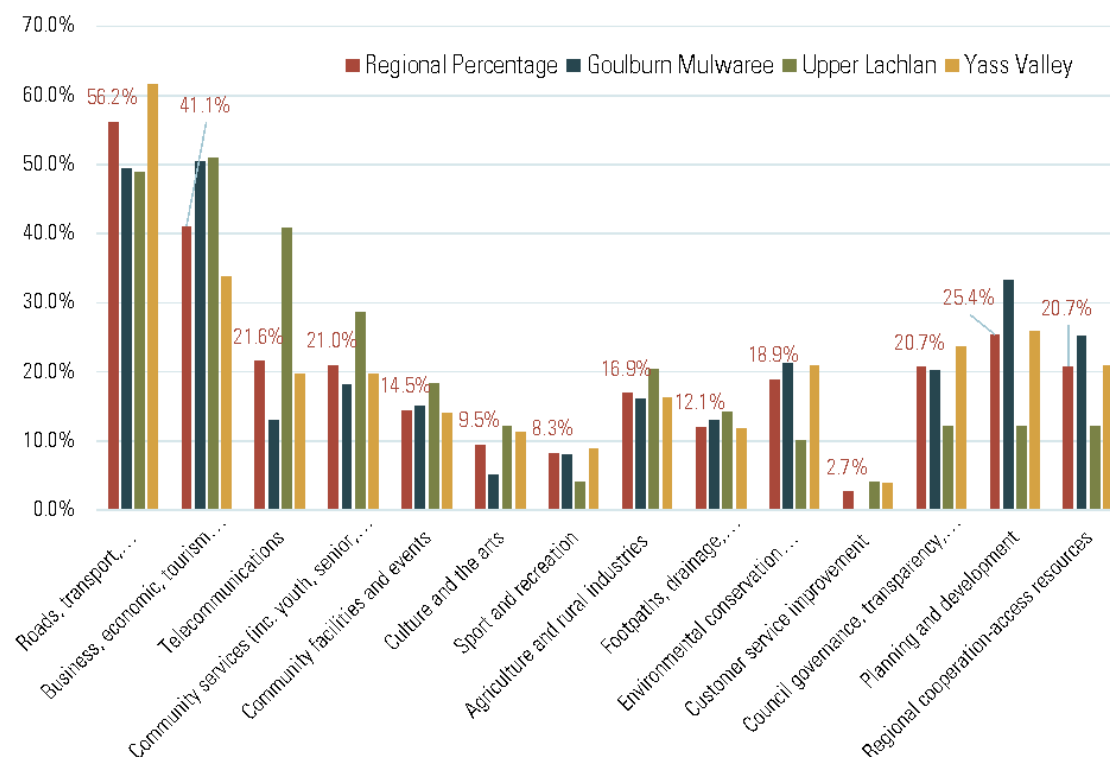
5.10 What would you like the three Councils in your region to collaboratively focus on?

No.	Question	Areas of Focus
Q10	With the three Councils in your region (Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils) working together at a strategic level to better advocate for the region, what would you like to see them focus on? <i>Pick up to three topics from the below list, and feel free to add additional comments in the box below.</i>	
	Roads, transport, and connectivity	<input type="checkbox"/>
	Business, economic, and tourism opportunities	<input type="checkbox"/>
	Telecommunications	<input type="checkbox"/>
	Community services (including youth, senior, disability, and family support services)	<input type="checkbox"/>
	Community facilities and events	<input type="checkbox"/>
	Culture and the arts	<input type="checkbox"/>
	Sport and recreation	<input type="checkbox"/>
	Agriculture and rural industries	<input type="checkbox"/>
	Footpaths, drainage, and related infrastructure	<input type="checkbox"/>
	Environmental conservation and sustainability	<input type="checkbox"/>
	Customer service improvement	<input type="checkbox"/>
	Council governance, transparency, and communications	<input type="checkbox"/>
	Planning and development	<input type="checkbox"/>
	Regional cooperation and access to greater State and Federal resources	<input type="checkbox"/>
	Other (please specify)	<input type="checkbox"/>

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Community Engagement Outcomes

With the three Councils in your region (Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils) working together at a strategic level to better advocate for the region, what would you like to see them focus on? Pick up to three topics from the below



Goulburn Mulwaree respondents believed that the regional group should focus on **business economic and tourism opportunities** (50.5%), **roads, transport, and connectivity** (49.5%), and **planning and development** (33.3%).

Upper Lachlan residents prioritised the same two top choices of **business, economic and tourism opportunities** (51%), **roads, transport, and connectivity** (49%), but preferred **telecommunications** (40.8%) as the third most important priority.

Yass Valley respondents had the same top three priorities as Goulburn Mulwaree, albeit in a different order, with **roads, transport, and connectivity** (61.6%), **business economic and tourism opportunities** (33.9%), and **planning and development** (26%). 19.8% of respondents from Yass Valley prioritised **telecommunications**.

Number	Regional focus area preferences Other (please specify)
1	N/A
2	Animal rights, animal welfare, animal law
3	Keeping our towns Islam-free.
4	For a vibrant town and shire the ticked items are essential, all else depend on economic vibrancy. Over the next 50 years the Yass Valley Shire has the potential to house more than 100,000 people.

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Community Engagement Outcomes

Number	Regional focus area preferences Other (please specify)
5	Renewable Energy associated with agriculture
6	N/A
7	Stand against wind turbines. Don't ruin our landscapes.
8	Stand against wind turbines. Don't ruin our landscapes.
9	N/A
10	N/A
11	. [Blank]
12	It is hard to choose three. Planning and coordinating around a clean energy future with all its flow on effects to agriculture, education, business opportunities and jobs seems to be a key leadership issue that could really take us forward.
13	I think the business/economic/tourism opportunities will naturally follow if the three areas I selected thrive: good and happy farms, environment, people.
14	I would like to see all of the above be focus on
15	Beautification of our towns and villages.
16	Employment, Training and education
17	I would also have liked to pick telecommunication (internet access for rural inhabitants)
18	It is difficult I understand because each of these things is vital to the future of our community and our region. The APPROACH is essential to achieving advances across all these areas. it's not an either/or situation.
19	Diversity and being a power block for negotiations with State/Fed Govt not just to get money but to influence regulation
20	Telecommunications and connectivity are vital yet not delivered - its 2016 not 1918
21	All three councils are competing for limited resources. Is this amalgamation by stealth?
22	Council governance, transparency and communications is a very close 4th.
23	If the areas I've ticked were to be given a strong focus, then all the others on this list will benefit over time and into the distant future.
24	? [Blank]
25	TOURISM
26	<p>For goodness sake, please approach Greyhound about adding a stop at the rest stop at the corner of Federal Highway and Bungendore Road. Everyone from Gundaroo, Bungendore, Sutton, Eaglehawk, and surrounds is forced to go to Canberra Jolimont to alight! Then they have to drive back again. The bus company (Greyhound) is of the opinion that there's no demand in our area for a stop here. (How can that make any sense). The beauty of it is that it would solve a major transport gap in our area without any additional cost whatsoever!</p> <p>Also, can NBNCo be approached about working with someone like Wireless4U (yless4u.com.au) about using their infrastructure to deliver NBN services to the region. The current message the community is getting is that NBNCo will deliver satellite internet to the area, which is expensive and poorly performing compared to the existing Yless4U infrastructure. Working to extend and improve the existing infrastructure would be more inclusive for the community (which is dispersed), it would be cheaper than provisioning satellite services, would perform better, would bring the NBNCo services to market sooner, and would support a local company.</p>
27	Attracting vibrant health and wellbeing businesses.
28	Innovation
29	good access to TAFE
30	a lot of the services above should be part of the delivery already, councils should also want to grow and be planning for that growth with the infrastructure accordingly. Hearing we are getting a refurbished sewage system should be the norm and it's not "look at what we are doing it's it great" sure is it but this sort of thing should be in place anyway.
31	Roads are good, but you should be concentrating on public transport and green vehicles such as electric/hydrogen cars
32	Training and education and employment
33	All the items I suggested should come first
34	Fast Rail!!!
35	I have ticked five. In the big picture, all the other topics will follow as a result of social and economic growth of

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Community Engagement Outcomes

Number	Regional focus area preferences Other (please specify)
	the region. The collective strategic power of the 3 LGAs will become a force to be reckoned with by the NSW State Government.
36	Areas where working together can provide greater savings overall, e.g. purchasing across the three Councils may deliver lower prices for the combined total, rather than by purchasing individually.
37	Proper access to Health and specialist services
38	Council governance, transparency and communication and their planning and development are essential. However I'd like to see focus on Agricultural and rural industries; business and regional tourism; and maintenance of basic infrastructure (roads, waste, environment, telecommunications)
39	Not overdevelop the region so that it retains its unique rural character. Public transport between centres.
40	Better options for garbage disposal than the current weekend only access to an increasingly expensive tip
41	I would like to see work on community services, including a heated pool for rehab and hydrotherapy. And better, ground-breaking, trail-blazing free mental health services for all ages, but especially our young people.
42	Plan for people spaces and connectivity not bloody income industry and money. That's all the role of private enterprise. Council should be about the lives lifestyle safety, community not the industry and money. Leave that to the wheels of industry, otherwise we end up in a cultureless economic rationalist post-apocalyptic boring unhappy unconnected dysfunctionalist nightmare of work money death with nothing in between...that's the trajectory, why I'm leaving.

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Community Engagement Outcomes

5.11 Strategic Pillar Feedback

The feedback provided in the following section of the outcomes report illustrates a range of feedback received. In conjunction with the community meetings, and working with Councillors and Council staff, almost all of the strategic pillars' "what it means to us" statements, and the strategic priorities, have been shaped to incorporate feedback. While not everyone's comments could be incorporated considering the individual nature of some comments, a wide range of suggested improvements were discussed at length through ongoing dialogue, and this resulted in stronger, more meaningful pillars and strategic priorities, capturing a broad range of themes indicated by participants in engagement. The old and new pillars and strategic priorities are shown in the Executive Summary on page iii.

5.12 Community Strategic Pillar

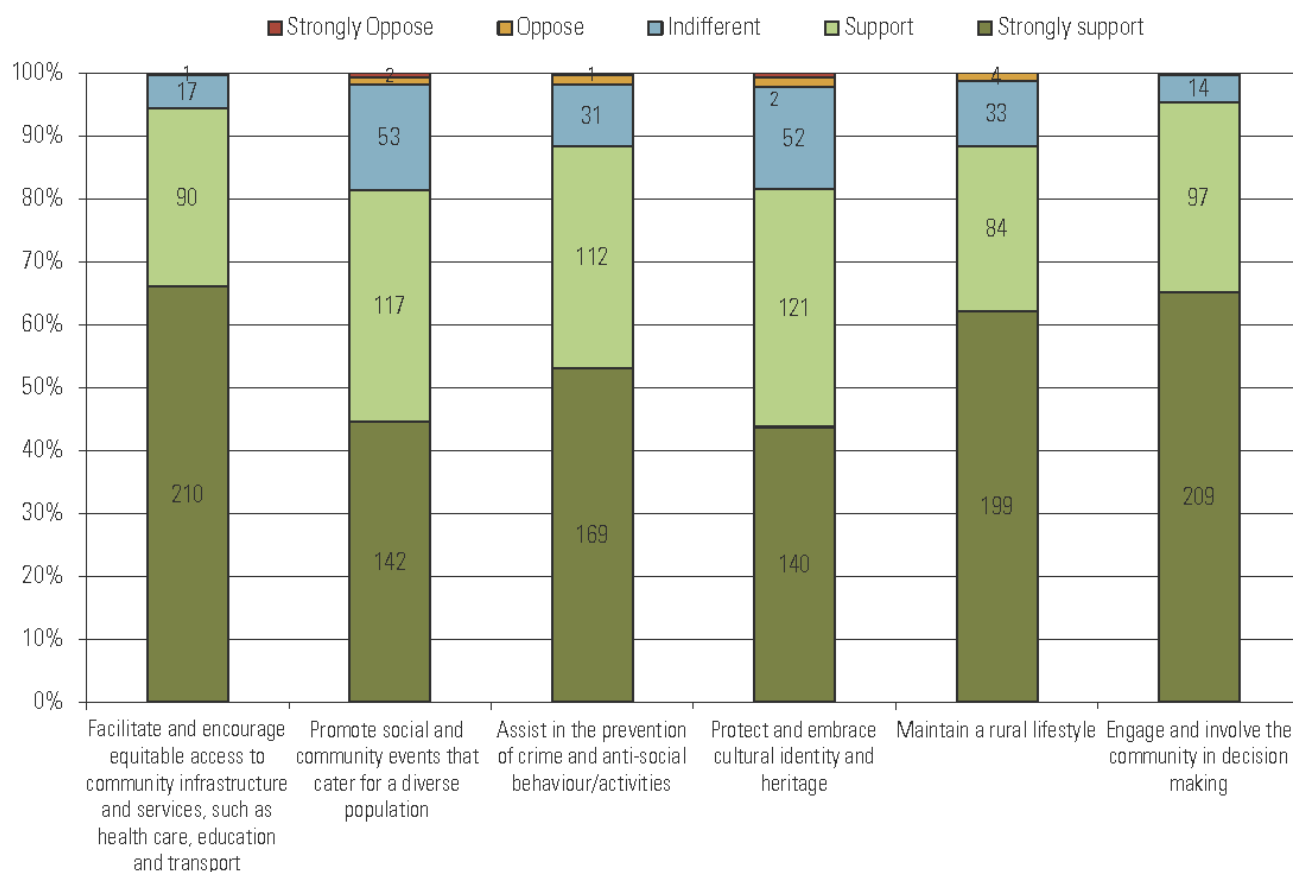
No.	Question	Strongly support	Support	Indifferent	Oppose	Strongly oppose																																				
Q11	<p>COMMUNITY</p> <p>Below are the five selected draft strategic priorities for the region under the "Community" pillar. Please let us know how much you support each of the following strategies.</p> <p><i>Also let us know in the comments section if you believe there is anything important that is missing or has been overlooked for this pillar.</i></p> <table border="1"> <tbody> <tr> <td>Facilitate and encourage equitable access to community infrastructure and services, such as health care, education and transport</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Promote social and community events that cater for a diverse population</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Assist in the prevention of crime and anti-social behaviour/activities</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Protect and embrace cultural identity and heritage</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Maintain a rural lifestyle</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Engage and involve the community in decision making</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> </tbody> </table> <p>Are there any important omissions from these strategic priorities for "Community"? Please provide any additional feedback.</p> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>	Facilitate and encourage equitable access to community infrastructure and services, such as health care, education and transport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Promote social and community events that cater for a diverse population	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Assist in the prevention of crime and anti-social behaviour/activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Protect and embrace cultural identity and heritage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Maintain a rural lifestyle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Engage and involve the community in decision making	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					
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Southern Tablelands Regional CSP

Community Engagement Outcomes

COMMUNITY Below are the five selected draft strategic priorities for the region under the "Community" pillar.

Please let us know how much you support each of the following strategies



Are there any important omissions from these strategic priorities for "Community"?

Please provide any additional feedback.

Number	Response
1	Develop the library as a community cultural hub - increase hours (weekends and after hours). Increase facilities - super fast internet access, 3D printers, quiet study rooms.
2	These a positive motherhood statements and unlikely to adverse responses
3	Engaging and involving the community in decision making is critical. This strategic planning process was severely lacking in community engagement. Many folks did not get invitations to participate. The advertisement and invitation to participate was pathetic and appalling, given it is a 10-20 year strategic plan!
4	Animal rights Animal welfare Animal law
5	I don't think there's a significant crime / behaviour problem sufficient to warrant this being a pillar.
6	There is an emerging problem with drugs and youth depression/suicide in this region, which has not been mentioned anywhere here so far!
7	What is Yass Council's definition of 'community' ?
8	youth

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Community Engagement Outcomes

Number	Response
9	No
10	Actually use feedback, don't hold consultations and stack them or disregard the info given. Use existing networks. We have moved beyond an ad on yass fm and the Trib as being suitable ways to engage.
11	Build capacity of local communities to reduce dependency on agency support. Encourage self initiative.
12	Education.
13	The 'pillar' needs to be attainable. Local Government is limited in how it can influence health care, education etc.. It can lobby and champion these as issues. Maintain a rural lifestyle? Vague and is influenced more by how residents choose to live. Should be Character?
14	Transitioning to a low carbon economy is good for people and the region. It needs to be reflected in one of the pillars in my view.
15	Great dot points - fully support their selection
16	Promote rural lifestyle
17	Support volunteers and emergency services (eg RFS / SES)
18	Sorry - no time to add to this right now
19	Improve efficiency to increase return of funds raised through rates to the community.
20	The reason I ticked "indifferent" for the above options is not that I don't support those objectives but that I don't see why these are regional, plus that they can be interpreted in so many ways, some of which I would be strongly opposed to and others I would support...
21	Actively engage and listen to the community, demonstrate the councils are committed to delivering on the Community Strategic Plan, either on their own or in partnership with other organisations or levels of government. Please don't make this look like a 'tick the box' exercise - the community are feeling a little cynical :-)
22	We need to collaboratively attract industries as well as support communities to facilitate food tourism as well as innovative farming techniques that value add to primary production. Also, a long term plan to attract light industry that will develop high levels of technological employment.
23	Doing something about burnouts and hoonos on the roads coming off the Federal would be a priority. It's only a matter of time until someone is killed - likely a resident or a recreational cyclist. Also, the Old Federal Highway needs to be urgently recognised as a recreational cycling area and tourist area. The attractions (Tulip farm and others) are drawing visitors and the road has long been a favourite of the cyclists, and yet the area has no facilities to support these uses and there is no recognition of these strong uses of the region. The planning doesn't take account of the sports and recreation nature of the area, or of the tourism nature of the area. There is not even a 'beware of cyclists' sign.
24	"Rural lifestyle" is too broad a term and means to many different things to different people. Educating the community should always be a priority.
25	.
26	Do not demolish old heritage buildings
27	Encouraging sporting and recreational activities for kid's sport, maybe some maintained river swimming areas for the community throughout the region to use through summer, with slides and swings if that can be made safe.
28	Disappointed at the scheduled time of the meeting in Gunning. As most people living in Gunning we commute to/from Canberra. Conducting the meeting at 5.30pm makes it impossible for us to contribute to this meeting.
29	We love it when the gunning show ground mega phone start at 6am on a Saturday and wakes the kids up really lovely NOT :(
30	Green, healthy living
31	Better planning controls to enable more innovative settlement developments.
32	Promote buy local and self-sufficiency e.g. in power supply, food production, services.
33	Health care, education and crime prevention are State Government issues, not so much local government.
34	Promote communities working together on edible landscapes to encourage a healthy lifestyle
35	Support night time economies by improving public safety and enhancing the public realm/night time

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Community Engagement Outcomes

Number	Response
	businesses
	Enhance public areas to foster community
36	Youth Participation & consultation in decision making
37	Don't let Yass lose its identity but it's time to move with the times and focus on the towns themselves to drive tourism and investment. Don't clamp down on antisocial behaviour by disallowing people to have a drink outside a bar or restaurant. Follow the lead of other towns and cities. From talking to people who do visit they think Yass is a ghost town.
38	Encourage resettlement of new migrants/refugees to the area
39	Individual and community well being promotion / active outdoor living
40	Promote the public realm as a location to foster 'community' by way of interaction, social inclusion and pride
41	supporting and promoting indigenous heritage is missing.
42	Need community hubs like preschool childcare gyms facilities to get people together for a cohesive community not an outer commuter zone for something else, needs to be self generating public open space paths play area etc. Need public access for community as priority.
43	Empower community to help drive direction in decision making, not just consultative communication in a token way.
	Create a positive community outlook

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Community Engagement Outcomes

5.13 Environment Strategic Pillar

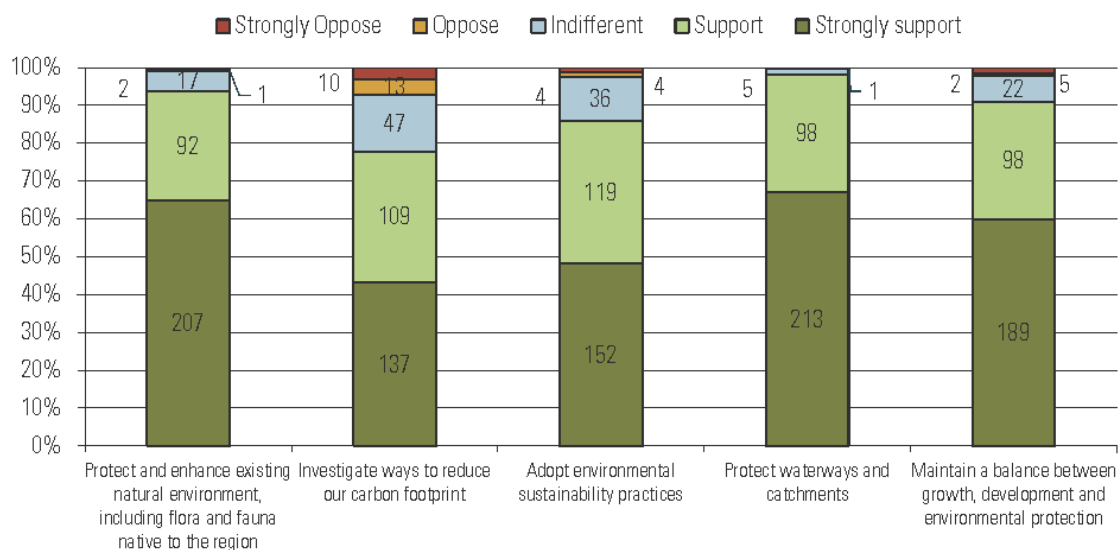
No.	Question	Strongly support	Support	Indifferent	Oppose	Strongly oppose
Q12	ENVIRONMENT Below are the five selected draft strategic priorities for the region under the "Environment" pillar. Please let us know how much you support each of the following strategies. <i>Also let us know in the comments section if you believe there is anything important that is missing or has been overlooked for this pillar.</i>					
	Protect and enhance existing natural environment, including flora and fauna native to the region	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Investigate ways to reduce our carbon footprint	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Adopt environmental sustainability practices	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Protect waterways and catchments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Maintain a balance between growth, development and environmental protection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are there any important omissions from these strategic priorities for "Environment"? Please provide any additional feedback.						

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Community Engagement Outcomes

ENVIRONMENT Below are the five selected draft strategic priorities for the region under the "Environment" pillar.

Please let us know how much you support each of the following strategies.



Number	Are there any important omissions from these strategic priorities for "Environment"? Please provide any additional feedback.
1	Don't tick boxes, take action
2	Limit wind farm development. Limit mining and fracking.
3	A lot of these services could be done by private companies, given the right incentives and policies to help reduce the cost of having Councils.
4	Present a united front against waste dumping (soil and rubbish) from the ACT
5	Animal rights, animal welfare, animal law
6	It shouldn't just be investigation of ways to reduce carbon footprint; there should be action.
7	But keep in mind that without population growth we could lose current and future facilities and services.
8	The only growth that is acceptable to this region is in the productivity and economic viability of family owned and operated farms. Where are the strategies to reduce the amount of waste going to landfill, and to encourage any semblance of recycling in the community?
9	We strongly oppose wind turbines, they are destroying communities across Australia, and the great expense could be put to better use in other ways
10	Please highlight how wind turbines will destroy communities as it has done across Australia has anyone done research? Or is it just about Council money?
11	Grave concerns regarding the "balance" between growth/development & embracing our heritage and environment is NOT happening in Gundaroo - just infill and development. Very sad.
12	Environment as economic driver for region particularly tourism
13	Very simple changes could be immediate and show good leadership starting with chambers.
14	Rivers and Streams need to be mentioned.

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Community Engagement Outcomes

Number	Are there any important omissions from these strategic priorities for "Environment"? Please provide any additional feedback.
15	Show leadership in promoting sustainability (eg by using sustainable technology like solar energy for infrastructure such as sewage works).
16	The last pillar seems to imply a fear that environmental protection undermines economic development. To date environmental protection has been given scant attention. We need to place the 'eco' back into economic development bring both together if we are to transition our regional economy to a low carbon and prosperous future. There is a great environmental AND economic opportunity here if we embrace it.
17	Environmental Health / Public Health is just as important to be included in this section somehow.
18	Education -> remind people why the environment is important -> urban communities have lost this linkage and new residents may need this exposure. Climate change adaptation and responding to impacts - assuming it will affect the region.
19	Prevent the illegal dumping of ACT waste on nearby rural areas of NSW. Do not allow industrial development in primary production zones.
20	Recycling unwanted household goods, like Tiny's Green Shed (Canberra).
21	The land must be cared for. Weeds are abounding due in part to excessive stocking. The power of the weed inspector must be maintained and the National Parks should be removed from their control unless they can display the knowledge and funds to protect what is a community asset.
22	Improve air quality.
23	support and acknowledge the work of volunteers and community organisations that are working to protect and enhance the environment. Council turns a blind eye to people poisoning and cutting down remnant native trees in villages such as Gunning and Collector - this must be stopped!!
24	Keep development in keeping with the local environment and more importantly lifestyle .
25	Without doing this, our community and rural economy will be bereft.
26	Positive fuel load control required to actively reduce the bushfire hazard across the region.
27	It is not clear to me what the difference between growth and development is in the last point. Instead of a "balance" I would like to see a stronger objective of net environmental improvement, regardless of anything else. This is certainly achievable.
28	Regeneration of native bushland. Lomo
29	Keep the streets and footpaths clean. The main street footpaths and always soiled with vomit from drunks.
30	There are enough human beings on this planet already.
31	Probably falls in to a broad "Investigate ways to reduce carbon footprint" but actively seeking green energy producers into the region would be a big advantage over the long term.
32	Educate people new to the "rural lifestyle" about achieving a sustainable and usable environment.
33	.
34	Protect native flora and fauna yes, but I'm seeing lots of pest flora and fauna (weeds, RABBITS, foxes) that needs to be better controlled or eradicated.
35	Council should not get involved in issues determined by Federal or State governments
36	Innovation
37	Depends very much on what "Balance" means in last pillar. There does not need to be any contradiction between growth and sustainability / environment protection. It is not just a matter avoiding a negative - i.e. of reducing carbon footprint. It's more how to pro-actively encouraging sustainable industries in the region and looking towards the development of a sustainable renewable industry cluster in this region.
38	Sustainable development
39	Encourage solar industries.
40	Development and growth often override environment. The Environment should be protected first.

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Community Engagement Outcomes

Number	Are there any important omissions from these strategic priorities for "Environment"? Please provide any additional feedback.
41	Promote and support community groups involved in the maintenance and establishment of wildlife refuges and protection of remnant ecosystems
42	Increase sustainable housing Reduce urban expansion
43	We need growth.
44	Emphasise the development of existing urban areas to protect the environment on the fringe of towns/cities Support the establishment of ecofriendly housing (off grid)
45	The carbon footprint of the region is best managed by supporting a vibrant agricultural industry. The majority of the region is used for pasture and grazing which is the best carbon fixation possible. Green energy (i.e. investment in wind generation) in the region is superfluous given the already appropriate, efficient and environmentally sustainable snowy hydro scheme based in the region. Large industrial development should be considered very carefully with wide community engagement. Waterways and the underground aquifer should be valued above short-term development or resource gain.
46	Councils should do more than just investigate ways to reduce our carbon footprint, they should implement ways to reduce our carbon footprint.
47	yass, hudrrrrr Drinking water standards! Can't drink the water so why pay \$6m delivering to Murrumbateman backward step. Make Murrumbateman sustainable city. God why appease the developer? How about having some sustainability hubs, mini grids wind pv, self-sufficient examples? Not bloody same old same old. There is potential and demand for esd towns. Make it interesting... Need to better integrate existing cma involvement in landscape management. God Yass is a disaster so much opportunity for free labour improvement of open spaces for far better lifestyle amenity. Also better septic and groundwater management. Don't take anymore ACT asbestos!
48	Create opportunities for environmental education, both for local community and to attract visitation (university studies, renewable energy, wetlands ecotourism etc)

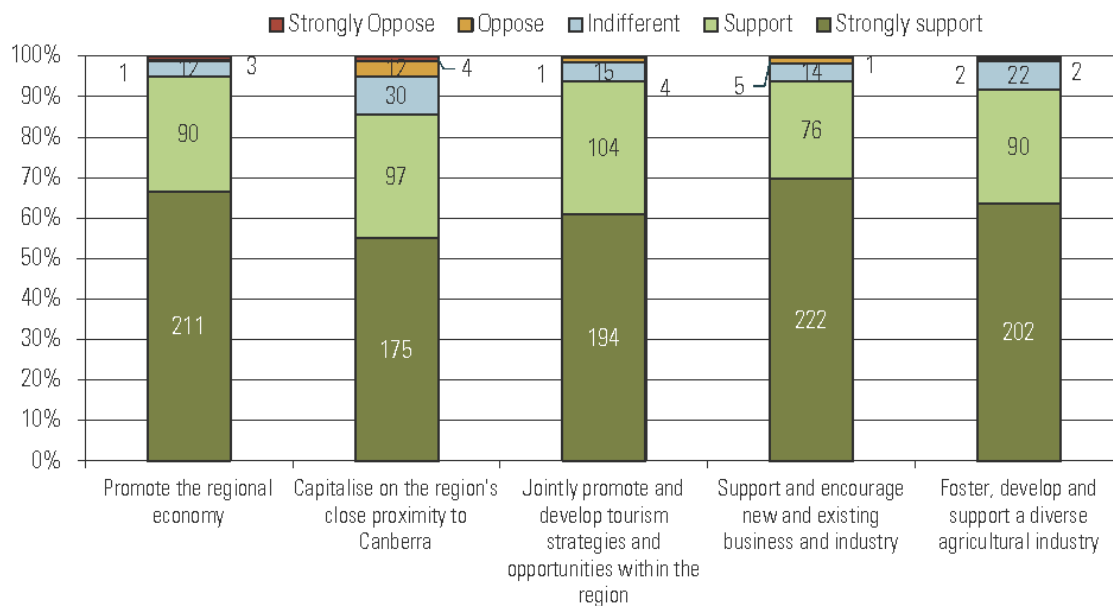
Southern Tablelands Regional CSP

Community Engagement Outcomes

5.14 Economy Strategic Pillar

No.	Question	Strongly support	Support	Indifferent	Oppose	Strongly oppose
Q13	ECONOMY Below are the five selected draft strategic priorities for the region under the "Economy" pillar. Please let us know how much you support each of the following strategies. <i>Also let us know in the comments section if you believe there is anything important that is missing or has been overlooked for this pillar.</i>					
	Promote the regional economy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Capitalise on the region's close proximity to Canberra	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Jointly promote and develop tourism strategies and opportunities within the region	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support and encourage new and existing business and industry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Foster, develop and support a diverse agricultural industry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Are there any important omissions from these strategic priorities for "Economy"? Please provide any additional feedback.					

ECONOMY Below are the five selected draft strategic priorities for the region under the "Economy" pillar. Please let us know how much you support each of the following strategies.



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Community Engagement Outcomes

Number	Are there any important omissions from these strategic priorities for "Economy"? Please provide any additional feedback.
1	Don't become a satellite of Canberra
2	Support and encourage existing business and industries
3	We should focus on the local / regional opportunities and assets, not relying on Canberra at all. Building a thriving local / regional economy needs to be a priority of the whole community.
4	Develop and support a range of diverse industries
5	Animal rights, animal welfare, animal law
6	I think that care should be taken to avoid promoting growth that destroys the nature of the community.
7	These points are essential to developing our economy as a shire preventing our shire becoming just a dormitory of Canberra.
8	The regional economy will be promoted 'all by itself' if we become active participants in the renewable energy boom that has been led by the ACT Government, with virtually no support from the councils in the region.
9	Lots of stumbling blocks from Yass Valley Council for existing business
10	Specifically lobby for job creators such as schools (creates 30+ jobs) Securing gov departments
11	Small businesses should be able to operate from their hobby farm without having to apply for a Development Application as most hobby farms cannot support an income that you can live off.
12	No wind farms
13	Not an omission, however I believe it will be important to ensure Yass Valley doesn't disadvantage itself by focusing on a regional strategy when its local identity could provide greater returns with the same level of input.
14	Need to be careful about the emphasis on Canberra - it is happening anyway. Need to also create economic opportunities for self containment and reduced reliance on the ACT- create niche industries - not just more of the same as what is accessible in the ACT. Also- Local Government's role in 'developing' a diverse agricultural industry is limited outside planning processes?
15	It needs a very clear focus. To date promoting the regional economy has been a scatter gun approach. We have to face the challenges looming and the transition the world is making in response to carbon pollution. If we don't we will not serve the needs of current or future generations.
16	Without being like Canberra e.g. traffic, crime, litter, antisocial issues.
17	I don't think there is enough for young families whose income is mostly derived in Canberra, school, sport and entertainment locally would stop them going to Canberra for everything.
18	Bill Clinton said "what is the most important thing in the forthcoming election"> ITS THE ECONOMY STUPID> Without money and investment life is difficult
19	This is not Council responsibility. Let the private sector get on with doing business without interfering
20	Encourage and promote cool climate produce and local heritage. Look to Tasmania for an example: if a map of Tassie is placed over NSW and you align Devonport with Crookwell, and Launceston with Goulburn - then Hobart will be about the same place as Cooma now think about the number of tourists that fly from Sydney each day to Tassie for 1 or 2 week holidays (at least 10 flights per day) ... our region (if you count the coast line too) has much much more to offer and only a short drive from Sydney - forget Canberra - go for the big market - Sydney!
21	... close proximity to Canberra, Sydney and the Riverina
22	Again a note regarding the last point - some agricultural practices are very damaging and should certainly not be supported, they should be stopped. Small scale hobby farming can be quite destructive with irreversible damage to soil and native flora, depending on the location.
23	More Tourist Information Venues need to be allocated to outlying areas. Finding funding from the Federal/State government for this should be a priority. The more we offer, the more they come.

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Number	Are there any important omissions from these strategic priorities for "Economy"? Please provide any additional feedback.
	The more we have to offer, the more they will want to live here.
24	Why haven't we installed facilities for day-trip visitors in the areas of the shire near Canberra? In Sydney, there are 'tourist parking' areas, tourist walking trails, picnic areas, signs telling of the local history, etc. In this region there is nothing in the places most likely to be visited by day-trippers from Canberra. The only facilities of this type are those installed by the Federal Government on the highway. There are a lot of very low cost things we could do to encourage visits from Canberra, as I say, signs telling about the local history. Low cost, but provides interest to a drive coming out of Canberra and heading out into the region. Add a picnic area, a carpark, bike rack, and water tank, and we are maximising our investment. A growing visitor base will build the local economy.
25	Put supports and education programs in place for hobby farmers.
26	People will come if basic needs are met: small shop, petrol
27	Support local trade based training and development
28	Gunning need better internet access and better mobile reception haft the town diner have singal
29	<p>These are mere motherhood statements.</p> <p>It's not ANY industry that is important, because this implies acceptance of the lowest common denominator - acceptance of anything that comes along (e.g. CSG). This has been a common response from the "leadership" in our LGA - anything is better than nothing.</p> <p>It's far more PRO-ACTIVELY strategising to look towards particular industries that will (a) provide a competitive advantage over other regions, and (b) be compatible with what is already here - wind and solar farms, and strong educational and research facilities located close to the region.</p> <p>These two attributes of this region are unique in NSW and provide an opportunity to develop a strategic economic advantage over other areas and at the same time significantly enhance the image of the region as a place of excellence and innovation. It is no longer an option to be still riding on the sheep's back.</p>
30	<p>Sustainable and low impact rural businesses and industry only.</p> <p>More support for small farms, hobby farms and rural blocks.</p> <p>Not sure how any intention to capitalise on the Canberra region would play out. Hence unsure if it a high priority - much suggestion as a former commuter that it would benefit from clearly publicised commuter parking at the CT end of the Barton highway, and ways to reduce traffic esp single driver on the route to Canberra would be useful. Bus connections from out of Yass eg Bowning/Binalong, gunning to the transborder bus system would also help.</p>
31	Don't forget our close proximity to Sydney, western Sydney, Badgery creek, Illawarra.
32	Proximity to Canberra is important, but Canberra is very public service driven. For those of us in private enterprise, access / connection to Sydney is more valuable.
33	<p>Increase housing densities within and surrounding retail precincts to increase vitality and viability within shopping areas</p> <p>Invest in the attractiveness and engagement of public spaces such as landscaping, furniture, public art and things like big chess or skate art</p>
34	<p>I'd like to see something around supply chain development, encouraging the region's businesses to do business locally as much as possible; identifying the supplier gaps and working together to attract those businesses. Also about actively developing the region's workforce (and education offerings) to fit the region's industry/commercial profile.</p> <p>What are the region's strengths and advantages? We need to be promoting and developing those. What are likely to be our growth sectors going forward - and why? How can we maximise these opportunities?</p>
35	Depends on the new businesses you want to encourage.
36	My life experience tells me that "promoting" any economy generally means bring in more people. There are

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Number	Are there any important omissions from these strategic priorities for "Economy"? Please provide any additional feedback.
	too many now.
37	To get tourists you need to create a way that it's easy for tourists to travel here and travel around hence my point on public transport.,
38	The most important focus for the Yass Valley
39	I feel Goulburn should try and compete with Canberra. Competition fosters innovation, identity and growth.
40	There should be less focus on Canberra. The ACT is a separate territory and expanding rapidly under its own strategic and aggressive growth plan. My great concern is the social, employment and economic leakage into the ACT is at a cost to the 3 LGAs. There is a danger of becoming dormitory suburbs of Canberra, adding to road congestion, becoming drive through areas rather than being an independent collective regional NSW destination.
41	there was no mention of advocating to State and Federal governments for assistance to support these initiatives or advocate for rural business when legislation comes before parliament or grants are issued.
42	I support these, depending on what they are and how they will be delivered.
43	Rural & regional tourism is important to keep regional communities growing sustainably. Support of agribusiness in the area is very important. Telecommunication, road infrastructure, environmental planning, appropriate zone of Rural v Residential land (keeping property values sustainable) can also be influenced by Council. I'd add that development should be in the best interest of the majority of residents, not the minority and projects should have a long term benefit to the community.
44	All businesses in the area need better internet access, particularly rural businesses
45	One of the bug bears of this is we are so close to Canberra with no decent services to and from for commuters
46	Don't focus on business other than tourism or areas of missing services that need encouraging

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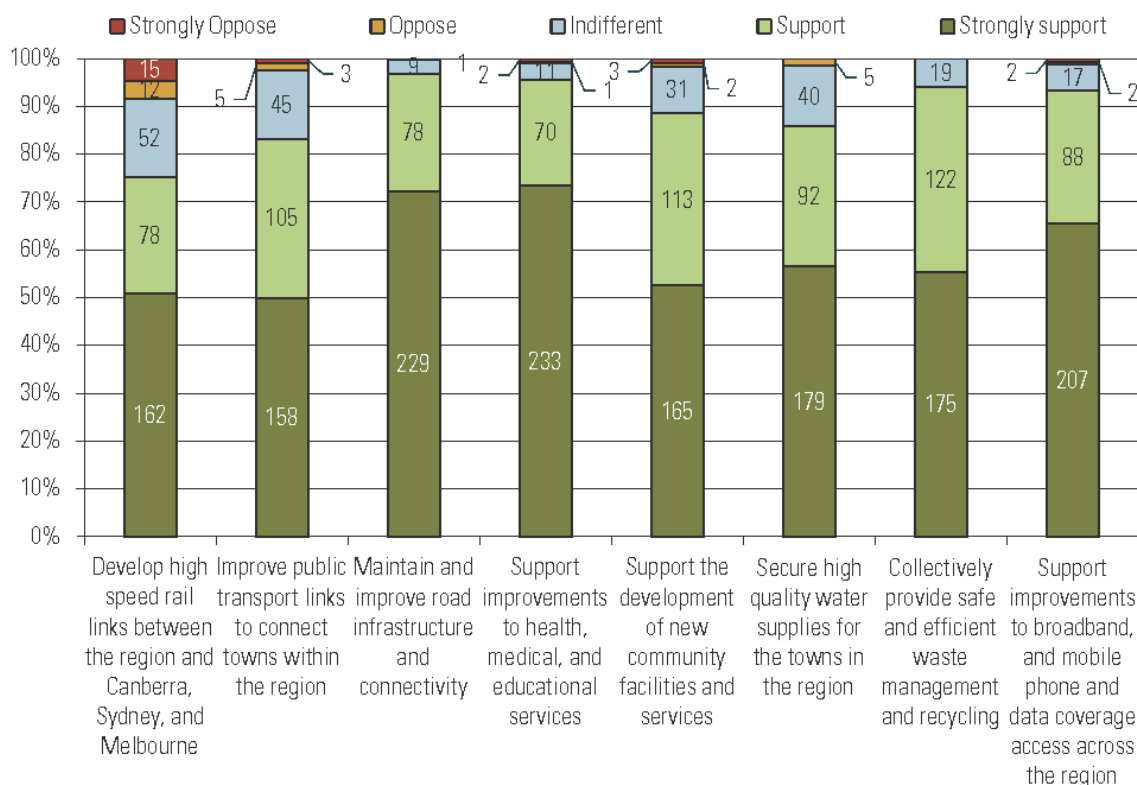
5.15 Infrastructure Strategic Pillar

No.	Question	Strongly support	Support	Indifferent	Oppose	Strongly oppose
Q14	INFRASTRUCTURE Below are the five selected draft strategic priorities for the region under the "Infrastructure" pillar. Please let us know how much you support each of the following strategies. <i>Also let us know in the comments section if you believe there is anything important that is missing or has been overlooked for this pillar.</i>					
	Develop high speed rail links between the region and Canberra, Sydney, and Melbourne	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Improve public transport links to connect towns within the region	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Maintain and improve road infrastructure and connectivity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support improvements to health, medical, and educational services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support the development of new community facilities and services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Secure high quality water supplies for the towns in the Region	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Collectively provide safe and efficient waste management and recycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support improvements to broadband, and mobile phone and data coverage access across the region	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are there any important omissions from these strategic priorities for "Infrastructure"? Please provide any additional feedback. <div style="border: 1px solid black; height: 20px; width: 100%;"></div>						

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INFRASTRUCTURE Below are the five selected draft strategic priorities for the region under the "Infrastructure" pillar. Please let us know how much you support each of the following strategies.



Number	Are there any important omissions from these strategic priorities for "Infrastructure"? Please provide any additional feedback.
1	Maintain hospital and Viewhaven beds & services
2	A lot of work needs to be done on recycling and recycling awareness in Crookwell.
3	With the right incentives transport doesn't have to be public - it could be a private business.
4	Promote Yass as a natural link between Canberra, Sydney and Melbourne. Develop bike paths within towns and villages.
5	Animal rights, animal welfare, animal law Holistic infrastructure please!!
6	Where there are satisfactory tank water collection arrangements then providing town water is unnecessary.
7	Duplication of the Barton Highway should be our No 1 priority. Water from Canberra to Yass should be our No 2 priority
8	The first time "broadband" has been mentioned in this survey!! It is critical to the future of the region.
9	Population growth is not just about local jobs due to ACT proximity...it's about family friendly living. Heated pool, good schools, weekend and school holiday events, great parks.
10	High speed rail and broadband do not seem to be the business of local government. Local government should concentrate on areas within the bounds of their responsibility.
11	The telecommunication and Internet services are in dire need of attention.
12	I think individual households should be encouraged to be self-reliant in water and power supply and wastewater and sewage treatment. Locking communities into contracts with organisations like Icon Water is not the way to go.
13	Improvements to services delivered by third parties/other government agencies is questionable - LG has very little

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Number	Are there any important omissions from these strategic priorities for 'Infrastructure'? Please provide any additional feedback.
	influence on provision of these services. Be careful not to create expectations with the wording of the 'pillars'.
14	No mention of clean energy despite us having some of the best wind and solar resources in Australia. This has to be an infrastructure driver for the 21st century. Also the rail trail is an enormous eco tourism opportunity across the region.
15	I'm a bit uncomfortable that we have a strong dependence on the road systems to/from Canberra and Yass which will be a big bottleneck as the region expands. However I have no solutions to this. Improve connectivity for more remote residents especially aged/disabled/disadvantaged so they can still be involved in community e.g. travel to/from towns.
16	safe, efficient and sustainable waste management and recycling. Promote strategies that produce less waste and encourage reuse and recycling.
17	A VFT and associated development should be a priority. Sydney and Melbourne are choking - too big.
18	Stick to the basics of local services
19	RENEWABLE ENERGY - come on! We have to start supporting and encouraging large scale Wind and Solar development in this region. Councils have been total bed wetters when it comes to this and yet it is the future of our nations energy supplies. And forget high speed - it will not help us - stop kidding yourselves - it won't even stop here. The business case for HSR relies on capturing the increase in value of land adjacent to the selected "growth centres" - these will be greenfield sites in the south of NSW and Vic.
20	The word support should be exchanged for promote and demand. Particularly in relation to broadband and communication
21	technology improvement are vital - for example due to my fixed wireless I am able to study at university online and then use my expertise in my local area.
22	Mobile phone coverage and Internet are a joke in the Upper Lachlan Shire. Services are virtually non existent for most residents in outlying areas. More and more are turning to the internet for their business', for this to be viable and their business to grow, we need to find better ways of supplying it, and for a lot less than the costs are now.. First world country with Third world communications.
23	I'd really like to see council go into bat on data connectivity. It's like the dark ages here, only 15 minutes from Canberra! Public transport improvement would be good, but all the residents have already focused on car use (by necessity). The most cost-effective transport improvements will be those that support road users. Working out an agreement with Greyhound to allow passengers to book stops on the Canberra-Sydney run at places such as the rest area at the Federal Highway and Bungendore Road. This would be a cheap and simple way to improve transport services for anyone who doesn't live in Canberra or Sydney (since those are the only two drop off points at present).
24	Recognise and support the role of Canberra in service provision
25	Again keep out of issues dealt with at other levels of government
26	
27	Again - mostly motherhood statements with which most would agree, apart from the HSR vision. HSR is essential for the whole corridor between Sydney and Melbourne and could be developed in stages, starting with Sydney to Canberra.
28	I support a high speed train but realistically governments have been bringing it up at elections for probably nearly 50 years & I can't see it happening. I would even support a medium speed train rather than the low speed train we have at present, with it's unfriendly timetable which discourages it's use. Provision of phone & data coverage is also critical for the future of the area. Where are the NBN wireless broadband bases that should bring usable internet? My neighbour is trying to run a worldwide business from

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Number	Are there any important omissions from these strategic priorities for 'Infrastructure'? Please provide any additional feedback.
	Towrang goes to the Highway at Murrays Flat to use the expensive Telstra mobile phone link because he cannot get a good signal at home. He has NBN satellite but although he has 60gb per month they only allow about 2gb per day.... useless.
29	I consider the high speed rail to be a "pipe dream" that whilst desirable is not feasible in the current climate and given the current state of Federal Government finances could not be done without overseas private funding, most likely from Chinese interests. Keep it on the table but do not waste resources on it unnecessarily. It will be something that my grand children will have to deal with, I can't see it happening within the next 20 years.
30	Improve walking/cycling links within towns Increase cycling related infrastructure around employment areas and retail precincts
31	High speed rail is a pipedream . As yet we do not have the population density to support such fantasy . And I hope we never do! Look to the areas of the world where these trains are operating , and note that they connect cities of tens of millions of people , in close proximity to each other , over mostly flat land . Fast trains don't like hills , and they will never compete with an aeroplane over the trip to Melbourne .
32	there was no mention of advocating to State and Federal governments for assistance to support or build any of these initiatives advocate for these (such as the pathetic provision of internet connectivity to the area through the NBN) or when grants are issued.
33	Public transport links and high speed rail links also need to be affordable to encourage usage. High quality water supply and safe and efficient waste management needs to consider working with the environment and promoting sustainability - eg local septic tanks may be more efficient and sustainable than enforcing mains sewerage
34	Improve opportunities to walk/cycle within cities through secure, wide and direct paths and associated infrastructure such as bike racks
35	High-speed rail is a federal or state project rather than a council initiative. Waste and recycling services should be equally available to rural as well as urban residents. 'Support the development of new community facilities and services' should be to maintain rather than support new.
36	If I could have selected better broadband again I would. Its currently rubbish and I'm only 10km out of town
37	Councils need to pressure the NSW Gov to improve the transport links between Canberra and Goulburn in particular Rail New Trains and a more frequent service that doesn't take 2 hours! It should only take an hour from Goulburn to Canberra by train and been this would be an attractive alternative to the car.
38	High speed rail? Not in my lifetime. Think more locally, make the community function more connectively here, ignore the distractions of building a commuter culture. Rail is dead in this country anyway. Health welfare, policing community safety priority.
39	It's not council's role to advocate for, nor look to develop a high speed rail link it doesn't have responsibility for. Councils should be promoting the need for better transport links, but this would be the responsibility of state and the federal government. Please take it out (it's embarrassing).

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Community Engagement Outcomes

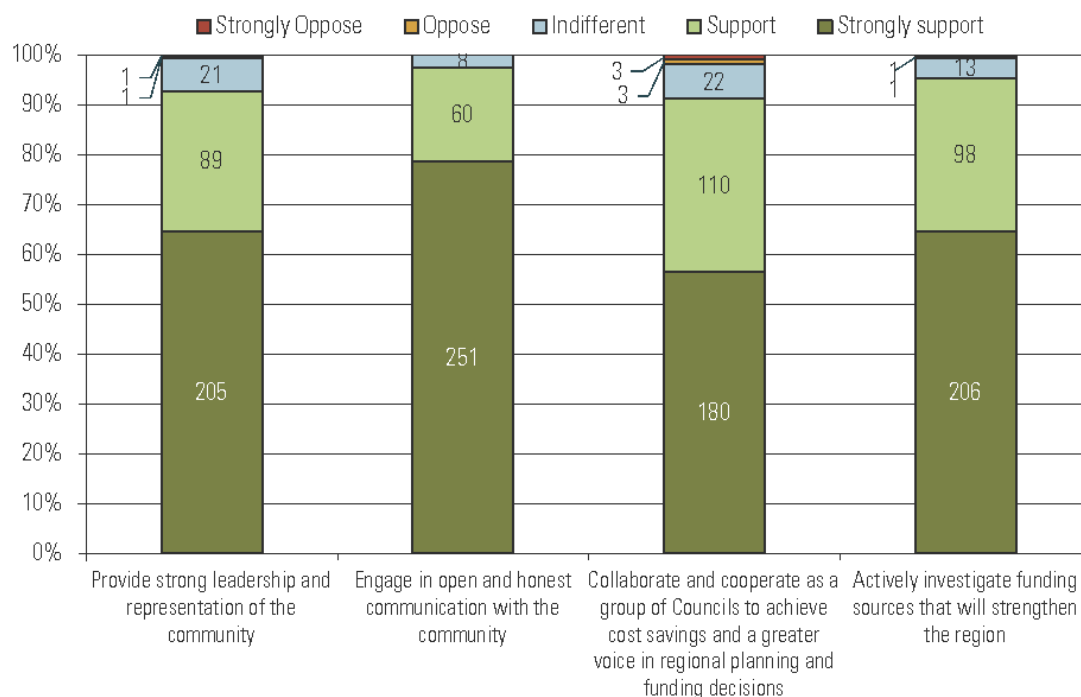
5.16 Civic Leadership Strategic Pillar

No.	Question	Strongly support	Support	Indifferent	Oppose	Strongly oppose
Q15	CIVIC LEADERSHIP Below are the five selected draft strategic priorities for the region under the "Civic Leadership" pillar. Please let us know how much you support each of the following strategies. <i>Also let us know in the comments section if you believe there is anything important that is missing or has been overlooked for this pillar.</i>					
	Provide strong leadership and representation of the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Engage in open and honest communication with the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Collaborate and cooperate as a group of Councils to achieve cost savings and a greater voice in regional planning and funding decisions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Actively investigate funding sources that will strengthen the region	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are there any important omissions from these strategic priorities for "Civic Leadership"? Please provide any additional feedback. <div style="border: 1px solid black; height: 100px; width: 100%;"></div>						

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CIVIC LEADERSHIP Below are the five selected draft strategic priorities for the region under the "Civic Leadership" pillar. Please let us know how much you support each of the following strategies.



Number	Are there any important omissions from these strategic priorities for "Civic Leadership"? Please provide any additional feedback.
1	I do not see a need for civic leadership
2	Leadership is critical and the role needs to be to put in place the policies and strategies that will encourage private development of industry and services - thereby reducing the cost of government to ratepayers - thereby reducing our rates!
3	It's funny that word honest. It can mean different things to different people. I wonder what it's meaning is in this context.
4	Gender pay equity i.e. female paid same rates as males Animal rights and welfare and law
5	Councillors need to be polite and constructive at all times. Your job is not to impose your opinions on us but apply the rules and regulations that the council and govts have put in place. This applies to development. If a rule says you can do something than it should be done. If you don't like it than change the rules. Without order we only have chaos. It is not a Councillors job to decide what rules they apply or choose not to apply. Rules are rules.
6	Collaborate in the provision of community services (eg library).
7	Don't listen to the minority and / or special interests groups that the bulk of the community does not support. Let them whinge and move on!
8	The fifth draft Strategic priority. Better information about Councillors, and those running for office. Little or no information available for those living in outlying communities.

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Number	Are there any important omissions from these strategic priorities for "Civic Leadership"? Please provide any additional feedback.
9	Actively support investigation of funding sources for the Yass Valley. The above grouping of shires is an artificial construct with some interests in common. The Yass Valley represents 70% of the Canberra subregion and thus its issues are different to the other two shires which are closer to Sydney, in fact are part of the Sydney water catchment.
10	Transparency please by (from) Yass Valley Council
11	More relevant representation. There are just a few under fifties on council and more women needed. Those there do a great job but given our population there should be at least one or two more. Technology - support variety of communication tools to engage with both a geographically challenging and diverse community.
12	Active cooperation should not lead to lengthy internal conversations with staff offline and costs rising. Tendency for this and the state focus to become bogged down in politics.
13	Adapting to emerging communication trends and technology to share information with the community. Take the fax numbers off business cards and start using Apps e.g. 'MyLocal'!
14	Engage community leadership so it is a two way exchange. Education is required for Councillors on economic and environmental impacts caused by climate change and technological change. They are just not up to speed.
15	Upper Lachlan Council do not know the meaning of "open and honest communication with the community". They are dishonest, secretive and totally disdain meeting with community groups. Proof of this is that they wouldn't even allow one of the workshops to discuss this strategy to be held in Collector.
16	Brave leadership is crucial as change needs to happen, risks need to be taken for us as a region to keep up, be interesting and a vital place to visit.
17	Actively improve Council efficiency, through an active continuous improvement program.
18	Collaborating with other shires without losing our independence
19	Get rid of the Boys Club!
20	Allow for the flexibility to treat every community member to the individual consideration their circumstances require.
21	.
22	Recognise reduced funding availability from Federal and State Govt and increase self reliance (which may mean community selecting solutions based on affordability or preparedness to pay)
23	Motherhood issues!!!
24	Civic leadership? Council - and its councillors - needs to look at the image they project. Put Council together and you see a massive and out dated gender imbalance. One, two women? And age? How many under 35? One? Come on, it is 2016.....Most Councillors are old, white, overweight and male. Hardening of the arteries, obesity, high blood pressure and lack of fitness are issues for the whole region: they are certainly well-represented on Council. Do Councillors have to take a fitness/ health test? If not, why not?
25	Strong leadership will not always mean it is representative. All opinions are not of equal value and we elect representatives to lead us because we believe that they will do this in our own long term interests, even if there are times when the majority of people do not support a particular decision which may be perceived as being "unrepresentative".
26	Collaboration welcomed on some aspects but we will still want a tailored approach and protection of our local town and spaces.
27	having a business case in going in debt and having it paid for in a certain time will bring the community along if it's doing correctly. wasting money and I'm saying the council does but the region has to run like a business and pay for itself. live within its means.
28	Find new ways to engage with the wider population Visit schools and community groups to hear what they have to say
29	How about we actively encourage and develop civic leadership from within the community? We need leaders!
30	Be innovative about how you engage with the community as generally you will get the same negative people with the same gripes that aren't necessarily the most effective or efficient uses of resources. I'm desperate for

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Number	Are there any important omissions from these strategic priorities for "Civic Leadership"? Please provide any additional feedback.
	council to get my road fixed but also recognise that it's not the priority.
31	Collaborate and cooperate to achieve cost savings usually means sack staff .NOOOOO.
32	Council saving money that's very funny.
33	ensure that the conflicts of interest are clearly highlighted and council acts in the best interest of the majority rather than the minority (or in their own interests)
34	I would like to see Aboriginal leaders included in decision making.
35	Councils in the area I believe made a mistake by standing alone at the last council reforms but this doesn't mean that they shouldn't spend more time now working together to achieve better outcomes. Better resource sharing and also better communications between councils all councils managers and councillors should have a committee set up where each month a joint meeting is hosted by each council and where each council states it's issues and what can be done to assist. At the end of the day we are a region and as a region we should work together to get better outcomes
36	Council doesn't try to rep the people? Economic transparency...believe it when i see it, even then i won't believe what I'm told. Work with state and feds more and local community cma again but also business enviro develop community rep groups aged, specific interest groups etc.
37	Improve communication between council and community

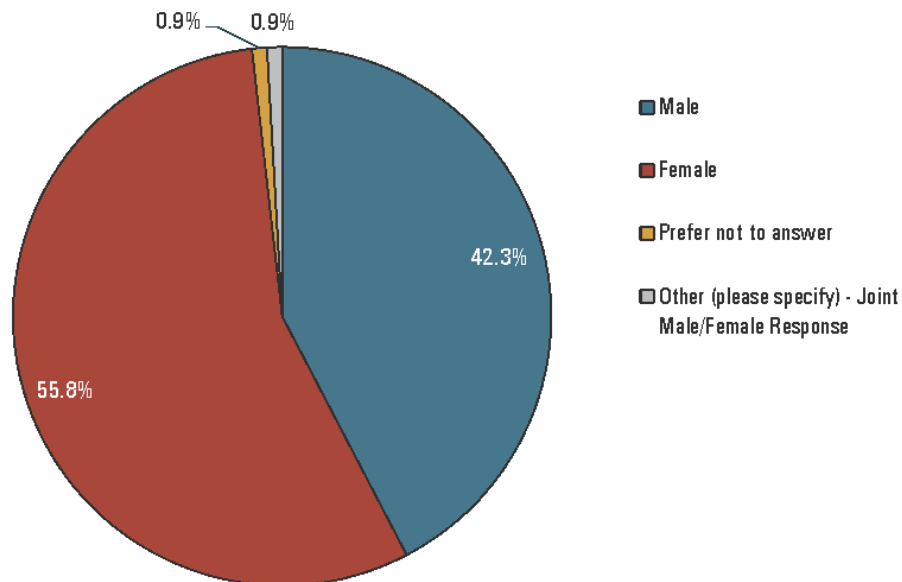
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5.17 Demographic Questions

No.	Question	Male	Female	Prefer not to answer
Q16	Please Indicate your gender <i>(The gender identity with which you most identify)</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/> Other (please specify)			

Please indicate your gender (The gender identity with which you most identify)

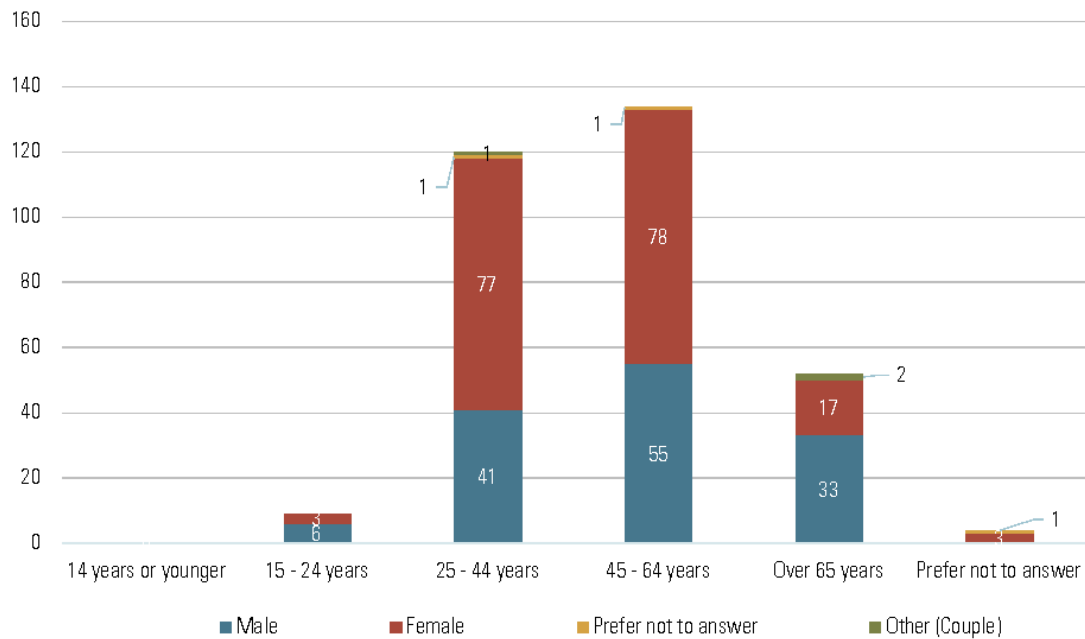


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No.	Question	14 years or younger	15-24 years	25-44 years	45-64 years	Over 65 years	Prefer not to answer
Q17	Please indicate your age bracket	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Respondents by Age and Gender



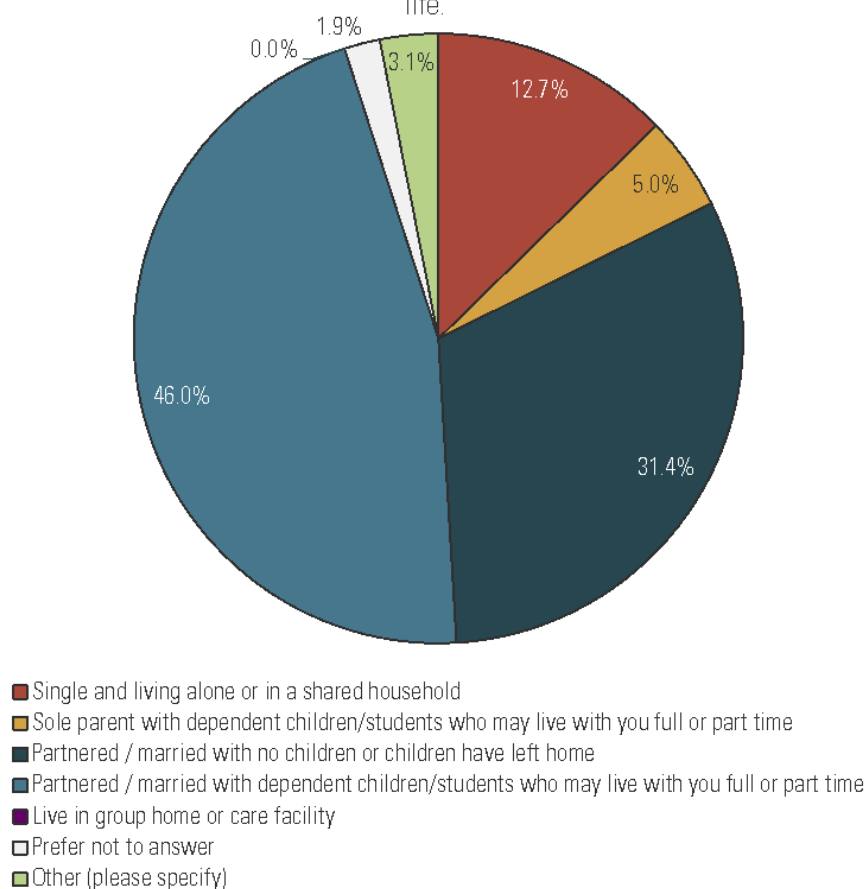
Age Group	Male–	Female–	Prefer not to answer–	Other (please specify)–	Total–
14 years or younger	0.00%	0.00%	0.00%	0.00%	0.00%
	0	0	0	0	0
15 - 24 years	66.67%	33.33%	0.00%	0.00%	2.82%
	6	3	0	0	9
25 - 44 years	34.17%	64.17%	0.83%	0.83%	37.62%
	41	77	1	1	120
45 - 64 years	41.04%	58.21%	0.75%	0.00%	42.01%
	55	78	1	0	134
Over 65 years	63.46%	32.69%	0.00%	3.85%	16.30%
	33	17	0	2	52
Prefer not to answer	0.00%	75.00%	25.00%	0.00%	1.25%
	0	3	1	0	4
Total Respondents	135	178	3	3	319

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No.	Question	Best describes my circumstances
Q18	Please indicate which situation below best describes your circumstances. <i>The answer to this question allows us to understand if we have captured a range of respondents and different priorities people may have at different stages of their life.</i>	
	Single and living alone or in a shared household	<input type="checkbox"/>
	Sole parent with dependent children/students who may live with you full or part time	<input type="checkbox"/>
	Partnered / married with no children or children have left home	<input type="checkbox"/>
	Partnered / married with dependent children/students who may live with you full or part time	<input type="checkbox"/>
	Live in group home or care facility	<input type="checkbox"/>
	Prefer not to answer	<input type="checkbox"/>
	Other (please specify)	<input type="checkbox"/>

Please indicate which situation below best describes your circumstances. The answer to this question allows us to understand if we have captured a range of respondents and different priorities people may have at different stages of their life.



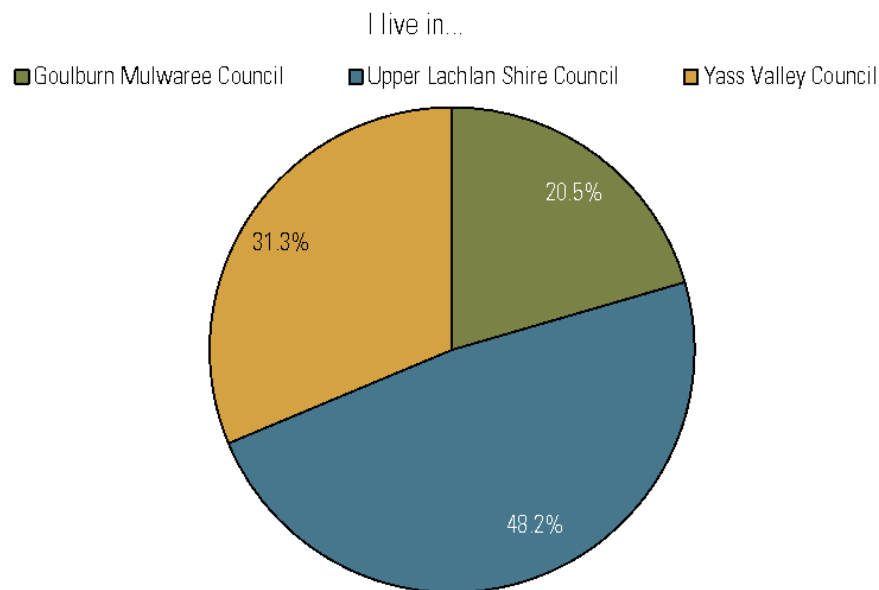
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6 YOUTH SURVEY

A youth survey was undertaken in November to capture some input from young people in the region after it was realised that there was a lack in youth participation through other avenues for this initiative. The survey was promoted on social media and through school contacts with the Council.

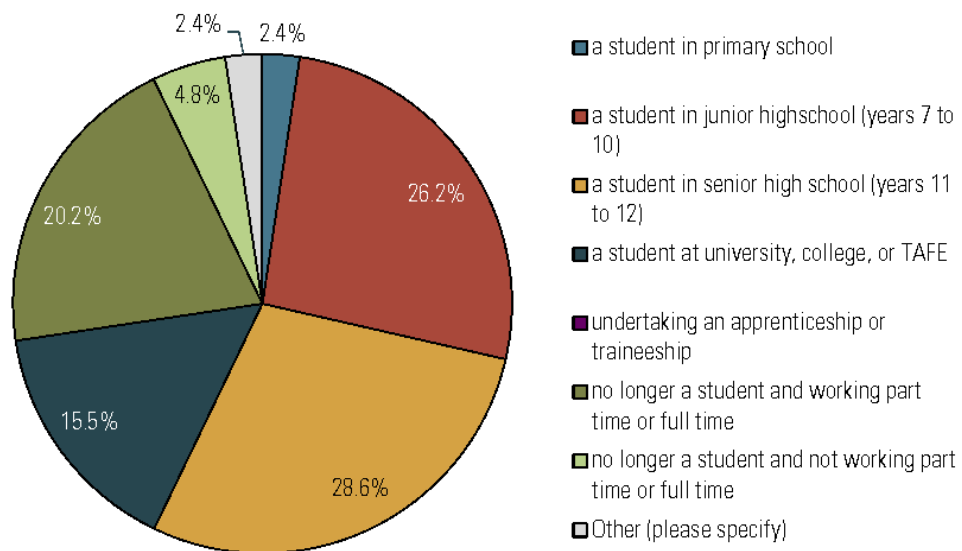
- I live in...



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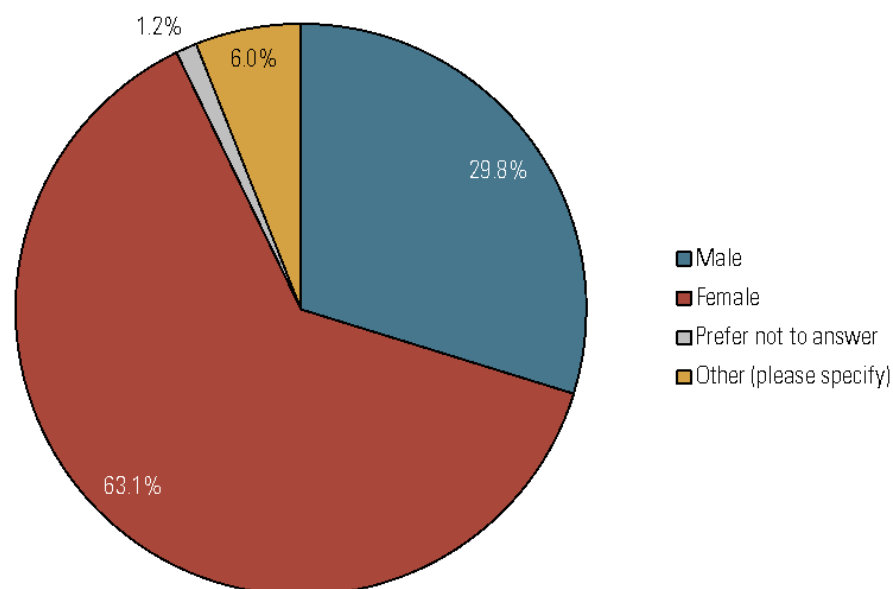
Community Engagement Outcomes

■ I am...



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▪ **What is your Gender**

Number	Response Date	Other (please specify)
1	Dec 4, 2016 11:11 AM	genderqueer
2	Dec 3, 2016 10:40 AM	transgender
3	Dec 3, 2016 12:33 AM	Agenderflux
4	Dec 2, 2016 5:13 AM	Nonbinary
5	Nov 30, 2016 3:09 AM	gender neutral

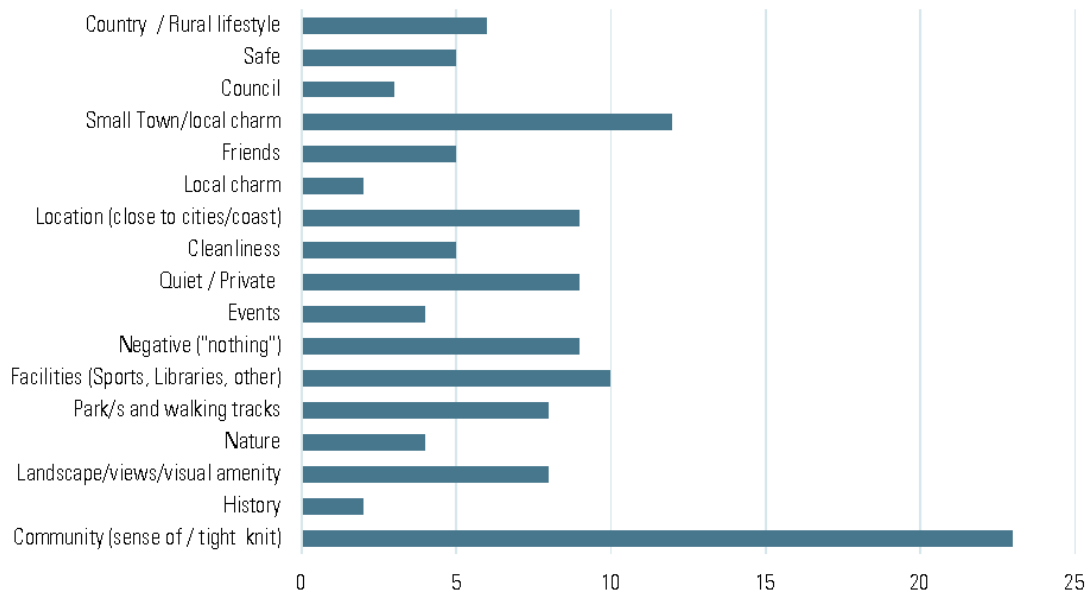
Compared to the much larger group of people who completed the general survey, it is important to note here that five young people, out of 84, identified as a non-traditional gender.

Southern Tablelands Regional CSP

Community Engagement Outcomes

- What do you like the most about your town/Council area?**

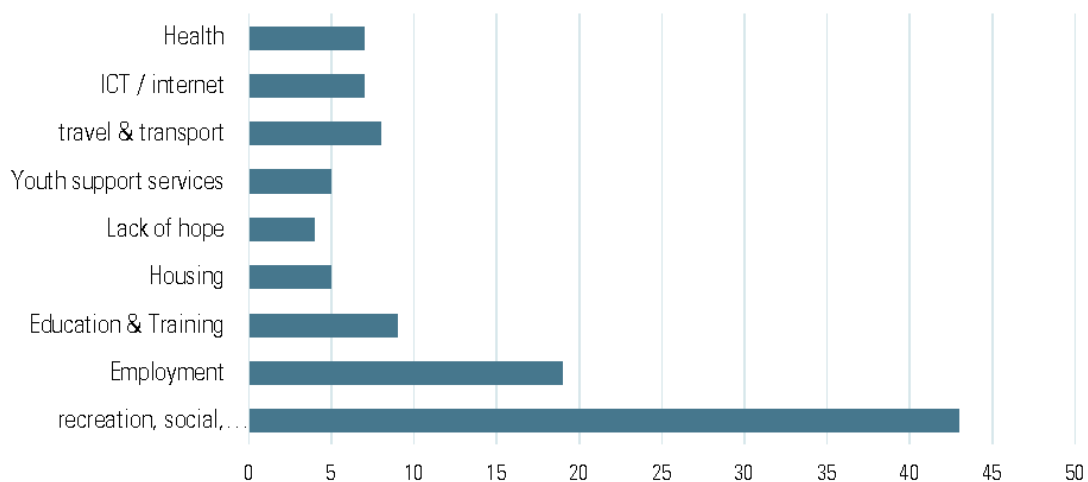
What do you like the most about your town/Council area? (n=73)



The youth respondents strongly appreciate the rural lifestyle, small town/local charm and sense of community in the region. The other things that respondents appreciated varied as much as those of the main survey, ranging from the location, safety, nature, and history.

- What do you think are the biggest challenges for young people in your town/Council area?**

What do you think are the biggest challenges for young people in your town/Council area? (n=77)



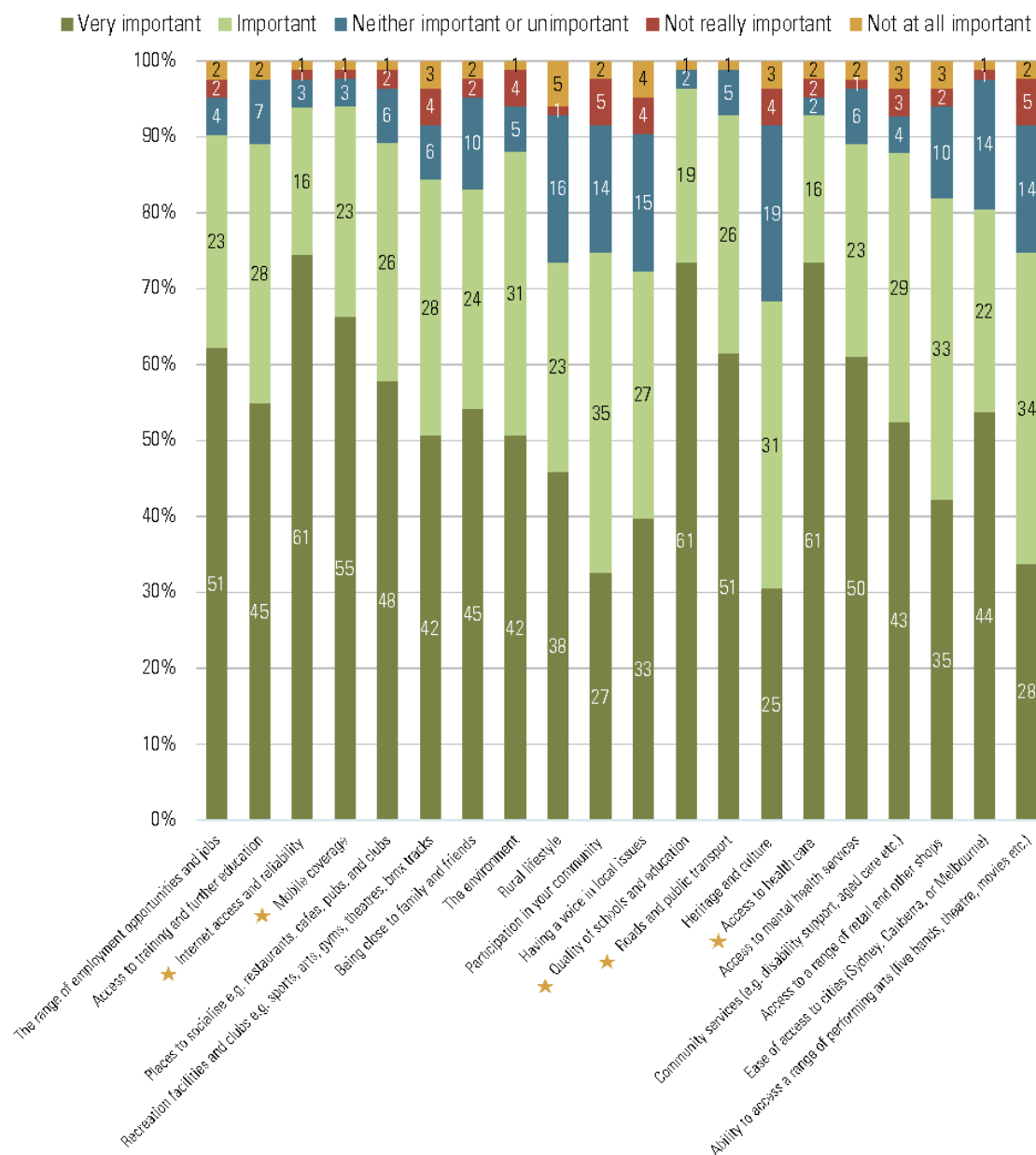
Southern Tablelands Regional CSP

Community Engagement Outcomes

A strong majority of respondents indicated that the greatest challenge of living in the area was not having anything to do in the area for social interaction and recreation that wasn't sports related. Youth activities for a range of other interests were suggested. The rest of the responses closely mirrored the main survey, suggesting that employment, education and training, and travel and transport were great limitations in retaining them in the region, or if they were to stay, from progressing and pursuing their chosen ambitions.

- **How important are the following things to you, especially when thinking about whether or not you stay in the region as you get older?**

How important are the following things to you, especially when thinking about whether or not you stay in the region as you get older?



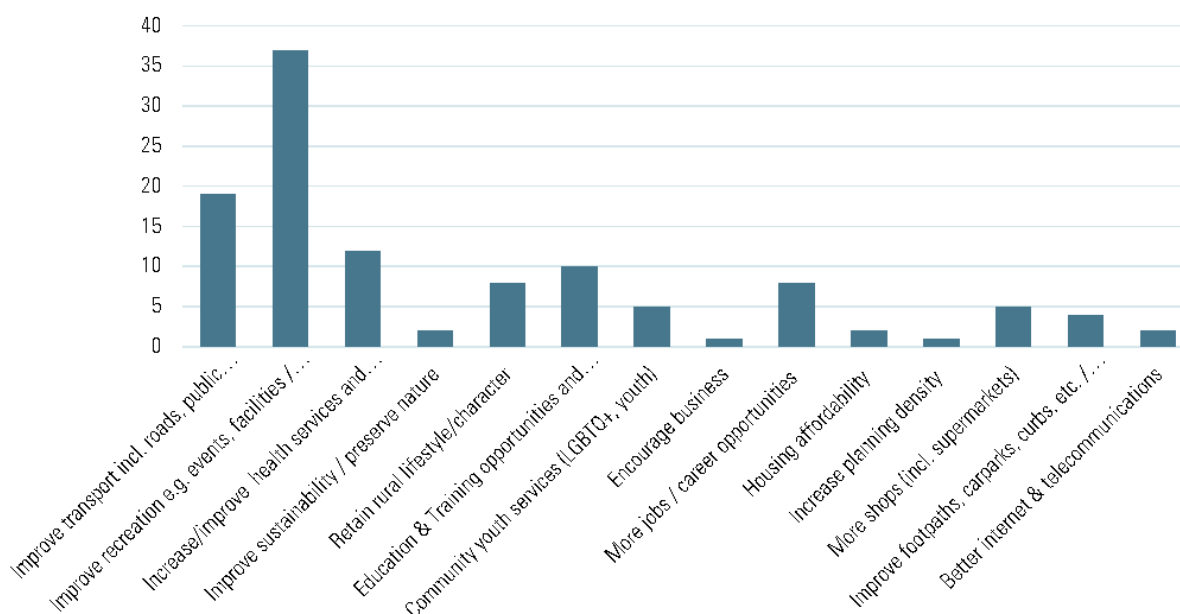
Southern Tablelands Regional CSP

Community Engagement Outcomes

The five items that were voted as most important were equally internet access and reliability, and the quality of schools and education. This was closely followed by mobile coverage, roads and public transportation, and access to health care. However it is clear that respondents highly valued all the listed items, with only one item (heritage and culture) having less than 70% of respondents rate it as "important" or "very important".

- **What are the things you would like to see happen in your town/Council area over the next 20 years? Think about what new facilities, services, or events you would like to see, and what elements of the area you would like to see protected or enhanced. e.g. "new schools", "new skate park", "keep the rural character", "better public transport to Sydney/Canberra", "more social services for LGBT youth", "more mental health services".**

What are the things you would like to see happen in your town/Council area over the next 20 years?
Think about what new facilities, services, or events you would like to see, and what elements of the area you would like to see protected or enhanced (n=75)

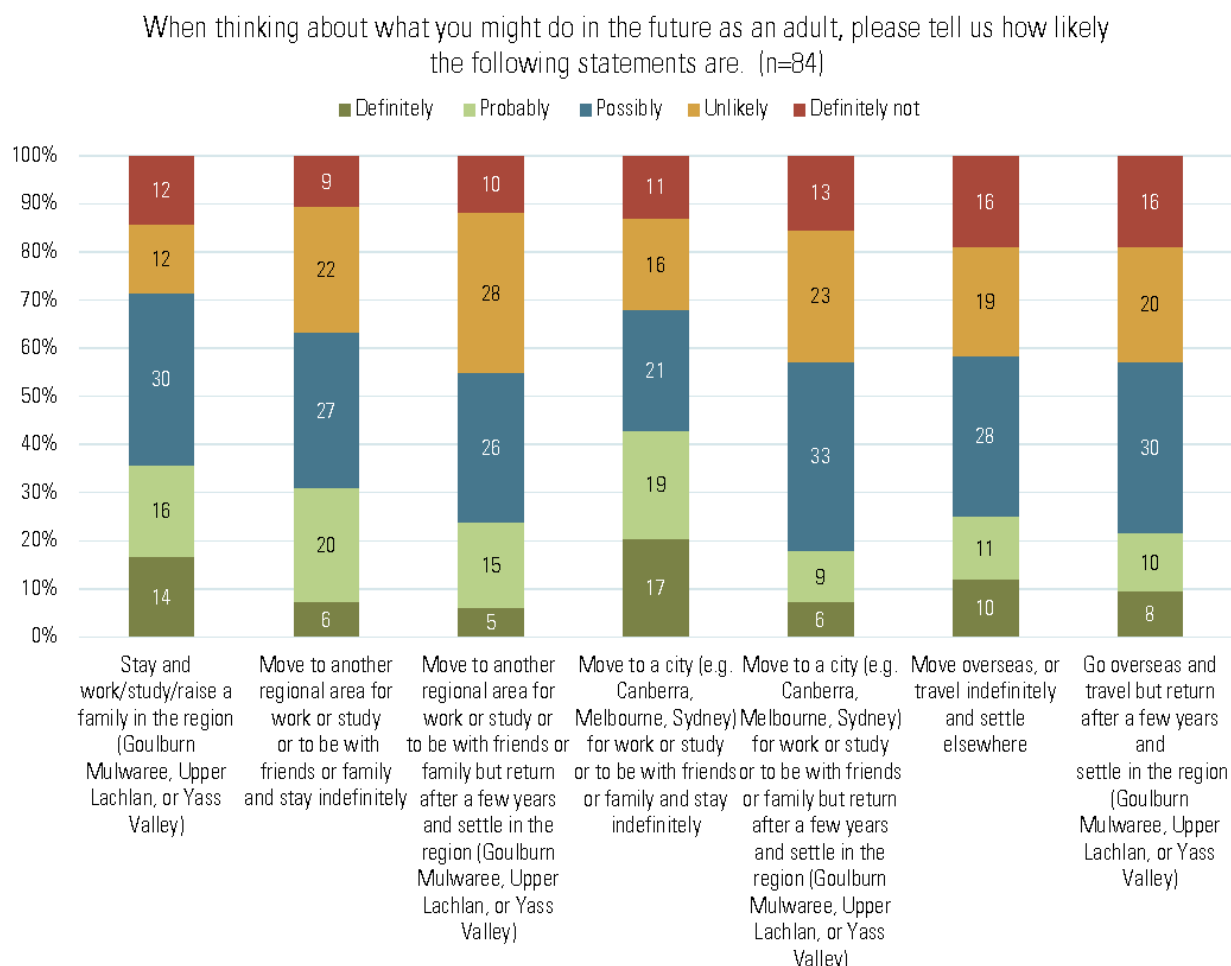


A few people mentioned their desire to see the return of the country music muster, but the overwhelming need identified by the respondents were safe spaces for social interaction and recreation, whether events (ranging from music to writer's festivals), commercial enterprises like cafes, or facilities (from sports venues, to libraries).

Southern Tablelands Regional CSP

Community Engagement Outcomes

- **When thinking about what you might do in the future as an adult, please tell us how likely the following statements are.**



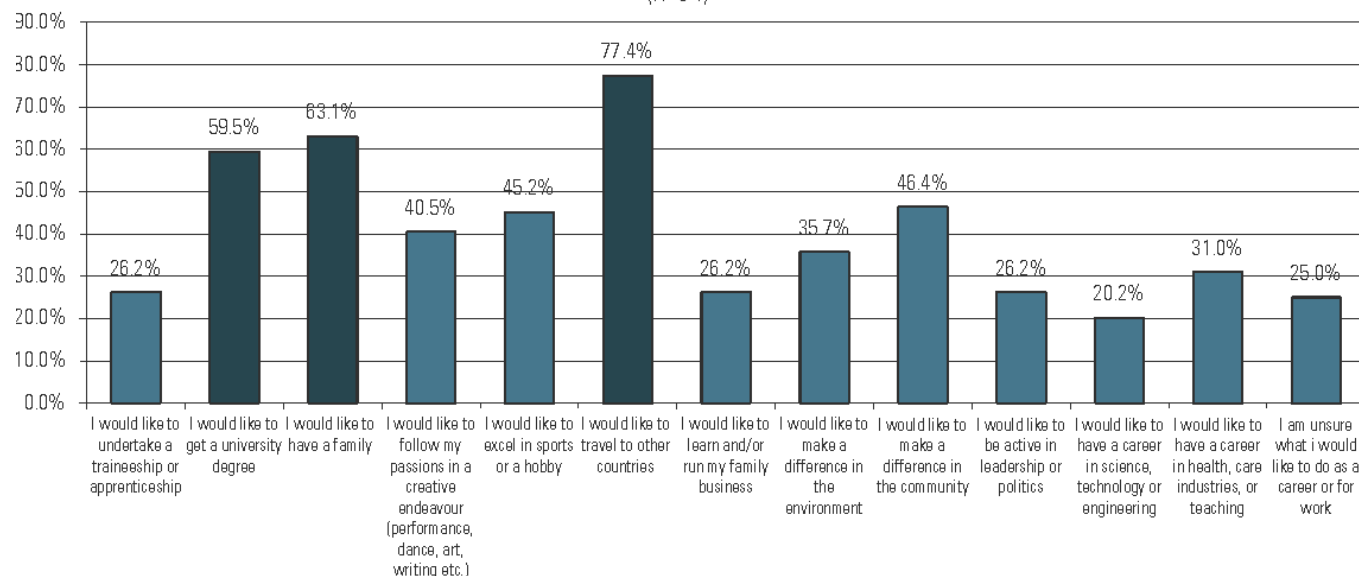
The future ambitions of respondents varied, and it appears well over half of respondents are committed to, or open to, staying in or returning to the region long term, even if they intend to move elsewhere initially. A third of respondents, however are unsure as to what their future plans may be, as would be expected, particularly for younger respondents.

Southern Tablelands Regional CSP

Community Engagement Outcomes

- **When thinking about the things you would like to do or achieve before you turn 30, please tell us which of the following statements apply to you.**

When thinking about the things you would like to do or achieve before you turn 30, please tell us which of the following statements apply to you.
(n=84)



Young people in the region aspire to get further education and training (university 59.5%, traineeship/apprenticeship 26.2%), have a family (63.1%), and travel to other countries (77.4%). An impressive feature of these responses is the high proportion of respondents that wish to make a difference in the community, at 46.4%, suggesting that the community spirit and commitment to the community has been strongly nurtured in the young people of the region.

Southern Tablelands Regional CSP

Community Engagement Outcomes

7 PUBLIC NOTIFICATION

Public notification of the draft Regional CSP will begin following presentation of the draft plan to each of the Councils at their December Council meetings. Notifications will be published in newspapers and other forms of media, with submissions and responses invited.

Submissions will be reviewed, and each will be responded to, outlining how and why suggestions have or have not been incorporated into the plan.

A final issue of the plan will be released by February 2016.

Southern Tablelands Regional CSP

Community Engagement Outcomes

ATTACHMENT A

Main Survey (Hard Copy Version) and online survey screenshots



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Regional Community Strategic Plan Survey

The Councils of Upper Lachlan, Goulburn Mulwaree, and Yass Valley are working together to prepare a combined Regional Community Strategic Plan (CSP). Over the last five years, each Council has developed its own Community Strategic Plan, but in the fast changing environment of New South Wales, the Councils saw an opportunity to work together at a regional level to strengthen their collective voice when working with State and Federal Governments. A joint regional Community Strategic Plan is the first step in this direction.

In this survey, we ask you to think about the future of this region, voice your aspirations, concerns, and provide feedback on the draft consolidated strategic priorities which have been compiled based on the three existing CSPs.

This survey should take approximately 10-15 minutes to complete, and we appreciate you working through the survey to the end. We hope that this approach holds much potential for achieving our aspirations and continuing to build the region into a sustainable, liveable, and connected place for future generations.

No.	Question	Goulburn Mulwaree	Upper Lachlan	Yass Valley	Other
Q1	In which Council area do you live (a majority of the time)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

No.	Question	Less than 1 year	1 – 5 years	6-10 years	11-20 years	Over 20 years
Q2	How long have you lived in the region (Goulburn Mulwaree, Upper Lachlan, or Yass Valley)? <i>Please include the total number of years you have lived in the area, even if you have left for a period of time and returned.</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

No.	Question	Very satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Very dissatisfied	No Comment/ N/A
Q3	Over the last 12 months, how would your satisfaction with your Council's delivery of the following services:						
	Customer service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Council leadership	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Aged, disabled and health related services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Community services (e.g. Library)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Youth services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Waste management, litter control, and recycling services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Emergency response and preparedness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Roads, footpath, and drainage construction and maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Maintenance of public buildings and assets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Planning and development services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Sports and recreational facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Environmental management, conservation, and sustainability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Heritage protection and management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Economic development and tourism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Fire management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Public amenities (e.g. toilet blocks etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Parks, gardens, open space, and playgrounds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Animal management and control	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



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No.	Question	3 most important services
Q4	Of these listed services, which would you consider to be the three (3) most important / essential services to the community? <i>Please only select three services by ticking three boxes</i>	
	Customer service	<input type="checkbox"/>
	Council leadership	<input type="checkbox"/>
	Aged, disabled and health related services	<input type="checkbox"/>
	Community services (e.g. Library)	<input type="checkbox"/>
	Youth services	<input type="checkbox"/>
	Waste management, litter control, and recycling services	<input type="checkbox"/>
	Emergency response and preparedness	<input type="checkbox"/>
	Roads, footpath, and drainage construction and maintenance	<input type="checkbox"/>
	Maintenance of public buildings and assets	<input type="checkbox"/>
	Planning and development services	<input type="checkbox"/>
	Sports and recreational facilities	<input type="checkbox"/>
	Environmental management, conservation, and sustainability	<input type="checkbox"/>
	Heritage protection and management	<input type="checkbox"/>
	Economic development and tourism	<input type="checkbox"/>
	Fire management	<input type="checkbox"/>
	Public amenities (e.g. toilet blocks etc.)	<input type="checkbox"/>
	Parks, gardens, open space, and playgrounds	<input type="checkbox"/>
	Animal management and control	<input type="checkbox"/>
	Other (please specify)	<input type="checkbox"/>
		<input type="checkbox"/>

No.	Question	Like Most
Q5	What do you enjoy most about living in your specific Council area? <i>Tick up to three items</i>	
	Natural environment	<input type="checkbox"/>
	Green / open space	<input type="checkbox"/>
	History and heritage	<input type="checkbox"/>
	Sense of community	<input type="checkbox"/>
	Rural / size of the community	<input type="checkbox"/>
	Festivals and Events	<input type="checkbox"/>
	Sport and recreation	<input type="checkbox"/>
	Range of industry and work	<input type="checkbox"/>
	Mix of regional and rural areas and proximity to larger cities	<input type="checkbox"/>
	Cultural diversity	<input type="checkbox"/>
	Family friendly	<input type="checkbox"/>
	Lifestyle	<input type="checkbox"/>
	The people	<input type="checkbox"/>
	Other (please specify)	<input type="checkbox"/>
		<input type="checkbox"/>



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No.	Question
Q6	<p>What do you believe are the greatest concerns, issues or challenges that affect life in your specific Council area?</p> <p><i>Feel free to write as little or as much as you like here.</i></p> <div style="border: 1px solid black; height: 180px; width: 100%;"></div>

No.	Question	Yes, I believe the region faces similar issues and challenges	No, I believe the other Council areas face different challenges	I am unsure / I don't know enough about the other Council areas
Q7	<p>Do you believe those concerns or issues (from Question 6 above) are also faced by the greater region (comprising Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils), or do you believe they face different challenges?</p> <p><i>Please explain your answer.</i></p> <div style="border: 1px solid black; height: 120px; width: 100%;"></div>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

No.	Question
Q8	<p>What is your 20-year vision for your Council area and the greater region (comprising Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils)?</p> <p><i>In 2036, how do you hope the area has improved? What positive qualities of the region have been retained and fostered? What challenges have been successfully overcome?</i></p> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>



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No.	Question
Q9	<p>What are three (3) key words or phrases that you would use to describe your 20-year vision for the greater region (comprising Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils)?</p> <p><i>Examples might be "connected to Canberra", "healthy and fit", "thriving", "peaceful"... Dream big!</i></p> <p>1</p> <p>2</p> <p>3</p>

No.	Question	Areas of Focus
Q10	<p>With the three Councils in your region (Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils) working together at a strategic level to better advocate for the region, what would you like to see them focus on?</p> <p><i>Pick up to three topics from the below list, and feel free to add additional comments in the box below.</i></p>	
	Roads, transport, and connectivity	<input type="checkbox"/>
	Business, economic, and tourism opportunities	<input type="checkbox"/>
	Telecommunications	<input type="checkbox"/>
	Community services (including youth, senior, disability, and family support services)	<input type="checkbox"/>
	Community facilities and events	<input type="checkbox"/>
	Culture and the arts	<input type="checkbox"/>
	Sport and recreation	<input type="checkbox"/>
	Agriculture and rural industries	<input type="checkbox"/>
	Footpaths, drainage, and related infrastructure	<input type="checkbox"/>
	Environmental conservation and sustainability	<input type="checkbox"/>
	Customer service improvement	<input type="checkbox"/>
	Council governance, transparency, and communications	<input type="checkbox"/>
	Planning and development	<input type="checkbox"/>
	Regional cooperation and access to greater State and Federal resources	<input type="checkbox"/>
	Other (please specify)	<input type="checkbox"/>



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Proposed Strategic Priorities

The Regional Community Strategic Plan for the region (comprising Goulburn Mulwaree, Upper Lachlan, and Yass Valley Councils) will be based on the common themes and ideas from each Council's individual CSP. The Councils and their consultants have worked together to develop draft strategic priorities for the following five pillars.



The strategic priorities will lead each of the Councils' strategic actions for the future, and specific action plans will be developed, with responsible parties, accountabilities, deadlines, and outcomes detailed in subsequent planning documents. The idea for these very broad 'strategic priorities' is to identify a clear direction for Councils and the community to focus their attention and efforts long-term.

Please review each of the pillars' proposed strategic priorities, let us know if you support them, and let us know in the comments boxes if you can identify any important oversights or suggestions for improvement. Do remember they are intended to be broad statements, with specific plans of action to achieve them to be developed once these are agreed and endorsed for the Regional CSP.



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No.	Question	Strongly support	Support	Indifferent	Oppose	Strongly oppose																																				
Q11	<p>COMMUNITY</p> <p>Below are the five selected draft strategic priorities for the region under the "Community" pillar. Please let us know how much you support each of the following strategies. <i>Also let us know in the comments section if you believe there is anything important that is missing or has been overlooked for this pillar.</i></p> <table border="1"> <tbody> <tr> <td>Facilitate and encourage equitable access to community infrastructure and services, such as health care, education and transport</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Promote social and community events that cater for a diverse population</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Assist in the prevention of crime and anti-social behaviour/activities</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Protect and embrace cultural identity and heritage</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Maintain a rural lifestyle</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Engage and involve the community in decision making</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> </tbody> </table> <p>Are there any important omissions from these strategic priorities for "Community"? Please provide any additional feedback.</p> <div style="border: 1px solid black; height: 150px; width: 100%;"></div>	Facilitate and encourage equitable access to community infrastructure and services, such as health care, education and transport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Promote social and community events that cater for a diverse population	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Assist in the prevention of crime and anti-social behaviour/activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Protect and embrace cultural identity and heritage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Maintain a rural lifestyle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Engage and involve the community in decision making	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					
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No.	Question	Strongly support	Support	Indifferent	Oppose	Strongly oppose																														
Q12	<p>ENVIRONMENT</p> <p>Below are the five selected draft strategic priorities for the region under the "Environment" pillar. Please let us know how much you support each of the following strategies. <i>Also let us know in the comments section if you believe there is anything important that is missing or has been overlooked for this pillar.</i></p> <table border="1"> <tbody> <tr> <td>Protect and enhance existing natural environment, including flora and fauna native to the region</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Investigate ways to reduce our carbon footprint</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Adopt environmental sustainability practices</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Protect waterways and catchments</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Maintain a balance between growth, development and environmental protection</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> </tbody> </table>	Protect and enhance existing natural environment, including flora and fauna native to the region	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Investigate ways to reduce our carbon footprint	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Adopt environmental sustainability practices	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Protect waterways and catchments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Maintain a balance between growth, development and environmental protection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					
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No.	Question	Strongly support	Support	Indifferent	Oppose	Strongly oppose
	<p>Are there any important omissions from these strategic priorities for "Environment"? Please provide any additional feedback.</p> <div style="border: 1px solid black; height: 80px; width: 100%;"></div>					

No.	Question	Strongly support	Support	Indifferent	Oppose	Strongly oppose
Q13	<p>ECONOMY Below are the five selected draft strategic priorities for the region under the "Economy" pillar. Please let us know how much you support each of the following strategies. <i>Also let us know in the comments section if you believe there is anything important that is missing or has been overlooked for this pillar.</i></p>					
	Promote the regional economy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Capitalise on the region's close proximity to Canberra	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Jointly promote and develop tourism strategies and opportunities within the region	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support and encourage new and existing business and industry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Foster, develop and support a diverse agricultural industry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<p>Are there any important omissions from these strategic priorities for "Economy"? Please provide any additional feedback.</p> <div style="border: 1px solid black; height: 80px; width: 100%;"></div>					



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No.	Question	Strongly support	Support	Indifferent	Oppose	Strongly oppose
Q14	INFRASTRUCTURE Below are the five selected draft strategic priorities for the region under the "Infrastructure" pillar. Please let us know how much you support each of the following strategies. <i>Also let us know in the comments section if you believe there is anything important that is missing or has been overlooked for this pillar.</i>					
	Develop high speed rail links between the region and Canberra, Sydney, and Melbourne	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Improve public transport links to connect towns within the region	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Maintain and improve road infrastructure and connectivity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support improvements to health, medical, and educational services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support the development of new community facilities and services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Secure high quality water supplies for the towns in the Region	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Collectively provide safe and efficient waste management and recycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support improvements to broadband, and mobile phone and data coverage access across the region	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>Are there any important omissions from these strategic priorities for "Infrastructure"? Please provide any additional feedback.</p> <div style="border: 1px solid black; height: 150px; width: 100%;"></div>						



yass valley council
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**2016 Regional
Community Strategic Plan**
Have your say. Be heard.

No.	Question	Strongly support	Support	Indifferent	Oppose	Strongly oppose
Q15	CIVIC LEADERSHIP Below are the five selected draft strategic priorities for the region under the "Civic Leadership" pillar. Please let us know how much you support each of the following strategies. <i>Also let us know in the comments section if you believe there is anything important that is missing or has been overlooked for this pillar.</i>					
	Provide strong leadership and representation of the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Engage in open and honest communication with the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Collaborate and cooperate as a group of Councils to achieve cost savings and a greater voice in regional planning and funding decisions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Actively investigate funding sources that will strengthen the region	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are there any important omissions from these strategic priorities for "Civic Leadership"? Please provide any additional feedback.						

Some information about you...

Any information you provide here will not be used for any purpose other than to assist us in understanding responses, and allows us to identify if a range of segments of the community have been represented in this survey

No.	Question	Male	Female	Prefer not to answer
Q16	Please Indicate your gender <i>(The gender identity with which you most identify)</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/> Other (please specify)			

No.	Question	14 years or younger	15-24 years	25-44 years	45-64 years	Over 65 years	Prefer not to answer
Q17	Please indicate your age bracket	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



yass valley council
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**2016 Regional
Community Strategic Plan**
Have your say. Be heard.

No.	Question	Best describes my circumstances
Q18	Please indicate which situation below best describes your circumstances. <i>The answer to this question allows us to understand if we have captured a range of respondents and different priorities people may have at different stages of their life.</i>	
	Single and living alone or in a shared household	<input type="checkbox"/>
	Sole parent with dependent children/students who may live with you full or part time	<input type="checkbox"/>
	Partnered / married with no children or children have left home	<input type="checkbox"/>
	Partnered / married with dependent children/students who may live with you full or part time	<input type="checkbox"/>
	Live in group home or care facility	<input type="checkbox"/>
	Prefer not to answer	<input type="checkbox"/>
	Other (please specify)	<input type="checkbox"/>

Thank you very much for your participation in this survey.

We hope to see you at one of the community workshops in late November 2016 (see the flyer overleaf for details). Once the draft CSP is finalised, it will be displayed for public feedback. Watch your local media and Council website for more information soon.

Please place your completed survey into the collection box or one of the envelopes provided to ensure the confidentiality of your responses.



The Councils of Upper Lachlan, Goulburn Mulwaree and Yass Valley are working together to prepare a combined Regional Community Strategic Plan (CSP) under the Local Government Act. The Councils are doing this to ensure the Region has a stronger voice in State Government decisions on regional planning and funding to ensure the needs and aspirations of these communities are recognised and fulfilled.

The aim of the draft Regional CSP is to provide a shared vision and objectives to provide clear strategic directions for the long term, and identify the main priorities and aspirations of the communities of the Region. It is envisaged that the draft Regional CSP will be based on the following five pillars:

- A. Community (Life and Welfare in the Community)
- B. Environment (Conditions and Influences in the Area and Sustainability)
- C. Economy (Generation, Distribution, Use of Income and Business Development)
- D. Infrastructure (Facilities, Transport and Systems Serving the Area)
- E. Civic Leadership (System of Government or Management)

The community are invited to attend workshops held across the Region. These workshops will provide an opportunity for everyone to review and provide input into the draft Regional Community Strategic Plan.

Workshops within Upper Lachlan local government area will be held at the following locations:

- **Gunning:** Council Chambers, 123 Yass Street, Gunning - Monday 21 November @5:30pm to 7:00pm
- **Taralga:** Masonic Hall, Orchard Street, Taralga - Tuesday 22 November @5:30pm to 7:00pm
- **Crookwell:** Council Chambers, 44 Spring Street, Crookwell - Tuesday 22 November @7:30pm to 9:00pm

Workshops within Goulburn Mulwaree local government area will be held at the following locations:

- **Tarago:** Tarago Community Hall, Wallace Street, Tarago - Wednesday 23 November @5:30 to 7:00pm
- **Goulburn:** Grace-Millsom Centre, Goulburn Recreation Area, Braidwood Road, Goulburn - Wednesday 23 November @7:30pm to 9:00pm
- **Marulan:** Marulan Hall, George Street, Marulan – Friday 25 November @5:00pm to 6:30pm

Workshops within Yass Valley local government area will be held at the following locations:

- **Gundaroo:** Gundaroo Soldiers Memorial Hall, 52 Cork Street, Gundaroo - Monday 21 November @7:30pm to 9:00pm
- **Yass:** Yass Soldiers Memorial Hall, 82-94 Comur Street, Yass - Thursday 24 November @5:30pm to 7:00pm
- **Murrumbateman:** Murrumbateman Recreation Hall, Barton Highway, Murrumbateman - Thursday 24 November @7:30pm to 9:00pm
- **Binalong:** Binalong Hall, Wellington Street, Binalong - Tuesday 29 November @5:30pm to 7:00pm

A community survey will also be distributed and made available via each Council's website to ensure those unable to attend scheduled workshops can provide input into the draft Regional Community Strategic Plan.



Southern Tablelands Regional CSP

Community Engagement Outcomes

Screenshots from Online Survey

Goulburn, Upper Lachlan and Yass Councils' Regional CSP Community Survey

Introduction

The Councils of Upper Lachlan, Goulburn Mulwaree, and Yass Valley are working together to prepare a combined Regional Community Strategic Plan (CSP). Over the last five years, each Council has developed its own Community Strategic Plan, but in the fast changing environment of New South Wales, the Councils saw an opportunity to work together at a regional level to strengthen their collective voice when working with State and Federal Governments. A joint regional Community Strategic Plan is the first step in this direction.

In this survey, we ask you to think about the future of this region, voice your aspirations, concerns, and provide feedback on the draft consolidated strategic priorities which have been compiled based on the

In this survey, we ask you to think about the future of this region, voice your aspirations, concerns, and provide feedback on the draft consolidated strategic priorities which have been compiled based on the three existing CSPs.

This survey should take approximately 10-15 minutes to complete, and we appreciate you working through the survey to the end. We hope that this approach holds much potential for achieving our aspirations and continuing to build the region into a sustainable, livable, and connected place for future generations.

[Next](#)

3. Over the last 12 months, how would you rate your satisfaction with your Council's delivery of the following services?

	Very satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Very dissatisfied	Don't know / No opinion / N/A
Customer service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Council leadership	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aged, disability, and health-related services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community services (e.g. library)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Youth services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Waste management, litter control, and recycling services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emergency response and preparedness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Roads, footpaths, and drainage construction and maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Maintenance of public buildings and assets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Planning and development services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sports and recreation services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Environmental management, conservation, and sustainability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Heritage protection and management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Economic development and tourism	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Risk management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public amenities (e.g. public toilets etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parks, gardens, open space, and playgrounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Animal management and control	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Southern Tablelands Regional CSP

Community Engagement Outcomes

ATTACHMENT B

Youth Survey – Online Format and online screenshots



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Goulburn Mulwaree, Upper Lachlan, and Yass Valley CSP Youth Survey



The Councils of Upper Lachlan, Goulburn Mulwaree, and Yass Valley are working together to prepare a combined Regional Community Strategic Plan (CSP). Over the last five years, each Council has developed its own Community Strategic Plan, but in the fast changing environment of New South Wales, the Councils saw an opportunity to work together at a regional level to strengthen their collective voice when working with State and Federal Governments. A joint regional Community Strategic Plan is the first step in this direction.

The Councils have recognised that in planning for the year 2036, one of the most important groups to talk to is our youth!

YOU are the future of this region!

We have heard a lot about how many young people leave the region as they become adults, and so we invite you to complete this quick survey to tell us a bit more about what you love about your hometown, what is important to you, and how we can work towards making the region a more liveable, vibrant, and accessible place where you might envision a future for yourself!

1. I live in...

- ☐ Goulburn Mulwaree Council
- ☐ Upper Lachlan Shire Council
- ☐ Yass Valley Council

2. I am

- ☐ a student in primary school
- ☐ a student in junior highschool (years 7 to 10)
- ☐ a student in senior high school (years 11 to 12)
- ☐ a student at university, college, or TAFE
- ☐ undertaking an apprenticeship or traineeship
- ☐ no longer a student and working part time or full time
- ☐ no longer a student and not working part time or full time
- ☐ Other (please specify)

3. What is your gender?

- ☐ Male
- ☐ Female
- ☐ Prefer not to answer
- ☐ Other (please specify)

4. What do you like the most about your town/Council area?

5. What do you think are the biggest challenges for young people in your town/Council area?

6. How important are the following things to you, especially when

thinking about whether or not you stay in the region as you get older?

	Very important	Important	Neither important or unimportant	Not really important	Not at all important
The range of employment opportunities and jobs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to training and further education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internet access and reliability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mobile coverage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Places to socialise e.g. restaurants, cafes, pubs, and clubs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recreation facilities and clubs e.g. sports, arts, gyms, theatres, bmx tracks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Being close to family and friends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The environment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rural lifestyle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participation in your community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Having a voice in local issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of schools and education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Roads and public transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Heritage and culture	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to health care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to mental health services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community services (e.g. disability support, aged care etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to a range of retail and other shops	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease of access to cities (Sydney, Canberra, or Melbourne)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to access a range of performing arts (live bands, theatre, movies etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please specify)					

7. What are the things you would like to see happen in your town/Council area over the next 20 years? Think about what new facilities, services, or events you would like to see, and what elements of the area you would like to see protected or enhanced.

e.g. "new schools", "new skate park", "keep the rural character", "better public transport to Sydney/Canberra", "more social services for LGBT youth", "more mental health services".

8. When thinking about what you might do in the future as an adult, please tell us how likely the following statements are.

	Definitely	Probably	Possibly	Unlikely	Definitely not
Stay and work/study/raise a family in the region (Goulburn Mulwaree, Upper Lachlan, or Yass Valley)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Move to another regional area for work or study or to be with friends or family and stay indefinitely	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Move to another regional area for work or study or to be with friends or family but return after a few years and settle in the region (Goulburn Mulwaree, Upper Lachlan, or Yass Valley)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Move to a city (e.g. Canberra, Melbourne, Sydney) for work or study or to be with friends or family and stay indefinitely	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Move to a city (e.g. Canberra, Melbourne, Sydney) for work or study or to be with friends or family but return after a few years and settle in the region (Goulburn Mulwaree, Upper Lachlan, or Yass Valley)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Move overseas, or travel indefinitely and settle elsewhere	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Go overseas and travel but return after a few years and settle in the region (Goulburn Mulwaree, Upper Lachlan, or Yass Valley)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify) or provide a bit more information if you like

9. When thinking about the things you would like to do or achieve before you turn 30, please tell us which of the following statements apply to you.

- ☐ I would like to undertake a traineeship or apprenticeship
- ☐ I would like to get a university degree
- ☐ I would like to have a family
- ☐ I would like to follow my passions in a creative endeavour (performance, dance, art, writing etc.)
- ☐ I would like to excel in sports or a hobby
- ☐ I would like to travel to other countries
- ☐ I would like to learn and/or run my family business
- ☐ I would like to make a difference in the environment
- ☐ I would like to make a difference in the community
- ☐ I would like to be active in leadership or politics
- ☐ I would like to have a career in science, technology or engineering
- ☐ I would like to have a career in health, care industries, or teaching
- ☐ I am unsure what i would like to do as a career or for work

Other (please specify)

Thank you for taking the time to complete this survey. The Councils of Goulburn Mulwaree, Upper Lachlan Shire, and Yass Valley really believe that you are the future of our region, and it's important to us to know what is important to you!

Please pass this survey on to your friends. We want the Community Strategic Plan to reflect the aspirations and desires of all community members, and we hope that we can get a stronger understanding of what young people in our region really want and need if they are going to consider staying and building their futures in the Southern Tablelands.

Southern Tablelands Regional CSP

Community Engagement Outcomes

Screenshots from Online Youth Survey



SurveyMonkey Preview & Test

6. How important are the following things to you, especially when thinking about whether or not you stay in the region as you get older?

	Very important	Important	Neither important or unimportant	Not really important	Not at all important
The range of employment opportunities and jobs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to training and further education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internet access and reliability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mobile coverage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Places to socialise e.g. restaurants, cafes, pubs, and clubs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recreation facilities and clubs e.g. sports, arts, gyms, theatres, tennis tracks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Being close to family and friends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The environment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rural lifestyle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participation in your community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Having a voice in local issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of schools and education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Roads and public transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Heritage and culture	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to health care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to mental health services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community services (e.g. disability support, aged care etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to a range of retail and other shops	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease of access to cities (Sydney, Canberra, or	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Southern Tablelands Regional CSP

Community Engagement Outcomes

ATTACHMENT C

Councillor and Staff Workshop Presentation



Draft Regional Community Strategic Plan

Goulburn Mulwaree, Upper Lachlan and Yass Valley Councils

Councillor Visioning Workshop

28 October 2016



Preparing a Regional Community Strategic Plan

- Cardno has been engaged by **the three Councils** to under take a peer review of their existing Community Strategic Plans (CSP) and develop a combined Regional Community Strategic Plan covering the overarching visions of the three Councils.
- The Councils are working together to consolidate their respective CSP's into a new Regional CSP which will give them a stronger voice in setting a clear strategic direction for the Region.
- A Community Engagement Strategy based on social justice principles is also being prepared and implemented in conjunction with the draft Regional CSP.



Why and what will the CSP contain?

- Integrated Planning and Reporting is mandatory for all NSW Council's under the Local Government Act 1993.
- All Council's must prepare a Community Strategic Plan which defines the long term aspirations and strategic direction for the community. The Act requires that a CSP must:
 - *address civic leadership, social, environmental and economic issues*
 - *be based on social justice principles of equity, access, participation and rights;*
 - *be adequately informed by relevant information relating to civic leadership, social, environmental and economic issues; and*
 - *have due regard to the State Governments State Plan and other relevant State and regional plans.*



Councils' Visions

Existing CSP visions:

- **Goulburn Mulwaree**
"A sustainable vibrant community protecting, enhancing and enjoying Goulburn Mulwaree's rich social, environmental and economic heritage"
- **Yass Valley**
"A diverse rural region that provides lifestyle, business and recreation choices, while sustaining our environment, history and community"
- **Upper Lachlan**
"To be a diverse local government area that provides various lifestyle, business enterprise, leisure and recreation alternatives, whilst ensuring environmental sustainability, preservation of our history and a sense of belonging in our community"



Agreed 5 agreed Strategic Pillars

- **Community** (Life and Welfare in the Community)
 - **Environment** (Conditions and Influences in the Area and Sustainability)
 - **Economy** (Generational, Distribution, Use of Income and Business Development)
 - **Infrastructure** (Facilities, Transport and Systems Serving the Area)
 - **Civic Leadership** (System of Government or Management)
-



Thinking about the strategic pillars,
what is your long term vision for the
Region?

What do you wish the region to be for
the next generation?



Under each of the pillars, what current Issues and Challenges face the community in the region preventing your vision from becoming a reality?



Again, thinking about the 5 pillars, what do you see as the key areas and opportunities for development of the Region in line with your vision?



Where to from here?

- Peer review of existing CSP's
 - Preparing draft Regional CSP
 - Conducting community workshops
-

Southern Tablelands Regional CSP

Community Engagement Outcomes

ATTACHMENT D

Posters used for Community Workshops

DESIRED COMMUNITY OUTCOME

We are a strong and diverse community
that values our rural lifestyle.
Our Region is a safe place where we
want to live, work and socialise now
and into the future.

COMMUNITY

COMMUNITY STRATEGIES

1 Facilitate and encourage equitable access to community infrastructure and services, such as health care, education, and transport

2 Promote social and community events that cater for a diverse population

5 Maintain a rural lifestyle

3 Assist in the prevention of crime and anti-social behaviour and activities

4 Protect and embrace cultural identity and heritage

6 Engage and involve the community in decision making



DESIRED COMMUNITY OUTCOME

**We have a strong regional economy
experiencing steady growth, which
provides for a range of employment
opportunity within business, agriculture
and tourism industries**

ECONOMY

COMMUNITY STRATEGIES

1 Promote the
regional economy

2 Capitalise on the
region's close
proximity to Canberra

3 Jointly promote and
develop tourism strategies
and opportunities within the
region

4 Support and encourage
new and existing
business and industry

5 Foster and develop
a diverse agricultural
industry



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DESIRED COMMUNITY OUTCOME

We appreciate and enjoy our range of natural landscapes and habitats, and protect our natural environment and waterways through the adoption of sustainable practices.

ENVIRONMENT

COMMUNITY STRATEGIES

1 Protect and enhance the existing natural environment, including flora and fauna native to the region

2 Adopt environmental sustainability practices

3 Protect waterways and catchments

4 Maintain a balance between growth, development and environmental protection

5 Investigate ways to reduce our carbon footprint



COMMUNITY STRATEGIES

- 1** Develop high speed rail links between the Region, Canberra, Sydney and Melbourne
- 2** Improve public transport links to connect towns within the Region
- 3** Maintain and improve road infrastructure and connectivity
- 4** Support the development of new community facilities and services
- 5** Secure high quality water supplies for the towns in the Region
- 6** Collectively provide safe and efficient waste management and recycling
- 7** Support improvements to broadband and mobile phone and data coverage across the Region

DESIRED COMMUNITY OUTCOME

Our leaders operate ethically and implement good governance. Through working collaboratively access equitable funding to serve the specific needs of our individual Council areas as well as to benefit the greater region.

CIVIC LEADERSHIP

COMMUNITY STRATEGIES

1

Provide strong leadership and representation of the community

2

Engage in open and honest communication with the community

3

Collaborate and cooperate as a group of Councils to achieve cost savings and a greater voice in regional planning and funding decisions

4

Actively investigate funding sources that will strengthen the Region





We are a diverse Region that supports a strong, safe and vibrant community.

Our Region offers a relaxed rural lifestyle that is well connected to services and major business centres.

We embrace growth and promote new employment and development opportunities whilst ensuring our natural environment and waterways are protected through the adoption of sustainable practices.

While retaining our unique characters, our member Councils are committed to working collaboratively for us all to thrive into the future